

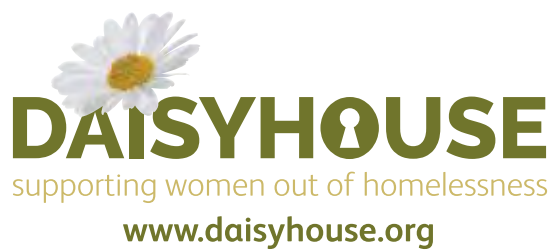


DAISYHOUSE

supporting women out of homelessness

www.daisyhouse.org

**Annual Report
2015**







“A woman is like a teabag – you never know how strong she is until she gets in hot water.”

Eleanor Roosevelt

Women become homeless for different reasons – domestic violence, sexual abuse, sexual violence, addiction, ill health, relationship breakdown, human trafficking, loss of income, coming out of care and other complex traumas.

Most of the women who are referred to us have faced a combination of these challenges.

When this happens, they need support, time and a safe space where they can rebuild from the trauma of their experience, feel safe and secure and, in time, move forward in their lives.

Daisyhouse provides this support, time and safe space.

Daisyhouse supports women out of homelessness.

Our Vision, Mission and Values

Vision

That Daisyhouse Housing Association is instrumental in breaking the cycle of homelessness through the Daisyhouse Personal Support Programme.

Mission

Our Mission is to provide secure affordable high quality supported accommodation to homeless individuals and to provide them with the skills and confidence to move to independent living.

Values

Accountability: Daisyhouse will continue to be accountable to our residents and all relevant stakeholders.

Transparency: Daisyhouse will ensure that all aspects of our business are transparent.

Respect: Daisyhouse as an organisation (Board and Staff) has for each other and its residents. The respect that each resident has for one another and for the Staff. The respect that DHA has for the partners we work with and the partnerships we have.

Integrity: in all our dealings with residents, and with all partners.

Collaboration: The ability to work cohesively with all.

Safety and Confidentiality: of all our residents and staff is paramount.

Empowerment: We empower our residents to get back on their feet. We give a 'hand up' – not a 'hand out'.

Professionalism: Daisyhouse has thrived for 27 years in a very challenging environment. This is testament to the professionalism of the Staff and Board.



I would just like to say a huge thank you to all the supporters of Daisyhouse L.

Just like to say thank you to everyone that has supported Daisy house a long the way we are so grateful for everything yous have done for us

A huge thank you to every one who has supported us, especially with the confidence that we have been given. We will continue to work hard to provide the best possible service for all our women. Thank you so much.

THANKS
GAIL

Thank You

From all of us at Daisyhouse

THANK YOU! To our residents, tenants, Patron, Ambassadors, volunteers, existing, new, and past partners, suppliers, contractors, our donors, to the Trusts and Foundations and Companies who have helped us throughout 2015 both on a voluntary basis and a financial basis.

THANK YOU! to the Dublin Regional Homeless Executive, Irish Council for Social Housing, Government Departments, Dept. of Environment, County Councils, Approved Housing Bodies, Charities, Health Care providers, everyone that we collaborated and worked with and to the Gardai, our deepest sincerest thanks to all of you for your continued support in our work supporting women out of homelessness.

We extend our sincerest thanks to everyone involved in the writing, photographing, production of press articles, radio and television shows that shared our story.

A special thanks to all of those who raised funds and awareness for us this year. To those who gave their time to make a difference. We can never thank you enough. You know who you are. To the Companies, Trusts and Foundations who believed in us and gave us a chance. Our sincerest thanks to our Patron The Hon Catherine McGuinness and Ambassadors Claire Byrne RTE Broadcaster and Richardt Strauss for all their support.

Your support keeps our women safe, giving them a chance. Thank you.

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Sarah – a year on

Hi my name is Sarah, I come from a very deprived area in South Dublin City, I am a former resident of Daisyhouse Housing Association. I lived in Daisyhouse Supported Accommodation for 2yrs, where I received full time support from the staff. Since leaving Daisyhouse in 2015 I moved into my own home that Daisyhouse Housing Association provided me with. I have achieved so much internally and personally with Daisyhouse.

I am currently in full time college studying Journalism, and I can still receive support from Daisyhouse if I need it. “My life is like a dream today”, I’ve had work experience with Róisín Ingles podcast from the Irish Times, Claire Byrne Live show and Prime Time RTÉ. I am currently on work experience as an investigative journalist for (Local News South) during my summer holidays from College. I am going into my second year of a HND in Creative Media Production/Journalism at Ballyfermot College. This happened all through the guidance of Daisyhouse’s Support.

I believe that I wouldn’t be alive or where I am today if I hadn’t found Daisyhouse. I feel like I’m in a movie only I’m the main star of this movie. I feel strong confident and myself esteem has had a massive makeover as a woman and a human being. This is through the nurture and guidance from all of Daisyhouse Staff. They have helped build me up from broken pieces.

I have a wonderful safe well maintained and well-kept home. Daisyhouse Staff valued me and in turn I began to value myself, society and my Community. My Journey with Daisyhouse has been a dream comes true in every way from safety, mental well-being, family reunification and education opportunities this is all through the guidance and empowerment of the women at Daisyhouse.

I am in love with a wonderful man and my family life with my mother, father, brothers and sisters is on track as much as family life can.

The effect of the support from this very special and wonderful organisation has branched out to my family’s physical and mental wellbeing too. My father and mother gave up smoking as I have. You see the effect of what Daisyhouse offers effects a whole lot more people than one person – I am forever grateful to Daisyhouse Housing Association for giving me my first chance at a healthy fulfilled life today “ Daisy are my Family”

Thank you,

Sarah

“My life is like a dream today”





*“... Daisy are
my Family.”*

Foreword from the Chairman

Every day people become homeless – many through no fault of their own.

The women who come to Daisyhouse Housing Association (DHA) are homeless for a variety of reasons, many, a combination of the following - domestic violence, sexual abuse, sexual violence, addiction, ill health, relationship breakdown, trafficking, loss of income and others.

When this happens, they need time, space and support so they can start to recover from the trauma of these experiences, feel safe and secure and, in time, move forward with their lives.

Daisyhouse provides this time and this space.

In 1989 Daisyhouse Housing Association was founded by Sister Una McCourtney. 27 years on, I strongly believe that she would be deeply proud of the unique services we give to these women through the provision of our unique Personal Support Programmes and our Supported Temporary Accommodation.

For many, when they get to us this is the first time in their lives, they have a safe place to live.

In 2015, we were honoured to welcome Claire Byrne, RTE presenter as an Ambassador. Claire launched our “Have A Cuppa” initiative for us in November. I would like to personally thank our Ambassadors, Claire and Richardt Strauss, and our Patron, Catherine McGuinness for their continued support to Daisyhouse.

Like all charities, funding is a major issue with some charities receiving a substantial part of their funding directly from the State. Daisyhouse has not received any state funding for a number of years, yet 100% of our residents have been referred to us from State funded organisations. As at the end of December 2015, we had 46 women on our waiting list, all of which were referred from State funded organisations. This makes no logical sense to me, maybe it does to you.

The main reason Daisyhouse has managed to financially maintain its services since it lost its state funding is down to the use of cash reserves Daisyhouse had built up over

the years and our fundraising which were due to be used to increase the number of people we can support. As you can see from our 2015 financial statement, this situation is unsustainable and unless we obtain access to state funding during 2016, we will not be able to maintain our current level of service. We continue to work to change this and would also ask for your help to continue to make a difference to these women, by supporting us.

The need for our specialised service is greater as our waiting list shows. For the first time in many years our application for CAS funding was successful. Through this and avenues we continue to explore, we intend to provide more accommodation to those with complex needs facing homelessness.

Our Board and staff are committed and together with our partners and supporters – we will ensure that the services we provide continue to be to the highest standard.

We exist for our service users. In this report you will meet some of them – women who have overcome many challenges to start their lives again with our support.

Daisyhouse would not be able to achieve any of this without its dedicated and committed, exceptional CEO and her Staff, thank you and keep up the exceptional work you all do.

While they are a small team they have an enormous impact on the lives of those they work with and support under the Daisyhouse name. The success stories you will read in this report are testament to their passion, commitment and dedication to changing the lives of the women who find their way to Daisyhouse.

Finally, I would like to thank my fellow Directors for their time, input and effort they have put in over the past 12 months, it has been a great support to me and to Daisyhouse at this difficult time and I look forward to your support in the years ahead.

Thank you.

Paul Duignan
Chairman



Claire Byrne – Ambassador

The relationships that you stumble into can often be the most profound. I knew nothing about Daisyhouse when I was asked to become an ambassador and my journey has been one of learning, understanding and getting to grips with the fact that it is often sheer poverty, deprivation and social exclusion that lead some women into dire circumstances that can be almost impossible to escape alone.

Meeting the women who are going through the Daisyhouse programme, or who have come out the other side is an experience that is life-affirming.

What impacted me so much was the understanding that to value someone who views themselves as being the lowest of the low, is the simple gift that can ultimately change a life.

Along with all of the structured supports that Daisyhouse offers to the women, the basic act of kindness, of attributing worth and imbuing a sense of self-worth are the foundation stones that lead the residents to a fulfilled life.

It is simple and it works.

I am sure that if the Daisyhouse story was more widely known, this model would be replicated not just nationally, but internationally.

I hope to be able to help in some way to spread that message and I am honoured to be part of the team at Daisyhouse.

Eve

My name is Eve, firstly I would like to tell you a little bit about why I ended up homeless.

I arrived in Ireland 13 years ago from Egypt with my husband as he had received a work permit to come to Ireland. While living here we had four beautiful children. I was a full-time homemaker and worked daily at providing my children with the best food, care and love I could provide. My marriage was difficult and my husband would often become violent towards me, this violence was unpredictable. I could not see any triggers as to when and why he would become angry, I only knew that this anger would be directed towards me.

The hardest part of all was one day nearly two years ago, which started as a normal day my ex-husband decided to bring my four children swimming... only they never returned. He fled the country without my knowledge or consent and took away the most precious part of my life.

Despite support from the Gardai and family members he has yet to return with my children or allow me to have any contact with them, I am unsure of where they are, what school they are in – if they are happy. This breaks my heart.

Before leaving the country my ex-husband also ensured that my social welfare claim was stopped and left me with no money. After three months of trying to survive and living alone, my landlord increased the rent after being his tenant for seven years. I had no other option but to move to home-less accommodation.

Life was very stressful and I had to share homeless accommodation in Drumcondra with another woman who I did not know. I had secured this accommodation through the New Communities Unit in Dublin. My first experience of being homeless was directly after living with my family for 13 years and having to cope with such a loss, of having my children taken from me.

A friend of mine lived in Daisyhouse, I often went to visit her and got to know the staff and other ladies who lived in Daisyhouse. I eagerly put in an application and was successful in securing my own flat there just over six months after submitting my referral.

I remember feeling happy again when I arrived in Daisyhouse, I felt safe and secure here and the first night I remember sleeping better than I had in a very long time. I feel happy and safe that it is a female only house. I have staff to talk to and who will support me. I have lived in Daisyhouse now for nine months and although I still cry daily for my children, I hope that one day they will find their way home to me.

Daisyhouse has allowed me to enjoy aspects of life again, I have gotten involved in activities and training courses since arriving. I was able to go away for a weekend before Christmas last year and remember opening my flat door at Christmas time and seeing a box with presents for me, these little gestures and steps allow me to feel happy again.



“... I felt safe and secure here.”

CEO's Overview

It is quite easy, when you are on the outside of a situation, to judge it.

It is quite easy to tell someone what they should do, how they should 'fix' the situation that they are in, how they should 'fix' their lives.

It is sometimes suggested to us to use 'tough love' with the women we support, to tell them to 'move on', to 'get over' their pasts.

If only the life of the women we work with had been that simple.

In 2015, 75% of the women we worked with had been sexually assaulted at some point in their lives. 60% of those more than once. 25% had been abused as children. 85% were victims of domestic violence. 90% had come through addiction - for many, that addiction had started following some form of abuse.

10% of the women we worked with had been trafficked into the country.

100% had lived through more than one of these traumas, surviving long enough to get to us.

Every one of them fighting each day, to move on with their lives with our support.

Every one of them wanting to be free from a past that haunts them.

2015 was a year of many challenges for Daisyhouse – the greatest being financial sustainability and the safety of our residents and staff.

The greatest constant that drove us every day, was that for every challenge, there was an achievement- not just for us an organisation, but most importantly, achievements for our residents, the women we support out of homelessness.

