



Shoviv Exchange Recovery Manager - To recover and migrate corrupted EDB file, Office365 mailboxes, Live Exchange server, Outlook profile stores (mailboxs) into Live Exchange/Office365 Mailboxes, Live Exchange/Office365 (Mailbox/public folder/archive mailbox) and Outlook PST file. Save added source Items into EML/MSG.

Table of Contents

- 1. About Shoviv Exchange Exchange Recovery Manager
 - 1.1 Introduction
 - 1.2 Key Features
 - 1.3 System Requirements
- 2. User Interface
 - 3.1 Introduction
 - 3.2 Ribbon Bar
 - 3.3 Folder View
 - 3.4 Item View
 - 3.5 Item Preview
- 3. Add Source
 - 4.1 Add Source EDB file(s)
 - 4.2 Add Source Exchange server mailboxes
 - 4.3 Add Source Office365 mailboxes
 - 4.4 Add Source Outlook profile stores
 - 4.5 Add Source Exchange server single mailbox
 - 4.6 Add Source Office365 single mailbox
- 5. Close Source
 - 5.1 Close Source
- 6. Save Items
 - 6.1 From Folder View
 - 6.2 From Item View
 - 6.3 From Search View
- 7. Save Attachments
 - 7.1 From Folder View
 - 7.2 From Item View
 - 7.3 From Item Preview
 - 7.4 From Search View
- 8. Export source single Mailbox into
 - 8.1 Exchange Server
 - 8.2 Office365
- 9. Export Source multiple mailboxes into
 - 9.1 Outlook PST
 - 9.2 Live Exchange Mailbox
 - 9.3 Office365 Mailbox
- 10. Tools



10.1 Search
11. Help

11.1 About
11.2 Visit Home Page
11.3 Supports

12. Activation

12.1 Activate License

13. Buy Now 13.1

Buy Now

14. Legal Notice

14.1 Copyright
14.2 Trademarks
14.3 Disclaimer
14.4 License Agreement

Introduction to Shoviv Exchange Recovery Manager

Shoviv Exchange Recovery Manager is an emerged solution which empowers to recover EDB files and import them to live exchange server or into PST format. Apart from this, it also helps for mailbox migration between Exchange to Exchange and office 365 server with ease.

Key Features

- 1. Add multiple sources like, EDB files, Live Exchange/Office365 Mailboxes, Outlook Profile Stores (Mailboxes), Public Folder and Archive Mailboxes of Live Exchange and Office365.
- 2. Close multiple and single Added source.
- 3. Recovers Mailboxes, folders, email, calendar events, contacts, tasks, notes, drafts etc. from edb file(s). No File size limitation.
- 4. Recovers attachments, images, text files etc. from edb file(s).
- 5. Save selected single or multiple attachment(s) and open attachment in preview panel.
- 6. Save selected single or multiple items from item view panel and save into different formats such as MSG, EML, HTML, VCARD, VCAL, CAL, RTF, etc.
- 7. Open selected items in outlook from item view.
- 8. Save selected item's attachment in disk from item view.
- 9. Save multiple folder items in format MSG, EML, HTML, VCARD, VCAL, CAL, RTF, etc.
- 10. Save multiple folder item's attachment in disk.
- 11. Export single and multiple added source in PST file.
 - 1. Export in existing PST file if single mailbox selected.
 - 2. Export in Multiple PST files if multiple mailboxes are selected.
 - 3. Export in Multiple PST with password protected.
 - 4. Export in PST with split feature between 100 MB to 51200 MB and 1 GB to 50 GB.
 - 5. Filter options are also available i.e. message class filter and date range filter.
- 12. Export multiple Source Mailboxes in live exchange and office 365



Mailboxes with Mailbox Mapping option.

- 13. Export selected Source Mailbox in live exchange and Office365 Public Folder and Archive Mailbox.
- 14. Search option is used to search a particular item. Search multiple folder(s) items. Search based on subject, from, cc, to, bcc and read/unread state of the message. Also search based on attachment's name, attachment type, message class, message date.
- 15. Supports both 32 bit and 64 bit of all outlook versions.
- 16. Supports Exchange Server 2003/2007/2010/2013/2016.

System Requirements

System Specifications:

- Hard Disk : 100 MB of free hard disk space.
- Processor : 1 GHz Processor (2.4 GHz is recommended).
- RAM : 512 MB of RAM (1 GB is recommended).

Supported Versions:

- **Support EDB :** Public and private EDB of Exchange Server 2016/2013/2010/2007/2003/2000/5.5/5.0.
- MS Outlook (both 32 and 64 editions) : Outlook 2000, 2003, 2007, 2010, 2013, 2016 versions.
- Virtual environment : Hyper-V Server 2008/2008 R2/2012/2012 R2, VMware and Microsoft Virtual PC.
- Support Exchange Server (both 32 and 64 editions) : 2002/2003/2007/2010/2013/2016 and Office365.

Application Pre-Requisites:

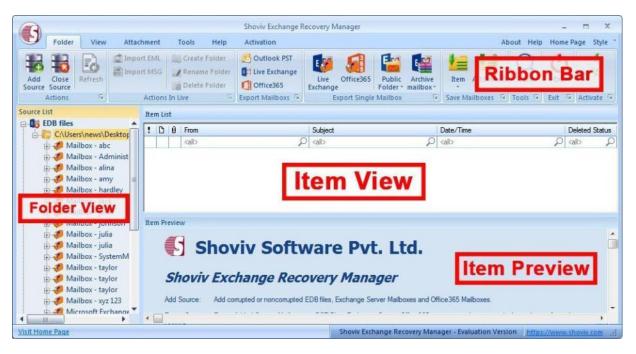
- Microsoft Outlook should be installed and configure properly.
- Add Source and Export to Exchange Server 2000 Microsoft
 Outlook 2000 or later.
- Add Source and Export to Exchange Server 2003 Microsoft
 Outlook 2003 or later.
- Add Source and Export to Exchange Server 2007 Microsoft Outlook 2003/2007/2010.
- Add Source and Export to Exchange Server 2010 Microsoft
 Outlook 2007/2010/2013.
 - Add Source and Export to Exchange Server 2013 Microsoft Outlook 2013, Outlook 2010 Service Pack 1 (Version 14.0.6126.5000), Outlook 2007 Service Pack 3(Version 12.0.6665.5000).
- Add Source and Export to Exchange Server 2016 Microsoft Outlook 2016, Outlook 2013, Outlook 2010 with KB2965295.
- Add Source and Export to Office 365 Microsoft Outlook 2016, Outlook 2013, Outlook 2010 SP1(64-bit), Outlook 2010(Version 14.0.7106.5003-32-bit).



Introduction:

User-interface of this software is designed with highly enhanced integrity so that the software can perform its work swiftly with userfriendly access during the operation. The interface comes with simple and secure access for the recovery and migration of data and information.

User interface of Shoviv Exchange Recovery Manager consists of four Sections



Ribbon Bar :

• The ribbon bar is the top level bar in the user interface which consist of items such as Add Source, Close Source, Refresh Items, Import EML and MSG, Export Live Exchange, Office365, Outlook PST, Save attachments, Activate License, etc.

Folder older View:

• Folder view display the mailboxes folders of added source.



• Folder view contains options to add source, Close source, Save Item, Save Attachment, Export Item, Export Item in Live Exchange, etc.

Item View:

- The Item view displays the items of source folder.
- The item view may contain option like open item, save item, save attachments and select all.

Item Preview:

• The Item Preview displays the message which is stored in the item body, item property, recipient and attachments for the source item.



Ribbon Bar

Ribbon bar contains options like actions, action in live, Export to single mailbox, Export to multiple mailboxes, save mailboxes, tools, exit, activate, etc.

				Shoviv Exchange R	ecovery N	lanager						-	= X
Folder	View Attack	ment Tools	Help	Activation						Ab	out Help	Home Pag	e Style
	Impor	MSG Rena	e Folder me Folder e Folder	Outlook PST Dive Exchange	Live Exchange	Office365	Public Folder	Archive mailbox -	Item	Attchment	Q Search	U Exit	*
Actions	6	Actions In Live	CT OTUCT	Export Mailboxs	Contraction of the second	xport Single			Save M	ailboxes 💈	Tools 5	Exit Di /	

1. Action

						Shoviv Exchang	e Recover	y Manager							- 0	×
Ð	Folder	View	Attachment	Tools	Help	Activation							About	Help I	Home Page	Style -
Add Source	Close Source	= <i>M</i> _	Import EML		e Folder	Outlook PST Dive Exchange	Live Exchange	Office365	Public Folder	Archive mailbox*	Item	Attchment	Q Search	U Exit	*	
-	Actions	- 6	Actions	In Live	154	Export Mailboxs	E	xport Single	Mailbox	Ta:	Save M	lailboxes 🕞	Tools 🕞	Exit 🖻	Activate	9

- Add Source: With Add source option, you are allowed to add corrupted, damaged or non corrupted source to the Software. The source may consist of EDB files, Exchange Server Mailboxes, Office365 Mailboxes, Outlook Profile stores, Exchange and Office365 Single stores, etc.
- Close Source: With the Close source option, you are allowed to close added sources such Offline Exchange server(edb), Exchange Server Mailboxes, Office365 Mailboxes, Outlook Profile stores, Exchange and Office365 Single stores, etc.
- **Refresh:** Refresh Add source folder and items.

2. Action in Live:

						Shoviv Exchang	Recovery Manager 🛛 🗕 🗖	×
	Folder	View	Attachment	Tools	Help	Activation	About Help Home Page	Style 🕆
Add Source	Close Source	- Ph	Import EML	Create Renam	ie Folder	Outlook PST Clive Exchange	Live Office365 Schange Office365 Public Archive Folder mailbox*	
	Actions	6	Actions	In Live	6	Export Mailboxs 🗿	Export Single Mailbox 🕞 Save Mailboxes 🗟 Tools 🗟 Exit 🖗 Activate	

• Import EML: Import EML files allows to add EML items into



added Live Exchange server, Office365 or Outlook Profile.

- Import MSG: Import MSG option allows to add MSG items into added Live Exchange server, Office365 or Outlook Profile.
- Create folder: This option create folders in added LiveExchange server, Office365 or Outlook Profile.
- Rename folder: Rename folder option allows to rename folders in Added live exchange, Office365 and Outlook Profile
- **Delete folder:** If you want to delete added folder in Live Exchange, Office365 and Outlook profile, then delete folder option will help you to do that.

3. Export in mailboxes:



- Outlook PST : Export multiple mailboxes in Existing or new PST files.
- Live Exchange : Export Multiple added source files to access in Live Exchange server.
- Office365 : Export multiple mailboxes to Office365.

4. Export in Single mailboxes:

A						Shoviv Exchang	e Recovery Manager							- 0	х
Ð	Folder	View	Attachment	Tools	Help	Activation						About	Help	Home Page	Style 1
Add Source	Close Source		Import EML		e Folder	Outlook PST Dive Exchange	Live Office365 Exchange	Public Folder	Archive mailbox*	Item	Attchment	Q Search	U Exit	*	
1	Actions	15	Actions	In Live	Ta:	Export Mailboxs 🕞	Export Single	Mailbox	15	Save M	ailboxes 🗔	Tools 15	Exit 5	Activate	9

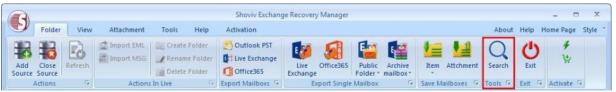
- Live Exchange mailbox Export single mailbox to Live Exchange mailbox.
- Office365: Export single mailbox to Office365.
- Live Exchange Public folder: Export single mailbox to Live Exchange Public folder.
- Live exchange Archive folder: Export single mailbox to Live Exchange Archive mailbox.
- 5. Save Mailboxes:



A						Shoviv Exchang	e Recovery Ma	anager						- 0	×
Y	Folder	View	Attachment	Tools	Help	Activation						About	Help	Home Page	Style *
Add	Close Source	Refresh	Import EML	Create Renam	e Folder	Outlook PST Die Live Exchange	Live Off Exchange	fice365	Archive mailbox*	Item	Attchment		U Exit	*	
	Actions	15	Actions	In Live	19	Export Mailboxs 🙃	Expor	rt Single Mailbox	Gi.	Save M	ailboxes 🕞	Tools 🕞	Exit 5	Activate 1	

- Save Items: With Save items, you can save source email items into various email formats such as EML, MSG, HTML, VCARD, VCAL, CAL, RTF, etc including filter and folder hierarchy.
- Save Attachments: Save multiple items attachment into disk using filter and folder hierarchy.

6. Tools:



• Search: With this option, you can search the items of source mailboxes using various criteria such as Item subject, recipients(To), sender(from), item property and attachments availability.

7. Exit:

A						Shoviv Exchange	ge Recovery N	lanager							×
J	Folder	View	Attachment	Tools	Help	Activation						About	Help H	lome Page	Style
Add Source	Close Source	Refresh	Import EML		ne Folder	Outlook PST Live Exchange	Live O Exchange	ffice365 Public Folder	Archive mailbox*	Item /	Attchment	Q Search	Exit	*	
	Actions	lis.	Actions	In Live	19	Export Mailboxs	Expo	ort Single Mailbox	15r	Save Mai	lboxes 🗔	Tools 🕞	Exit 🗟	Activate 🕫	

• Exit: The Exit option allows to depart the software using click exit button.

8. Activate:

						Shoviv Exchang	ge Recovery Manage							- 0	×
J	Folder	View	Attachment	Tools	Help	Activation						About	Help	Home Page	Style *
Add Source	Close Source	Refresh	Import EML	Renan	ne Folder	Outlook PST Live Exchange	Live Office365		Archive mailbox*	Item	Attchment	Q Search	C Exit	*	
	Actions	Fa:	Actions	In Live	1.	Export Mailboxs 🕞	Export Sing	le Mailbox	D	Save M	lailboxes 😼	Tools 🕫	Exit 5	Activate	2

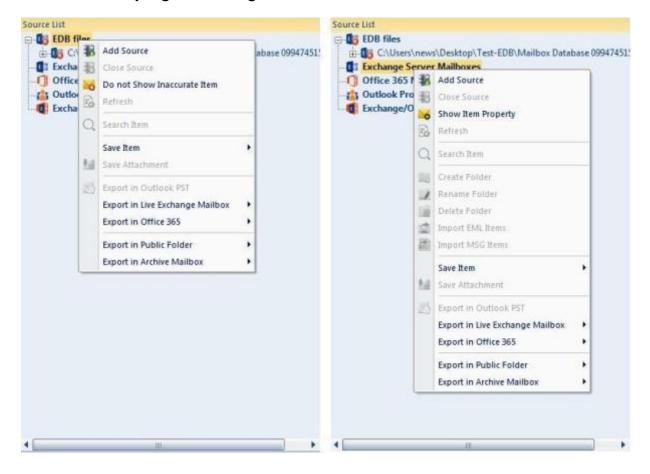
• Activate License: You can activate the functionalities of this software through 'activate license' option. The activate license option consist two types of activation (a)online Activation and (b)offline activation.

