Are your IT issues leaving you with a **headache?**

Let **Peach Education** relieve the strain

ARE YOU HAVING ISSUES WITH

Risk of being hacked

OFSTED pressure for increased security

Budget cuts

Coping with IT demand

Printing

Peach Education

TRUSTED | DYNAMIC | SECURE

Maximise Teaching & Learning time using Peach Technologies

Since 2006, Peach has been a trusted advisor to the education sector, helping organisations of all sizes improve the learning experiences for students via utilisation of teaching technologies while reducing the risk of cyber-threats.

It has always been clear to Peach that we cannot treat educators in the same way as customers in the business sector. We understand the challenges schools face and the requirements to meet both financial and performance standards.

Peach Technologies is extremely proud of the work we complete within the education sector. We're passionate about providing dynamic and professional services and products. We empower our education sector customers to deliver the best education to students while maintaining a safe, secure and robust technology estate that doesn't slow down or cause disruptions.

We offer flexible solutions across a broad portfolio including; IT hardware provision, installation, IT support, telecoms, cloud, connectivity, website design and much more. We achieve secure and reliable solutions, and cost savings accompanied with friendly 24/7 UK support.

Peach Education

How would you grade you IT currently?

Peach supporting Schools & Colleges

Peach Education is an all-encompassing modern IT support package. IT equipment is pro-actively monitored and maintained 24/7 and includes encryption to maximum security. This enables us to spot and intercept problems to keep your IT 'as silent as possible'. We will become an integral part of your organisation through our pro-active systems.

ARE YOU HAVING ISSUES WITH

- Risk of being hacked
- OFSTED pressure for increased security
- Budget cuts
- Coping with IT demand
- Printing

Printer issues
Time consuming and expensive, Peach print solutions save on average 30% on printer costs

Recent public sector establishments were hacked
Many experts believe the education sector will continue to be targeted, is your network secured to withstand a cyber-attack?

Too busy to cope with IT demand?
With more and more technology being introduced do you have the time and knowledge to implement everything?

Budget cuts spread and support is thin
Budgets have been going down year on year and demand for technology has been rising, are you sweating your assets as effectively as possible?

Pressure from OFSTED
With curriculum changes looking to give students a more IT filled education, how do you budget for these changes going forward?

THE PEACH EDUCATION PACKAGE

How can Peach Education help?

Proactive maintenance eliminating problems before they happen.

24/7 Support totally unlimited

Highly accredited engineers when you need them

Dedicated Account Manager Scheduled visits

Free IT advice and direction

Low fixed costs

Maximise use of time with a stable IT platform

Planned maintenance outside of school hours.

Help desk expertise to empower your organisation

TECHNICAL INFORMATION

- Workstation support
- Dedicated helpdesk facility
- Standard business hours coverage
- Extended hours & 24/7 coverage options
- Network support
- Market leading Anti-Virus software solution
- Service pack and patch management module
- Server core ops system monitoring & alerting

- Ticket Management (SLA Driven)
- Full management reporting
- Server support
- Server Hardware and systems alert monitoring
- Application monitoring
- Back-up monitoring and alerting
- Unlimited remote support
- Unlimited, 24/7 support*

- One fixed cost
- Frequent network updates and latest security patches
- Scheduled Account Manager visits
- On hand engineers to assist onsite work *
- Data safe with encryption and anti-virus protection
- Free monthly reports to show your IT health
- Back-up and disaster recovery

* Additional fees may apply

Our certified experts can talk through any requirements you may have.

Call us today on 0800 988 2002 to arrange an appointment or visit our website:
www.peachtechnologies.co.uk/it-services to request a call back.

Peach Education

11 **Years of Success**
and counting - the future is IT.

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I just wanted to pass on a very big thank you to Peach regarding their services. As you promised us, the transition was extremely smooth and without any inconvenience to us. We would be happy to recommend your service to other educational establishments.

Nicola Bugden
Horndean Technology College

The men were accommodating to the needs of the children, polite at all times, professional and whilst a lot was happening on site, they did not interrupt any of the day to day running of the nursery. I can see why you have won the awards on your emails because Peach clearly is doing it right from top to bottom. We look forward to moving all our nurseries to your services as soon as possible.

Freya Derrick
Hopscotch Nursery

"

"Our customers trust us to professionally and confidently manage scenarios such as security breaches, server crashes, telephone downtime and more. As a Peach customer, you have the leadership teams guarantee that our organisation is only ever a phone call away from resolving any technical requirements you have."

Gareth McQuaid

IT Director

Peach Education

Why have
Peach Technologies
as a Support Service?

Throughout education, the dependency on IT increases. More systems are put in place to enable students to learn and achieve better grades. New structures and complexities depend on the IT infrastructure which needs to be reliable and 24/7. The adoption of an IT Managed Support Service ensures that IT platforms operate optimally.

Known monthly costs
This helps improve budget spending and removes unknown costs while ensuring that obsolete hardware becomes replenished as part of the academic year review.