Not for Profits are always asked how they measure success and the impact of what they do. We always refer back to our residents i.e. the reason we are here - the women who are core to our Mission. Our Mission

is to provide secure affordable high quality supported accommodation to homeless individuals and to provide them with the skills and confidence to move to independent living.

It is the Daisyhouse Vision that drives us to ensure that we are all instrumental in breaking the cycle of homelessness for each person who comes through our Personal Support Programme (PSP).

For the women who find themselves at our door, we can be their only chance at a life that many take for granted. For many of these women, it is their last chance.

Success for them ranges from being able to acknowledge they are safe, being able to go to the post office- coming 'home' to a safe environment, not being afraid.

For some, success is working with our Staff to find someone who can work with them to teach them to read and write.

For others it can be seeing a Doctor, paying rent, starting communication again with children who may have been taken into care, it can be getting to court to have access to your past home, it can be going back to school, it can be getting into college.

It can be as simple as smiling. It can be as simple as getting out of bed.

It can be as simple as looking in the mirror and being kind to the person you see.

It is so many different things to so many people.

Ultimately, all everyone who lives at Daisyhouse wants, is a chance. A chance to have their own long term, safe home, with its own front door. The ultimate success.

Success for us, as an organisation, is all of the above and more. Operationally, as a small organisation we run a tight ship with a very small staff working diligently to tight deadlines, budgets, policies and procedures and adhering and reporting to the relevant Governing Bodies of our sector – all the while never losing focus on the reason we are there – our Residents and Tenants.

The increase in demand for our services continued in 2015. We continued to receive referrals from other Approved Housing Bodies, Homeless Charities and Government Departments. We saw a marked increase in places being sought for the number of women who are coming out of addiction treatment centres, those who are homeless due to domestic abuse and violence and young women coming out of State care.

By the end of 2015 we had provided Supported Temporary Accommodation and unique tailored Personalised Support Programmes to over 23 women. Many have been empowered to rebuild their lives and move on to independent sustainable living. We also provided outreach support services to 13 others.

In December 2015 we had a waiting list of 46 women.

In 2015 the challenge of long term sustainable Government Funding for Daisyhouse remained despite Government Departments and Ministerial support, compliments about our work, and the impact of this work. A relentless strategic approach continued in a bid to raise our profile to secure funding within these and other Departments. While our operational funding was generated from the small rents that were paid by our residents and tenants, our reserves were at critical level. Rent arrears remain a challenge across the sector. In a bid to reduce this, we worked diligently with everyone to educate the importance of paying rent and bills on time.

With our funds being at such a critical level, it was essential to increase partnerships, fundraising and public awareness activities in order to continue to support the women we worked with out of homelessness.

The launch of our new FR initiative, “Have a Cuppa” Campaign in November, with our Ambassador Claire Byrne and the incredible support of so many individuals and companies including eir, HOUSE, Pinergy, enabled us to raise funds for a cross section of specific Education and Training and Health and Wellness programmes for our residents. This ensured that we could continue the expansion and improve our Personal Support Programmes and Women’s Programmes into 2016. This was one of many

successful initiatives and partnerships during the year. We were humbled by the incredible support of so many people across the country who took part.

The organisations spending was kept to the necessities but this presented many challenges as our small staff were stretched, wearing multiple hats with an ever increasing challenging work load in a challenging environment.

The safety of our staff and residents was and remains paramount and in 2015 this was tested to the limit on several occasions with a number of threats. Through the support of the Gardai, the upgrade and implementation of new security systems, the vigilance of all staff to our safety needs and the collaboration of the residents, no serious injuries resulted.

There were a number of highlights that stood out for us during the year. Claire Byrne, RTÉ Broadcaster, joined us as an Ambassador – this was a momentous occasion for us. We are deeply thankful for her passion and commitment to Daisyhouse over the past year. Claire has a unique gift of actually hearing what is being said – we saw every time she met with our residents. She gave them her undivided attention. This was both powerful and empowering for them- to know that their voice was being heard. Everywhere Claire went, a door opened for us, we are eternally grateful for this.

In 2015, courtesy of these brave women, Daisyhouse’s ‘Faces of Homelessness’ was extended in The Powerscourt Townhouse Centre. This was honoured by The Irish Council for Social Housing through the Community Housing Awards 2015 and we were short listed for the Community Integration Category for our Daisyhouse – Faces of Homelessness initiative, This ‘recognised excellence in design, management community development and sustainability’.

It was a great honour for Daisyhouse to be nominated for this award alongside substantial innovative housing projects run by large organisations with large budgets and human resources. Our Ambassador hosted the event.

Another new initiative this year was the pilot of our school's educational programme. This took place at Mount Temple School. 150 students were in attendance. This programme aims to dispel the myths and stigma of homelessness and educate tomorrow's leaders about the complexities and diversity of homelessness. This is a programme we would like to expand in the future.

Our wish to have our large overgrown garden transformed to an essential holistic haven for our residents was granted through the incredible kindness of over 20 companies and community groups.

Our FoodCloud Tesco partnership grew as deliveries increased through their volunteer programme. FoodCloud provided weekly deliveries which allowed the women have a variety of food products to insure they can eat healthily and are not restricted by low income.

We continued to proactively engage with Dublin Regional Homeless Executive, Irish Council for Social Housing, Government Departments, Dept. of Environment, County Councils and a cross section of many other external stakeholders to enable us to continue to provide our services. As part of our Strategic Development our approved application for CAS funding (successful for the first time in many years) enabled us to broaden our geographical scope. This enabled a number of residents to move away from areas that held violent pasts for them.

We want to continue to grow our services to address the lack of housing for those with complex needs but there are some funding frameworks that prevent small organisations such as ours to grow.

One of the most humbling experiences of 2015 was the passing of keys to one of our residents for her new home. A woman who had worked harder than these words could ever express to move forward with her life. A woman who had survived years of physical abuse. The passing of these keys, together, with the strength it takes for the ladies to share their life stories is absolutely, what keeps myself and all of our small team, truly grounded.

Daisyhouse welcomed the new Social Housing Strategy 2020 but does firmly believe that collaboration by everyone who is affected by, and who can make an impact on homelessness in Ireland, is key to ensuring its success. While this will continue to challenge the sector, it will provide opportunities to change the face of homelessness in the future.

As I'm finishing this, I can hear singing. Its soft at first but builds. Its infectious. It flows through the walls and out through the windows into the garden-our new garden.

The music, this singing is the first in months. I know who it is. A beautiful woman with a heart of gold whose life had been ripped from her through abuse and then addiction.

For the first time since she arrived 7 months ago, she is singing. It is powerful. Raw. Emotional. It is free.

Other residents appear in the garden, gathering, listening in silence. Women who have also had their lives ripped apart through violence, trafficking, abuse, addiction- all homeless- their souls stolen.

They are sitting with staff on our new deck swaying to the sounds of her beautiful voice. Smiles are shared and when she finishes everyone takes to their feet and starts to cheer.

She peeps through her window to find out what the commotion is – only to realise it's for her.

I have Goosebumps. After a very challenging year, the dust has settled and as clear as the sun is shining, this is what it's about.

This is Daisyhouse.

A safe place where women are supported out of homelessness and allowed a chance to build a life.

For this I would like sincerely thank our small, wonderfully committed and passionate team, I will never be able to thank you enough for your dedication and endless belief in what we do.

Orla Gilroy

CEO



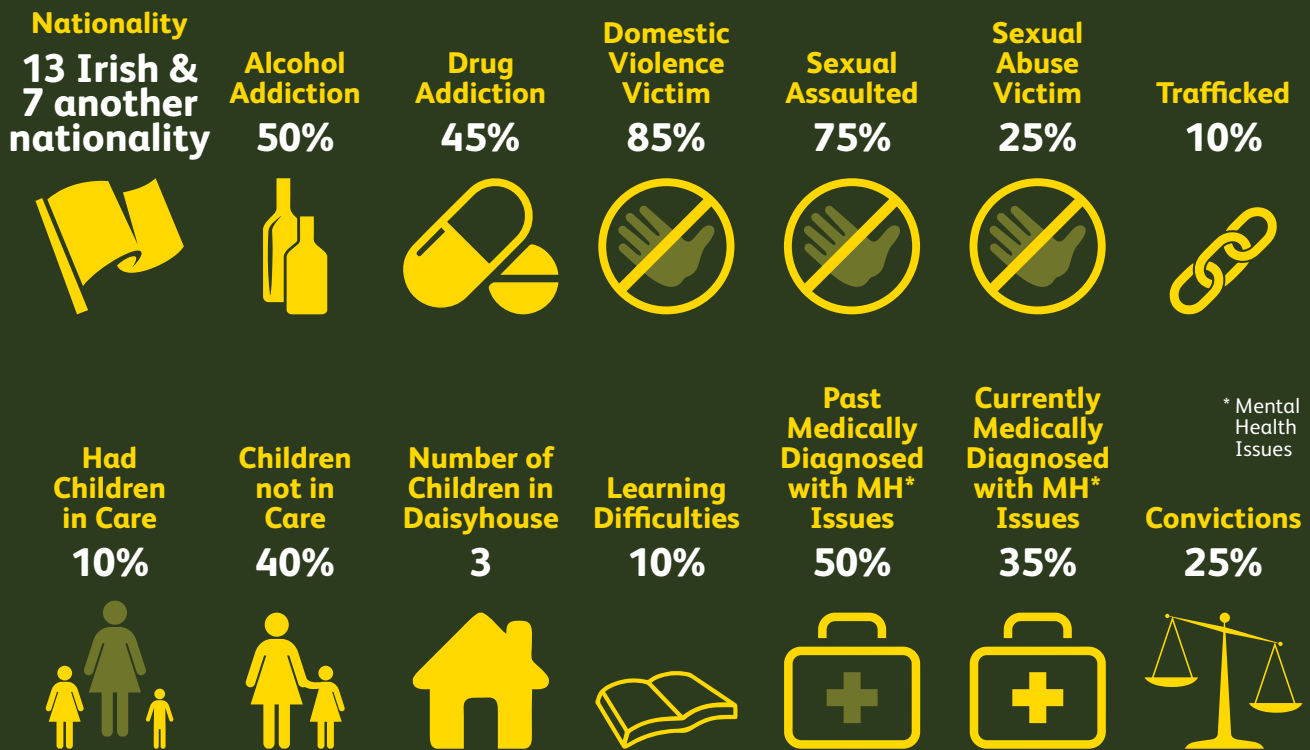
Our Residents – Who are they?

Our residents are women who are homeless for different reasons – domestic violence, sexual abuse, sexual violence, addiction, ill health, relationship breakdown, human trafficking, loss of income, coming out of care and other complex traumas. Most of the women who are referred to us have faced a combination of these complex challenges.

In December 2015 we had 46 women on our waiting list. These women were sisters, mothers. They are Aunties, friends and grandmothers. They were alone. They were homeless.

For all of them, Daisyhouse, was the last chance they had at a safe future.

The women who lived with us in 2015 were:



Quite a number had children in care – by rebuilding their own lives, they give their children a future.

Age Range Ages ranged from 19- 54 in 2015, many had never had support tailored to their specific complex needs.

They could be someone you know...

Daisyhouse works with women who have survived domestic abuse, domestic violence and sexual violence amongst many other challenges. Because of these challenges, these women are homeless.

A question we hear regularly is 'why didn't she leave?' (Or he, in the matter of a male victim).

No one ever asks ***'why did he hit her? Why did he punch her? Why did he rape her?'

The women at Daisyhouse are not statistics – they are real people. When I started to write this I wondered who I would tell you about – I wanted to tell you about all of them. They are incredible women.

90% of these women over the past 3 years had been raped. 90% have been sexually abused, emotionally abused. When writing this I wondered if I should I tell you about Mary, a young woman, who after years of sexual violence and beatings from her partner turned to drugs as an 'escape' only to find that made her situation worse?

Should I tell you about Sarah, the woman that had been stabbed by her partner over €50. She lost her baby because of this.

Or should I tell you about Siobhan? the 'high flyer' as she says herself – had the car, the house, the career, but the emotional blackmail, abuse and obsessive control that she endured from her partner destroyed her confidence, her life. She lost her job, she was evicted – she became homeless. She didn't tell anyone for a year – she was embarrassed – that year she spent with us.

Domestic Abuse comes in many guises – as a result, it can often be misunderstood and underestimated.

An Gardai Siochana have a Crime Prevention Information Sheet about Domestic Abuse. It is comprehensive and provides a list of questions that ask 'Am I being abused?' – if you can answer 'yes' to even one of these questions, then you may be the subject of domestic abuse.

The blame tends to be apportioned to the victim. When I share Mary's story people focus on her addiction – no one ever asks why he did what he did, the same with Sarah. People are surprised when I tell them about Siobhan – Why didn't she stand up to him?