• **Buy Now:** Buy now option allows to buy the software. It redirects to our official website from where you can buy the software with full functionality of the software.



Folder View

Folder view displays the folders of the mailboxes that have been added to the applications as a source. It contains the list of mailboxes and their folders. The folder view consists many options which you can access by right-clicking on folder view.



) Office	e 36	Server Mailboxes 5 Mailboxes cottle Charge	Control of the second sec	Mailboxes
Excha	1000	Add Source	Control Exchange (C	Hire 365 Single Store
	彩	Close Source	1	Add Source
	-6	Show Item Property	彩	Close Source
	80	Refrests	20	Show Item Property
	Q	Search item	8	Refresh
	-	Creaté Folder	Q	Search Item
	1	Rename Folder		Create Folder
	155	Dejete Folder	1	Rename Folder
	1	Import ENSI, Bens	18	Delete Folder
	题	Impart MSG Reina	1	Import EML Reny
		Save Rem +	調	Import MSG-Bens
	14	Save Attachment		Save Item +
	23	Export in Outlook PST	14	Save Attachment
		Export in Live Exchange Mailbox	23	Export in Outbook PST
		Export in Office 365		Export in Mailbox
				Export in Public Folder
		Export in Public Folder		Export in Archive Mailbox

- Add source This option is used to add the source mailboxes to the software. i.e. EDB file, Live exchange, Office365 mailboxes.
- Close source To close added source.
- **Do not show inaccurate item -** Prevent inaccurate items to show on the listing (only applicable for EDB file).

• Show Item Property - Show or hide item property in case of added source is live. This option is not applicable for EDB item. • **Refresh -** To refresh the folder items.

- Search Search specific items using various filter and criteria.
- Create folder Create a new folder to the source file directly from the software. This feature is not applicable for added EDB source.
- **Rename folder** Rename the folder of the source file directly from the software. This feature is not applicable for added EDB source.
- **Delete folder** Delete the folder of the source file directly from the software. This feature is not applicable for added EDB source.



- Import EML items Import EML file items to the specific folder directly from any specific location of the disk. This feature is not applicable for added EDB source.
- Import MSG items Import MSG file items to the specific folder directly from any specific location of the disk. This feature is not applicable for added EDB source.
- Save item To save email items into the disk in various formats such as eml, msg, html.
- Save attachment To save email items attachments into the disk.
- Export in Outlook PST Export Source mailboxes into Outlook PST format.
- Export in Live Exchange -
 - Single Mailbox : Export Single Source mailbox into Live Exchange server.
 - Multiple Mailboxes : Export Multiple Source mailboxes into Live Exchange server.
- Export in Office365 : -
 - Single Mailbox : Export Single Source mailbox into Office365 Mailbox.
 - Multiple Mailboxes : Export Multiple Source mailboxes into Office365 Mailboxes.
- Export to Public Folder -
 - Live Exchange : Export Source mailbox into Live Exchange Public folder.
 - Office 365: Export Source mailbox into Microsoft Office 365 Public folder.
- Export to Archive Folder -
 - Live Exchange : Export Source mailbox into Live Exchange Archive Mailbox.
 - Office 365: Export Source mailbox into Office365 Archive Mailbox.



Item View

Item View displays the items of the source which is available inside the folder of source mailboxes. The item view comprises of options -

							Sho	oviv Exchange I	Recover	y Manager			-	n x
D	Folder	View	Attachment	To	ols	Help	Act	ivation			AL	out Help	Home P	age Style *
	Close Source	Refresh Items	Import EML		Renai	e Folder ne Folder e Folder		Outlook PST Live Exchange Office365	Liv	e Office365 Public Archive nge Folder mailbox *	Item Attchment	Q Search	Exit	¥ \;
	Actions	Ta .	Actions	In Liv	e.	G	Ехро	rt Mailboxs 🕫	4	Export Single Mailbox	Save Mailboxes	Tools 🖗	Exit 🕫	Activate 🕫
Source L	1			Inbo	DX: <]	tem Count	= 68>							
		contact Contacts	^	1	0	From	_			Subject	Date/Time		Dele	ted Sta 🔺
			tion Action Set		T	<all></all>			P	callo 🔎	(all)		D call	2
		Deferred			6	🕖 abc				test	Fri 07/15/2016 01:42	PM		
		Deleted It	tems 🗏			abc	1 50	Open Item	_		Fri 07/15/2016 01:43			
		Drafts				() abc		Save Item			Fri 07/15/2016 01:56			_
	-	email		-		abc	12	Save Attchme	nt		Fri 07/15/2016 02:35			•
	•-	Finder Freebusy	Data	Item	Prev	iew		Select All						
	-6	Inbox		te	est		-		_			Date:	Fri 07/15	/2016 01:42 F
		info		S	ent:	abc								
			MON_VIEWS		-		_		_					*
		Journal Junk E-M												
			A_SUBTREE		PF	A								
		Notes	1_SOBTREE											
		Other Fol	lders											-
		Outbox	•	-	101120	100			-					
•	10		•	Ite	em Bo	ody Iter	n Prop	erty Recipie	nt A	ttachment				
Visit Hon	ne Page									Shoviv Exchange Recovery Man	ger - Evaluation Versi	on <u>https</u>	://www.st	oviv.com .::

- **Open Item -** Open Item with default program to preview i.e, email item with Outlook.
- Save item To save email items into the disk in various formats such as .eml, .msg, .html.
- Save attachment To save email items attachments into the disk.
- Select all To select all items in the list view.



Item Preview

Item preview option allows to display the selected emails body, property, attachment, recipients. Beside this, it also allows to save attachment of that email individually. The Item preview options are -

• Item body - To display the body of email item.

	Date:	Sun 07/17/2016 03:48 P
nt: aina Dear John;		
		(
I wish to apply for 2 days leave, as there is an opp conference has been scheduled from 2nd August 1		conference. The
6	(1997) (1997) (1997) (1997) (1997)	

 Item property - To display the properties of the selected email items.

Prop Tag	Prop Tag Name	Prop Type	Prop Value	Prop Value In Hex	Named Prop Name	
0x3705	PR_ATTACH_METHOD	PT_LONG	0			-
Dx3016		PT_BOOLEAN	FALSE			
0x001a	PR_MESSAGE_CLASS	PT_UNICODE	IPM.Note	49 00 50 00 4d 00 2e 00 4e		
0x0017	PR_IMPORTANCE	PT_LONG	1			
0x0036	PR_SENSITIVITY	PT_LONG	0			
N-9ff-I		PT LONG	1252			100

 Recipient - To display the list of recipients of the selected email items.

Name	Address Type	Email Address	Туре	
jack	SMTP	jack@localadmin.com	TO	
johns	SMTP	johnson@localadmin.com	TO	
amy	SMTP	amy@localadmin.com	CC	



- Attachment To display the list of attachments of the selected email items.
 - Open To open the selected attachment item of the selected email items.
 - Save To save the selected attachment item of the selected email items.
 - Select All To save all items in the attachment list view.

ame	Type	Size	
v Calendarics	.ics	99	
ge001.gf	gif	Se Open	-
age002.gf	gł	😸 Save	
age003.gf	.of	Salect All	
age004.gif	.of gi		
age005.glf	of	946	
age006 gif	.of	929	

Add Source

There are two options available to add the desire mailbox or sources which is required for recovery/migration. The source mailboxes can be added using two ways.

- The first way is by adding the source through the ribbon bar. You are required to go to the ribbon bar and click on the "Add Source" option for adding sources such as EDB mailbox, Exchange server mailbox, Office365 mailbox, Outlook Profile stores and Exchange/office365 single store into the software.
- The second way is by right clicking on the folder list. A context menu will appear in which 'Add Source' option will be available for you along with other options. The Add Source" option add sources like EDB mailboxes, Exchange server mailbox, Office365 mailbox, Outlook Profile stores and Exchange/office365 single store to the software.

After opening the add source dialog, you will get six options to add the different types of source files which are as follow –



1. EDB File To add EDB file into the software

Search EDB File(s)	
	Search Stop
EDB File(s)	File Size (Bytes)
C:\Users\news\Desktop\Test-Edb File\Mailbox Database 0994745159.edb	679,542,784
C:\Users\news\Desktop\Test-Edb File\New folder (2)\NewDatabase-3.edb	276,889,600
C:\Users\news\Desktop\Test-Edb File\New folder (3)-Ashwani\Crasing Mailbox Database 099	947,978,240
	OK Cancel

- Select EDB file Select EDB file Select EDB file using 'Browse...' button from local disk
- • Search To search EDB files from the specific directory on disk using 'Search' button..

EDB File	Add EDB File
Exchange Server Mailboxes	Select EDB File C:'(Jsers'/news'/Desktop/Test-Edb File'/New ft Browse Search
Office365 Mailboxes	Select STM File
Outlook Profile Stores	(For Exchange Server 2003 or lower Version)
Exchange Server Single Store	Select Temp Path
Office365 Single Store	C:\Users\news\AppData\Loca\\Temp Browse



- Select STM file For the lower version of exchange server i.e. Exchange server 2003.
- Select temp path To store temporary data during recovery process of EDB file by the software.



After that, click on **'Finish'** Button to Add EDB file as a Source. All EDB file's Mailboxes will be shown in **'Source List >> EDB File'** Section.



2. Exchange server mailboxes

To add Live exchange server mailboxes into the software to save and export process.

- **Domain name of Domain IP** Server Name or IP address of Domain server where your Active Directory is installed.
- UserName Username of the user who has administrative rights.
- **Password** Password of the respective AD user.

8	EDB File	Add Exchange Server Mailboxes
E	Exchange Server Mailboxes	Domain Name or Domain IP 192, 168.0, 121
0	Office365 Mailboxes	- User Name
2	Outlook Profile Stores	administrator
B ss	Exchange Server Single Store	Password
0	Office365 Single Store	

2. Select mailboxes :

• Select mailboxes which you want to export or perform migration process. those mailboxes will be added to the software folder view with proper folder hierarchy.

	- CS	
>	م	T
10000	Administrator	Administrator@exchange2010.com
1000	user11	user11@exchange2010.com
	user12	user12@exchange2010.com
10015	user13	user13@exchange2010.com
	user14	user14@exchange2010.com
	user21	user21@exchange2010.com
South L	user15	user15@exchange2010.com
	user16	user16@exchange2010.com
	user17	user17@exchange2010.com
	user18	user18@exchange2010.com
21	user19	user19@exchange2010.com

• After that, click on 'Finish' Button to Add Exchange server Mailboxes as a Source. All Exchange server Mailboxes will be shown in 'Source List >> Exchange server Mailboxes' Section.

		Shoviv Exchange Rec	covery Manager		- = X
Folder View Attachme	ent Tools Help	Activation		Abo	out Help HomePage Style *
Add Close Source Source	ISG Rename Folder	Office365 Exch	PROFESSION AND A STREET, AND A	Archive Item Attchment Search	
	tions In Live	Export Mailboxs 🕞	Export Single Mailbox	Save Mailboxes 🗿 Tools	S Exit S Activate S
Source List	Cabinet: «Item Count	= 0>			
EDB files C:\Users\news\Desktop\Test	1 0 From		Subject	Date/Time	Deleted Status
- Crosers news best op rest -	ab	5	O call>		Q de Q
i 🤣 user12					
e 4 user13 e 4 user14					
⊕ 🐠 user13 ⊕ 🛷 user14 ⊕ 🛷 user21	Item Preview				
© → user13 → → user14 ⊕ → user21 ⊕ → user15 ⊕ → user16 ⊕ → user17		oviv Soft	ware Pvt.	Ltd.	Â
	Sh		ware Pvt.		Î
0 0 user13 0 0 user14 0 0 user12 0 0 user15 0 0 user16 0 0 user17 0 0 user18 0 0 user19	Shoviv E	Exchange Rec	overy Manage		
© ↓ user13 ⊕ ↓ user14 ⊕ ↓ user15 ⊕ ↓ user15 ⊕ ↓ user16 ⊕ ↓ user17 ⊕ ↓ user19 - ↓ Office365 Mailboxes	Shoviv E	Exchange Rec	overy Manage	r	



3. Office365 Mailboxes

To add Office365 mailboxes into the software to save and export process.

- Office365 Username Username of the Administrator of Office 365 and ensure that all other users has given there mailbox delegate rights to this user.
- Password Password of the respective user.

Add Office365 Mailboxes
Office 365 User Name
logan@loganpaul.onmicrosoft.com
Password

2. Select mailboxes :

• Select mailboxes which you want to export or perform migration process. Those mailboxes will be added to the software folder view with proper folder hierarchy.

V	Maibox Name	E-Mail Address
al>	م	Q dis
V	Discovery Search Mailbox	DiscoverySearchMailbox{D919BA05-46A6-415F-80AD
V	Logan Paul	logan@loganpaul.onmicrosoft.com
V.	user13	user13@loganpaul.onmicrosoft.com
V	user14	user14@loganpaul.onmicrosoft.com
V	user15	user15@loganpaul.onmicrosoft.com
V	user16	user16@loganpaul.onmicrosoft.com
V	user17	user17@loganpaul.onmicrosoft.com
4	user21	user21@loganpaul.onmicrosoft.com
V	user22	user22@loganpaul.orimicrosoft.com
V	user23	user23@loganpaul.onmicrosoft.com
V	user24	user24@loganpaul.onmicrosoft.com
V	user31	user31@loganpaul.onmicrosoft.com
V	user32	user32@loganpaul.onmicrosoft.com

 After that, click on 'Finish' Button to Add office 365 Mailboxes as a Source. All Office 365 Mailboxes will be shown in 'Source List >> Office 365 Mailboxes' Section.

