

Compucare

Support packages to keep your hard-working hardware working hard

We pride ourselves on our individual care and attention to you and your computer needs.

Our selection of computer support packages cover telephone support, computer maintenance and reduced rates on services and call-out fees.

All contracts are set-up for 12 months and can be priced according to your individual needs.

All contracts offer you additional discounts for computer services not included in your contract.

Compucare program

Provides all the services necessary to keep your computer hardware in good working order. The contract includes:

- Resolving problems over the phone
- Engineer attending on-site, if required
- Exchanging any unserviceable parts
- Telephone support
- Problem-solving telephone hotline for all software and technical queries (available during normal working hours)

It also allows you discounted call-out fees and service.

Consultancy fees (if you are not a contract customer)

Of course we can help on an ad-hoc basis as required. Our standard fees are shown below:

Normal office hours	
Call out fee	£55 per hour
Junior engineer	£75 per hour
Senior engineer	£95 per hour
Consultancy	£125 per hour

Emergency and weekend

6pm to 12am	£95 per hour
12am to 7am	£175 per hour
7am to 6pm	£150 per hour
Half Day	£350
Full Day	£700

Telephone Support

Remember you will benefit from free or reduced rates if you choose one of our support packages.

Training

A wide range of training courses are available, from beginner to advanced. We also specialise in tailored courses over several weeks, or on dates to suit.

Training fees from:

Half Day	£275.00
Full Day	£625.00

Please ring for all course details.

(Prices correct as of April 2006)

020 8239 6998