

Features	Voice Extension	Fax Extension	Hunt Group	Call Queue	Auto-Attendant	Conference Room	SIP Trunk	Auto-Dialler
Multiple DDI Numbers	●	●	●	●	●	●	●	●
Divert: Always, Busy, No Answer	●		●	●				
Disaster Recovery Divert	●							
Time of Day Routing	●		●	●	●			
Service Modules	●		●	●	●			
Flexible Voicemail Options	●		●	●				
Call Logs & Reporting	●	●	●	●	●		●	●
Wall Boards			●	●				●
Call Recording (FCA & PCI Compliant)	●		●	●	●	●	●	●
Anonymous Call Rejection	●		●	●	●	●	●	
Distinctive Ringing	●		●	●	●			
Group Name Presentation			●	●	●			
Call Waiting	●							
Caller Display	●							
Phone Book / Directory	●							
Handset Short Codes	●							
Web Portal Administration	●	●	●	●	●	●	●	●
Restrict CLI	●							
Non-Network CLI Presentation	●							
Paging	●							
Call Pickup Groups	●							
Automated Handset Provisioning	●							
Speed Dial Capability	●							
Hot Desking	●							
Inbound Faxes Delivered to Email		●						
Ring Group Options			●	●				
Silent Listening	●		●	●	●			
Queue Depth Setting				●				
Queue Type Ring Options				●				
Announcements			●	●				
Ringling or Music When Waiting				●				
Periodic Announcements			●	●				
Position in Queue / Wait Time				●				
Multiple AA Levels					●			
Multi-vendor Handset Support	●							
Multi-vendor PBX Support							●	
Multiple Dial Mechanisms								●
List Management								●
User / Agent Scripting								●
CRM Integration	●							●