			Shoviv Exchange Reco	overy Manager		_ = ×
Folder Vie	w Attachment	Tools Help	Activation		About	Help Home Page Style *
Add Close Source Source		Rename Folder Delete Folder	Outlook PST Utive Exchange Office365 Export Mailboxs	nge Folder* n	Archive attorner Attorner Search	Exit S Activate S
Actions ¹ Source List		Cabinet: <item count<="" td=""><td></td><td>Export Single Mailbox</td><th>Save Mailboxes 🕞 Tools 🚱</th><td>EXIT '* ACTIVATE '*</td></item>		Export Single Mailbox	Save Mailboxes 🕞 Tools 🚱	EXIT '* ACTIVATE '*
G EDB files G C:\Users\new:		! D 0 From		Subject	Date/Time	Deleted Status
- III Exchange Server		cab	p	(al)	ρ (ab)	D alb D
Degan Pau Degan Pau		Item Preview				
e 🧈 user15 e 🧈 user16 e 🧈 user17		Sh	oviv Softv	vare Pvt.	Ltd.	â
⊕ 🤣 user21 ⊕ 🤣 user22 ⊕ 🍕 user23		Shoviv	Exchange Reco	overy Manage	r	
⊕ 🛷 user24		Add Source:	Add corrupted or noncorrupted I	EDB files, Exchange Server N	lailboxes and Office365 Mailboxes.	
		<				
		and the second		the second secon	e Recovery Manager - Corporate License	



4. Outlook Profile Stores

To add mailboxes of pre-configured Outlook profiles.

- Select Profile : Select Outlook Profile which belongs to exchange server, office 365, IMAP, GroupWise, IBM Domino Server etc.
- Refresh To refresh the Outlook profile list.
- Get Address List Mailboxes To get mailboxes from address list of selected profile.

8	EDB File	Add Outlook Profile Stores
6 88	Exchange Server Mailboxes	Select Profile
0	Office365 Mailboxes	logan paul Refresh
2	Outlook Profile Stores	Get Address List Mailboxes Please select outlook profile (Microsoft Exchange Server/office365/POP3/Groupwise/MAPI
E	Exchange Server Single Store	etc.). Retreve all Mailboxes Store
0	Office365 Single Store	

2. Select mailboxes :

• Select mailboxes which you want to export or perform migration process. Those mailboxes will be added to the software folder view with proper folder hierarchy.

V	Maibox Name	E-Mail Address	٠	
dis	Q	ab 🖉		
V	logan@loganpaul.onmicrosoft.com	logan@loganpaul.onmicrosoft.com		
	Public Folders - logan@loganpaul.onmicrosoft.com	Public Folders - logan@loganpaul.onmicrosoft.com		
S.	user24	user24		
V	user23	user23		
V	user22	user22		
V	Online Archive - logan@loganpaul.onmicrosoft.com	Online Archive - logan@loganpaul.onmicrosoft.com		
V	user21	user21		
4	Online Archive - logan@loganpaul.onmicrosoft.com	Online Archive - logan@loganpaul.onmicrosoft.com		
V	user31	user31		
V	user32	user32		
V	user16	user16		
V	Online Archive - logan@loganpaul.onmicrosoft.com	Online Archive - logan@loganpaul.onmicrosoft.com		
V	user15	user15		
1	Online Archive - Ionan@Ionannaul.onmicrosoft.com	Online Archive - Ionan@onannaul.onmicrosoft.com	٠	
0	ан. Д			

 After that, click on 'Finish' Button to add Outlook Profile stores (mailboxes) as a Source. All Office 365 Mailboxes will be shown in 'Source List >> Outlook Profile stores' Section.

				Shoviv Exchang	e Recovery Mana	jer			- 8	×
Fold	ler View	Attachment	Tools H	elp Activation				About	Help Home Page	Style '
Add Close Source Source		Import EML	Create Fold	ilder	Live Office Exchange		Archive ailbox*	nt Search	Exit *	
Action	s D	Action	s In Live	Export Mailboxs	Export S	ngle Mailbox	Save Mailboxes	Tools 5	Exit 🖻 Activate	2
Source List			Cabinet: <item c<="" td=""><td>ount = 0></td><td></td><td></td><td></td><td></td><td></td><td></td></item>	ount = 0>						
Office3		es ul.onmicrosc	1 D 9 From	ri	Subject		Date/Time		Deleted	Status
Outlool			ab	0			Pall		D alb	P
0- 4		ve - logan@l	Item Preview							
H-3		ve - logan@i	Item Preview							
	Online Archi user31	ve - logan@l	S	Shoviv So	ftware	Pvt. L	.td.			Ū
	user32				_					
	user16	ve - logan@l	Shov	iv Exchange K	Recovery	Managei	r			
	user16 Online Archi user15	ve - logan@l	Add Source			-	r alboxes and Office365 Mailbo	xes.		
	user16 Online Archi	ve - logan@l 🔻				-		xes.		, .



5. Exchange server single mailbox

To add single Live exchange serve mailbox and save & export process.

- Store type Select Store type of desire mailbox i.e. Public folder/Archive mailbox of the repective mailbox.
- Exchange Name Server Name or IP address of Exchange server.
- Mailbox Name Name of the Exchange Server mailbox.
- Password Password of the respective mailbox.

EDB File	Add Exchange Server Single Store
Exchange Server Mailboxes	Store Type Malbox O Public Folder O Archive Malbox
Office365 Mailboxes	Exchrage Name 192. 168.0, 120
Outlook Profile Stores	Mailbox Name administrator
Exchange Server Single Store	Password
Office365 Single Store	Is Hosted Exchange

 After that, click on 'Finish' Button to Add Exchange server single Mailbox as a Source. All Exchange server single Mailbox will be shown in 'Source List >> Exchange/Office 365 Single Store' Section.

	Shoviv E	Exchange Recovery Manager		- = ×
Folder View Attachment	t Tools Help Activation		Abou	t Help Home Page Style
Add Close Refresh Import MSC Addors 12 Addors 12 Addors 12 Addors 13 Addors 14 Addors		hange Live Office365 Exchange Folder * m	Archive litem Attchment Search Item Attchment Search Save Mailboxes P Tools 1	Exit & Activate (5
ource List	Item List			
- 🚯 EDB files - 🕼 Exchange Server Mailboxes	! D 0 From	Subject	Date/Time	Deleted Status
Office365 Mailboxes	ab	Q ab	D calb	D ab
Exchange/Office365 Single Store administrator				
	Item Preview			
		Software Pvt.	Ltd.	
	🚯 Shoviv			
	Shoviv Exchan	ge Recovery Manage	r	
	Shoviv Exchange		F alboxes and Office365 Malboxes. er, Office365, or more email services which	can be configured in



6. Office365 Single Store

To add Office 365 single user mailbox and save/export items.

- **Store type** Select Store type of desire mailbox i.e. Public folder/Archive mailbox of the repective mailbox.
- User Name Name of Office365 user mailbox.
- Password Password of the respective user mailbox.

EDB File	
E Strange Server Maliboxes	Store Type Malbox C Public Folder Archive Malbox
Office365 Mailboxes	User Name
Outlook Profile Stores	logan@loganpaul.onmicrosoft.com
Exchange Server Single Store	Password
Office365 Single Store	

 After that, click on 'Finish' Button to Add office 365 Mailbox as a Source. All Office 365 single Mailbox will be shown in 'Source List >> Exchange/Office 365 Single Store' Section.



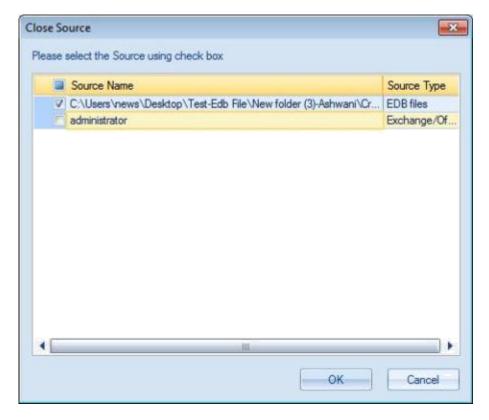


Close Source

This option is provided to close the source. There are generally two ways which are given in the application through which you can remove or close the added source.

(1)	-				Shoviv Exchang	ie nacov	rei) manager						×
Folder		View Attachmer	nt Tools	Help	Activation					About	Help Ho	me Page	Style
Add Close ource Source Actions	1	fresh Acti		me Folder	Outlook PST	Live		Archive nailbox *	Item Attchmen		Exit S	Activate G	
urce List			Item List										-
EDB files			100	From			Subject		Date/Time			Deleted	Statu
		Add Source		-		P	calo		D (all)		۶) <all></all>	
Office36		Close Source											
(iii Outlook	-	Do not Show Inaccu Refresh Search Item	rate Item										
Outlook Exchang	-	Do not Show Inaccur Refresh	ate Item	Sł	noviv So	ftw	vare Pvt.	Ltd.					
Outlook	-	Do not Show Inaccur Refresh Search Item Save Item	T	, viv I	Exchange R	Reco	vare Pvt. overy Manage	er.	d Office365 Maibox	es.			

- First way is by going to the ribbon bar and click on close source options which will close the source.
- Second way is by right clicking on the folder list. A context menu or pop-up menu will appear. Here, the user can select close source option from the context menu and close the source the user desire to close.



• After click on 'Yes' button, selected source will be closed.





Save Item From Folder View

Note - Here we will only describe how to save items from selected EDB mailboxes, same steps will be applicable for other added sources

Save item:Save item option allows you to save items into various formats such as EML, MSG, HTML, VCARD, VCAL, CAL, RTF, etc.

 In this option, one can go to the folder list and right click on the list. A context menu will appear in which you can select the 'Save items', and save into different formats such as MSG, EML, HTML, VCARD, VCAL, CAL, RTF, etc.

A					Shoviv Exchang	e Recovery Mana	ger						Х
Folde	r View	Attachment	Tools	Help	Activation					About	Help H	iome Page	Style
Add Close Source Source	Refresh	import EML	S. CLOCK STOCKO	me Folder te Folder	Outlook PST Ct Live Exchange Office365 Export Mailboxs	Live Office Exchange	365 Public Folder	* mailbox*	Item Attchment		Exit	۶ بر	5
ource List			Inbox: <ite< td=""><td>m Count = (</td><td>68></td><td></td><td></td><td></td><td></td><td></td><td>Management</td><td></td><td></td></ite<>	m Count = (68>						Management		
EDB file	<mark>s</mark> sers\news\De	A Test (rest)	100	From		Subject			Date/Time			Deleted Sta	atus
	failbox - abc	sktop\lest		cal>		Q cab		ز			P	<al></al>	P
	ARTICLES CONTRACTOR	Add Source							Sun 07/17/2016 (13:48 PM			1
									Sun 07/17/2016 (3:48 PM			
	failbox - a	Close Source							Sun 07/17/2016 (13:26 PM			
	tailbox - a	Do not Show	Inaccurate	Item		abc			Mon 07/11/2016	10:39 AM			
100 C	failbox - h	Refresh							C 07/17/0010	19.90 034			
	100 million 100				-								
	failbox - ji	Search Item											
	failbox - j				T 0							- Ope	n
	lailbox - j	Save Item			MSG Unicode							-	
	lailbox - ji	Save Attachn	nent		MSG							Sav	ie .
🤠 🌮 N					EML							Conner	
1 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1	failbox - le 🚬	Export in Ou	tlook PST									Select	t All
	failbox - F	Export in Live	Exchange	Mailbox	HTML								
	failbox - S	Export in Off	fice365		RTF								
the second s	failbox - t				CAL	_							
N	lailhox - t	Export in Put	blic Folder		VCal	achment	1					-	-
		Export in Arc	hive Mailbo	x	A Distant And And	acriment	15		10.01	922.0			_
sit Home Page	1	and a statistical	a constraints o		VCard		Shoviv Exchai	nge Recovery	Manager - Corpora	te License	https://w	www.showw	mos

1. After click on save item option, a dialog wizard box will pop up in which you can check/uncheck on folders which you want to.

• Check/Uncheck sub folder : Checking this option automatically checks all sub-folders under checked folder or vice versa.

Please select the folder from the folder list	
Check/Uncheck Sub Folders	
C: Users \news \Desktop \Test-EDB \Mailbox Database 0994745159.edb	
🗈 🔽 🍠 Mailbox - abc	ſ
😥 📝 🌮 Mailbox - Administrator	
🗄 🔽 🌮 Mailbox - alina	
🗉 🗹 🍠 Mailbox - amy	
🗄 🗹 🌮 Mailbox - hardley	
🗄 🗹 🍠 Mailbox - jack	
🕀 📝 🍠 Mailbox - john	
🗄 🗹 🌮 Mailbox - johnson	
🖅 🆅 🌮 Mailbox - julia	
🔅 🗹 🍠 Mailbox - julia	
Image: Mailbox - SystemMailbox (97c2ac8c-836b-46c5-b3f0-2b8defd84398)	
🕀 🗹 🌮 Mailbox - taylor	
🔁 📝 🌮 Mailbox - taylor	
🔁 🗹 🍠 Mailbox - taylor	
🔄 🗹 🍠 Mailbox - xyz 123	
🕀 🔽 🌮 Microsoft Exchange	
😥 🛷 Personal Archive - abc	

2. After click on Next button, a filter page will be showing in which there are two options available to save items on the disk.

• **Process Message Class:** The message class filter option allows to add message class using add button. In this option, you can include or exclude the message class.

After clicking on add button, a message class dialog box will pop-up. The message class dialog box will show some default messages inside the dialog box. To add new message class, you are required to type on the message class in the edit box provided to add new message class. Click on add button to add a new message class.

The default message cannot be removed from the dialog box which contains message class. You can only remove the added message class from the dialog box.

• Date Range: This option allows you to filter the message according to the date. Once the date range has been added • Exclude Inaccurate Item: To exclude inaccurate items, Check



"Exclude Inaccurate Item". This option is only applicable for EDB mailboxes. Click **'Next'** in the wizard box to continue.

Г	Messa	ge Class				Add	
	Includ	le 🜔 Exclu	de				
Process	tem D	ate					
Fr	om	25/04/2018	⊡ ≁ To	25/04/2018 🗍	- Add	Remove	
F	From			To			
✓ Exclud	je Inacc	curate Item				s, recipients and other pro	

3. After click on the Next option, target selection page will appear. The target folder is comprised of the following segments **'Select Target'** or **'Create folder hierarchy by'** option and **'Save type'**.

- Select Target : Select target option allows you to give the desired target location anywhere in the system by selecting the browse option and giving the desired path to save the items.
- Create folder hierarchy by: Create folder hierarchy option is also divided in two section as per the given preference criteria, Folder name and Message date so that, you can 'Check/Uncheck' and save items according to your need.
 - Folder name : If user would like to create folder hierarchy, then user need to 'check' on the 'Folder Name' option. Software will create a folder hirarchy of saved items according to mailbox folders and items will be saved into the folder hirarchy.
 - Message date : If user would like to create the folder hierarchy according to the message date, then user need to



check on the Message date option. Software will create a folder hirarchy of saved items according to **'Message Date'** and items will be saved into the folder hirarchy.