It saddens us that so many people choose to judge. It is only when someone has been through domestic abuse do you really understand the all-consuming terror that grips you. That absolute fear. Where do I go? Who can I tell? Who will believe me? What about my children? Will he come after us? Then there is the guilt- the shame – the self-blame and self-loathing.

Why do we as a culture allow this, enable this? Why are we not protesting louder against domestic abuse? Why are men and women not sitting on the steps of the court houses and the steps of the Department of Justice seeking changes in the judicial system – changes that support the victim that prosecutes the perpetrators in the manner that they should be.

Have the judges ever met victims of abuse, of rape? Have they ever sat with them and looked into their eyes, deep into their soul where you can only begin to see the pain that haunts them every day. There is no true move on from domestic violence, from being raped. You learn to manage your life again, you start over, you start to trust people again, and very slowly you start to live again. But it is always there, it always haunts you.

When Mary, Sarah and Siobhan came to us they were 'broken' – emotionally and physically. Over a period of up to 18 months, through our individually tailored specialised Support Programme we empowered and supported them to rebuild their lives. All three are now working, have new lives and are safe. They have started over.

There are many women out there who never get this chance.

If you are reading this and know someone who is in a situation that they shouldn't be, reach out to them. It could be your sister, mother, your aunt, your friends, your grandmother.

Sometimes it just takes one kind person to save a live.

That person could be you.

Orla Gilroy for The Big Issue

My name is Monika. I am 30 years old.

When I moved to Ireland a few years ago, I wanted to learn more about Irish culture, work in the Health Care sector as I had done back home and have a normal life like anyone else.

I couldn't have imagined what would happen...

I met a charming Irish man whom I fell in love with – but he was not the prince I thought he was. After a year in our relationship, he became violent.

One night after he had beaten me again, he fell asleep. I knew I had to escape if I was to keep myself alive. In the middle of the night I left our home with only with clothes on my back and got on a bus to the other side of the city.

Terrified and on my own in a foreign country I had no place to go... everything seemed so unreal.

I contacted a work colleague who came to meet me and took me to the Gardai.

I had lost everything... I could not back to my home... I had to leave my job as he was harassing me at work...

The Gardaí connected me to a Shelter for victims of domestic violence and later, the Shelter connected me to Daisyhouse Housing Association.

At Daisyhouse I started a recovery process from the abuse; counselling was provided; access to a wellness and health programme; meditation sessions and other activities all were provided to support me to get my self-esteem back. They assisted and supported me in getting into college. I started believing in myself again and started back at college to study – an old passion of mine.

I found Daisyhouse accommodation peaceful and relaxing environment – very safe. I was safe.

Daisyhouse staff give the best care and support possible to the victims that they work with and all of this support gave and gives me hope of a new and brighter future.



“... I was safe.”

What we do – How we do it?

The Daisyhouse Housing Association Personal Support Programme and Resettlement Programme.

What we do

Women become homeless for different reasons – domestic violence, sexual abuse, sexual violence, addiction, ill health, relationship breakdown, human trafficking, loss of income and some are ex-prisoners.

Most of the women who are referred to us have faced a combination of these complex challenges.

When this happens, they need support, time and a safe space where they can rebuild from the trauma of their experiences, feel safe and secure and, in time, move forward with their lives.

Daisyhouse provides this support, time and safe space.

Daisyhouse supports women out of homelessness.

In 2015, Daisyhouse provided specialist supported services through uniquely tailored individual Personal Support Programmes and fully supported Settlement Service Programmes to 20+ residents at any one time who were homeless.

We did this in safe, single sex, drug and alcohol free individual units across three houses, for 18+ month periods. We also provided support and social housing services to a further 13 Tenants in Dublin.

Through these combined services, Daisyhouse supported our residents to learn and regain life -skills that enabled and empowered them to start to rebuild their lives through our Personal Support Programmes, Education and Training Programmes and Health and Wellness Programmes amongst others.

These services also enabled them to break the cycle of homelessness and be empowered to become ready to move forward to independent sustainable living.

When they were ready to move forward to a new, safe home, our fully comprehensive resettlement programme enabled each individual to reintegrate into communities where they were safe and free from past traumas, an essential part of recovery for so many.

Due to the housing crises many women in 2015, were often with us for periods longer than 18 months as there were limited suitable, accessible and safe homes to move on to.

All of the women/residents who come to Daisyhouse have a varying range of complex needs. Some are from traumas they have experienced within the previous number of years, the majority, however have been living with the aftermath of horrific traumas since childhood and teenage years that have manifested themselves in many ways over the years preventing a life of freedom. A life that so many others take for granted.

Daisyhouse provides residents with a place where they can feel safe, are respected and can call home, a place where they can reinstate, develop their personal confidence and self-respect, enabling them to cope again with day to day life, empowering them to slowly rebuild their lives.

Daisyhouse works with and supports each client to empower them to achieve their potential for personal independence. The Daisyhouse Personal Support Programme is accompanied by realistic and practical goal setting and agreed action points that the client reviews on a weekly basis with the Senior Social Worker and/or Support Worker.

Residents come to us through referrals from other agencies i.e. other Approved Housing Bodies (AHB's), County Councils, Voluntary & Charitable Agencies, HSE, Tusla, Probation Services, Drug Task Force, Hospitals, Women's Refuges etc. Most are government funded.

On arrival at Daisyhouse, residents are provided with an in-depth Holistic Needs Assessment by the Senior Social Worker/Support Worker in order to establish the level of their individual needs. This enables a tailor-made and unique holistic Personal Support Programme to be devised for each individual resident. The Support Team and the resident then identify the path that will enable the resident to move forward with their life and move to sustainable independent living.



How does The Daisyhouse Personal Support Programme work?

The Personal Support Programme is accompanied by realistic and practical goal setting and agreed action points that the client reviews on a weekly basis with the Senior Social Worker and/or Support Worker.

The Support Team at Daisyhouse assess that all criteria are met, i.e. residents are drug and alcohol free for at least six months, have no history of violence towards others and have registered as homeless with Dublin City Council.

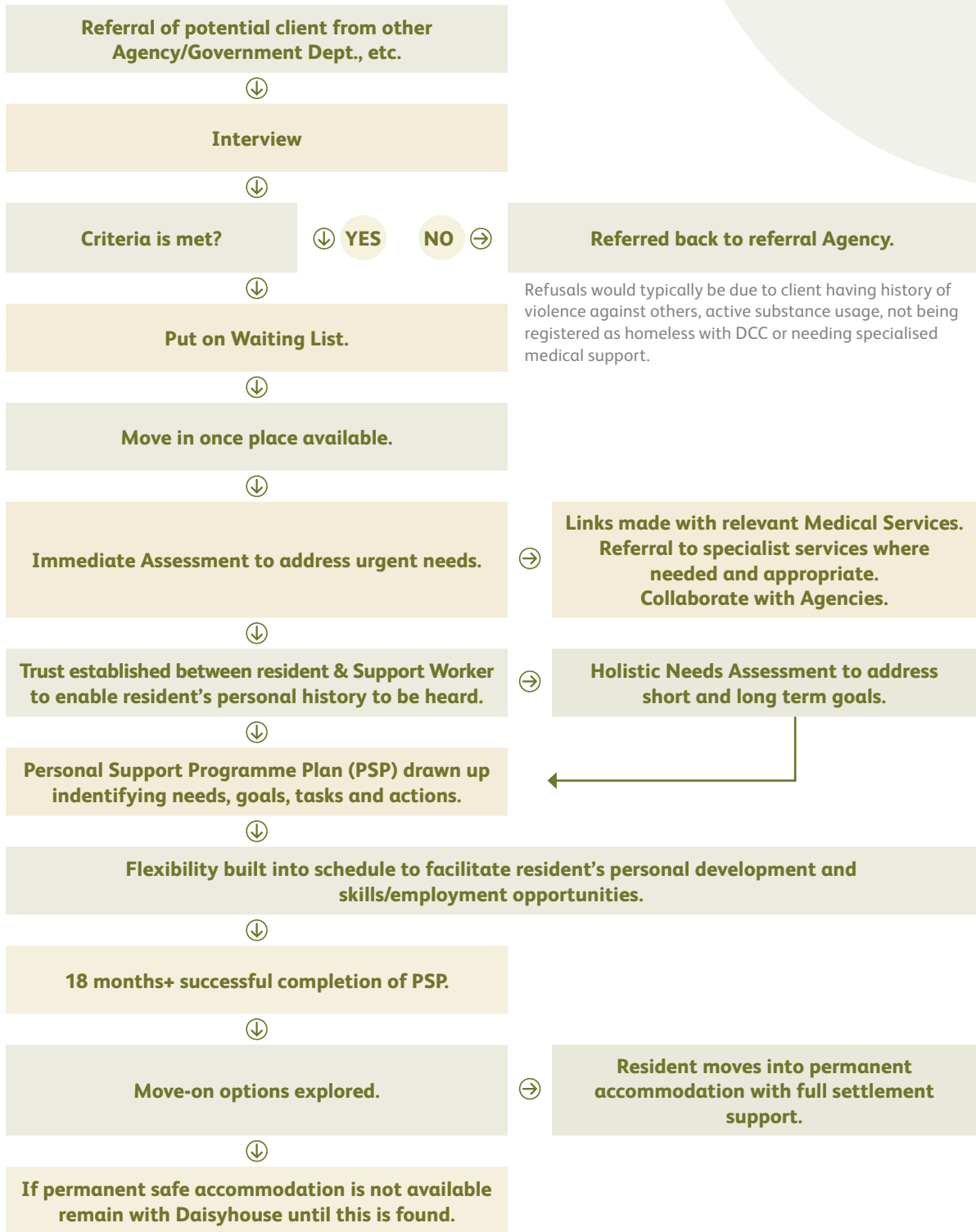
Successful applicants are then placed on a waiting list until an appropriate unit is available. Once a vacancy arises the applicants fulfilling application criteria are then interviewed by the Support Team. If the applicant is committed and focused towards breaking her cycle of homelessness and working on their personal support programme, a place will be offered. This can often take up to a year if not longer for spaces to become available.

Each programme includes but not limited to:

- Education and training
- Employment
- Goal setting
- Income and debt management
- Independence and Responsibility
- Life skills
- Personal history
- Personal development
- Physical and mental health
- Support in relation to legal issues
- Relapse prevention
- Relationship building, support and social networks
- Safe Boundaries
- Skills, interests and hobbies
- Social and family history

The Senior Social Worker and Support Worker assess all cases and provide ongoing advice, advocacy and information to residents. Residents in need of specialist support in areas such as mental health or physical health needs are connected with and referred to the appropriate qualified services.





Through the Personal Support Programme Daisyhouse residents are:

- Encouraged to examine and address the issues which may have contributed to their homelessness
- Empowered to do more for themselves
- Helped and supported to develop their capacity to live independently so that when they are housed on a long-term basis, they will need little or no support.
- This programme will support those who are post rehabilitation to secure the work that they have done so that can continue to live and sustain drug and alcohol free lives.

Daisyhouse is best suited to those who, for a range of complex reasons, are unable to access or sustain independent living immediately and are in need of a transition period. During this transition period, residents work alongside the Support Team to address their needs and work through an individually tailored programme, while also being resident in good quality self-contained accommodation at an affordable rent.

Prior to acceptance, Daisyhouse conducts its own assessment process of each applicant's aspirations, needs, interests and skills regarding housing, health, employment, education, training and independent living skills with a view to assessing the appropriateness of Daisyhouse to the applicant's needs. This process will involve the applicant, the referral agency and the Support Team.

Ongoing support to residents

The Support Team within Daisyhouse is responsible for providing advice, information and advocacy for residents. This includes liaising with outside service providers and other professionals for residents who are in need of specialist support, organising courses for residents in

response to expressed needs and desires, assisting with special arrangements for those with communication difficulties, advocating on residents' behalf and supporting the development of self-advocacy skills. A resident's handbook is provided and the Support Team works with each resident to ensure that they are aware of the contents.

Settlement and post settlement

Daisyhouse works to provide a settlement and post settlement service to residents. We work closely with Homeless Services in DRHE, other Approved Housing Bodies and Local Authorities to secure safe and suitable accommodation for residents. As each resident works through their programme and is ready to move on and create their own home, a support system provided by the Support Team ensures that the condition of housing is appropriate, that utilities and services are in place, that the rights and responsibilities of the prospective tenant and landlord are clear and adhered to, that the transition to permanent independent living is as smooth as possible. The resettlement support includes everything from making approaches to secure the accommodation to the viewing, signing of documents, setting up of utilities, purchasing of furniture etc if need be, getting to know the local area, identifying new doctors and other supports (NA/AA) in the communities etc.

