

THE AUTO AGENCY

PC Resolve Ltd
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2nd May 2013

Dear Andy,

I would just like to say 'Thank You' for sorting the issue I had with my printer, where I was indeed "SWEARING AT IT AND NOT BY IT!"

When I called you to discuss my printer issue you were quick to respond and we got a prompt date in the diary and sorted the issue in one visit and you certainly came across to me as you knew exactly what needed to be done. I had already asked a friend that knows a thing or two about computers to try and sort and he failed so was a huge relief when you said to me "Try it now Brad" at which point I heard the printer starting up.

So, now I am "SWEARING BY MY PRINTER AND NOT AT IT" anymore.

Many thanks again for you speedy assistance and I will most certainly be using you again for any future IT issues that we have and have no hesitation in referring you to anyone I know.

Yours sincerely



Bradley Palmer
Managing Director

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