• Save Items : Save items contains the different file format in which, you can save the items in MSG, EML, HTML, VCARD, VCAL, CAL, RTF, etc.

	C:\Users\news\Des	ktop\Shoviv		Browse
Creat	e Folder Hierarchy by	17		
	V Folder Name			
	Message Date	%d-%m-%y	25-04-18	
Save	Туре			
	Eml			•

4. After all the details has been fulfilled, click 'Next' button. The process will start. After the process completion report has been generated, you can save the report into the desired location and **'Finish'** the process after successful completion.

		Item Count	Filtered Items	Copied Items	Status
3 : Save Items From	m Source Mailbox	"Mailbox -	abc" to Targe	t Folder "C:	Users\n
litems	Alltems	0	0	0	Completed
alendar	Calendar	4	0	4	Completed
Common Views	Common Views	0	0	0	Completed
ontact	contact	2	0	2	Completed
Contacts	Contacts	2	0	2	Completed
Conversation Action	Conversation Acti	0	0	0	Completed
Deferred Action	Deferred Action	0	0	0	Completed
eleted Items	Deleted Items	0	0	0	Completed
Frafts	Drafts	0	0	0	Completed
inder	Finder	0	0	0	Completed
inder\NoArchiveTag	Finder\NoArchive	0	0	0	Completed
reebusy Data	Freebusy Data	0	0	0	Completed
nbox	Inbox	13	0	13	Running



Save item from item view

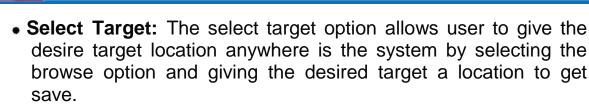
Note - Here we will only describe how to save items from selected EDB mailboxes, same steps will be applicable for other added sources

The Item view allows user to display the source items which is available inside the source folders. The item view contains options such as, Open, Refresh, Save Item, Save Attachment and Select All. For saving items there are two options.

- First option Go to the ribbon bar 'View' menu and select 'Save Item' from the 'Save' option from the ribbon bar.
- Second option Righ Click on the 'Item View' after which a context or pop-up menu will appear. user can select the different file formats from the option.



1. After selecting a file format, the 'List Item Save' dialog will appear. The 'List Item Save' dialog has three options **'Select Target'** or **'Create folder hierarchy by'** option and **'Save type**.



- Create folder hierarchy by: Create folder hierarchy option is also divided in two section as per the given preference criteria, Folder name and Message date so that, you can 'Check/Uncheck' and save items according to your need.
 - Folder name : If user would like to create folder hierarchy, then user need to 'check' on the 'Folder Name' option. Software will create a folder hirarchy of saved items according to mailbox folders and items will be saved into the folder hirarchy.
 - Message date : If user would like to create the folder hierarchy according to the message date, then user need to select on the Message date option. Software will create a folder hirarchy of saved items according to 'Message Date' and items will be saved into the folder hirarchy.
- Save Items : Save items contains the different file format in which, you can save the items in MSG, EML, HTML, VCARD, VCAL, CAL, RTF, etc.

List Item Save			×
Select Target C:\Users\news\Des	ctop \Shoviv		Browse
Create Folder Hierarchy	by %d-%m-%y	25-04-18	
Save Type			
Eml			
		_	
		Start	Cancel



2. After the details have been fulfilled, start the process and click **OK** once the process has been completed successfully.

Create Folder Hierard	Shoviv Exchange Recovery Manager X	
V Folder Name	Process completed successfully	
Save Type	ОК	
Eml		



Save item from search view

Note - Here we will only describe how to save search items from selected EDB mailboxes, same steps will be applicable for other added sources

The search view option allows you to search the multiple items added using various criteria such as general, item property and attachments. The search option also allows search based upon subject, from, cc, to, bcc and read or unread message.

earc	h											
vo	heci	c/Ur	ncheck Sub Folders									
		THE PARTY OF T	Common Views Contact Contacts Conversation Action Settings Deferred Action Ver Deleted Items V Drafts	Fre		eral Item Property	(Attachment		Indude Indude		Search Stop Clear
			email Finder Freebusy Data Inbox Info IPM_COMMON_VIEWS IPM_COMMON_VIEWS	To Cc Bc	c	separate multiple va	lues (search		Indude Indude Indude	•	
31 ke	em (s	Fou	und				國國	Msg Unicode Msg	Save item 🖛	1	Sav	e Attchment
1	D	0	From	Subject		D	1	Emi	Deleted	Status	Folder Na	me +
			alb p any	ab		e ام M		RH	ק (¢	P	cal> Maibox -	alina Vin
	D III		artyamy amy	vaca vaca	15		-				Maibox - Maibox - Maibox -	alna\ln
		Ū.	any ula ula	[UNREGISTER Leave project file	1	Save Attchment	e 07	VCard /12/2016 03:44 PM /12/2016 03:47 PM			Maibox - Maibox - Maibox -	alina\In
	8		jula	en e	R.	Select All	e 07	/12/2016 05:24 PM			Maibox -	

Save Items : The Save item option allows you to save items into various email formats such as EML, MSG, HTML, VCARD, VCAL, CAL, RTF, etc.



Save Attachments Form Item Preview

Note - Here we will only describe how to save Attachments from selected EDB mailboxes, same steps will be applicable for other added sources

Save attachments from item preview provides the option to save the attachment which is displayed in the item preview option.

- 1. First option Go to the ribbon bar and select 'Attachment >> Save >> Save' option present in the ribbon bar.
- 2. Second option Select the displayed messages and click on the attachment tab which is given below in item preview. You can click on the attachments, save and open the item attachment. 'Select all' helps you to select all attachments in one go.

	Shoviv Exchange Recovery Manage	r.		- = ×
Folder View Attachment Tools Help Acti	vation		About Hel	Ip Home Page Style *
Open Save Select All Actions To Save To Select To				
Source List	Inbox: «Item Count = 31»			
🕞 🕼 EDB files 🔶	: D 0 From	Subject	Date/Time	Deleted Sta
G:\Users\news\Desktop\Test-EDB\Mailbox Database 099474			D calb	
Mailbox - abc	amy	- Louis	Mon 07/11/2016 05:10 PM	
🖶 🎺 Mailbox - Administrator 🔤	🖂 🛍 amy	VOCO	Mon 07/11/2016 05:19 PM	
🖨 🞺 Mailbox - alina	amy	voco	Mon 07/11/2016 05:19 PM	
Allitems	🖂 🕼 amy	john	Mon 07/11/2016 05:35 PM	
Calendar	🖂 🗍 amy	[UNREGISTERED] completed	Mon 07/11/2016 06:29 PM	
Common Views	🔒 🕕 jula	Leave	Tue 07/12/2016 03:44 PM	
Contact	A kila	nmiect file	Tue 07/12/2016 03:47 PM	
Contacts	Item Preview			
Deferred Action				
	Name Type Size			Open
Drafts	voco.msg Open 04	4]		Save
email				adve
D Finder	E Save			Select All
Freebusy Data	Salect All			o o o o o o o o
Inbox				
info				
IPM_COMMON_VIEWS				
4	Item Body Item Property Recipient	Attachment		
Visit Home Page		Shoviv Exchange Recovery	Manager - Technical License	os://www.shoviv.com

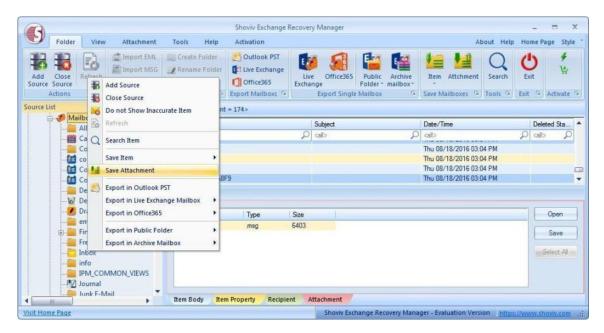


Save Attachments From Folder View

Note - Here we will only describe how to save Attachments from selected EDB mailboxes, same steps will be applicable for other added sources

1. There are two different options available to save attachment from the folder view which are as follows:

- First option : Go to the ribbon bar and select 'Attachment' under the 'Save mailboxes' option.
- Second option : Right click on the folder list, a context menu will appear in which user need to select the 'save attachment' option.



2. After clicking on the **'save attachment'** option, a wizard will pop up in which user need to check and uncheck the folders.

• Check/Uncheck Sub folders : Checking this option automatically checks all the sub-folders of checked folder and vice versa.

Please select the folder from the folder list	
Check/Uncheck Sub Folders	
C: Users /news /Desktop /Test-EDB /Mailbox Database 0994745159.edb	
🗄 🔽 🍠 Maibox - abc	1
🕀 📝 🏉 Mailbox - Administrator	
🗄 🔽 🍠 Maibox - alina	
🗈 🔽 🍠 Maibox - amy	
🕀 📝 🌮 Mailbox - hardley	
🗄 🗹 🍠 Mailbox - jack	
🕀 📝 🍠 Mailbox - john	
🗄 🗹 🌮 Mailbox - johnson	
🗄 🔽 🌮 Mailbox - julia	
🕀 🔽 🍠 Mailbox - julia	
Mailbox - SystemMailbox (97c2ac8c-836b-46c5-b3f0-2b8defd84398)	
🕀 📝 🌮 Mailbox - taylor	and the second se
🗉 🔽 🌮 Mailbox - taylor	
🕒 🗹 🍠 Mailbox - taylor	
🗈 🔽 🍠 Mailbox - xyz 123	
🕀 🖳 🌮 Microsoft Exchange	
🕀 🔽 Personal Archive - abc	

3. After click on **'Next'** button the filter page is shown in which there are two type of option available to filter out items.

• **Process Message Class:** The message class filter option allows to add message class using add button. In this option, user can include or exclude the message class.

After clicking on add button, a message class dialog box will pop-up. The message class dialog box will show some default messages inside the dialog box. To add new message class, user are required to type on the message class in the edit box provided to add new message class. Click on add button to add a new message class.

The default message cannot be removed from the dialog box which contains message class. user can only remove the added message class from the dialog box.

• Date Range: This option allows user to filter the message according to the date. Once the date range has been added • Exclude Inaccurate Item: To exclude inaccurate items, Check



"Exclude Inaccurate Item". This option is only applicable for EDB mailboxes. Click **'Next'** in the wizard box to continue.

	age Class					Ad	ld
 Inclusion 	ide 💿 Exclu	de					
Process Item	Date						
From	24/04/2018	⊡ ≁ To	24/04/2018	•	Add	Rem	ove
From			To				
/ Exclude Ina	If the required	l folder's item	is are improper	as body, atta	chments, n	ecipients and	other proper
	all are missing	h.					

4. After click on the Next option the target folder box will appear. The target folder is comprised of the following segments "**Select Target**" or "**Create folder hierarchy by**" option.

- Select Target : Select target option allows user to give the desired target location anywhere in the system by selecting the browse option and giving the desired path to save the attachment.
- Create folder hierarchy by: Create folder hierarchy option is also divided in two section as per the given preference criteria, Folder name and Message date so that, user can 'Check/Uncheck' and save items according to userr need.
 - Folder name : If user would like to create folder hierarchy, then user need to 'check' on the 'Folder Name' option. Software will create a folder hirarchy of saved items according to mailbox folders and items will be saved into the folder hirarchy.
 - Subject Name: If user would like to create the folder

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hierarchy according to the Subject Name, then user need to check on the Subject Name option. Software will create a folder hirarchy of saved items according to **'Subject Name'** and items will be saved into the folder hirarchy.

 Message date : If user would like to create the folder hierarchy according to the message date, then user need to check on the Message date option. Software will create a folder hirarchy of saved items according to 'Message Date' and items will be saved into the folder hirarchy.

elect Target					
C:\Users\news\Des	ktop/New folder (4)			Browse	
reate Folder Hierarchy by	Ê-				
V Folder Name					
Subject Name					
Message Date	%d-%m-%y	<u>.</u>	24-04-18		

5. After click on Next button, Status will be shown. The Status wizard will show Source Folder, Target Folder, Item Count, Filtered Items, Copied Items and Process Item in report.

- **Stop button**-The stop button allows user to stop all process immediately.
- Save report: The save report button allows user to save report of the process into html file.

Source Folder	Target Folder	Item Count	Processed Items	Filtered Items	Copied Attach	٠
Recoverable Items\D	Recoverable Item	0	0	0	0	
Recoverable Items\P	Recoverable item	0	0	0	0	
Recoverable Items\V	Recoverable Item	0	0	0	0	
Reminders	Reminders	0	0	0	0	
RSS Feeds	RSS Feeds	0	0	0	0	
Schedule	Schedule	0	0	0	0	
Sent Items	Sent Items	5	5	0	3	
Sharing	Sharing	0	0	0	0	
Shortcuts	Shortcuts	0	0	0	0	Π
Sync Issues	Sync Issues	0	0	0	0	
Sync Issues\Conflicts	Sync Issues\Conf	0	0	0	0	-
Sync Issues\Local Fa	Sync Issues\Loc	0	0	0	0	-
Sync Issues\Server F	Sync Issues\Serv	0	0	0	0	
System	System	0	0	0	0	
task	task	6	5	0	2	-
4	1	1			•	
8 Attachment saved						
rocess 44 of 44 item					Seve Report	

After the processing has been completed, a finish button will be enabled. user can click on the finish button and end the process after the process is successfully completed.



Save Attachments From Item View

Note - Here we will only describe how to save Attachments from selected EDB mailboxes, same steps will be applicable for other added sources

For saving the attachment from the items view there are generally two methods available with the help of which the items attachments can be saved.

Step 1:

- First option- Go to the ribbon bar and then select the 'View >> Save >> Save Attachment'.
- Second option- Right click on the item list. After right click on the item list, a context menu will appear in which user can select 'Save Attachment' option.