This outreach support is provided, where practicable, for up to 1 to 2 year, in a flexible manner to suit the needs of the residents/tenants.

In the case that the unit is one of Daisyhouse's the refurbishment is conducted by the organisation.

Women's Programme

The Women's Programme that was established last year has grown from strength to strength. This Programme enables the residents to build support networks within the houses. Many arrive with little or no personal support

The core components of this are Education and Training Programmes and Health and Wellness Programmes. Funding has been secured for activities and courses within these components for individual residents and residents collectively. These enable the residents to gain skills that enhance their ability to break the cycle of homelessness and they are empowered to move forward to independent sustainable living systems in place. This assists in building their personal confidence and their ability to communicate with others and to learn to slowly trust again.

Model of work

We practice a client centred/led humanistic approach. Personalised Support Programmes (PSP), using a combination of models, are put in place to enable residents to move forward to independent drug and alcohol free lives.

The PSP can vary depending on the specific needs of each woman. The following models are practiced (but not limited to):

- The integrated care pathway
- Community reinforcement approach
- The disease model – we have a number of residents who find this effective
- Smart recovery - cbt based
- Choice theory & lead management
- Strength perspective
- Task Centred work
- Solution Focused interventions
- Dual diagnosis – addiction plus mental health

As each woman is unique, their needs are assessed through a Holistic Needs Assessment. It can often be, that a combination of models works best for a particular woman: example- Sarah: uses the disease model as she clearly understands her addiction and maintains her sobriety using this model. Ciara on the other hand, has extremely low self-esteem and confidence, her sobriety is not her key challenge, she needs a programme aimed at building her confidence which would include her taking small controlled risks, making her own decisions and following through on them.

We also use an adaptation of the Tidal Model used in psychiatric services, (involving the holistic needs assessment), as it is a one to one process, aims at re-empowering the person who had been disempowered. The model works on three areas, the self – (like the home address, safe and secure), others (bridging relationships, personal safety plans), and the World. We use this as the Model understands the uniqueness of each individual own experience, key from a support worker point of view is consistency with the client, this is done through care plan development to pin point areas in need of discussion. Discovery, information sharing and solution finding. Skills building through resilience building – increase positivity, self-care, humour, open to learning and open in heart. Other skills as a result of being here tenancy sustainment - through paying rent, bills, opening savings accounts, maintaining accommodation, these are built over time just by being here.

Many of the women who come to us from drug or alcohol treatment have many complex needs, for example – mental health issues, family issues, history of abuse or violence, their children are in care. All of these need also to be addressed. Many of our residents would fall into under the dual diagnosis model.

The Process

- The residents are referred to us through the referral form on our website.
- The referral form is assessed and if the woman meets the criteria, i.e. drug and alcohol free for six months, registered as homeless with DCC and does not have a history of violence towards others, they are placed in a waiting list. The **referring agency** is contacted and advised of same. Once a unit becomes available, the person is called for an interview. Once they are accepted a date is arranged for them to move into Daisyhouse.
- On the day of move in, the Support Team walk them through the unit, house and the guidelines etc. An immediate assessment is conducted to determine any urgent needs, example- medical, mental health issues etc.
- Over the coming week, a Holistic Needs Assessment is conducted. The Personal Support Programme is based and built on the findings of this and the appropriate Models adapted for that individual. This is tailored to the specific needs of each woman who comes to Daisyhouse, providing emotional and practical support to prevent her from relapsing into addiction or becoming homeless again. The HNA will highlight areas that the women will need advice, support in. Example: addiction management, relapse prevention, personal boundaries, aftercare programme, literacy skills, basic life skills etc– a plan will be put in place to ensure that the woman can avail of relevant internal and external courses/grants etc and these will be organised. This programme also always links/refers the women to external professional (medical/mental health teams/ other etc.) services.
- The women who are at Daisyhouse, will, as part of their Personal Support Programme be offered and introduced to a counsellor/psychologist/psychotherapist (or psychiatrist if mental health assessment warrants this). As before, relapse prevention, triggers, crisis intervention and risk management plans, boundaries, healthy relationships, personal safety, self-worth etc are worked on so that the individual can learn how to stay and keep themselves safe.
- Ensuring that all aftercare plans are maintained and that appropriate AA/NA and other safe support activities attended.
- A plan is also put in place for rental payment, utilities etc.

Very often, mental health assessments are required and a referral from the women's own GP or one in the Daisyhouse area, to a psychiatrist are made. The Support Team, at all times work with the women to ensure that they receive the most suitable service and care for them.

Through the support Daisyhouse provides, the women are empowered to do more for themselves and take control of their lives. They are encouraged to examine and address the issues that may have contributed to their homelessness and are supported in developing their capacity to live independently and safely in the future.

MEET some of OUR STAFF

Roxanne McNamee **Office Manager**

My role as the Office Manager in Daisyhouse is a very broad one. This is why I really enjoy my job because you could start the morning off with a to do list and by the end of the day not have got near it. One day I could be doing the accounts and the next I could be out buying wood for shelves for the apartments. I am very lucky because I get to work with a lot of different companies and professionals on a daily basis. I also get the opportunity to meet some extraordinary ladies who come into us and get to know them. Even if it's just popping their head into me in the morning just to say hello that's really nice.

One of my personal highlights in 2015 was the 'Have a Cuppa Campaign'. We were split up into teams and I and our Social Worker were paired together. The task we were set with was to go and get as many photographs with different people and different locations while holding the 'HAC' Sign. We choose to cover the City Centre. The day we headed out it rained nonstop! Even though the weather was so bad we actually had so much fun. We met some really amazing and nice people who were really happy to get into the pictures with us and learn about our work at Daisyhouse.

In the end we got some great pictures that were used on the day we had the launch of HAC.

In 2015 we implemented a new accounting system, Sage. In the beginning this was very challenging to use and completely different to how we done our finances before. To say I would have been lost without the staff in BCK would be an understatement! Thank fully we persevered and by the end of the year it became a lot easier then. It does make life a lot easier now that it's up and running.





**The Impact of
what we do**

Paula

My life fell apart due to consequences of my drug addiction. Before coming to Daisyhouse I had spent the last eight years of my life in and out of homelessness as a result of my addiction issues.


I became accustomed to street life and a constant feeling of being afraid because I never felt safe. I had lost the will to live and I truly believed that I was destined to die on the streets. My attempts to get clean were half hearted because I didn't know how to live or survive without the use of drugs. Eventually I ended up in a treatment centre, where I spent 5 months as a last ditched attempt to get my life together for the sake of my two children. Today by some miracle I am coming up to celebrating my third clean birthday.

After completing treatment, I had nowhere to go so I moved into transitional housing and there I was referred to Daisyhouse. I waited eighteen months for a bed. During this time waiting there were periods where I began to lose all hope of ever getting my life back on track. I just wanted to stay clean and find a safe place to call home.

Since arriving through the doors of Daisyhouse my self-esteem has grown, I'm beginning to believe in myself. Most importantly I am no longer crippled with fear, today I feel safe. Dreams have been re-awakened and I have received so much encouragement and support from the staff here. They believe in me. They have shown me that I am valued and cherished. It's a beautiful thing to be treated with respect and dignity and to believe that this is how I deserve to be treated. I feel empowered. I am being supported to rebuild my relationships with two beautiful children.

It was always a silent dream of mine to educate myself and recently I completed an access course for university and passed with top marks. Currently I am in the process of setting up my own business, another dream that I never imagined I would have the confidence to pursue.

Daisyhouse has been instrumental in helping me to rebuild what was a broken spirit, by providing me with a safe haven from where I can blossom and for that I will be eternally grateful.



*“...I’m beginning
to believe in
myself.”*

The Impact of what we do

At Daisyhouse the women learn how to rebuild their lives. They learn how to set boundaries. They learn how to move away from their past addictions. They learn how to build and sustain healthy relationships and support networks. This assists in building their personal confidence and their ability to communicate with others. This enables them to take that first step into building a new life, free from their past challenges and difficulties.

- First and foremost the work Daisyhouse strives daily towards giving women who are homeless, lonely and fearful a place to call home and a safe haven for a substantial period of time. This is a time in their lives that they need this support and safety net. We provide vulnerable women with a space and a service where they can recover and progress.

We build relationships with these women based on trust and respect and attempt daily to instil that they are strong independent women who deserve to live happy and safe lives. We work in partnership with them daily to highlight their strength, growth and ability.

We hold that listening ear for their concerns and worries and hold an open door policy to access support when and if it is needed. We support the women to devise goals and aims to reach their full potential and move forward with their lives. We advocate on their behalf. The staff guide the women to find their own solutions when they are overcome and overwhelmed with problems.

This service allows the women the time, space and support to move forward with their lives. When they are ready to move on from Daisyhouse we are there beside them to make the next transition successful and less daunting. We are a consistent support to the women who come through our door and see the journey through to the end with each and every lady.

- All residents, when they move on, have a full support and tenancy sustainment plan in place, which is client led. This ensures that the women remain safe, tenancies are sustained, preventing them from relapsing and becoming homeless.
- Everyone over the past five years who has come through Daisyhouse, has sustained their move on tenancy.
- The women have the skills to become proactive members of the community, many go on to employment and education.
- Through our work and support, we work with the women around relapse prevention into addiction - we take the recovery/discovery approach in the methods we adopt to our work. The client discovers who they are, and empowers themselves, helps them maintain recovery, and therefore, are less likely to relapse.
- We have 100% success track record for the past 5 years in supporting women out of addiction and homelessness to rebuild their lives to move onto and sustain safe independent living.
- We seek multi-faceted long term solutions as opposed to short term “band aid” approaches.
- Women and children: we work with Mothers/grand-mothers to have access to their children and in cases, support families to work on rebuilding their relationships. The positive effect of our Programmes both on the women and children are immediate and aim towards long term psychological and emotional relief. Mothers who had tumultuous relationships with their children, Social Workers and Foster families have time and staff’s support, to rebuild relationships. This creates and builds healthy lives for children so that can have a chance at a future with positive and

healthy family relationship without the intervention of the State. Parents have learnt how to maintain responsibilities, learnt to maintain healthy relationships and to reconcile and maintain family access.

- We reduce the number of women with repeat addiction problems that can lead to homelessness, we empower women to live drug/alcohol free in the community.
- We reduce the amount of money the government spends on hostels and hotels for homeless women.
- We enable women to take back control of their lives
- We enable and encourage women to build new supportive and healthy relationships

This can build communities

- We assist to keep children out of care by enabling mothers/grandmothers to rebuild their lives and where appropriate have access to them.

- The socio economic benefit to the state is substantial as many of these do not relapse ensuring that the health cost to the state is reduced.

- Many of the women turn to education, and or turn to/ return to work force.

Key to the success of what we do is that we provide each woman: Safety, security, consistency, structure, routine, development, resilience, nurture, recover/discover, hope, empowerment and independence.

As we all know, the provision of a place to live is just one piece of the overall jigsaw of services that make a difference. In Daisyhouse it is the single sex house, the alcohol and drug free environments, the on-going support and time that residents receive, that plays a crucial role in their ability to rebuild their lives and move on to independent, drug and alcohol free sustainable, safe lives.



Zara

I would like to tell you a little bit about why I ended up homeless.

I arrived in Ireland 13 years ago. I got married and had 4 beautiful children. I was a full-time homemaker and worked daily at providing my children with the best food, care and love I could provide. My marriage was difficult and my husband would often become violent towards me.

The hardest part of all, was one day nearly two years ago, which started as a normal day my ex-husband decided to bring my four children swimming. Only they never returned. He fled the country without my knowledge or consent and took away the most precious part of my life with him.

Despite support from the Gardai and family members, he has yet to return with my children or allow me to have contact with them, I am unsure of where they are, what school they are in – and if they are happy. This breaks my heart.

Before leaving the country my ex-husband also ensured that my social welfare claim was stopped and left me with no money. After three months of trying to survive and living alone, my landlord increased the rent after being his tenant for 7 years and I had no other option then to move onto homeless accommodation.

Life was very stressful and I had to share homeless accommodation with another woman who I did not know. This was after living with my family for 13 years and having to cope with such a loss, of having my children taken from me.

A friend of mine lived in Daisyhouse, I often went to visit her and got to know the staff and other ladies who lived in Daisyhouse. I eagerly put in an application and was successful in securing my own flat after a year.

I remember feeling happy again when I arrived in Daisyhouse. I felt safe and secure here and the first night I remember sleeping better than I had in a very long time. I feel happy and safe that it is a female only house. I have staff to talk to and who will support me. I have lived in Daisyhouse now for 9 months and although I still cry daily for my children, I hope that one day they will find their way home to me.

