



**IP Telephony** 

Contact Centers

Mobility

Services

FACT SHEET

# 4400 Series Digital Telephones

### **Overview**

Avaya 4400 series digital telephones deliver high-quality, efficient voice communications with advanced digital interfaces and a range of programmable feature keys. (Note: the 4400D and 4424LD+ are not supported with IP Office.)



## **Capabilities**

The 4400 series telephones deliver voice quality and all of the basic features that you need for efficient communications, including:

- Fixed feature keys: Speaker, Mute, Conference, Transfer, Redial, Hold, Volume Up/Down
- 8 menu/display navigation keys (4412 and 4424 only)
- Up to 24 programmable (DSS) feature keys with LED
- 2-line display
- Message waiting indicator
- 2-way handsfree speakerphone
- · Hearing aid compatibility
- Optional wall mounting/desk stand
- DSS port to support up to 2 DSS4450 expansion units (4424 only, auxiliary power required)

#### **Benefits**

The 4400 series telephones allow you to take advantage of the latest communications capabilities, helping improve the efficiency and productivity of your organization and simplifying the flow of information.

#### Avaya Advantage

Avaya 4400 series digital telephones come equipped with two-way, hands-free speakerphones.

# 4400 Series Sets Compatible with IP Office\*









	4406D	4412D	4424D	DSS4450
Format	Digital telephone	Digital telephone	Digital telephone	Expansion unit
System Requirements	Any IP Office platform	Any IP Office platform	Any IP Office platform  ** Note: Maximum 16 supported on any single Digital Station 16 or 30 (V2).	Any IP Office platform; connects directly to 4424 phones  • 2 per DSS port (auxiliary power)  • 2 max per IP Office module
User Requirements	NA	NA	NA	4424D phone
Fixed Feature Keys	8	8	8	_
Programmable Feature Keys	6	24	24	60
Menu/Display Navigation Keys	No	8	8	-
Speakerphone (two way)	Yes	Yes	Yes	-
Display Size (lines x characters)	2 x 16	2 x 24	2 x 24	-
Expansion Unit Port (DSS port)	No	Yes Not used on IP Office	Yes	-

# Absent Text Dial On Pickup (Hotline) Account Codes Directory Access\*\*\* Auto-Answer Distinctive Ringing

Login

Automatic Call Distribution Do Not Disturb
Busy Lamp Field Exceptions
Bridged Appearance Extension Pass

Bridged Appearance Extension Password Change
Call Appearance E911
Call Bearing Follow Me Here

Call Coverage Follow Me To
Call Forwarding Forward on Busy
Call History Forward on No Answer
Call Intrude Forward on On Hook Dialing
Call Park Forward to Specified Number
Call Pickup Forward Unconditional

Call Queue Group In-Out
Call Steal Group Paging-Make-Receive
Call Timer Hands-free Speech
Call Transfer Headset Capability
Call Waiting Hold

Callback Hot Desking
Caller Display Hot Transfer
Clear Call Waiting Least Cost Routes
Conference Calls Line Appearance
Dial Ahead Lock

Meet Me Conference

Message

Message Waiting Light Monitor Calls Multi Language

Mute Night Service

Park

Queuing a Transferred Call to a Busy Extension

Record a Call

Redial Relay On-Off Pulse Ring Back When Free Soft Key Labeling

Speed Dialing
Suspend Call Waiting
Suspend-Resume
Time-Date
Toggle Calls
Voicemail Collect
Voicemail Ringback On-Off

Voicemail Ringback On-Of Volume Adjustment

Dial Emergency

**Feature Detail** 

<sup>\* 4400</sup> series sets are only supported on Expansion Modules on the IP Office 500. The 4400 series sets are therefore supported only with IP Office 500 Professional Edition.

<sup>\*\*</sup> Increased from 10 supported by DS (V1) Modules.

<sup>\*\*\*</sup> Not Available with 4406D

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