



GREAT OAKS  
BOURNEMOUTH

BE

*Part of a family*



BE

# Welcomed

**The utmost care and attention has been spent on each detail to make Great Oaks feel welcoming. We consider every person at Great Oaks to be a member of our extended family; whether a resident, relative or team member.**

We know that the decision to move into a residential care home can be one of the most difficult for you and your family. However, our aim is to make the transition as easy as possible to ensure you and your loved ones feel welcome.

The care and happiness of our residents is our priority, first and foremost. Our distinctive individual care plans reflect not only each resident's care needs but also their unique character and preferences.

At Great Oaks, we are dedicated to make every person feel special. We believe in embracing the spontaneity of each moment and enjoying every occasion.

Great Oaks is conveniently located within just a few minutes' drive of Bournemouth, Poole, Wimborne and Ferndown. The home is also situated only a few miles from the nearest train station and Bournemouth Airport.

Our team is committed to making a real difference in people's lives. We look forward to welcoming you as part of our family.

† correct at time of print.



“My mum actually feels like she has a new extended family!”

Maria, daughter of Encore resident.



BE

# Creative

**No two people are the same. That is why we are dedicated in making every person feel unique and cared for.**

We listen to residents and learn about them so that we can find thoughtful and imaginative ways to connect with each individual.

Whether you are an animal-lover, a keen gardener, a musician, or you enjoy arts and crafts - or perhaps you simply take pleasure in a nice cup of tea and a good chat...

We believe that every opportunity should be taken to enjoy each moment. As such, we are devoted to bringing smiles to residents' faces every day, whatever it takes.



“I have experienced some of the most caring people I have ever met.”

Philip, son of Encore resident.

**Our distinctive and responsive individual care plans reflect not only your care needs but your unique character and preferences.**

The care team gets to know and understand each resident individually in order to provide them with the personalised care that they deserve.

Our highly qualified, dedicated care teams are specialists in each area of elderly care.

- Long-term residential
- Nursing care
- Dementia care
- Palliative care
- Short-term respite stay, availability permitting



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# *In Safe Hands*

**Situated in a private woodland setting with 180 degree views of its leafy surroundings, Great Oaks is a new, luxurious 80-bedroom care home managed by Encore.**

We offer specialist twenty-four hour personalised nursing and dementia care. We only employ the top healthcare professionals, which we continuously train and develop to become our champions of care.

Purpose-built, everything about Great Oaks has been designed with care-giving in mind to ensure the absolute comfort and dignity for our residents; as well as efficient, modern facilities to enable our staff to provide the very best care.

Our peaceful care home has been named Great Oaks due to the historical woodland connection of the local area, which is home to the oldest and largest oak trees in the borough. Some are even thought to be more ancient than Bournemouth itself. The home's lush, green setting offers residents a tranquil and scenic environment where they can completely relax.

We believe in embracing the spontaneity of life - taking every opportunity to enjoy each moment and be joyful. As such, we strive to make our residents feel safe, comforted and content. We know that when our residents are happy, they truly flourish and enjoy life.

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# Comfortable

**The utmost care and attention has been spent on each detail to make Great Oaks feel homely in every possible way.**

All the bedrooms are generously sized to provide you with an airy, spacious and bright place to relax.

Our large bedrooms showcase a charming feature wall, whilst the curtains beautifully tie in with the upholstered armchair and throw. These soft finishing touches create a welcoming warmth and homeliness.

Every room features state-of-the-art movement-triggered lights in the en suite wet-room, as well as touch-sensitive lamps next to every bed.

Each floor has its own dining room, kitchenette and living room with underfloor heating. Families can also enjoy time together in our private dining rooms. Additionally, the large verandas overlooking the trees are the perfect place to unwind and listen to birdsong.

You are welcome to bring favourite furniture pieces, photos and pictures to personalise your own bedroom so that you feel settled and comfortable. The memory boxes outside each room can be filled with personal trinkets and little reminders of loved ones.

## Every bedroom features:

- Underfloor heating
- En suite wet-room
- Movement-triggered lighting in the bathroom
- Wardrobe
- Chest of drawers
- Dresser with mirror and stool
- Bedside table
- Television
- Twist-away bedside lamps
- Armchair
- Fully adjustable bed
- Adaptable lighting levels
- The option of dementia specialist furniture
- The option of sensor equipment



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# Spontaneous

**Healthy, appetising meals are such an important part of every day.**

Our professional chefs prepare freshly cooked, nutritional meals daily and ensure that the menus are continually varied.