Daisyhouse has allowed me to enjoy aspects of life again. I have gotten involved in activities and training courses since arriving. I was able to go away for a weekend before Christmas last year and remember opening my flat door at Christmas time and seeing a box with presents for me, these little gestures and steps allow me to feel happy again.

“... I remember feeling happy again when I arrived in Daisyhouse.”



MEET some of OUR STAFF

Lucy Forrest Social Worker

Reflecting back on 2015 and joining the Daisyhouse team, the welcoming green doors, the inviting and warm homes tucked discreetly and purposely into the community, these are the first impressions of the Daisyhouse experience.

But what are the memorial impressions are the women and staff you meet when you become part of the Daisyhouse team. Women who never should have experienced the trauma and reoccurring trauma they have experienced, but yet here they are surviving and overcoming adversity. It is an honour to work on a daily basis beside women who have such strength and self-determination. Staff who are dedicated, focused and motivated towards providing the best possible service for the women of Daisyhouse.

As part of the Support Team and the Social Worker within Daisyhouse, the role includes working in partnership with the women in Daisyhouse, colleagues and external agencies to facilitate emotional support, effective systemic interventions and a comprehensive service. This is based on introducing client centred intervention plans based on agreed goals, diagnosis issues, social supports, strengths, and advocating for resources.

On a daily basis the support team provide a direct service for women experiencing traumatic life events such as addiction, domestic violence, sexual abuse, sexual violence, poor physical health, mental health issues, bereavements and relationship breakdown.

Since joining the organisation last year, Daisyhouse proves on a daily basis that although it may be a small organisation it proves a life changing service for those who are involved. One of the biggest challenges is our large waitlist of women in need of support and services, idealistically, it is aimed to continue and grow and support as many women as possible.

2015 saw the women of Daisyhouse return to full time education, commence employment, rebuild relationships, secure long-term and safe accommodation and leave the year filled with hope. We ended the year with a gathering and Christmas gifts and treats which were kindly donated by volunteers and our ambassador, this was a special time to see the reactions and excitement from the women. 2016 is full of possibilities, new beginnings and change for the women in Daisyhouse and an honour to be part of the Daisyhouse team.

Volunteers and Partnerships: Their Impact

We often hear Volunteers say that they 'are not doing much' by 'dropping off a bag of clothes,' 'having a cuppa' or 'doing a marathon,' or 'donating small amounts of money.

We wanted to tell you that for every bag of clothes you drop off, marathon you run, cuppa you have, € you raise, YOU give our residents hope. YOU give them a chance.

In 2015 our volunteer, partnership and donor engagement grew from strength to strength, many in tandem with our awareness initiatives.

Volunteers, partners and donors changed the course of the lives of many of the women at Daisyhouse. Some created a haven at our houses, some donated tools to create that haven and others the funds to cover the costs.

Others raised much needed funds for our Education and Training and Health and Wellness programmes, and funds that paid for Supported Accommodation for our residents.

Every person who donated something in 2015, gave their care and respect to our residents. We cannot put a value on that.

We are eternally grateful to the incredible group of people who believed in us enough to join forces and support our work. With their help we achieved so much. Claire Byrne, RTE joined us in 2015 as an Ambassador. The Hon. Catherine McGuinness and Richardt Strauss (Leinster and Ireland Rugby Player) as Patron and Ambassador also supported us.

The power of lending a hand, giving time, donating items or a listening ear should never be underestimated. This is particularly true in our case as we are such a small organisation.



In 2015, over 166 people assisted us.
They gave us 839 hours of their time.
This has been estimated at a value of

€18,390.88

WHO	NO. OF PEOPLE	TOTAL HOURS	AIW € PER HOURS	TOTAL € VALUE
Volunteers and Partners	166	839	21.92	18,390.88

Example of the impact of your support

Education and Training: Through generous donations of time and funding many of our residents were able to start a course, go to school or go to college. By the end of 2015, quite a number had finished their second term in college. Many others started CE Scheme placements or moved to full time work. This would not have happened without this external support.

Health and Wellness programmes: While so many of us take the following for granted, through the kindness of a number of individuals and companies, all of the residents, had for the first time in their lives their own, new bed linen, quilts, pillows and other items. Many, also, for the first time were able to work with qualified professional who were able to address their complex needs.

Example of partnerships and volunteering

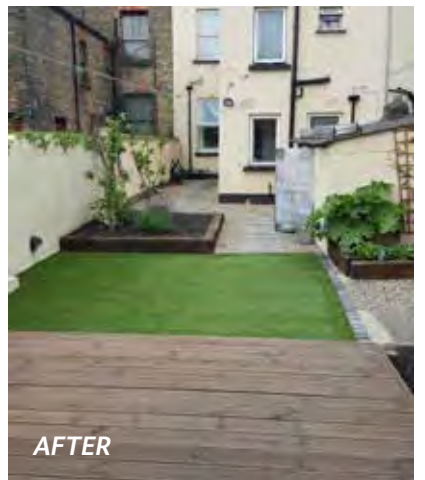
Resident Welfare Project: major garden renovation: At the back Daisyhouse houses was an overgrown garden, prone to flooding with paths in poor condition. There was a small deck that could only seat one person. Because of this the women were not really able to use it. Sean Keighran was approached and agreed to take on this substantial project. Together with his team from Creative Garden Design, Oisín O’Gogain and the Aon Hewitt Team, and, funding from the Soroptomists Dublin and support from Thornton’s Skip Hire, a-z hire, TJ O’Mahony, Rhobus/LED and many others, this space was transformed to a beautiful holistic haven.

These partnerships and funds created a beautiful restorative, holistic garden and extended their living space to the outdoors.

Please note there are so many people who assisted us that we have not been able to include them all Please be assured that this is not a reflection on your support.

“The FoodCloud Tesco partnership brings the women who live with us together - we’ve seen strong friendships develop as they swap and share the food that has been delivered. This is so much more than a green crate. It has brought our residents together”

Before & After



Awareness

We had a very busy and successful year telling our story, and supporting the brave women who lived at Daisyhouse to tell theirs. This was done through a variation of media forums: photographs, radio, television, online, magazines, newspapers, social media etc.

Our work was featured on/we were interviewed:

- Charity Radio
- Dublin City Radio
- Dublin West Access Radio
- Kildare FM
- Near FM
- NewsTalk
- RTE 1
- RTE2 FM
- The Claire Byrne Radio show
- Today FM
- TV3

Social Media was successful and many people who took part in our “**Have a Cuppa**” shared their activities online. This enhanced our presence and led to us trending.

Print media coverage/interviews:

- Fitness and Life Magazine
- Irelands Women’s Way
- RTE website
- The Big Issue
- The Evening Herald
- The Gazette
- The Irish Independent
- The Irish Times
- The Kildare Nationalist
- The Local News: South Edition, West Edition and North Edition
- The Star
- The Sun
- www.rte.ie/lifestyle
- Blogging sites

Kenneth Egan, Olympic Boxer and Councillor presented ten pairs of Boxing Gloves and a boxing bag to the women of Daisyhouse. This was covered in the media.

Television: We were feature/interviewed on RTE News, TV 3 amongst others.





“Have a Cuppa” This was a new initiative for us and we were humbled by the incredible support of so many people across the country who took part. This is a small sample of those who sent their photos in!





Housing Management Overview

Properties

In 2015 Daisyhouse had three houses in Dublin 8 containing 15 individual units providing secure, alcohol and drug free, female only, Supported Temporary Accommodation to homeless women. We also had 12 social housing apartments providing independent living for seven women and five men.

2015 was a busy period and we continued to review systems and update as and when required and appropriate. There were quite a number of maintenance issues requiring action. Electrical, heating, bath replacement, boiler replacement, deep cleans and renovation of apartments took place. The laundry area was reconfigured to accommodate extra equipment and to ensure they were conducive to the needs of the residents.

In 2015, as a commitment to our Health and Safety, a Safety Audit was conducted by a Professional Consultancy firm and successfully passed. All smoke alarms, carbon monoxide alarms, fire blankets and fire extinguisher were assessed. Fire drills were conducted. Fire extinguisher training took place.

As a result of threats to Staff and residents, security was enhanced with the continued upgrade of infrared CCTV cameras, enhanced locks on the doors, and windows serviced.

Feedback from residents is essential to us and a feedback form was distributed. Given the small size of Daisyhouse, the daily access that residents have to staff and vice versa ensures that we are always promptly informed of any matters that arise that need attending to. This feedback enables us to improve our service.

We continue to record relevant data and to review our work.

We subscribe to and report to the Housing Authority and to the Irish Council for Social Housing Annual Returns/reviews when required to and are guided by these monitoring and evaluation systems amongst others.

Maintenance

100%



100% of all urgent maintenance calls were dealt within 24 hours

100%



100% of all maintenance calls that needed attention within a week were dealt with on time.

100%



100% of all maintenance calls that needed attention within a month were dealt with on time.

100%



100% of all maintenance calls that needed attention within a month were dealt with on time.

13%



13% of Annual Rent income is used as our sinking fund for the maintenance of our properties.

Overview of funding – How we spend €

All of Daisyhouse's' funding is utilised to meet the objectives of our Memorandum & Articles of Association, ultimately to ensure that we are supporting the women we work with, out of homelessness.

In 2015, Daisyhouse had an income of € 210,271. Funds from the organisations reserves enabled the controlled costs of € 390,224 to be met ensuring successful and effective execution of all Personal Support Programmes, Supports Services and Operations.

We did not receive any long term sustainable Government Funding.

We did receive €1,720 from The Department of Health for Support Programmes. The Department of Social Protection provided restricted income of €4,375 which was used to help pay the wages of one of the Daisyhouse employees.

Of the total raised, € 118,032 was from rents paid by Residents and Tenants. This was considered unrestricted core funding.

€ 37,455 was Restricted Funding and was received for Support Programmes: Health and Wellness Programmes and Education and Training Programmes. These funds came from Corporates, Trusts and Foundations.

The very nature of our work is intensive, challenging and often 24 hours a day, 7 days a week, 365 days a year.

The success of this is completely dependent on the resources, dedication and commitment of each member of our very small team. Given the size of our organisation, the CEO and Office Manager wore many hats in 2015 often conducting a number of roles at any given time.

Daisyhouse would not be able to continue its services without the generosity and kindness of all of those who assisted us both financially and on a pro bono basis in achieving our Mission throughout 2015. This support enabled our small Team to showcase our dedication to the Daisyhouse residents through numerous programmes and projects and illustrated the transparency of our services. It enabled us to provide detailed levels of accountability and transparency regarding all aspects of our work, in particular our finances and the costs involved, so that Daisyhouse can achieve its mission.

We are conscious that the majority of our funding comes from the tax payer in one form or another and we are, therefore, guardians of this funding and must ensure that it is spent in the most appropriate and accountable manner to fulfil our Mission. As we are such a small organisation, we encourage our donors to ask questions regarding this and always welcome them to do so.

All staff employed, are highly skilled, experienced and deeply dedicated to delivering our programmes to the highest of standards, financial transparency and accountability. Everyone is Garda Vetted. This dedication and careful consideration of all aspects of the programmes ensures that each client we work with has the best chance at breaking the cycle of homelessness so that she can be empowered to move onto safe, sustainable, independent living.

Community Employment Scheme Daisyhouse benefited from the FAS/Community Employment Scheme in 2015. We had up to 2 part-time workers on placement under the scheme one of whom was offered a full time position with Daisyhouse towards the end of the year. CE Scheme workers who are part of the scheme are not employed directly by Daisyhouse but are governed by its policies and procedures. They provided us with a comprehensive cross skill base.

2015 Costs

2015 Costs for fully maintained, safe and secure, Supported Temporary Accommodation for 18+ months/ longer, with uniquely tailored Personal Support Programmes, resettlement and aftercare:

Number of People Fully Supported in 2015 = 33



Overall Cost for 2015 for 33 People = € 390,224

€390,224



Cost for 1 Person for 12 months = €11,824.96

€11,824.96

Cost for 1 Person for 1 month =

€985.41

Cost for 1 Person for 1 week =

€227.40

Cost for 1 Person for 1 day =

€32.48



Financial Report

**Daisyhouse Housing Association Limited
Directors' Report and Financial Statements
for the year ended 31 December 2015**

Company Number: 139811

Daisyhouse Housing Association CLG

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Daisyhouse Housing Association CLG

DIRECTORS' AND OTHER INFORMATION

Directors	Paul Dugnan Mary Josephine Bradley Deirdre Ward Brid Clarke Daniel Joseph Wiley Mark Brennock Ruth Richardson Noel Joyce (Resigned 24 June 2015) Grainne Madden (Resigned 13 January 2015) Linda Hall (Appointed 9 July 2015)
Company Secretary	Mary Josephine Bradley
Company Number	119811
Registered Office and Business Address	6 Emor Street Portobello Dublin 8 Ireland
Auditors	Byrne Curtin Kelly Certified Public Accountants & Statutory Audit Firm Suite 4 & 5 Bridgewater Business Centre Conyngnam Road Islandbridge Dublin 8
Bankers	Allied Irish Banks plc. 61, South Richmond Street. Dublin 2.
Solicitors	Ryan Solicitors 46 Harrington Street. Dublin 8
CHY No	9669
CRA No	20024185
Patron	The Hon Catherine McGuinness
Ambassador	Claire Byrne, RTE Broadcaster. Richardt Strauss, Leinster and Ireland Rugby Player

Daisyhouse Housing Association CLG

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 December 2015

The directors present their report and the audited financial statements for the year ended 31 December 2015.

