

Sealed Units

2 Year Guarantee

ATJ Product Range

10 Year Guarantee

Should any fault appear in any product* provided by ATJ Building & Groundworks ("the Company") within 10 years from the date of installation, due to defective materials or workmanship, the Company will repair or replace the faulty product free of charge.

This guarantee is subject to the Company's terms and conditions and the customer's attention is particularly drawn to the requirement to comply with the Company's cleaning instructions which appear on the reverse of this document.

Any repair work carried out or replacement units supplied within the 10 year guarantee period under the terms of this guarantee will also be covered by the Company's guarantee, but only for the portion still remaining of the 10 year guarantee period.

In the event of a disposal of the property covered under this guarantee, the Company will, for a nominal administration fee, permit the benefit of the remaining period of this guarantee to be assigned to the new owner of the property and will recognise such new owner as the person entitled to the benefit.

The Company must be advised of the change of ownership within 3 months from the date of the change.

**Sealed units are subject to a separate 10 year guarantee*

**Window and door products are subject to a separate 2 year guarantee*

10 Year Guarantee

Should any fault appear in any sealed units* provided by ATJ Building & Groundworks ("the Company") within 10 years from the date of installation, due to defective materials or workmanship, the Company will repair or replace the faulty sealed unit* free of charge.

This guarantee is subject to the Company's terms and conditions and the customer's attention is particularly drawn to the requirement to comply with the Company's cleaning instructions which appear on the reverse of this document.

Any repair work carried out or replacement units supplied within the 10 year guarantee period under the terms of this guarantee will also be covered by the Company's guarantee, but only for the portion still remaining of the 10 year guarantee period.

In the event of a disposal of the property covered under this guarantee, the Company will, for a nominal administration fee, permit the benefit of the remaining period of this guarantee to be assigned to the new owner of the property and will recognise such new owner as the person entitled to the benefit.

The Company must be advised of the change of ownership within 3 months from the date of the change.

**Curved unit designs are excluded and are therefore subject to our 10 year guarantee.*

Should any fault appear in any lock, hinge or handle and a window or door fail to perform according to our specification due to improper original installation within 2 years from the date of installation the Company will repair or replace the faulty product free of charge.

This guarantee is subject to the Company's terms and conditions and the customer's attention is particularly drawn to the requirement to comply with the Company's cleaning instructions which appear on the reverse of this document.

Any repair work carried out or replacement units supplied within the 2 year guarantee period under the terms of this guarantee will also be covered by the Company's guarantee, but only for the portion still remaining of the 2 year guarantee period.

In the event of a disposal of the property covered under this guarantee, the Company will, for a nominal administration fee, permit the benefit of the remaining period of this guarantee to be assigned to the new owner of the property and will recognise such new owner as the person entitled to the benefit.

The Company must be advised of the change of ownership within 3 months from the date of the change.

Window and Door Products

What is not covered by this Guarantee

Some things are not covered by our guarantee such as damage caused by improper use or maintenance or cleaning, normal wear and tear, accident, abuse or neglect, acts of God, tarnishing or corrosion to hardware finishes, fading of coloured products due to normal weathering exposure; damage caused by others (e.g. use of razor blades, use of sealants or improper cleaning); damage due to exposure to conditions beyond published and known performance specifications; damage to the products caused by water infiltration other than as a result of a defective product or glass; damage due to condensation; damage caused by airborne pollutants such as salt or acid rain; damage caused to the products by use of corrosive cleaning agents or exposure to harsh chemicals; damage caused to the products as a result of settling or structural failure of the structure which the products are installed; damage as a result of any unauthorised modifications to the products performed after the initial installation (e.g. glass tinting, security systems, insulated window coverings, etc.); slight glass curvature and minor scratches or other imperfections in the glass that do not impair structural rigidity or significantly obscure normal vision; or minor warping of wood and clad wood doors; special glazing, electric window operators and brass hardware finishes.