



info@ahead-technology.com

**All courses are available upon request in "self-paced - Coach Assisted" format.
3 weeks preparation time is required.**

**Courseware is available in multiple formats at a single price.
See details at the bottom of the page.**

Product #	ITIL® Programs (Instructor-Led/Virtual)	Duration Days	Material Language
	ITIL® Overview and Foundations		
CV3200	ITIL® 4 Awareness for Decision Makers Course - Non-Certification	1	E-F
CV3201	ITIL® 4 Overview Course - Non-Certification	1	E
CV3202	ITIL® 4 Foundation Certification Program	3	E-F
CV3203	ITIL® 4 Foundation Bridge Certification Program - Limited time program	1	E
CV3070	ITIL® 2011 Awareness for Decision Makers Course - Non-Certification	0.5	E-F
CV3071	ITIL® 2011 Awareness for Decision Makers Course - Non-Certification	1	E-F
CV3080	ITIL® 2011 Overview Course - Non-Certification	0.5	E-F
CV3081	ITIL® 2011 Overview Course - Non-Certification	1	E-F
CV3100	ITIL® 2011 Foundation Certification Program	3	E-F
CV3550	ITIL® 2011 - Practitioner	3	E-F
	ITIL® 2011 - Expert Program		
	Intermediate Lifecycle Programs		
CV3300	Service Strategy (SS) Certification Program	3	E
CV3310	Service Transition (ST) Certification Program	3	E
CV3320	Service Design (SD) Certification Program	3	E
CV3330	Service Operation (SO) Certification Program	3	E
CV3340	Continual Service Improvement (CSI) Certification Program	3	E
	Intermediate Capabilities Programs		
CV3410	Service Offerings and Agreements (SOA) Certification Program	5	E-F
CV3420	Operational Support and Analysis (OSA) Certification Program	5	E-F
CV3430	Release Control and Validation (RCV) Certification Program	5	E-F
CV3440	Planning, Protection and Optimization (PPO) Certification Program	5	E-F

Product #	ITIL ® Programs (Instructor-Led/Virtual)	Duration Days	Material Language
CV3450	Managing Across the Lifecycle (MALC) Certification Program	5	E

Product #	ITIL ® Workshops (Instructor-Led/Virtual) Note that certification exams unavailable for the following programs	Duration Days	Material Language
	Workshops		
WS4010	Define & Implement Service Assets and Configuration Management (SACM)	2	E
WS4020	Define & Implement a Service Catalogue	2	E
WS4030	Define & Implement Continual Service Improvement (CSI)	2	E
WS4040	Define & Implement Service Desk, Incident Management	3	E
WS4090	Define & Implement Problem Management	3	E
WS4100	ITIL & Project Management for Effective Service Management	3	E

Product #	COBIT® (Instructor-Led/Virtual)	Duration Days	Material Language
CCB110	Foundation Certification Program V5.0	3	E
CCB120	Implementation Certification Program V5.0	3	E
CCB130	COBIT 2019 Bridge Course	1	E
CCB140	COBIT 2019 Foundation Course	2	E

Product #	Organization Change Management	Duration Days	Material Language
CCM100	Foundation Certification Program	3	E
CCM101	Practitioner Certification Program	2	E
CCM102	Combined Certification Program	5	E

Product #	Cloud Computing	Duration Days	Material Language
CCC100	Foundation Certification Program	2	E-F

Product #	Professional Cloud Solution Architect	Duration Days	Material Language
PCS200	Foundation Certification Program	3	E

Product #	LeanIT	Duration Days	Material Language
LIT100	Foundation Certification Program	2	E-F

Product #	DevOps	Duration Days	Material Language
DOI100	DOI DevOps Foundation Certification Program	2	E
DOI110	DTE – DOI DevOps Testing Engineer - Intermediate Certification Program	2	E
DOI120	CDA – DOI Continuous Delivery Architect - Intermediate Certification Program	2	E
DOI130	DOL – DOI DevOps Leader - Intermediate Certification Program	2	E
DOI140	DSO – DOI DevSecOps - Intermediate Certification Program	2	E
DOI150	CASM – DOI Certified Agile Service Manager Program	2	E
DOI160	CAPO – DOI Certified Agile Process Owner Program	2	E
EX200	EXIN DevOps Professional Certification Program	3	E
EX210	EXIN DevOps Master Certification Program	5	E

Product #	AGILE Scrum	Duration Days	Material Language
AS100	Foundation Certification Program	2	E
AS200	Master Certification Program	2	E

Product #	VeriSM - ATA	Duration Days	Material Language
VS100	Foundation Certification Program	2	E

Product #	Business Relationship Management Professional (BRMP)	Duration Days	Material Language
BR100	BRMP Certification Program – this includes the course materials AND the exam PLUS a 50% discount per student on their 1-year BRM Institute membership fee	3	E

Product #	ISO/IEC 20000®	Duration Days	Material Language
CIS100	Foundation Certification Program	2	E

Product #	TOGAF™ Level 1 and Level 2 Combined	Duration Days	Material Language
TGF300	Combined Program – TOGAF 9	4	E

Product #	PRINCE2® (Instructor-Led)	Duration Days	Material Language
PR110	Foundation Certification Program	3	E-F
PR120	Practitioner Certification Program	2	E-F
PR130	Combined Certification Program	5	E-F
PR140	2017 Foundation Certification Program	3	E
PR150	2017 Practitioner Certification Program	2	E
PR130	Combined Certification Program	5	E-F

Courseware available format

Please note that three options are available which all include the same material content

OPTION 1 - Paper based

- Ahead to print
- Client to print

OPTION 2 – Cost saving Paperless/Green option

- Online web-based via our Learning Management System (LMS)
- Material freely available for 12 months
- Note that if a new/first time program, a minimum of 2 weeks is required to prepare your LMS Portal material

OPTION 3 – Cost saving Paperless/Green Portable option

- Digital Windows-based Flipbook for offline material access
- Compatible only with Windows (Not MAC computers)
- Material freely available for 12 months.