Principal Activity

The principal activity of the Company are the objectives as set out in the Constitution. Daisyhouse Housing Association CLG is a registered charity and Approved Housing Body that provides safe, alcohol and drug free, female only Supported Temporary Accommodation with uniquely tailored individual Personal Support Programmes to women who are homeless so they can break the cycle of homelessness and be empowered to move forward to independent sustainable, safe living. We also provide a fully comprehensive resettlement programme.

Daisyhouse also provided Social Housing for 7 women and 5 men in this period.

The Company is limited by guarantee not having a share capital.

Structure

Daisyhouse is based in Dublin and headed by a Chief Executive Officer who reports directly to the Board through the Chairperson. The Board delegates the day-to-day management of Daisyhouse Housing Association to the Chief Executive Officer.

Daisyhouse Housing Association's Board are elected for 2 year terms, and may put themselves forward for re-election 4 occasions, giving a maximum of 10 years' service.

The Board met 11 times.

The Board members do not receive any remuneration, benefits or expenses in respect of their services to the charity.

Companies Act 2014

The Companies Act 2014 commenced on 1 June 2015 and the company has converted to a company limited by guarantee and not having a share capital under Parts 1-15 of that Act.

Change in Financial Reporting Framework

This is the first set of financial statements prepared by Daisyhouse Housing Association CLG in accordance with accounting standards issued by the Financial Reporting Council, including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102"). The company transitioned from previously extant Irish and UK GAAP to FRS 102 as at 1 January 2014. An explanation of how transition to FRS 102 has affected the reported financial position and financial performance is given in note 2 to the Financial Statements.

Principal Risks and Uncertainties

As the company is a registered charity it is heavily reliant on grants and donations in order to ensure its survival. If these revenue streams were to reduce Daisyhouse Association CLG would struggle to continue as a going concern.

Financial Results

The deficit for the year after providing for depreciation amounted to (178,206) (2014 - (140,225)).

At the end of the year the company has assets of 3,133,516 (2014 - 3,361,174) and liabilities of 2,848,165 (2014 - 2,897,617). The net assets of the company have decreased by (178,206).

Daisyhouse Housing Association CLG

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 December 2015

Governing Document

The Company is a company Limited by Guarantee, governed by a Constitution and is a registered charity.

Daisyhouse Housing Association is committed to complying with and implementing the AHB Code of Governance.

Governance & The Governance Code

Daisyhouse conducts the recommended guideline actions for compliance for a Type C organisation as defined by the Governance Code for Community, Voluntary and Charitable Organisations of Ireland.

We comply with the Charter of Commitments of Approved Housing Bodies.

The Board has signed a Code of Conduct.

Daisyhouse Housing Association publishes its annual financial accounts on its website.

Daisyhouse Housing Association abides by Fundraising Ireland's Code of Professional Conduct.

Daisyhouse complies with the Statement for Guiding Principles for Fundraising and formally discussed and adopted the Statement at a Board Meeting.

Reserves Policy

The directors have examined the charity's requirements for reserves in light of the main risks to the charitable company. They have established a policy whereby the unrestricted funds not committed or invested in tangible assets held by the charitable company should be between 3 and 6 months expenditure. The reserves are needed to meet the working capital requirements of the charity and the board is confident that at this level it would be able to continue the current activities of the charity in the event of a significant drop in funding.

The charity's policy is to retain a level of reserves which matches the needs of the organisation, both at the current time and in the foreseeable future. The reserves required should be sufficient to meet committed expenditure and the running costs for a period equivalent to six months annual expenditure. The charity will continue to monitor compliance with this policy on a regular basis and the Board will review the appropriateness of the policy annually.

Directors and Secretary

The overall Governance responsibility of the Company is held by a voluntary, unpaid Board. The directors who served throughout the year, were as follows:

Paul Duignan
Mary Josephine Bradley
Deirdre Ward
Brid Clarke
Daniel Joseph Wiley
Mark Brennock
Ruth Richardson
Noel Joyce (Resigned 24 June 2015)
Grainne Madden (Resigned 13 January 2015)
Linda Hall (Appointed 9 July 2015)

The secretary who served throughout the year was Mary Josephine Bradley.

There were no changes in shareholdings between 31 December 2015 and the date of signing the financial statements.

In accordance with the Articles of Association, the directors retire by rotation and, being eligible, offer themselves for re-election.

Future Developments

The company plans to continue its present activities and once Government Funding is secured, develop its business to meet the current demand for this group of service users. Employees are kept as fully informed as practicable about developments within the business.

Daisyhouse Housing Association CLG

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 December 2015

Risk Management

Daisyhouse operates a risk-management process culminating in a corporate risk register that identifies the top risks their likelihood and impact, and the consequent actions necessary to manage them effectively.

Events After End of Reporting Period

Daisyhouse Housing Association CLG has been successful in securing additional government funding in 2016.

Auditors

The auditors, Byrne Curtin Kelly, (Certified Public Accountants & Statutory Audit Firm) have indicated their willingness to continue in office in accordance with the provisions of Section 383(2) of the Companies Act, 2014.

Accounting Records

The directors acknowledge their responsibilities under Section 281 to Section 285 of the Companies Act 2014 to keep adequate accounting records for the company.

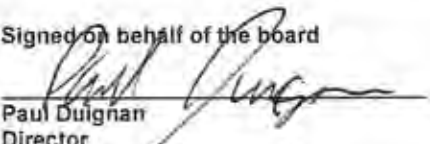
In order to secure compliance with the requirements of the act, a full time management accountant is employed. The accounting records of the company are kept at the registered office and principal place of operation.

Going Concern

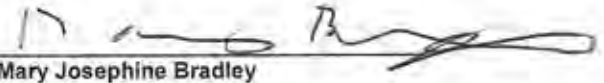
The organisational deficit for the year ended 31st December 2015 amounted to €178,206 (2014: €140,225). Reserves have been further depleted and amounted to €285,351 at the year end (2014: €463,567).

The board have evaluated the need for new income streams in 2016 and are satisfied that new streams have been secured. On this basis, the board is satisfied that the organisation can continue as a going concern.

Signed on behalf of the board


Paul Duignan
Director

Date: 17/10/16


Mary Josephine Bradley
Director

Date: 17/10/16

Daisyhouse Housing Association CLG

STATEMENT OF DIRECTORS' RESPONSIBILITIES

for the year ended 31 December 2015

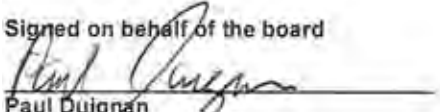
The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable Irish law and regulations.

Irish company law requires the directors to prepare financial statements for each financial year. Under the law the directors have elected to prepare the financial statements in accordance with the Companies Act 2014 and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" issued by the Financial Reporting Council. Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the company as at the financial year end date and of the surplus or deficit of the company for the financial year and otherwise comply with the Companies Act 2014.

- In preparing these financial statements, the directors are required to:
- select suitable accounting policies for the company financial statements and then apply them consistently;
 - make judgements and estimates that are reasonable and prudent;
 - state whether the financial statements have been prepared in accordance with applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
 - prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for ensuring that the company keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the company, enable at any time the assets, liabilities, financial position and surplus or deficit of the company to be determined with reasonable accuracy and enable them to ensure that the financial statements and directors' report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Signed on behalf of the board


Paul Duignan
Director

Date: 17/10/16


Mary Josephine Bradley
Director

Date: 17/10/16

Daisyhouse Housing Association CLG

INDEPENDENT AUDITOR'S REPORT to the Members of Daisyhouse Housing Association CLG

We have audited the financial statements of Daisyhouse Housing Association CLG for the year ended 31 December 2015 which comprise the Income Statement, the Statement of Financial Position, the Statement of Changes in Equity, the Statement of Cash Flows, the Accounting Policies and the related notes. The relevant financial reporting framework that has been applied in their preparation is the Companies Act 2014 and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" issued by the Financial Reporting Council.

This report is made solely to the company's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of directors and auditors

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view and otherwise comply with the Companies Act 2014. Our responsibility is to audit and express an opinion on the financial statements in accordance with Irish law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practice Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the directors; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Directors' Report to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the company as at 31 December 2015 and of its results for the year then ended; and
- have been properly prepared in accordance with the relevant financial reporting framework and, in particular, the requirements of the Companies Act 2014.

Matters on which we are required to report by the Companies Act 2014.

- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.
- In our opinion the accounting records of the company were sufficient to permit the financial statements to be readily and properly audited.
- The financial statements are in agreement with the accounting records.
- In our opinion the information given in the Directors' Report is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the provisions in the Companies Act 2014 which require us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions specified by Sections 305 to 312 of the Act are not made.

Darren Connolly
for and on behalf of
BYRNE CURTIN KELLY
Certified Public Accountants & Statutory Audit Firm
Suite 4 & 5
Bridgewater Business Centre
Conyngham Road
Islandbridge
Dublin 8

Date: _____

Daisyhouse Housing Association CLG
STATEMENT OF FINANCIAL ACTIVITIES
for the year ended 31 December 2015

	Notes	Unrestricted €	Designated And Restricted €	2015 Total €	2014 €
Income from					
Charitable activities	6	195,282	14,989	210,271	178,074
Expenditure on					
Raising funds	7	(63,356)	(7,991)	(71,347)	(48,229)
Charitable activities	7	(309,993)	(6,998)	(316,991)	(276,028)
Other	7	(1,886)	-	(1,886)	(1,748)
Net expenditure		(375,235)	(14,989)	(390,224)	(326,005)
Investment income	9	1,747	-	1,747	7,706
Net movement on funds		(178,206)	-	(178,206)	(140,225)
Reconciliation of funds					
Funds brought forward		286,207	177,350	463,557	603,782
Net Movement of funds		-	-	-	(140,225)
Transfer between funds	19	-	-	-	-
Closing Funds		108,001	177,350	285,351	463,557

The statement of financial activities has been prepared on the basis that all operations are continuing operations.

There are no recognised gains and losses other than those passing through the statement of financial activities.

A detailed breakdown of the above items is included in the notes to the financial statements.