A	Sh	oviv Exchange Recove	ry Manager				>
Folder View Attachment	Tools Help Act	tivation			About Help H	lome Page Sty	rt e
	Select						
	t Items 🖼						
urce List	Inbox: <item count="174</td"><td>l></td><td></td><td></td><td></td><td></td><td></td></item>	l>					
EDB files	! D 0 From		Subject		Date/Time	Deleted Sta	
A Mailbox - abc	cal>	P	<al></al>	Q	cal> \$	C allo D	5
🗄 🥑 Mailbox - Administrator	🖂 🕖 amy				Thu 08/18/2016 03:04 PM		
🖨 🍠 Mailbox - alina	🙆 🎚 alina 📻	Open Item			Thu 08/18/2016 03:04 PM		
Alltems		Open item			Thu 08/18/2016 03:04 PM		
Calendar	JULIASF	Save Item			Thu 08/18/2016 03:04 PM		
Common views	Item Preview	Save Attchment					
	Prop Tag	Select All	Prop Type	Prop Value	Prop Value In Hex	Named Prop 1	
Conversation Action Set	0x3705 PR_AT	TACH_METHOD	PT_LONG	0		- C	
Deferred Action	0x3016		PT_BOOLEAN	FALSE		1	
			PT_UNICODE		49 00 50 00 4d 00 2e 00 4e		
Drafts	perception and a second second			1			
- email			PT_LONG	0			
🔅 📒 Finder	Ox3ffd		PTIONG	932			1
Freebusy Data							
Inhox	Item Body Item Prop	erty Recipient	Attachment				
			Datastronatic		ger - Evaluation Version https://w		ł

Step 2:

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- Select Target : Select target option allows user to give the desired target location anywhere in the system by selecting the browse option and giving the desired path to save the attachment.
- Folder name : If user would like to create folder hierarchy, then user need to 'check' on the 'Folder Name' option. Software will create a folder hirarchy of saved items according to mailbox folders and items will be saved into the folder hirarchy.
- Subject Name: If user would like to create the folder hierarchy according to the Subject Name, then user need to check on the Subject Name option. Software will create a folder hirarchy of saved items according to 'Subject Name' and items will be saved into the folder hirarchy.
- Message date : If user would like to create the folder hierarchy according to the message date, then user need to check on the Message date option. Software will create a folder hirarchy of saved items according to 'Message Date' and items will be saved into the folder hirarchy.

Create Folder Hierarchy by Folder Name Subject Name	C:\Users\news\De	sktop∖New folder (1	3)	Browse
Message Date %d-%m-%y 05-03-18	V Folder Name	y by %d-%m-%y		05-03-18

After the options has been selected, you can run the process by clicking "**Start**".



Save attachment from search view

Note - Here we will only describe how to save attachments from selected EDB mailboxes, same steps will be applicable for other added sources

With the search view option, you can search the items added using various criteria such as general, item property and attachments. The search option also allows to search based upon subject, from, cc, to, bcc and read or unread message.

	φł		👂 Malbox - aina		General	Item Prop	erty Attachment					Sear	cł
		11	Alltems Calendar	ſ	246.000							30	P.
			Common Views		Subject				lr	ndude	•		
		E	Contacts	1	From					ndude		Clea	r
		1	Conversation Action Settings		1.11.11.11.1				- u	noude	0		
		and to	Deferred Action		To				I	ndude	•		
			Drafts		Co				I	ndude	•		
		-	emal Finder		Boc					ndude	1		
			Inbox		Use ; to separa	ate multiple	values search						
	m(s)	Fo	info			ate multiple	values search	Save	ten +		Sa	ve Atchme	
		Fo	und		,	ate multiple		Save	and the second	tatua	-		91
		Fo	und From	Subje	,		Date/Time	Links	Deleted S	and a state of the	-		1
	2	Fo	info und From Cab			ate multiple	Date/Time	Save	Deleted S	2	Folder 1		0
		Fo	und From	Subje calo	a		Date/Time cal>	Links	Deleted S	2	Folder 1 coll> Mailbox	Name F	0
	2	Fo	info und From cal> &	Subje calo			Date/Time callo Mon 07/11/2016 05:10 PM	Links	Deleted S	2	Folder I callo Mailbox Mailbox	Name , , - alma\ln	0
and the second se		Fo	info und From callo amy amy	Subje calo	ct Open Item	م 	Date/Time calo Mon 07/11/2016 05:10 PM Mon 07/11/2016 05:19 PM	Links	Deleted S	2	Folder 1 call> Mailbox Mailbox	Name , , - alma\ln - alma\ln	
		Fo	info und From calo arry arry arry	Subje cal>	ct Open Item Save Item		Date/Time call> Man 07/11/2016 05:10 PM Mon 07/11/2016 05:19 PM Mon 07/11/2016 05:19 PM	Links	Deleted S	2	Folder 1 call> Mailbox Mailbox Mailbox	Name , - alina \in - alina \in - alina \in	0
) Fo	info und From callo j amy amy amy amy	Subje Calo V	ct Open Item Save Item	م 	Date/Time call> Mon 07/11/2016 05:10 PM Mon 07/11/2016 05:19 PM Mon 07/11/2016 05:35 PM Mon 07/11/2016 05:35 PM	Links	Deleted S	2	Folder I colo Malbox Malbox Malbox Malbox	Vame - alma\ln - alma\ln - alma\ln - alma\ln - alma\ln	
)Fo Q	info und From calo arry arry arry arry arry arry arry		ct Open Item Save Item	م 	Date/Time callo Mon 07/11/2016 05:10 PM Mon 07/11/2016 05:19 PM Mon 07/11/2016 05:19 PM Mon 07/11/2016 05:35 PM Mon 07/11/2016 05:35 PM	Links	Deleted S		Folder I callo Mailbox Mailbox Mailbox Mailbox	Vame - alma\ln - alma\ln - alma\ln - alma\ln - alma\ln - alma\ln	

Save Attachment: You can save attachment from the search result. When users click on the search view on the ribbon bar, a dialogue box will pop-up in which the users need to click on the check/uncheck on sub folder option and then the right click on list view to save attachment.

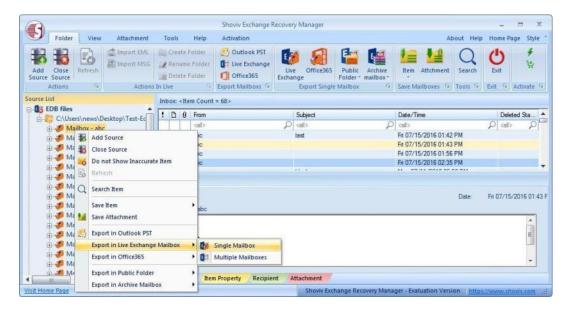


Export Single Mailbox in Live Exchange

Note - Here we will only describe how to Export Single EDB Mailbox in Live Exchange server. Same steps will be applicable for other added sources

To Export the added source single mailbox in Live Exchange, there are two options available :

- First option : By going to the Ribbon bar and Click on the "Export Single Mailbox >> Live Exchange "option from the ribbon bar.
- Second option : By Right click on the folder list. A context menu will appear on which you can click on "Export in Live Exchange mailbox >> Single Mailbox".



2. After click on the **'Export mailboxes live exchange'** option, a dialog wizard box will pop up in which you will find the option **Check/Uncheck Sub folders**.

• Check/Uncheck Sub Folder : Checking this option automatically checks all the sub-folders of checked folder and vice versa.

xport Item to Live Exchange Mailbox	×
Please select the folder from the folder list	
Check/Uncheck Sub Folders	
E-VIS C:\Users\news\Desktop\Test-Edb File\New folder (3)-Ashwani\Crasing Mailbox Database 099474	151
Canc	el

3. After click on "**Next**" button, the filter page is shown in which there are two type of option available to Export items to Live Exchange server.

• **Message Class:** Message class filter option allows you to add the message class using add button. In this option, you can include or exclude the message class.

After clicking on the add button, a message class dialog box will pop-up. The message class dialog box will show some default messages inside the dialog box. To add new message class, you are required to type on the message class in the edit box provided to add new message class. Click on add button to add the new message class.

	age Class
IPM.Ac	tivity;IPM.Appointment;IPM.Contact;IPM.DistList;IPM.Note;IPM.Ta
 Inclu 	de 👘 Exclude
- 10 - 10	
ocess Item I	Jate
From	07/03/2018 🖉 🕶 To 07/03/2018 🗒 🕶 Add Remove
From	To
riun	10
-	
Exclude Inac	overta Rom
	If the required folder's items are improper, as body, attachments, recipients and other prop
	all are missing.

The default message cannot be removed from the dialog box which contains message class. You can only remove the added message class from the dialog box.

	Message Class
V	IPM.Activity
V	IPM.Appointment
7	IPM.Contact
V	IPM.DistList
V	IPM.Note
V	IPM.Task
4	IPM.Journal
V	IPM.StickyNote
	IPM.Post
V	IPM.Document
F	IPM.OLE.Class
	11 (I)
id a	nd Remove user define message class
I	PM.document Add Bemove

- Date Range : This option allows you to filter the message according to the date range. After the date range has been added, Click on "Next" in the wizard box to continue.
- Exclude Inaccurate Item :This option allows you to filter the inaccurate item of edb file. *This option will be visible only for EDB items.*

Click on the next button to proceed forward with the process.

4. After click on the "**Next**" button, "**Export item to Live exchange mailbox**" wizard box will appear which consist two options for the user along with the option to export in Live Exchange mailbox, Live Exchange archive mailbox and Live Exchange public folder.

1. **Migrate to default store:** With this option, you can migrate in the existing outlook profile store.

Select Profile logan paul Migrate to selected mailbox (Live Exchange) Exchnage Name 192.168.0.121 Mailbox Name administrator Password	Refresh
Exchnage Name 192.168.0,121 Mailbox Name administrator Password	Refresh
Exchnage Name 192.168.0,121 Mailbox Name administrator Password	
Exchnage Name 192.168.0,121 Mailbox Name administrator Password	
Mailbox Name administrator Password	
Password	
E Loted Forbane	
The Longe Constants	
kport In Live Exchange Mailbox Store	l.
Live Exchange Mailbox Store	

2. **Migrate to selected mailbox:** This option allows you to export the mailbox into selected profile. Here, you need to input credentials of required mailbox manually.

Migra	te to defau	It store (Microsoft Exchange online profile	e)
Select	Profile	logan paul	
			Refresh
Migra	te to select	ed mailbox (Live Exchange)	
Exchn	age Name	192.168.0,121	
Mailbo	x Name	administrator	
Mailbo Passw		administrator	
Passw			
Passw	ord Hosted Exch		

3. **Export in** option is also alloted in the Drop-Down box from which you can choose Live exchange mailbox, Live exchange archive mailbox and Live Exchange public folder.

5. After click on Next button, process status will be shown. The process status wizard will show Source Folder, Target Folder, Item Count, Filtered Items, Copied Items and Process Item in this report.

- **Stop button** The stop button allows you to stop all process immediately.
- **Save report-** The save button allows you to save process report into html file.

Source Folder	Target Folder	Item Count	Processe	Filtere	Failed	Status
Mailbox - amy\AllItems	Administrator@ex	0	0	0	0	Completed
Mailbox - amy\Calendar	Administrator@ex	8	8	0	0	Completed
Mailbox - amy\calender	Administrator@ex	0	0	0	0	Completed
Mailbox - amy\Commo	Administrator@ex	0	0	0	0	Completed
Mailbox - amy\contact	Administrator@ex	20	20	0	0	Running
rocess 28 of 29 item						Seve Report

After the processing has been done, a finish button will be enabled. You can click on the finish button and end the process after the process is successfully completed.

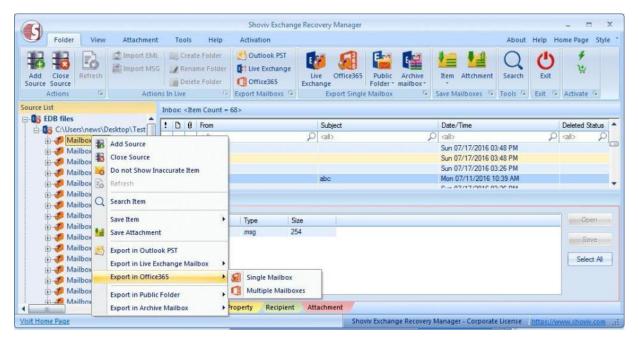


Export single mailbox in Office 365

Note - Here we will only describe how to Export Single EDB Mailbox in Office 365. same steps will be applicable for other added sources

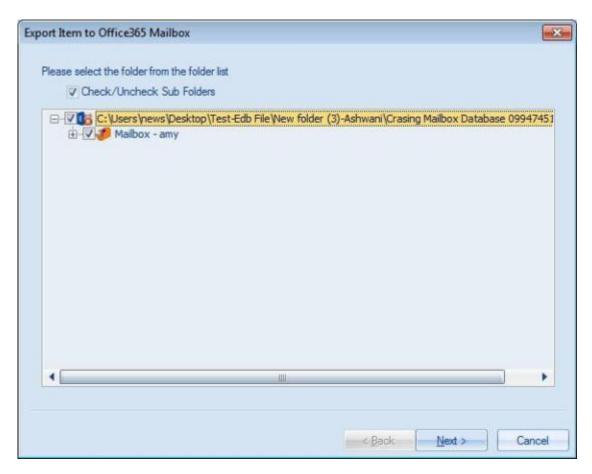
To Export the added source single mailbox in Office 365, there are two options available:

- First option : By going to the Ribbon bar and Click on the "Export Single Mailbox >> Office 365 "option from the ribbon bar.
- Second option : By Right clicking on the folder list. A context menu will appear on which you can click on "Export in Live Office 365 >> Single Mailbox".



2. After click on the Export mailboxes live exchange option, a wizard box will pop up in which user will find **Check/Uncheck Sub folders** option.

• Check/Uncheck Sub Folder : Checking this option will automatically check all sub-folders of checked folder and vice versa.



3. After that, click on **"Next"** button. A filter page will be shown in which there are two types of options available to filter items and export into Office365 mailbox.

• **Message Class:** The message class filter option allows to filter items by message class of the item. User can include or exclude the selected message class items.

After clicking on the add button, a message class wizard box will pop-up. Message class wizard box will show some default messages inside the dialog box. To add new message class, user must type in message class in the edit box provided to add new message class. Click on add button to add the new message class.

Process Messa	ge Class
 Include 	le 💿 Exclude
Process Item D	ate
From	07/03/2018 🖉 🕶 To 07/03/2018 🗊 🗸 🛛 Add 📄 Remove
From	To
	curate item If the required folder's items are improper, as body, attachments, recipients and other properti all are missing.
Exclude Inac	

The default message cannot be removed from the dialog box which contains message class. You can only remove the added message class from the dialog box.

1	Message Class
1	IPM.Activity
V	IPM.Appointment
V	IPM.Contact
V	IPM.DistList
V	IPM.Note
4	IPM,Task
V	IPM.Journal
V	IPM.StickyNote
V	IPM.Post
4	IPM.Document
V	IPM.OLE.Class
V	11
•	ш —
-	nd Remove user define message class

- **Date Range:** This option allows you to filter the message according to the date range. Once the date range has been added, Click on "Next" in the dialog box to continue.
- Exclude Inaccurate Item :This option allows you to filter the inaccurate item of EDB file. *This option will be visible only for EDB items.*

4. After clicking on Next button, an **'Export item to Office365mailbox'** dialog box will appear which consists two options along with the option to export in Office365 or Office365 archive and public folder.

