

## Saunders & Associates LLC Standard Terms and Conditions of Sale

Products manufactured by Saunders and Associates, LLC are warranted against defects in material and workmanship. This warranty applies for one year from the date of shipment. OEM products used in Saunders & Associates, LLC systems are warranted as indicated by the respective manufacturer. Saunders and Associates, LLC will repair or replace products that prove to be defective during the warranty period provided they are returned to Saunders and Associates, LLC. In the USA, all warranted shipments by UPS regular will be paid by Saunders and Associates, LLC. All other shipping methods will be billed to the customer. No other warranty is expressed or implied. The software supplied is to be used by the purchasing customer only. Providing this software to other potential system users will void any warranty and assistance. The quoted delivery date is a good faith estimate. The actual delivery date can be affected by many factors directly related to the production of the product and also factors outside the direct control of Saunders & Associates, LLC. Saunders & Associates, LLC is not liable for damage to other property caused by any defects in the product; damages based upon inconvenience; loss of use of the product; loss of time, profits, business opportunity, or goodwill; interference with business relationships; or other commercial loss, even if advised of their possibility of such damages. Saunders & Associates, LLC assumes no liability for any other damages, whether incidental, consequential, or otherwise including any damages due to a delayed delivery. The Saunders & Associates LLC total liability arising out of the manufacture, sale, servicing or supplying of a product, whether based upon warranty, contract, tort or otherwise shall not exceed the actual purchase price paid for such product. Any term in a customer purchase order that purports to alter the terms above is rejected, notwithstanding language in such purchase order to the contrary.