Maximise use of time
You need your school up and running with minimal downtime. The key to maximising staff efficiency is a stable IT platform that increases productivity so that teaching and learning stays the priority.

Planned maintenance
Workstation updating and patching happens outside of school hours. Additionally, each machine is patched individually giving a more comprehensive patching and removing potential security breach. We make use of the school holidays to maintain equipment whilst you take a break.

Proactive maintenance
Managed IT Support Services from Peach is centred around eliminating problems before they happen. Our customers are always proactively maintained via patching, updating and repairing. We believe in foresight not hindsight.

On hand advice
Our IT Managed Support Service is all encompassing and is there to provide and advise on technology shifts and how you can take advantage of future technologies.
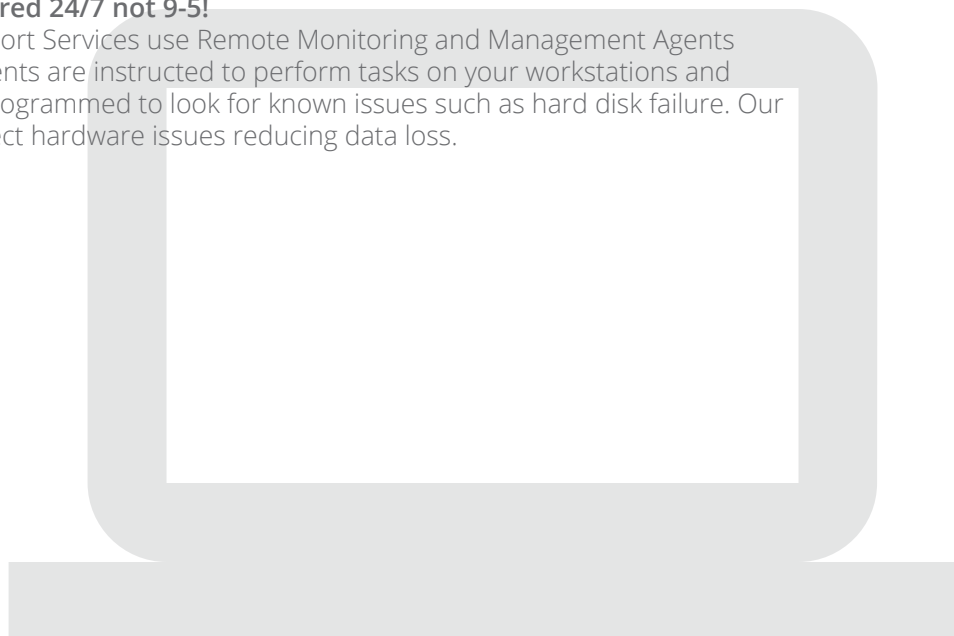
Technical expertise
Gain access to Peach staff with specialist skills who can empower your business. Managed IT Support from Peach ensures that your IT estate receives the input required to keep IT current and future proof.

Systems monitored 24/7 not 9-5!
IT Managed Support Services use Remote Monitoring and Management Agents (RMM). These agents are instructed to perform tasks on your workstations and servers are preprogrammed to look for known issues such as hard disk failure. Our RMM agents detect hardware issues reducing data loss.

What improvements will be seen?

Improvements are two-fold. The first focuses on efficiency and developments. The second is a strategic approach. Customers can build on their IT platform to ensure their IT infrastructure moves with new technologies. IT pressure can be significantly reduced with the help of Peach services. Time gained can be alotted to the real needs which are teaching and learning.

Increased capacity
Underlying issues with IT networks can cause overworking of data. By optimising your IT network, employees can work efficiently. In turn, allowing you to maximise investments in your staff and teaching capacity.

Expert advice
IT Managed Support Service companies manage a diverse range of organisations providing a crossover of technical understanding that customers can use to their advantage.

Extreme protection from external attacks
Access the internet and carry out daily tasks with the peace of mind that online threats get eliminated. Our firewall technologies monitor for inconsistencies when online and detects and stops all known threats.

Maximised internal security
IT Managed Support Service provides an agent and antivirus on every workstation. New internal threats are eliminated instantly due to new patches and virus definition updates happening as soon as they are released.

Disaster recovery
Comprehensive data and application plans that revert your school back to normal in the quickest time. Our offsite backup is always rigorously checked and tested.

We also provide phone systems to the education sector

+ DSS Console users
+ Operator Console
+ InMail - Adhoc / One touch recording
+ Voicemail to e-mail
+ Absenteeism
+ Student Services
+ AA/VRS Message for school closure
+ WebPro or dial in and change message (Snow/Flood etc)

PEACH TECHNOLOGIES
Service Provider Information Pack

0800 988 2002
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Peach Education

Peach Technologies

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Microsoft Partner

Silver Midmarket Solution Provider
Silver Small and Midmarket Cloud Solutions
Gold Small and Midmarket Cloud Solutions