



Overview

Mayrise Highways Maintenance gives you a cost effective way of managing your highways assets, from inventory to works orders and inspections. You can manage the end to end cycle of reactive maintenance from customer enquiry, through to inspection, works and completion.

Manage your customer enquiries with the call centre interface or integrate with your existing third party software via APIs. Manage and track enquiries through to inspection and works completion, improving your response times.

Key Features

Intuitive Interface

The user interface is designed specifically around highways maintenance terminology and business processes, not our database, to ensure it is intuitive and fast to populate for all users.

NSG

The Mayrise Highways system fully supports the import/export of National Street Gazetteer (NSG) data, using intuitive tools and comprehensive error reporting. It also allows for gazetteer maintenance and the creation of Associated Street Data (ASD) in the latest Geoplace approved formats.

Mapping

Fully integrated mapping allows clear visualisation of your inventory and works to help you locate items easily, whether in a call centre or on site.

Customer Services

A customer service interface allows simple logging of calls and defects with built in logic to remove duplication and speed up response times to public enquiries.

Works Ordering

A comprehensive works ordering and management module for both reactive and proactive maintenance, Mayrise Highways allows you to manage all aspects of daily operations.

Safety Inspections

Set up inspection routes and regimes to ensure compliance. Utilise the mobile software to undertake inspections quickly and manage inventory with the built in mapping.

Contract Management

A dedicated module that allows contractors to manage their operations and update the system, providing efficiencies in both administration and resources. Comprehensive reporting options for both Client and Contractors help you monitor all aspects of your maintenance contracts.

Reporting

A comprehensive range of standard and customisable reports to help monitor contractor performance and show enquiry response times.

Integration

A comprehensive range of tools and APIs allows integration with third party systems including CRM and other Works Management systems to ensure complete processes across your organisation.

Street Works Noticing

As a founding member of the EToN Developers Group, Yotta have been offering Street Works, Permits and Lane Rental software solutions since the late 80's. The fully integrated Mayrise Street Works system delivers you a complete noticing solution which is fully EToN compliant, meeting the requirements of both Traffic Management Act (TMA) and New Roads and Street works Act (NRSWA).



Mobile

Mayrise Highways is available with a mobile interface to help you further improve efficiency and make life easier for your inspectors. Simple daily and weekly plans along with integrated mapping showing inspection routes and inventory items gives inspectors a clear plan and helps improve productivity. Update the database in real-time to add or close defect reports and trigger works.



Online

Mayrise Highways can be delivered by the Mayrise Online hosted service. Reduce the burden on your IT by using our secure hosting service and get the best in application performance, support, managed updates and monitoring.



Support

We provide dedicated ITIL aligned support, with a team of knowledgeable staff here to answer your queries and ensure you get the most from Highways solution. Yotta are providers of CPD certified training.



Benefits

So, you're an Inspector...

No more dealing with paper and duplicating effort inputting details back in the office. Use the mobile software to give you your inspection workload in an efficient way. Check inventory on site with live data and undertake inspections faster with direct input to the database from your device. Setup minor works while on-site and attach relevant photographs to provide your contractor with all they need.

So, you're a Director...

Manage your risk and improve your ability to defend claims with robust inspection processes and procedures. Deliver an excellent level of service across your highways network by responding to enquiries quickly and managing reactive works in an efficient way.

So, you're a Manager...

Use Mayrise Highways to effectively manage your reactive highways maintenance work. Ensure your inventory is up to date, and inspections are carried out with an appropriate regime. Manage your works contractor, with a ready contractor module and financial monitoring and management. Full reporting capabilities allow you to manage performance and produce strategic reports to make smart decisions.

So, you're a Works Contractor...

Interface directly with your Authority client to provide a service to your agreed contract. Manage and schedule works and inspections and update your client real time with the mobile software. Track your performance and manage finances with the contractor module.

Mayrise Highways in Use

Rochdale

Highways Inspectors in Rochdale are achieving significant gains in efficiency following the upgrade of mobile working software and the introduction of new hardware. Armed with handheld devices running the latest version of Mayrise Highways Mobile software the team are now able to spend even more time in the field undertaking routine safety inspections and investigating reports from members of the public. This is attributed to recent improvements in mobile working that have resulted in less time travelling between inspection sites and the office, and a reduced administrative burden.

"Our new mobile devices, powered by Yotta Mayrise, are easier to use," commented Bob Chadwick, Senior Engineer at Rochdale Borough Council. "Inspectors are now ready to go at the start of each shift; they don't need to come into the office to pick up their schedule and they don't need to return to the office at the end of the day to drop off their reports,"