



# STANDARD OFFERING

## SODIUM PERCARBONATE:

PRODUCT OFFERINGS	PRODUCT USES
Provox ® Uncoated Sodium Percarbonate	Stain Remover, Water Treatment, Deck Cleaners, Oxygen Release
Provox ® C Coated Sodium Percarbonate	Laundry, Auto-Dish Detergent, Oral Care Products
Provox ® Ultra Co-granular Sodium Percarbonate	Laundry, Auto-Dish Detergent, In-Process Cleaning

- ⇒ **COMMUNICATION:** Electronic distribution of Sales Order Acknowledgements, Bills of Lading, Certificates of Analysis and Invoices.
- ⇒ **MODE OF TRANSPORTATION:** Rail Car, Truck, Container/Vessel as appropriate.
- ⇒ **PACKAGING:** Bulk, Drums, Bags, Supersacks.
- ⇒ **LEAD TIME:** From the time an order is acknowledged by OCI until the time will ship.
- ⇒ **STANDARD ORDER LEAD TIME:** For Truck or Rail Deliveries: Seven Business Days. Special or made to order shipments may require additional lead time.
- ⇒ **STANDARD TRUCK DETENTION POLICY:** Two hours of unloading time free of charge. \$75/hour for every hour following. Additional charges may apply for weekend.
- ⇒ **STANDARD RAIL CAR DETENTION POLICY:** Ten free days. \$75/day for everyday following. (Subject to OCI Standard Transportation Detention Policy).
- ⇒ **PAYMENT TERMS:** Net 30 days from date of shipment.
- ⇒ **TECHNICAL SERVICES:** OCI Offers Samples, Testing and Analysis Services.
- ⇒ **RETURN POLICY:** Packaged Goods—We do not accept returns. Bulk product—Buyer is responsible for all returned freight.

## HEADQUARTERS INFORMATION:

### OCI PEROXYGENS

1455 Red Hat Road  
Decatur, AL 35601

### CORPORATE & CUSTOMER SERVICE OFFICE HOURS:

8:00AM to 5:00PM CST

### CUSTOMER SERVICE:

24 Hour Availability for Emergencies

### TO PLACE A NEW ORDER OR FOR HELP WITH AN EXISTING ORDER:

Customer Service  
Custserv@ociperoxygens.com  
256-301-5238

## FACILITY INFORMATION:

### OCI ALABAMA LLC

1455 Red Hat Road  
Decatur, AL 35601  
256-301-5200

### DOCK LOADING HOURS:

8:00AM to 4:00PM, Monday — Friday  
Lunch 11:30AM to 12:30PM