1. **Migrate to default store:** With this option, you can migrate into existing outlook profile.

Export Item to	Office36	5 Mailbox	X
Migra	ate to def	ault store (Office365 online profile)	
Select	Profile	Without	
		Refresh	
🕐 Migra	ate to sele	ected mailbox (Office365 Mailbox)	
User N	lame	logan@loganpaul.onmicrosoft.com	
Passw	ord	•••••	
Export In	Office:	365 Mailbox Store	-
	Office3	365 Mailbox Store 365 Public Folder Store 365 Archive mailbox Store	
		< Back Next > Car	icel

2. **Migrate to selected mailbox:** This option allows you to export the mailbox into selected profile. Here, you need to input credentials of required mailbox manually.

port Item to	Office36	5 Mailbox	×
Migra	ate to def	ault store (Office365 online profile)	
Select	Profile	Without	
		Refresh	
Migra	ate to sele	cted mailbox (Office365 Mailbox)	
User N	Name	logan@loganpaul.onmicrosoft.com	
Passw	vord	•••••	
Export In	Office	365 Mailbox Store	
	and an other states of the	365 Mailbox Store	
	1.	365 Public Folder Store 365 Archive mailbox Store	
		< Back Next > C	ance

3. Export in option is also alloted in the Drop-Down box from which, you can choose Office365 mailbox, Office365 archive mailbox orOffice365 public folder.

5. After clicking on Next button, Status will be shown. The Status wizard will show Source Folder, Target Folder, Item Count, Filtered Items, Copied Items and Process Item in this report.

- **Stop button:** The stop button allows you to stop all process immediately.
- **Save report:** The save button allows you to save process report into html file.

Source Folder	Target Folder	Item Count	Processed items	Filtered Items	Failed Items	S
Mailbox - amy\Allitems	logan@loganpaul	0	0	0	0	C
Mailbox - amy\Calendar	logan@loganpaul	8	8	0	0	0000
Mailbox - amy\calender	logan@loganpaul	0	0	0	0	C
Mailbox - amy\Commo	logan@loganpaul	0	0	0	0	C
Mailbox - amy\contact	logan@loganpaul	14	14	0	0	R
		111				•

After the process has been accomplished, a finish button will be enabled. You can click on the finish button and end the process after the process is successfully completed.



Export Multiple Mailboxes in Outlook PST

Note - Here we will only describe how to Export Single EDB Mailbox in Outlook PST. Same steps will be applicable for other added sources

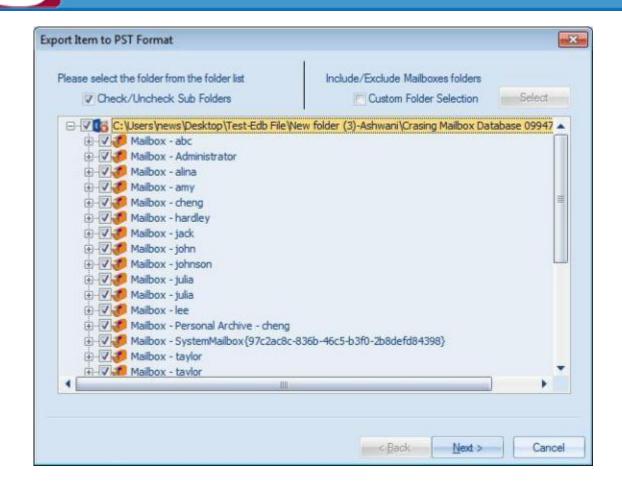
To export added source in Outlook PST file format, there are two options available:

- First option : By going to the Ribbon bar and click on the "Export Mailboxes >> Outlook PST" option from the ribbon bar.
- Second option : By Right clicking on the folder list. A context menu will appear on which you can click on "Export in Outlook PST".



2. After clicking on the Export mailboxes live exchange option, a dialog box will pop will find Check/Uncheck Sub folders option.

• Check/Uncheck Sub Folder : Checking this option will automatically check all the sub-folders of checked folder and vice versa.



- Include/Exclude Folders: Include/exclude folders consist three options in which you can opt to export the added source.
 - Include Folders: Only selected Folders will be exported.
 - Exclude Folders: Selected Folders Will not exported.
 - Add and Remove Folders: In add and remove folder, you we can add folders manually.



	Mailbox Name			Folder Name
V	Mailbox - abc		V	NON IPM SUBTREE
	Mailbox - Administrator			IPM_COMMON_VIEWS
V	Mailbox - alina			IPM_VIEWS
V	Mailbox - amy			Other Folders
V	Mailbox - cheng			Sync Issues
V	Mailbox - hardley			Search Root
	Mailbox - jack			Rss Feeds
	Mailbox - john			
V	Mailbox - johnson			
V	Mailbox - julia			m
V	Mailbox - julia			Len de Lien
	Mailbox - lee			lude Folders Exclude Folders
V	Mailbox - Personal Archive - cheng		(Select	ted Folders will be Include or Exclude for Expo
	Mailbox - SystemMailbox{97c2ac8c-836b-46c5-t	53fl	- Add -	and Remove Folder Options
	Mailbox - taylor		nuu	and henove rolder options
V	Mailbox - taylor	-	ne	w Add Remove
		•		
	Folder selection feature works only on root f to effect on sub folder of the selected folders		the mailb	OK Can
	Item to PST Format			
rt I				
	ase select the folder from the folder list		Includ	le/Exclude Mailboxes folders

		Calant
Check/Uncheck Sub Folders	Custom Folder Selection	Select
- 🔽 🎆 C: \Users\news\Desktop\Test-Edb File\	New folder (3)-Ashwani\Crasing Mailbox Data	abase 09947
🗄 🐨 🥭 Mailbox - abc		
🗄 - 🜅 🏉 Mailbox - Administrator		
🗄 🔽 🏉 Mailbox - alina		
🗄 🔽 🏉 Mailbox - amy		
🗄 🔽 🏉 Mailbox - cheng		
🗄 🔽 🏉 Mailbox - hardley		
🕀 🔚 🏉 Mailbox - jack		
🗄 - 🦳 🌽 Mailbox - john		
🗄 🔽 🏉 Mailbox - johnson		
🗄 🔽 🏉 Mailbox - julia		
🗄 🔽 🏉 Mailbox - julia		
🗄 🔚 🏉 Mailbox - lee		
🗄 🔽 🏉 Mailbox - Personal Archive - cheng		
🗄 🔄 🏉 Mailbox - SystemMailbox {97c2ac8c	-836b-46c5-b3f0-2b8defd84398}	
🗄 🔽 🏉 Mailbox - taylor		
🕂 🔽 🌌 Mailbox - tavlor		
		*

3. After that, click on Next button. A filter page will be appeared with two options.

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• **Process Message Class:** The message class filter option allows to add the message class using the add button. In this option, user can include or exclude the message class.

After clicking on the add button, a message class dialog box will be pop-up. The message class dialog box will show some default messages inside the dialog box. To add new message class, user must type on the message class in the edit box provided to add new message class. Click on add button to add the new message class.

port Ite	m to PST	Format						(-
Proce	ess Messa	ge Class							
						_	Add		
	Include	le 💿 Exclude							
-	101 110101								
Proce	ess Item D	ate							
	-	and a basis of the	-		-				
	From	07/03/2018	J- 10	07/03/2018		Add	Remo	ve	
	From			To					
	-								
000		and sold							
A) Exc	aude mac	curate item If the required fo	der's item	Lare improper	as body at	tachments re	cinients and o	ther propertie	
		all are missing.		, are improper.	uu uu uu j. u	teres intrastice, re	opronio ana e	nier hiebenne	-
					-				
						< Back	Next >	Cance	đi.

The default message cannot be removed from the dialog box which contains message class. You can only remove the added message class from the dialog box.

 IPM.Activity IPM.Appointment IPM.Contact IPM.DistList IPM.Note IPM.Task IPM.Journal IPM.StickyNote IPM.Post IPM.Document IPM.OLE.Class 	_	Message Class
 IPM.Contact IPM.DistList IPM.Note IPM.Task IPM.Journal IPM.StickyNote IPM.Post IPM.Document IPM.OLE.Class 		
 IPM.DistList IPM.Note IPM.Task IPM.Journal IPM.StickyNote IPM.Post IPM.Document IPM.OLE.Class 		Discourse and the second se
 IPM.Note IPM.Task IPM.Journal IPM.StickyNote IPM.Post IPM.Document IPM.OLE.Class 	100	
 IPM.Task IPM.Journal IPM.StickyNote IPM.Post IPM.Document IPM.OLE.Class 		
 IPM.Journal IPM.StickyNote IPM.Post IPM.Document IPM.OLE Class 		
IPM.StickyNote IPM.Post IPM.Document IPM.OLE.Class		
IPM.Post IPM.Document IPM.OLE.Class		
IPM.Document IPM.OLE.Class		Alexandra and a second s
IPM.OLE.Class		
]		
		IPM.OLE.Class
	_	in
dd and Remove user define message class Add Bemove	dd a	ind Remove user define message class

- Peocess Item Date : This option allows to filter the message according to the date range. After the date range has been added, click on "Next" in the wizard box to continue.
- Exclude Inaccurate Item : This option allows to filter inaccurate items of edb file. *This option will be visible only for EDB items.*

TIDAS A.C.	Permanence in the text of the second					
IPPLAC	tivity;IPM.Appoin	tment;IPM	.Contact;IPM.D	istList;IPM.I	Note;IPM.Ta:	Add
 Inclu 	de 🛛 👩 Exclude					
ocess Item [late					
From	07/03/2018 [] ≁ To	07/03/2018		Add	Remove
From			To			
-						
Exclude Inac						
Exclude Inac		ider's item	s are improper, a	as body, atta	chments, recip	pients and other prop

4. After click on the next button, an Export item to PST format will appear in which you will be provided with two options to export the items into PST format.

1. **Export on existing PST option:** This option allows to save the PST files in the existing PST files.

Export Item to PST F	Format
Export on E	Existing PST
Select File	C:\Users\news\Desktop\Test-Pst file\tim.pst
Export and	Create New PST Files
Select Folder	Browse
[2]Create U	nicode PST
🗍 is PST Fi	le Password
E Split PST File S	Size After 0 MB
	< <u>B</u> ack <u>N</u> ext > Cancel

2. Export and create new PST files: With this option, you can save the PST files into a new PST files. You are also given with a security feature to protect PST files. The additional option that is given to you is to Split PST file size between 100 MB and 51200 MB or 1 GB to 50 GB.

Export Item to PST Fo	ormat	×
Export on E	xisting PST	
Select File	C:\Users\news\Desktop\Test-Pst file\tim.pst	Browse
Export and C	Create New PST Files	
Select Folder	C:\Users\news\Desktop\New folder (24)	Browse
V Create Un	icode PST	
👘 is PST File	e Password]
F Split PST File Si	ze After 0 MB after	
	< Back	Next > Cancel

5. After clicking on Next button, a status will be shown. The Status wizard will show Source Folder, Target Folder, Item Count, Filtered Items, Copied Items and Process Item in this report.

• Stop button: Stop button allows to stop all process immediately.

• Save report: Save button allows to save report of the process into html file.

Folder Name	Item Count	Processed Items	Filtered Items	Failed Items	Status
Export: From Sou	rce Mailbox	"Mailbox - abc	" To Target I	PST "C:\Use	as\news
Mailbox - abc\Calendar	8	8	0	0	Completed
Mailbox - abc\Commo	0	0	0	0	Completed
Mailbox - abc\contact	602	0	601	0	Running
Mailbox - abc\Alltems	0	0	0	0	Completed

After the process has been accomplished, a finish button will be enabled. You can click on the finish button and end the process after the process is successfully completed.



Export Multiple Mailboxes in Live Exchange

Note - Here we will only describe how to Export EDB Mailboxes in Live Exchange, same steps will be applicable for other added sources.

To Export the added source into Live Exchange format, there are two options available:

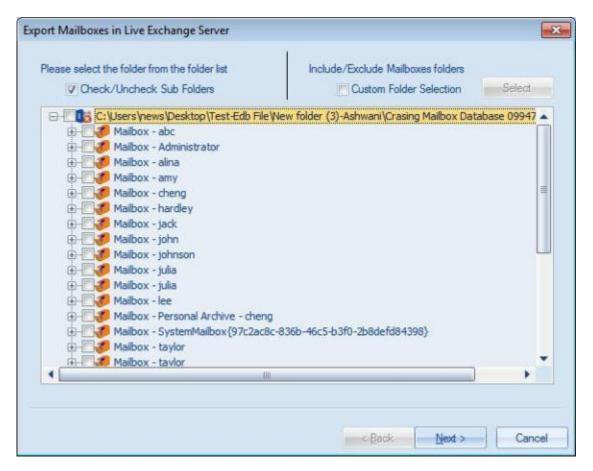
- First option : By going to the Ribbon bar and click on the "Export Mailboxes >> Live Exchange" option from the ribbon bar.
- Second option : By Right clicking on the folder list. A context menu will appear in which user can click on "Export in Live Exchange Mailbox>>Multiple Mailboxes".



1. After clicking on the **Export mailboxes live exchange** option, a dialog wizard box will pop up containing two options.

Check/Uncheck Sub Folder : Checking this option automatically

checks all sub-folders under checked folder and vice versa.



• Include Folders/Exclude Folders: Include/exclude consists three options according to which user can opt to export the EDB files or Source.

Include Folders : Only selected Folders will be exported.
 Exclude Folders : Selected Folders Will not be exported.
 Add and Remove Folders: In add and remove folder, user can add folders manually.

	Mailbox Name	•		Folder Name
V	Mailbox - abc		V	NON_IPM_SUBTREE
V	Mailbox - Administrator		V	IPM_COMMON_VIEWS
V	Mailbox - alna		V	IPM_VIEWS
	Mailbox - amy			Other Folders
	Mailbox - cheng		15	Sync Issues
V	Mailbox - hardley			Search Root
	Mailbox - jack			Rss Feeds
	Mailbox - john			
V	Mailbox - johnson			
	Mailbox - julia		4	10
V	Mailbox - julia		(P) [14]	ude Folders
∇	Mailbox - lee		1000	ed Folders will be Include or Exclude for Export
	Mailbox - Personal Archive - cheng		(Select	ed Folders will be include of Exclude for Export
	Mailbox - SystemMailbox{97c2ac8c-836b-46c5-b3f	3	- Add a	nd Remove Folder Options
	Mailbox -taylor		1000	
	Mailbox - taylor	-	ne	M Add Remove
	lli 👘 👘	di la		

• After the details has been selected, click Next to continue with the process.