Daisyhouse Housing Association CLG

STATEMENT OF FINANCIAL POSITION

for the year ended 31 December 2015

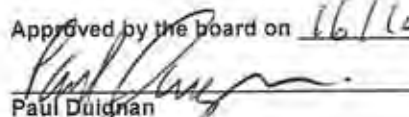
Daisyhouse Housing Association CLG

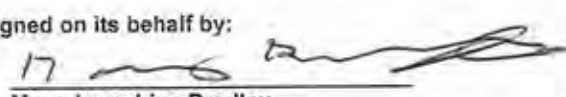
STATEMENT OF FINANCIAL POSITION

as at 31 December 2015

	Notes	2015 €	2014 €
Non-Current Assets			
Property, plant & equipment	13	2,890,186	2,936,251
Current Assets			
Receivables	14	1,184	3,680
Cash and cash equivalents	25	242,146	421,243
		243,330	424,923
Payables: Amounts falling due within one year	15	(52,160)	(43,871)
Net Current Assets		191,170	381,052
Total Assets less Current Liabilities		3,081,356	3,317,303
Government grants	17	(2,796,005)	(2,853,746)
Net Assets		285,351	463,557
Reserves			
Designated and Restricted Funds	18	177,350	177,350
Unrestricted Funds	18	108,001	286,207
Funds available to the organisation		285,351	463,557

Approved by the board on 16/10/2016 and signed on its behalf by:


Paul Duidrian
Director


Mary Josephine Bradley
Director

The notes on pages xiii to xxii form part of the financial statements

Daisyhouse Housing Association CLG
STATEMENT OF CHANGES IN EQUITY
for the year ended 31 December 2015

	Retained surplus €	Sinking fund €	Reserve fund €	Total €
At 1 January 2014	603,782	-	-	603,782
Deficit for the year	(140,225)	-	-	(140,225)
Other movements in funds	(177,350)	27,350	150,000	-
At 31 December 2014	286,207	27,350	150,000	463,557
Deficit for the year	(178,206)	-	-	(178,206)
At 31 December 2015	108,001	27,350	150,000	285,351

Daisyhouse Housing Association CLG
STATEMENT OF CASH FLOWS
for the year ended 31 December 2015

	Notes	2015 €	2014 €
Cash flows from operating activities			
Deficit for the year		(177,891)	(140,225)
Adjustments for:			
Depreciation		73,728	72,243
Amortisation of government grants		(71,141)	(70,038)
		<u>(175,304)</u>	<u>(138,020)</u>
Movements in working capital:			
Movement in receivables		2,496	2,070
Movement in payables		6,415	(2,538)
		<u>(166,393)</u>	<u>(138,488)</u>
Cash used in operations		(166,393)	(138,488)
Interest paid		(315)	-
		<u>(166,708)</u>	<u>(138,488)</u>
Cash flows from investing activities			
Payments to acquire property, plant and equipment		(27,663)	(4,652)
Cash flows from financing activities			
Government grants		13,400	3,745
		<u>(180,971)</u>	<u>(139,395)</u>
Net decrease in cash and cash equivalents		421,243	560,638
Cash and cash equivalents at beginning of financial year		240,272	421,243
Cash and cash equivalents at end of financial year	25	240,272	421,243

Daisyhouse Housing Association CLG

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2015

1. GENERAL INFORMATION

Daisyhouse Housing Association CLG is a company limited by guarantee incorporated in the Republic of Ireland.

2. ACCOUNTING POLICIES

The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the company's financial statements.

Statement of compliance

The financial statements of the company for the year ended 31 December 2015 have been prepared on the going concern basis and in accordance with generally accepted accounting principles in Ireland and Irish statute comprising the Companies Act 2014 and in accordance with the Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland (FRS 102) issued by the Financial Reporting Council. There have been no transitional adjustments made.

Basis of preparation

The financial statements have been prepared on the going concern basis and in accordance with the historical cost convention except for certain properties and financial instruments that are measured at revalued amounts or fair values, as explained in the accounting policies below. Historical cost is generally based on the fair value of the consideration given in exchange for assets. The financial reporting framework that has been applied in their preparation is the Companies Act 2014 and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" issued by the Financial Reporting Council.

Fund accounting policy

Unrestricted income funds are general funds that are available for use at the director's discretion in furtherance of the objectives of the charity.

Restricted funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Designated funds are unrestricted funds set aside at the discretion of the directors for specific purposes.

Incoming resources

Donations are recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability.

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Investment income is recognised on a receivable basis.

Income from charitable activities includes income recognised as earned (as the related goods or services are provided) under contract or where entitlement to grant funding is subject to specific performance conditions. Grant income included in this category provides funding to support programme activities and is recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability.

Resources expended

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Format of the financial statements

As the company does not trade for the acquisition of gain by its members, the directors have determined that the preparation of an Income Statement disclosing the surplus or shortfall for the year rather than a Profit & Loss account is appropriate as provided for in Section 291(5) of the 2014 Act. Similarly, the Balance Sheet is presented in accordance with Format 1 as set out in the Schedule to the 2014 Act.

Daisyhouse Housing Association CLG

NOTES TO THE FINANCIAL STATEMENTS *continued*

for the year ended 31 December 2015

Property, plant and equipment and depreciation

Property, plant and equipment are stated at cost or at valuation, less accumulated depreciation. The charge to depreciation is calculated to write off the original cost or valuation of property, plant and equipment, less their estimated residual value, over their expected useful lives as follows:

Land and buildings freehold	-	2% Straight line
Fixtures, fittings and equipment	-	10% Straight line
Furniture	-	10% Straight line

The carrying values of tangible fixed assets are reviewed annually for impairment in periods if events or changes in circumstances indicate the carrying value may not be recoverable.

Receivables

Receivables are initially recognised at fair value and thereafter stated at amortised cost using the effective interest method less impairment losses for bad and doubtful debts except where the effect of discounting would be immaterial. In such cases the receivables are stated at cost less impairment losses for bad and doubtful debts.

Borrowing costs

Borrowing costs relating to the acquisition of assets are capitalised at the appropriate rate by adding them to the cost of assets being acquired. Investment income earned on the temporary investment of specific borrowings pending their expenditure on the assets is deducted from the borrowing costs eligible for capitalisation. All other borrowing costs are recognised in the income statement in the period in which they are incurred.

Payables

Payables are initially recognised at fair value and thereafter stated at amortised cost using the effective interest rate method, unless the effect of discounting would be immaterial, in which case they are stated at cost.

Contingencies

Contingent liabilities, arising as a result of past events, are only recognised when (i) it is probable that there will be an outflow of resources but the amount cannot be reliably measured at the reporting date or (ii) when the existence will be confirmed by the occurrence or non-occurrence of uncertain future events not wholly within the company's control. Contingent liabilities are disclosed in the financial statements unless the probability of an outflow of resources is remote.

Contingent assets are not recognised. Contingent assets are disclosed in the financial statements when an inflow of economic benefits is probable.

Employee benefits

The company provides a range of benefits to employees and paid holiday arrangements.

Short term benefits

Short term benefits, including holiday pay and other similar non-monetary benefits, are recognised as an expense in the period in which the service is received.

Daisyhouse Housing Association CLG

NOTES TO THE FINANCIAL STATEMENTS *continued*

for the year ended 31 December 2015

Taxation and deferred taxation

Current tax represents the amount expected to be paid or recovered in respect of taxable income for the year and is calculated using the tax rates and laws that have been enacted or substantially enacted at the Statement of Financial Position date.

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date where transactions or events have occurred at that date that will result in an obligation to pay more tax in the future, or a right to pay less tax in the future. Timing differences are temporary differences between the company's taxable income and its results as stated in the financial statements.

Deferred tax is measured on an undiscounted basis at the tax rates that are anticipated to apply in the periods in which the timing differences are expected to reverse, based on tax rates and laws that have been enacted or substantively enacted by the balance sheet date.

Foreign currencies

Monetary assets and liabilities denominated in foreign currencies are translated at the rates of exchange ruling at the Statement of Financial Position date. Non-monetary items that are measured in terms of historical cost in a foreign currency are translated at the rates of exchange ruling at the date of the transaction. Non-monetary items that are measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value was determined. The resulting exchange differences are dealt with in the Income Statement.

3. ADOPTION OF FRS 102

This is the first set of financial statements prepared by Daisyhouse Housing Association CLG accordance with accounting standards issued by the Financial Reporting Council, including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102"). The company transitioned from previously extant Irish and UK GAAP to FRS 102 as at 1 January 2014.

4. FRS 102 PRINCIPAL ADJUSTMENTS

(a) Holiday pay accrual

Irish GAAP

Under Irish GAAP provisions for holiday pay accruals were generally not recognised and holiday pay was charged to the Income and Expenditure account as it was paid.

FRS 102

FRS 102 requires short-term employee benefits to be charged to the income statement as the employee service is received.

Impact

The company has reviewed the payroll records of all staff and no material accrual is required for unclaimed holiday pay.

(b) Statement of cash flows

Irish GAAP

Under Irish GAAP, cash flows were presented separately for operating activities, returns on investment and servicing of finance, taxation, capital expenditure and financial investment, acquisitions and disposals, equity dividends paid and financing.

FRS 102

Under FRS 102, cash flows are required to be shown separately for three categories only, namely, operating, investing and financing. Additionally the cash flow statement reconciles to cash and cash equivalents whereas under previous Irish GAAP the cash flow statement reconciled to cash. Cash and cash equivalents are defined in FRS 102 as "cash on hand and demand deposits and short term highly liquid investments that are readily convertible to known amounts of cash and that are subject to an insignificant risk of changes in value" whereas cash is defined in FRS 1 as "cash in hand and deposits repayable on demand with any qualifying institution, less overdrafts from any qualifying institution repayable on demand".

Impact

Cash flows from taxation and returns on investments and servicing of finance shown under Irish GAAP are included as operating activities under FRS 102.

Daisyhouse Housing Association CLG

NOTES TO THE FINANCIAL STATEMENTS *continued*

for the year ended 31 December 2015

5. GOING CONCERN

The organisational deficit for the year ended 31st December 2015 amounted to €178,206 (2014: €140,225). Reserves have been further depleted and amounted to €285,351 at the year end (2014: €463,567).

The board have evaluated the need for new income streams in 2016 and are satisfied that new streams have been secured. On this basis, the board is satisfied that the organisation can continue as a going concern.

6. Incoming resources

From charitable activities

The income for the year has been derived from:-

	Unrestricted €	Restricted €	Total €	2014 €
Rent	118,032	-	118,032	136,751
Donations	53,311	-	53,311	29,155
Fundraising	22,809	-	22,809	-
Grants	-	14,989	14,989	9,223
Sundry Income	1,130	-	1,130	2,945
	<u>195,282</u>	<u>14,989</u>	<u>210,271</u>	<u>178,074</u>

The majority of the income received by the company is unrestricted. The majority of restricted Grant income was received for Support Programmes: Health and Wellness Programmes and Education and Training Programmes: the Soroptimist Ireland Dublin Lunch, Dublin Bus Community Spirit Initiative Ireland Funds and Ulster Bank Community Impact Fund, Department of Social Protection.

The Soroptimist Ireland Lunch provided €3,000 to create a holistic, safe, respite garden space.

The Department of Social Protection provided restricted income of €4,375 during the year which was used to help pay the wages of one of the Daisyhouse employees. This was fully utilised during the year.

The Dublin Bus Community Spirit Initiative provided income amounting to €5,000 during the year which was for the Health and Wellness Programme by providing gym passes for 15 residents.

The Ireland Funds provided restricted income amounting to €23,000 during the year. Of this, €22,466 was deferred to 2016 and €534 was used in 2015 for an adult education programme.

The Ulster Bank Community Impact Fund provided income amounting to €2,080 during the year which was restricted to providing a money management course for its residents.

Daisyhouse Housing Association CLG
NOTES TO THE FINANCIAL STATEMENTS *continued*
for the year ended 31 December 2015

Expenditure on				
7. Restricted Funds/Charitable Activities/Other				
	Unrestricted	Restricted	Total	2014
	€	€	€	€
Support Programmes & Operational	200,763	4,375	205,138	169,172
Wages and Salaries				
Fundraising Wages	46,000	-	46,000	14,156
Employer's PRSI	27,118	-	27,118	19,264
Staff Training	2,468	534	3,002	3,221
Residents Welfare	747	631	1,378	2,876
Property Management Services	20,578	-	20,578	21,519
Insurance	3,806	-	3,806	5,395
Light and Heat	17,454	-	17,454	11,721
Fundraising + Development	17,356	7,991	25,347	34,073
Repairs and Maintenance	14,459	-	14,459	13,770
Governance Costs	355	-	355	45
Office, Postage and IT Supplies	6,203	-	6,203	15,191
Advertising	4,523	-	4,523	1,842
Telephone	4,027	-	4,027	4,857
Accountancy	2,057	-	2,057	-
Audit	1,537	-	1,537	1,586
Bank Charges	901	-	901	843
General Expenses	3,084	-	3,084	3,364
Subscriptions	670	-	670	905
Depreciation of freehold property	-	72,099	72,099	71,778
Depreciation on fixtures, fittings and equipment	1,129	500	1,629	465
Amortisation of government grants	-	(71,141)	(71,141)	(70,038)
Total	375,235	14,989	390,224	326,005

8. CRITICAL ACCOUNTING JUDGEMENTS AND ESTIMATES

The preparation of these financial statements requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses.

Judgements and estimates are continually evaluated and are based on historical experiences and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

Establishing useful economic lives for depreciation purposes of property, plant and equipment

Long-lived assets, consisting primarily of property, plant and equipment, comprise a significant portion of the total assets. The annual depreciation charge depends primarily on the estimated useful economic lives of each type of asset and estimates of residual values. The directors regularly review these asset useful economic lives and change them as necessary to reflect current thinking on remaining lives in light of prospective economic utilisation and physical condition of the assets concerned. Changes in asset useful lives can have a significant impact on depreciation and amortisation charges for the period. Detail of the useful economic lives is included in the accounting policies.