If you ever have a sudden craving for a particular dish, just let us know! If your favourite dinner is homemade Cottage Pie (but it has to have a cheesy mashed potato top), then our chefs will make it for you. We will always go the extra mile to create a ripple of happiness.



*"My husband was welcomed warmly and felt at home right away."*

**Hilda, wife of Encore resident.**



*"Mum's face lights up when she receives a cuddle from a team member."*

**Mary, daughter of Encore resident.**



**BE**

## *Amongst Friends*

Environments full of light and space are health-giving. As such, the architecture of Great Oaks has been purposely designed with this in mind. Its grand French doors and large verandas bring an abundance of light to the communal rooms, where you can sit outside and enjoy the woodland views.

The kitchen and dining areas are beautifully fitted. The living rooms include comfy chairs where you can relax in company, or you can choose to sit in more snug areas of the home if you would prefer some quiet time.

For those that enjoy a little indulgence, Great Oaks' Pamper Room will have you feeling like a million dollars. Whilst a cup of tea and a delicious freshly made pastry or slice of cake is the perfect way to spend time with friends in the living room.





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# Joyful



*"I couldn't be more reassured that he is getting the best care possible."*

**Patricia, wife of Encore resident.**

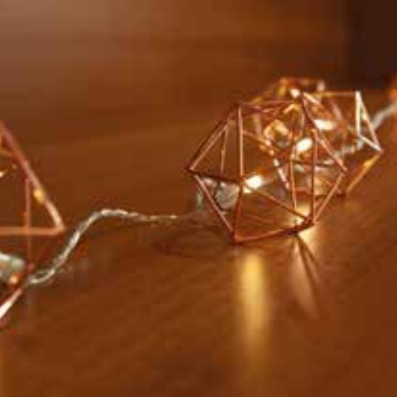
**Dignity and respect are at the heart of our care culture and it filters all the way through the home.**

We choose only the kindest and most committed professionals to work here. Our team delivers the highest quality of person-centred care because we encompass all aspects of wellbeing:

- Nursing care
- Modern and efficient facilities
- Great nutrition and hydration
- Engaging, enjoyable daily activities
- Comfort and companionship

Most importantly, we provide the feeling of true homeliness. So much so, that our little community often becomes an extension of the family for residents and relatives.

Our fees are charged per week. These are dependent on the type of accommodation and level of care that you require, which would be determined by a full healthcare assessment.





# encore

*Making everyday  
extraordinary*

Great Oaks is part of an established family of care homes managed by Encore Care Homes.



## PART OF AN ESTABLISHED FAMILY

### **Hamble Heights**

The 60-bed private care home in Fareham, Southampton has been operating since 2013 and was rated GOOD in the latest CQC inspection. The fantastic care and kind staff have earned Hamble Heights a brilliant reputation. The home has achieved several awards; one of which is Best Activities Coordinator for the South West in the Great British Care Awards.

### **Fairmile Grange**

Situated in the very centre of wellbeing, on the grounds at Christchurch Hospital, our 80-bed private care home overlooks the peacefulness of the leafy, green conservation area. It is perfectly located just a few minutes' drive from Bournemouth and Ringwood. The home received the carehome.co.uk award for 'Top 20 Recommended Care Home in South West England 2018'.












If you have a question about care,  
or would like to make an appointment  
to view Great Oaks, please speak with  
the **Home Admissions Team**

01202 087 444

**Great Oaks**, Poole Lane,  
Bournemouth BH11 9DP

[www.greatoaksbournemouth.co.uk](http://www.greatoaksbournemouth.co.uk)

## IDEALLY LOCATED

-  **Bournemouth** – 5.5 miles / 18 mins
-  **Poole** – 5.5 miles / 18 mins
-  **Ferndown** – 4.0 miles / 13 mins
-  **Bournemouth Airport** – 4.6 miles / 14 mins
-  **Wimborne** – 5.1 miles / 13 mins
-  **Broadstone** – 4.7 miles / 11 mins
-  **West Moors** – 7.8 miles / 18 mins

Approximate distances and travel times  
taken from Google Maps