Please select the folder from the folder list	Include/Exclude Mailboxes folders	
Check/Uncheck Sub Folders	Custom Folder Selection	Select
E- C: Users \news \Desktop \Test-Edb File	New folder (3)-Ashwani\Crasing Mailbox Datab	ase 09947
🕀 🔽 🏉 Mailbox - abc		
🕀 📝 🌮 Mailbox - Administrator		
🕀 📝 🏉 Mailbox - alina		
🕀 🦳 🏉 Mailbox - amy		
🕀 💭 🌮 Mailbox - cheng		
🕀 🔽 🏉 Mailbox - hardley		
🕀 🜅 🌽 Mailbox - jack		
🕀 📶 🏉 Mailbox - john		
🕀 📝 🏉 Mailbox - johnson		
🕀 🔽 🦸 Mailbox - julia		
🕀 🔽 🏄 Mailbox - julia		
🕀 🔽 🏉 Mailbox - lee		
🕀 🚺 🥙 Mailbox - Personal Archive - cheng		
	-836b-46c5-b3f0-2b8defd84398}	
🗈 🛄 🌈 Mailbox - taylor		
(i)- Mailbox - tavlor		

2. After that, click **Next** button. The filter page is shown containing two options.

- Retrieve all mailboxes from the Outlook Profile: This option allows to select an outlook profile and retrieve mailboxes from the Outlook to get address list and then map them according to the desired mailboxes which user wants to retrieve the Outlook with.
 - Retrieve all mailboxes from the Global address list: Once it is checked, it helps to retrieve all addresses from the global address list of selected Outlook profile so that user can export the items from the selected profile.

Lease server serve		fice365/POP3/Gro	upwise/MAPLetc }		
Please select outlook profile (Microsoft Exchange Server/office365/POP3/Groupwise/MAPI et Retreve all Mailboxes Store					
Select Profile	User32 LoganPaul]•		
Retrieve all Ma	ailboxes from Global Address List (GAL)		Refresh		
Retrieve all Mai	Iboxes from Active Directory (AD)				
Domain	1				
User Name					
Password					

• Retrieve all mailboxes from the Active directory: User can get list of mailbox using MAPI massage table method.

Please select outlook profile (Microsoft Exchange Server/office365/POP3/Groupwise/MAR Retreve all Mailboxes Store Select Profile User32 LoganPaul	
Select Profile User32 LoganPaul	
Retneve all Mailboxes from Global Address List (GAL)	efresh
Domain 192.168.0.121	
User Name administrator	
Password ••••••	

To proceed further, user are required to click next from the wizard box.

3. After the Next option has been clicked, a list of mailbox will appear in the screen with the target validate and map mailbox option.

To continue with the process, user required to select each individual added source mailboxes and map it with the respective Live Exchange mailbox profile by clicking on the map mailbox button. You can also validate the live exchange profile so that you can be assured about the status of the profile.

V	Source Mailbox	Target Mailbox		Target Val	idation	
<all></all>	Q	<ali></ali>	Q	<all></all>	2	
V	Mailbox - abc					
$\mathbf{\nabla}$	Mailbox - Administrator	Administrator				
V	Mailbox - alina					
V	Mailbox - hardley					
V	Mailbox - johnson					
V	Mailbox - julia					
V						
V	Mailbox - lee					

nailbox.			
Mailbox Name		E-Mail Address	
<all></all>	Q	call> D	
Administrator		Administrator@exchange2010.c.	
user11		user11@exchange2010.com	100
user12		user12@exchange2010.com	
user13		user13@exchange2010.com	
user14		user14@exchange2010.com	1
user21		user21@exchange2010.com	
user15		user15@exchange2010.com	
1.000r16	111	user16@evobance2010.com	

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V	Source Mailbox	Target Mailbox	Target Validation	
call>	Q	<al></al>	cal> D	
V	Mailbox - abc	user11	Valid Mailbox	
V	Mailbox - Administrator	Administrator	Valid Mailbox	
V	Mailbox - alina	user12	Valid Mailbox	
V	Mailbox - hardley	user13	Valid Mailbox	
V	Mailbox - johnson	user14	Valid Mailbox	
V	Mailbox - julia	user15	Valid Mailbox	
V	Mailbox - julia	user16	Valid Mailbox	
V	Mailbox - lee	user17	Valid Mailbox	

4. After clicking on **Next** button, a filter page will be shown containing two options.

• **Process Message Class:** The message class filter option allows to add the message class using the add button. In this option, user can include or exclude the message class.

After clicking on the add button, a message class dialog box will pop-up. The message class dialog box will show some default messages inside the dialog box. To add new message class, user need to type on the message class in the edit box provided to add new message class. Click on add button to add the new message class.

	age Class Add
 Inclu 	ide 🚫 Exclude
Process Item	Date
From	07/03/2018 💭 🕶 To 07/03/2018 💭 Add Remove
From	То
	courste tem
/ Exclude Ina	If the required folder's items are improper, as body, attachments, recipients and other prope

The default message cannot be removed from the dialog box which contains message class. You can only remove the added message class from the dialog box.

1	Message Class
V	IPM.Activity
V	IPM.Appointment
V	IPM.Contact
V	IPM,DistList
V	IPM.Note
V	IPM,Task
4	IPM.Journal
V	IPM.StickyNote
V	IPM.Post
V	IPM.Document
V	IPM.OLE.Class
	ii
-	nd Remove user define message class

- **Process Date Range:** This option allows to filter the message according to the date range. After the date range has been added, click on "**Next**" button in the wizard box to continue.
- Exclude Inaccurate Item : This option allows to filter the inaccurate items of edb file. *This option will be visible only for EDB items.*

generation	age Class
IPM.Ac	tivity;IPM.Appointment;IPM.Contact;IPM.DistList;IPM.Note;IPM.Ta:
🔹 Inclu	de 🕐 Exclude
ocess Item D	Jate
From	07/03/2018 🖉 🛪 To 07/03/2018 🗊 🕶 Add Remove
From	To
11011	10
Exclude Inac	

5. After clicking on **"Next"** button, a status will be shown there. The Status wizard will show Source Folder, Target Folder, Item Count, Filtered Items, Copied Items and Process Item in this report.

- Stop button: Stop button allows you to stop the process immediately.
- Save report: Save button allows you to save report of the process into html file.

	Item Count	Processed Items	Filtered Items	Failed Items	Status
: From Source	"Mailbox - abo	" To Target "M	ailbox - user1	1"	
Calendar	8	8	0	0	Completed
Common Views	0	0	0	0	Completed
contact	1717	0	1716	0	Running
Alltems	0	0	0	0	Completed

After the process has been accomplished, a finish button will be enabled. You can click on the finish button and end the process after the process is successfully completed.



Export Multiple Mailboxes in Office365

Note - Here we will only describe how to Export EDB Mailboxes in Office 365, same steps will be applicable for other added sources

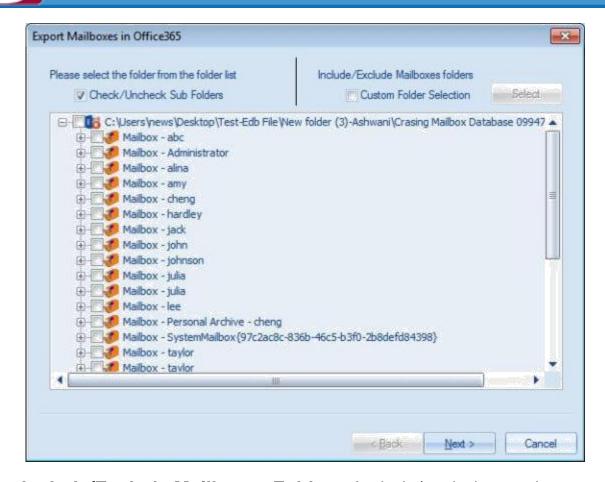
To Export the added source mailboxes into Office 365 mailbox, there are two options.

- First option : By going to the Ribbon bar and click on "Export Mailboxes >> Office365" option from the ribbon bar.
- Second option : By Right clicking on the folder list. A context menu will appear on which you can click on "Export in Office365>>Multiple Mailboxes".



1. After clicking on the **Export mailboxes live exchange** option, a dialog wizard box will pop up containing two options.

• Check/Uncheck Sub Folder: Checking this option automatically checks all the sub-folders under checked folder and vice versa.



 Include/Exclude Mailboxes Folders: Include/exclude consist thsree option. User can opt to export the EDB files or Source.

 Include Folders: Only selected Folders will be exported.
 Exclude Folders: Selected Folders Will not be exported.
 Add and Remove Folders Options: In add and remove folder option, user can add folders manually.

	Mailbox Name	*		Folder Name		
V	Maibox - abc	1.00	V	NON_IPM_SUBTRE	E	
	Mailbox - Administrator		9	IPM_COMMON_VIE	WS	
4	Maibox - alina		¥.	IPM_VIEWS		
	Mailbox - amy		1	Other Folders		
V	Mailbox - cheng	1		Sync Issues		
	Mailbox - hardley			Search Root		
V	Mailbox - jack			Rss Feeds		
V	Mailbox - john					
	Maibox - johnson					
V	Mailbox - julia				.181	1
Ê	Mailbox - jula		1000 00 00	all managers and man	xclude Folders	
	Mailbox - lee					
	Mailbox - Personal Archive - cheng		(Select	ed Folders will be In	clude of Exclu	ide for Expo
	Mailbox - SystemMailbox(97c2ac8c-836b-46c5-b3f		- 644 -	nd Remove Folder Op	tione	
	Mailbox - taylor		ruu a	nu meniove roloei op	ANDIS	
V	Mailbox - taylor	-	ne	wfolder	Add	Remove
	a. 🔰 🕨			and a state	1000	

2. After that, click on **Next** button. A filter page will be shown containing two options.

- 1. Retrieve all mailboxes from the Outlook Profile: This option allows to select an outlook profile and retrieve mailboxes from the Outlook to get address list and then map them according to the desire mailboxes which you want to retrieve the Outlook with.
 - Retrieve all mailboxes from the Global address list: It allows to retrieve all addresses from the global address list of selected Outlook profile so that, user can export the item from the selected profile.

Select Profile		100
Select Frome	logan paul	
Retrieve all M	lailboxes from Global Address List (GAL)	Refresh
Retrieve all Mai	ilboxes from Office365	
Jser Email		
and Critical		
assword		
and the set of the set of	4	

2. **Retrieve all mailboxes from the Office365:** Retrieve all mailboxes from Office365 so that you can get list of mailbox using MAPI massage table method.

To proceed further, user must click **next** from the wizard box.

	ailboxes from Outlook Profile	
Please select ou Retreve all Mailt	itlook profile (Microsoft Exchange Server/office365/POP3/Gr poxes Store	roupwise/MAPI etc.).
Select Profile	logan paul	
Retrieve all f	Mailboxes from Global Address List (GAL)	Refresh
	ailboxes from Office365	
	ailboxes from Office365 logan@loganpaul.onmicrosoft.com	
User Email		
	logan@loganpaul.onmicrosoft.com	

3. After the Next option has been clicked, a list of source mailboxes will appear in the screen with the target validate and map mailbox option.

To continue with the process, user need to select each individual mailboxes of any other source mailbox and map it with the respective Office365 mailbox profile by clicking on the map mailbox button. User can also validate live exchange profile so that, S/he can be assured about the status of the profile whether it exists or not.

	Source Mailbox	*	Target Mailbox		Target Valid	lation	
all>		2	<all></all>	Q	<all></all>	2	
	Mailbox - abc						
	Mailbox - alina						
	Mailbox - cheng						
	Mailbox - jack						
	Mailbox - john						
	Mailbox - julia						
	Mailbox - julia						
	Mailbox - taylor						
	Mailbox - taylor						
	Mailbox - taylor						

ap Mailboxes Please select a target mailbox to nailbox.	Ma	p "Mailbox - alina" with source	
Mailbox Name	- 1	E-Mail Address	5
<al></al>	P	al> p	[
Discovery Search Mailbox		DiscoverySearchMailbox{D919.	
Logan Paul		logan@loganpaul.onmicrosoft.c.	1
user13		user13@loganpaul.onmicrosoft	
user14		user14@loganpaul.onmicrosoft	L
user15		user15@loganpaul.onmicrosoft	
user16		user16@loganpaul.onmicrosoft	Î
user17		user17@loganpaul.onmicrosoft	
1000-21	IIII	user21@logannaul.onmicrosoft	
		OK Cancel	

	Source Mailbox	^	Target Mailbox		Target Validation	
d)>		2	<ali></ali>	P	cal> \$	2
V	Mailbox - abc		Logan Paul		Valid Mailbox	
V	Mailbox - alina		user31		Valid Mailbox	
	Mailbox - cheng					
	Mailbox - jack					
	Mailbox - john					
	Mailbox - julia					
	Mailbox - julia					
	Mailbox - taylor					
	Mailbox - taylor					
	Mailbox - taylor					

4. After clicking on Next button, the filter page is shown containing two options.

• **Process Message Class :** Message class filter option allow to add the message class using the add button. In this option, user can include or exclude the message class.

After clicking on the add button, a message class dialog box will pop-up. Message class dialog box will show some default messages inside the dialog box. To add new message class, user need to type on the message class in the edit box provided to add new message class. Click on add button to add the new message class.

Process messa	age Class
💌 Inclué	de 🕜 Exclude
• Inclu	ne Orbrande
Process Item D	Date
From	07/03/2018 💭 🔻 To 07/03/2018 💭 Add Remove
From	То
Skolude Inac	
V Exclude Inac	ccurate item If the required folder's items are improper, as body, attachments, recipients and other properti all are missing.
V Exclude Inac	If the required folder's items are improper, as body, attachments, recipients and other properti

Default message cannot be removed from the dialog box which contains message class. User can only remove the added message class from the dialog box.

	Message Class
V	IPM.Activity
V	IPM.Appointment
7	IPM.Contact
7	IPM.DistList
V	IPM.Note
7	IPM.Task
7	IPM.Journal
V	IPM.StickyNote
V	IPM.Post
V	IPM.Document
4	IPM.OLE.Class
	11
Ĭ.	
Add	d and Remove user define message class IPM.document Add Remove

- Process Date Range : This option allows to filter the message according to their date. After the date range has been added, click on "Next" in the wizard box to continue.
- Exclude Inaccurate Item :This option allows to filter the inaccurate items of EDB file. *This option will be visible only for*

EDB items.