Daisyhouse Housing Association CLG
NOTES TO THE FINANCIAL STATEMENTS *continued*
for the year ended 31 December 2015

9. INVESTMENT INCOME	2015	2014
Bank interest	<u>1,747</u>	<u>7,706</u>

10. OPERATING DEFICIT	2015	2014
Operating deficit is stated after charging/(crediting):		
Depreciation of property, plant and equipment	73,728	72,243
Amortisation of Government grants	(71,141)	(70,038)

11. EMPLOYEES AND REMUNERATION

Number of employees

The average number of persons employed (including executive directors) during the year was as follows:

	2015 Number	2014 Number
CEO	1	1
Office Manager	1	1
Social Worker	1	1
Support Worker	1	1
FR Manager	1	1
	<u>5</u>	<u>5</u>

The staff costs comprise:

	2015	2014
Wages and salaries	251,138	183,328
Social welfare costs	27,118	19,264
	<u>278,256</u>	<u>202,592</u>

The Chief Executive Officer was the highest earning employee and received remuneration of €77,000 in 2015 (2014 - €70,000). No other employees earned more than €70,000 in 2016. No members of the board are remunerated for their roles as directors.

12. TAX ON DEFICIT ON ORDINARY ACTIVITIES	2015	2014
Analysis of charge in the year		
Current tax:		
Corporation tax	<u>-</u>	<u>-</u>

The company is not required to pay corporation tax due to the fact that Daisyhouse CLG is a registered charity. Its charity number is CHY9811.

Daisyhouse Housing Association CLG
NOTES TO THE FINANCIAL STATEMENTS continued
for the year ended 31 December 2015

13. PROPERTY, PLANT AND EQUIPMENT	Land and buildings freehold	Fixtures, fittings and equipment	Furniture	Total
Cost				
At 1 January 2015	3,588,907	28,514	49,955	3,667,376
Additions	16,024	11,639	-	27,663
At 31 December 2015	<u>3,604,931</u>	<u>40,153</u>	<u>49,955</u>	<u>3,695,039</u>
Depreciation				
At 1 January 2015	656,843	24,327	49,955	731,125
Charge for the year	72,099	1,629	-	73,728
At 31 December 2015	<u>728,942</u>	<u>25,956</u>	<u>49,955</u>	<u>804,853</u>
Carrying amount				
At 31 December 2015	<u>2,875,989</u>	<u>14,197</u>	<u>-</u>	<u>2,890,186</u>
At 31 December 2014	<u>2,932,064</u>	<u>4,187</u>	<u>-</u>	<u>2,936,251</u>

The titles of Freehold properties are in the name of the Dublin Housing Association, and were acquired through the Department of Environment CAS scheme. Once 25 years have elapsed and properties have been used for their intended purpose, the titles are transferred to Daisyhouse Housing Association CLG.

13.1. PROPERTY, PLANT AND EQUIPMENT PRIOR YEAR	Land and buildings freehold	Fixtures, fittings and equipment	Furniture	Total
Cost				
At 1 January 2014	3,588,907	23,862	49,955	3,662,724
Additions	-	4,652	-	4,652
At 31 December 2014	<u>3,588,907</u>	<u>28,514</u>	<u>49,955</u>	<u>3,667,376</u>
Depreciation				
At 1 January 2014	585,065	23,862	49,955	658,882
Charge for the year	71,778	465	-	72,243
At 31 December 2014	<u>656,843</u>	<u>24,327</u>	<u>49,955</u>	<u>731,125</u>
Carrying amount				
At 31 December 2014	<u>2,932,064</u>	<u>4,187</u>	<u>-</u>	<u>2,936,251</u>
At 31 December 2013	<u>3,003,842</u>	<u>-</u>	<u>-</u>	<u>3,003,842</u>

14. RECEIVABLES	2015	2014
Prepayments and accrued income:		
Interest Receivable	-	3,040
Other prepayments	<u>1,184</u>	<u>640</u>
	<u>1,184</u>	<u>3,680</u>

Daisyhouse Housing Association CLG
NOTES TO THE FINANCIAL STATEMENTS continued
for the year ended 31 December 2015

15. PAYABLES		2015	2014	
Amounts falling due within one year				
VISA Card		1,874	-	
Taxation (Note 12)		15,434	16,086	
Deferred Income (Note 18)		25,536	25,080	
Accruals		9,316	2,705	
		<u>52,160</u>	<u>43,871</u>	
16. TAXATION		2015	2014	
Payables:				
PAYE		15,434	16,086	
		<u>15,434</u>	<u>16,086</u>	
17. GOVERNMENT GRANTS DEFERRED		2015	2014	
Capital grants received and receivable				
At 1 January 2015		3,543,659	3,539,914	
Increase in year		13,400	3,745	
		<u>3,557,059</u>	<u>3,543,659</u>	
At 31 December 2015		3,557,059	3,543,659	
Amortisation				
At 1 January 2015		(689,913)	(619,875)	
Amortised in year		(71,141)	(70,038)	
		<u>(761,054)</u>	<u>(689,913)</u>	
At 31 December 2015		(761,054)	(689,913)	
Carrying amount				
At 31 December 2015		<u>2,796,005</u>	<u>2,853,746</u>	
At 1 January 2015		<u>2,853,746</u>	<u>2,920,039</u>	
18. FUNDS				
	Unrestricted Funds	Designated Sinking fund	Designated Reserve fund	Total
At 1 January 2015	286,207	27,350	150,000	463,557
Transfer of realised surplus	-	-	-	-
Deficit for the year	(178,206)	-	-	(178,206)
Other movements	-	-	-	-
At 31 December 2015	<u>108,001</u>	<u>27,350</u>	<u>150,000</u>	<u>285,351</u>

Daisyhouse Housing Association CLG
NOTES TO THE FINANCIAL STATEMENTS *continued*
for the year ended 31 December 2015

19. Key management compensation

Key management includes the Board of Directors (executive and non-executive), the CEO and the Company Secretary. The compensation paid or payable to key management for employee services is shown below:

	2015	2014
	€	€
Key management compensation		
Salaries and other short-term employee benefits	77,000	70,000
	<u>77,000</u>	<u>70,000</u>

20. Funding from Trusts and Foundations

During the year, the charity received monies amounting to €23,000 from Ireland Funds:

Funding amounting to €3,000 was received to provide a 2.5 day Wellness Recovery Action Plan workshop for 16 participants facilitated by SOS (Suicide Or Survive). This was deferred to 2016.

In 2015, €10,000 was received to provide a Health and Wellness programme for all clients. €10,000 of this was deferred to 2016.

An additional €10,000 was provided to assist in providing an adult education programme. During 2015, €534 of this funding was used to implement this programme in 2016. €9,466 was deferred to 2016.

	2015	2014
	€	€
Income received	23,000	-
Expenditure incurred in 2015	(534)	-
Balance of funds deferred	<u>22,466</u>	<u>-</u>

In 2015, funds were received from The Department of Health amounting to €1,720 to provide nutritional workshops to help women to gain theoretical and practical knowledge, shopping on a budget and cooking skills. This funding was deferred to 2016.

	2015	2014
	€	€
Income received	1,720	-
Expenditure incurred in 2015	-	-
Balance of funds deferred	<u>1,720</u>	<u>-</u>

In 2015, funding was received from The Christian Brothers Edmund Rice Trust amounting to €1,350 to provide an educational programme for 22 residents on women's health, healthy eating, anger management, safe boundaries, sustainable tenancies, budgeting, welfare entitlements, self-care and change and anger management. This funding was deferred to 2016.

Daisyhouse Housing Association CLG
NOTES TO THE FINANCIAL STATEMENTS continued
for the year ended 31 December 2015

	2015 €	2014 €
Income received	1,350	-
Expenditure incurred in 2015	-	-
	<u>1,350</u>	<u>-</u>

21. STATUS

The liability of the members is limited.

Every member of the company undertakes to contribute to the assets of the company in the event of its being wound up while they are members or within one year thereafter for the payment of the debts and liabilities of the company contracted before they ceased to be members and the costs, charges and expenses of winding up and for the adjustment of the rights of the contributors among themselves such amount as may be required, not exceeding €2.

22. CAPITAL COMMITMENTS

The company had no material capital commitments at the year-ended 31 December 2015.

23. CONTINGENT LIABILITIES

There were no contingent liabilities at the balance sheet date.

24. EVENTS AFTER END OF REPORTING PERIOD

There have been no significant events affecting the company since the year-end.

25. CASH AND CASH EQUIVALENTS

	2015 €	2014 €
Cash and bank balances	242,146	421,243
VISA Card	(1,874)	-
	<u>240,272</u>	<u>421,243</u>

26. APPROVAL OF FINANCIAL STATEMENTS

The financial statements were approved and authorised for issue by the board of directors on

_____ 16/10/2015

Daisyhouse Housing Association CLG
DRAFT FINANCIAL STATEMENTS 10 OCTOBER 2016

Daisyhouse Housing Association Daisyhouse Housing Association CLG

SUPPLEMENTARY INFORMATION

RELATING TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2015

NOT COVERED BY THE REPORT OF THE AUDITORS

THE FOLLOWING PAGES DO NOT FORM PART OF THE AUDITED FINANCIAL STATEMENTS

Daisyhouse Housing Association CLG
SUPPLEMENTARY INFORMATION RELATING TO THE FINANCIAL
STATEMENTS Detailed Income and Expenditure Account
for the year ended 31 December 2015

Daisyhouse Housing Association CLG
SUPPLEMENTARY INFORMATION RELATING TO THE FINANCIAL STATEMENTS
DETAILED INCOME AND EXPENDITURE ACCOUNT
for the year ended 31 December 2015

	2015	2014
Income	210,271	178,074
Expenditure		
Support Programmes & Operational Wages and Salaries	251,138	183,328
Social welfare costs	27,118	19,264
Staff Training	3,002	3,221
Residents Welfare	1,378	2,876
Property Management Services	20,578	21,519
Insurance	3,806	5,395
Light and heat	17,454	11,721
Fundraising + Development	25,347	34,073
Repairs and maintenance	14,459	13,770
Office, Postage and IT Supplies	6,558	15,236
Public Awareness	4,523	1,842
Telephone	4,027	4,857
Accountancy	2,057	-
Bank charges	901	843
General expenses	3,084	3,364
Subscriptions	670	905
Auditor's remuneration	1,537	1,586
Depreciation	73,728	72,243
Amortisation of government grants	(71,141)	(70,038)
	390,224	326,005
Investment Income	1,747	7,706
Net deficit	(178,206)	(140,225)

The History of Daisyhouse

Daisyhouse was founded by the late Sr Una McCourtney CSJP (1935-1996). Sr Una was Principal of a School in Washington State, USA for many years before returning to Ireland to work with people experiencing homelessness and women fleeing domestic abuse. With the help of the then Senator, and former President, Mary Robinson, her sister Eilish and Ita Kelly, a property was found in Dublin 8 and Sr Una opened up a new service for single homeless women.

Out of this experience, Daisyhouse was born in 1989. Through Sr Una's inspiration, Daisyhouse continues to offer a service that is non-judgmental, compassionate and totally focused on the best interests of each individual homeless person we support and work with.

Where did the name 'Daisyhouse' come from?

Sr. Una chose the Daisy flower as it was symbolic – being 'rooted' and 'secure', it had the potential for continued growth. The centre of the flower, containing daisy seeds, represented the individualism of the people the organisation worked with. The petals, reaching outward symbolised the embracing of new possibilities based on a sense of security, a feeling of confidence and a recognition of personal dignity and self-worth.

We had phenomenal support from both new and existing partners in 2015 on many levels in a myriad of manners.

There are so many who assisted us – it is not possible to name everyone.

Thank you sincerely.

How you can Support the Women at Daisyhouse

When Annie came to stay with us at Daisyhouse she hardly left her room for two months. We had to earn her trust. Only then, with our support, could she start to gently rebuild her life.

Annie had been kept 'captive' by her spouse for 10 years. She was beaten, assaulted and emotionally tortured. She had managed to survive for the sake of her children until her children were taken in to care to keep them safe. She was 32 when that happened. That was the straw that broke the camel's back. Annie escaped to a refuge and started on a journey that took her to us.

For those first six months, Annie would cry, sob herself to sleep. In the surrounds of Daisyhouse, she learned to feel safe and to trust again. She leant that she was free.

Daisyhouse helped Annie and others like her to be safe, to be free so they can start to rebuild their lives.

The support in our Supported Temporary Accommodation provides them with a safe haven to call home that enables them to rebuild from the traumas of their former lives.

Over the past two years we have helped Annie rebuild her life, to regain her confidence-to believe in herself. She has gone on to train to be a beauty therapist and is thriving in her new job; her first job.

Her children, now living with her are flourishing - they too have a chance.

We would be forever grateful if you could assist us in creating this haven for the other women of Daisyhouse.





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