IPM.Ac	The second s
	dvity; IPM. Appointment; IPM. Contact; IPM. DistList; IPM. Note; IPM. Ta:
 Inclu 	de 🕐 Exclude
n n n n n n n	
rocess Item [ale
From	07/03/2018 🗐 🔻 To 07/03/2018 🗒 🕶 Add Remove
From	To
_	
Exclude Inac	
Exclude Inac	curate item If the required folder's items are improper, as body, attachments, recipients and other prop- all are missing.

5. After clicking on Next button, a status will be shown. The Status wizard will show Source Folder, Target Folder, Item Count, Filtered Items, Copied Items and Process Item in this report.

• Stop button: Stop button allows to stop all process immediately.

• Save report: Save button allows to save report of the process into html file.

	Item Count	Processed Items	Filtered Items	Failed Items	Status	
: From Source	"Mailbox - ab	c" To Target"lo	gan@loganpa	aul.onmicros	oft.com"	
Calendar	8	8	0	0	Completed	
Common Views	0	0	0	0	Completed	
contact	573	0	573	0	Running	
Allitems	0	0	0	0	Completed	
rocess 581 of 581 It					Seve Re	

After the process has been accomplished, a finish button will be enabled. You can click on the finish button and end the process after the process is successfully completed.



Search

Note - Here we will only describe how to search items from EDB file, same steps will be applicable for other added sources

With this option, user can search the items using various criteria such as general, item property and attachments. The Search is based upon subject, from, cc, to, bcc and read or unread message and if user select item property & attachments, the search will be based on attachment name, attachment type, message class, message date.



There are three different options given for the convenience of the user so that search option can be categorized according to userr preference.

- General option
- Items property
- Attachment

0.7	💋 Malbox - abc		Item Property Altachment			Searc
ΞΨ.	 Maibox - Administrator Maibox - alma Maibox - any 	Subject		Inc	lude 💽	Son Boo Oes
	💋 Maibox - hardley 💋 Maibox - jack	From		Inc	iude 💽	1000
BV.	Malbox - john Malbox - johnson	То		inc	lude 🕒	
e Z.	Malbox - Julia	Co		Inc	tude 🕒	
	Malbox - Jusa Malbox - SystemMalbox (97c2ac8c-83 Malbox - taylor	66-4 Boc		Inc	lude -	
.7. 38	Maibox - taylor	- 11		sSam here o v	Sev.	estichne
0 0	From	Subject	Date/Time	Deleted Sta	tus Folder Na	5110
	ab 🔎	ab	p also	D ab	D ab	, P

- Check/Uncheck Sub Folder: With this option, user can click on any check box then the entire child folder will automatically be selected or unselected. The selection can also be made directly by selecting the child folder one by one which user want to save item of.
- user can also read the messages by selecting the check box, then select search in order to read the messages in the preview box.
- If user want to unselect any other folder from the list, then user may do so by clicking on the folder user want to unselect.
- If this option unselected the child folders, then user can click on any child folder in folder list, then particular folder will be selected or un-selected.

1. General Option : General option allows the user to search the item by Subject, cc, to, from and bcc as per their needs. The brief segment of these options and functionalities are given below : -

• **Subject : 'Subject'** option allows users to search the individual subject based upon its subject name. The process can be continued by selecting the exclude option from the drop down

arrow. The software will exclude the items based upon their criteria after the exclude option is click.

- From : 'From' option allows users to search based upon the name of sender from which the mail has been received. The software will exclude the items based upon the selected criteria after the exclude option is click. This process helps users to search for the particular messages which sent by the specified sender.
- Cc : 'Cc' option allow users to search based upon the specific name for the message recipient. It helps to search for the particular messages received by the specified recipients. The software will exclude the items based upon their criteria after the exclude option is click.
- To: 'To' option allow users to search based upon the specific name for the message recipient. It helps to search for the particular messages received by the specified recipients. The software will exclude the items based upon their criteria after the exclude option is click.
- Bcc : 'Bcc' option allow users to search based upon the specific name for the message recipient. It helps to search for the particular messages received by the specified recipients. The software will exclude the items based upon their criteria after the exclude option is click.

		Users'/news'/Desktop/Test-ED6 (Mailbox	Datz +	General	Rem Prope	rty	Atta	chment				Searc
		Malbox - abc Malbox - Administrator			CACING DATE			VI.104.004.00				
		Marbox - Administrator Marbox - alma	100	biect							-	Stop
		Maibox - any		niacr						Include		Cea
		Maibox - hardley	Fro	an i			_			Include	-	Ciea
44	7	Maibox - jack								at rune of the	-	
		👂 Malbox - john	To							Include		
		Malbox - Johnson										
		Maibox - julia Maibox - julia	LC C							Indude	-	
		Maibox - Juse Maibox - SystemMaibox (97c2ac8c-83	sb-# Box	-						Include	T	
		Maibox - taylor		Ξ.						proude	-11	
		Mailbox - taylor	Us	e : to sepa	rate multiple v	alues s	earch	6				
-	ν.	Malbox - taylor	+									
	1000											
	-											
							-		7			
96 Nem		Found				Î		Mig Unicode	Save tem +		Sa	ve Attchme
-	n(e)					Date/T		Msg		Status		
-		From	Subject			Date/T		Msg Emi	Deleted] Status [0]	Folder N	
D	n(x) Ø	From al>	Subject		R	calo		Msg		P	Folder N	tame P
-	n(e)	From cal> D amy	Subject		٩	cal> Mon 07		Msg Emi	Deleted	P	Folder N calo Meilbox	tame P - abc \inb
0	n(x) Ø	From al>	Subject	port /····à	٩	calo		Msg Emi HTML	Deleted	P	Folder N calb Maibox Maibox	tame P
D	n(x) Ø	From <ab></ab>	Subject callo bvb		٩	calo Mon 07 Mon 07		Msg Emi HTML Rtf Cal	Deleted	P	Folder N calb Maibox Maibox Maibox	tame O - abc\lnb - abc\lnb
0	n(x) Ø	From <ab></ab>	Subject calo byb Task Status Rep		P Open Item	Calo Mon 07 Mon 07 Mon 07		Msg Eml HTML Rtf Cal VCal	Deleted	P	Folder N calb Maibox Maibox Maibox Maibox	tame _abc\lnb - abc\lnb - abc\lnb
0 01 01	n(x) Ø	From cal> amy amy amy amy amy	Subject calb byb Track Status Rej abc	E	P Open Item Save Rem	cal> Mon 07 Mon 07 Mon 07		Msg Emi HTML Rtf Cal	Deleted	P	Folder N calb Maibox Maibox Maibox Maibox	tame - abc\linb - abc\linb - abc\linb - abc\linb
0 01 01	n(x) Ø	From Call> amy amy amy amy amy amy	Subject calb byb Task Status Rej abc work progress		P Open Item	cal> Mon 07 Mon 07 Mon 07	「「「「「」」	Msg Eml HTML Rtf Cal VCal	Deleted	P	Folder N calb Maibox Maibox Maibox Maibox Maibox	tame - abc\lrib. - abc\lrib. - abc\lrib. - abc\lrib. - abc\lrib.
01 01 00	n(x) Ø	From <ab></ab> amy amy amy amy amy amy amy	Subject calo byb Task Status Re abc work progress abc		P Open Item Save Rem	calo Mon 07 Mon 07 Mus ne Mus ne		Msg Eml HTML Rtf Cal VCal VCard	Deleted	P	Folder N calb Maibox Maibox Maibox Maibox Maibox Maibox Maibox	Lame - abc\lnb. - abc\lnb. - abc\lnb. - abc\lnb. - abc\lnb. - abc\lnb.

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2. Item Property : The Item Property allows users to search the items by the following ways :

- 1. **Read Status :** Read status drop down bar allows users to search item according to Read/Unread status of item. It has three options : **read items, unread items, all items**.
- 2. **Message class :** Message class option is for the users who wish to search items based upon their item types(i.e. Email, Note, Task). The message class filter option allows the users to add the message class using the add button. In this option, user can include or exclude the message classes.

Clicking on the add button, a message class dialog box will pop-up. Message class dialog box will show some default messages inside the dialogue box. To add new message class, user need to type on the message class in the edit box provided to add new message class. Click on add button to add the new message class.

- 3. **Message Date :** Message date option allows users to search items based upon the message date. The message date option consists different options in the drop down bar according to which user can select the criteria they want.
 - Last 7 days
 - Last 30 days
 - Equal
 - Before
 - After
 - Between

arch							
		Incheck Sub Folders C: Wsers (news (Desktop \Test-EDB \Mailbox	Data 🔺 🛛 General Item Pi	operty Attachment			Search
		Maibox - abc Maibox - Administrator Maibox - aina Maibox - amy Maibox - hardley Maibox - Jack Maibox - Joh	Read Status Al Item	operty Accountent		×	- Stop- Clear
		Mailbox - johnson Mailbox - julia Mailbox - julia Mailbox - SystemMailbox (97c2ac8c-83 Mailbox - taylor Mailbox - taylor	56-44 Message Date All All Use : to separat Last 7	essage Class Exclude			
		Maibox - taylor	Last 30 Equal Less Th Greate Betwee	idays	Save	tem 👻	Save Attchmen
96 1	em(s)	Found	Equal Less Th Greate Betwee	idays ien r Then ri	Save	1	Save Attchmen
96 N	em(s)	Found	Equal Less Ti Greate Between Subject	days en r Then n Date/Time		Deleted Status	Folder Name
96 N	em(s)	Found (From (all)	Equal Less T Between Subject	en Then n Date/Time P (all>	Save	1	Folder Name
96 N	em(s)	Found From all>	Equal Less Ti Greate Between Subject	en Then Date/Time Cal> Mon 07/11/2016 03:33 PM		Deleted Status	Folder Name
96 N	em(s)	Found From (all) amy amy	Equal Less T1 Greate Betweet Subject	days ten Then Date/Time C cal> Mon 07/11/2016 03:33 PM Mon 07/11/2016 03:33 PM		Deleted Status	Folder Name
96 N	em(s)	Found From call> amy amy amy	Equal Less TI Subject Callo bivb Task Status Report: work progress	days teri Then n Date/Time ○ cal> Mon 07/11/2016 03:33 PM Mon 07/11/2016 03:31 PM Mon 07/11/2016 03:31 PM		Deleted Status	Folder Name
96 N	em(s) 3 0 3 0	Found From (all) amy amy amy amy amy	Equal Less TF Greate Betweet Subject Callo bvb Task Status Report: work progress abc	days en Then n Date/Time ○ cal> Mon 07/11/2016 03:33 PM Mon 07/11/2016 03:33 PM Mon 07/11/2016 03:33 PM Mon 07/11/2016 03:02 PM		Deleted Status	Folder Name
96 N	em(s)	Found From (all) amy amy amy amy amy amy	Equal Less T Greate Betweet Subject call> bvb Task Status Report: work progress abc work progress	days eri Then ₽ cal> Mon 07/11/2016 03:33 PM Mon 07/11/2016 03:31 PM Mon 07/11/2016 03:21 PM Mon 07/11/2016 03:20 PM Mon 07/11/2016 12:24 PM		Deleted Status	Folder Name call>) Mailbox - abc\Inb Mailbox - abc\Inb Mailbox - abc\Inb Mailbox - abc\Inb
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- 3. Attachment: Find items using their attachment properties.
 - Attachment Name: Search items by the name of their attachment
 - Attachment Type: Search items by the type of their attachment

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4. Another option which is given in the search option is the **Save Items** in drop down bar. In save item drop down bar, users can save the items in different formats such as EML, MGS, VCARD, CAL, RTF, HTML and MSG Unicode.



About Exchange Recovery Manager

Shoviv Exchange Recovery Manager is an all in one solution for Microsoft Exchange related migration and export processes. It efficiently recovers corrupted or damaged EDB files and migrate exchange server mailboxes, Office365 mailboxes to any Microsoft mail service such as Microsoft Exchange server (any version) and Microsoft Office365. Beside this, the software facilitates to convert users mailboxes into PST file and allows to save email items in various email formats such as eml, msg, html. The software comes with enhanced features which are not only capable of exporting Added Source to Exchange server, Office365 and Outlook PST file but also capable to export added source in Public folder and Archive mailboxes of Office365 and Live Exchange.

We have an extensive and proficient support system to assist customers with all issues related to Exchange Server Recovery Manager. Below are the link provided to collect information based on the support and any queries regarding the sales & support of product.

Website address: https://www.shoviv.com/

Technical Queries: support@shoviv.com

Sales Queries: sales@shoviv.com.



The software also provides free demo version in order to assure about the quality, services, accuracy and effectiveness of the product. Free trial is capable to recover first 50 items from the mailbox.

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Shoviv Exchange Recovery Manager is fully functional and helps to justify the capability and accuracy of this software. You can download the trial version at https://www.shoviv.com/exchange-recovery-manager.html

Supports

We have an efficient support system to assist our customers with all issues related to using 'Shoviv Exchange Recovery Manager'. The software comes with an embedded help manual that can be accessed by clicking 'Help >> Software'in the menu-bar.

For any further assistance regarding Shoviv Exchange Recovery Manager, you can contact us at - support@shoviv.com

We also have live support wherein you can chat with our software experts at https://www.shoviv.com

Activate License

Activation - You can activate Shoviv product by two methods.



1. Online Activation

After purchaing Shoviv software, you will receive an email containing Order number and activation key. To activate the license, user need to enter these values in reapective fields and click **'Online Activation'**.



Online Activation ×	Offline Activation	
Order Number		
Activation Key		

2. Offline Activation

• If online activation failed or due to some technical reason you aren't able to activate product, then you can use offline activation method. Offline activation has two steps.

Generate Code for activation file

You need to enter order number in respective field and then click **generate license code** button. A text file will generate on your desktop, you need to send that file at <u>sales@shoviv.com.</u> By using this file, we will generate activation file and send it to you on your registered email address within few minutes after receiving email/request.

*	Online Activ	ration	Offline Activation	on ×	
(C) Ac	tivate				
	Activation File				Browse
• Ge	enerate Code fo	Activation Fi	e		
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Activate

After receiving activation file sent by Shoviv Software, all you need to do is go to offline activation and browse activation file and hit **Offline Activate** button.

Online Activation	Offline Activation ×	
Activate		
Activation File		Browse
Generate Code for Activ	ration File	
Order Number		

Buy Now

You must buy the full version of Shoviv Exchange Recovery Manager software to export entire recovered emails from corrupted or inaccessible EDB files and added source into PST, Live Exchange Mailbox, Office 365 as well as save items in .eml or .msg. Please note that the trial version of Shoviv Exchange Recovery Manager has fe limitations & allows to export only 50 items per folder from added source.



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