### **KENADS PRINTERS: COOKIE POLICY**

### **BACKGROUND:**

This website www.kenadsprinters.co.uk ("Our Site") uses Cookies and similar technologies in order to distinguish you from other users. By using Cookies, We are able to provide you with a better experience and to improve Our Site by better understanding how you use it. Please read this Cookie Policy carefully and ensure that you understand it. Your acceptance of Our Cookie Policy is deemed to occur if you continue using Our Site. If you do not agree to Our Cookie Policy, please stop using Our Site immediately.

## 1. **Definitions and Interpretation**

1. In this Cookie Policy, unless the context otherwise requires, the following expressions have the following meanings:

"Cookie"	means a small file placed on your computer or device
	by Our Cita when you visit contain nexts of Our Cita

by Our Site when you visit certain parts of Our Site and/or when you use certain features of Our Site;

"Cookie Law" means the relevant parts of the Privacy and

Electronic Communications (EC Directive)
Regulations 2003 and EU Regulation 2016/679
General Data Protection Regulation ("GDPR");

"personal data" means any and all data that relates to an identifiable

person who can be directly or indirectly identified from that data, as defined EU Regulation 2016/679 General Data Protection Regulation ("GDPR");

"We/Us/Our" means Kenads Ltd t/a Kenads Printers, a limited

company registered in England under company number 05278252, whose registered address is Buckingham House, Myrtle Lane, Billingshurst, West Sussex RH14 9SG and whose main trading address is Unit 16, Martlets Way, Goring Business Park,

Goring, West Sussex BN12 4HF.

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### 2. Information About Us

- 1. Our Site is owned and operated by Kenads Ltd of the above address.
- 2. Our VAT number is 926 3623 21.
- 3. Our Data Protection Officer is Ian Strudwick and can be contacted by email at ian@kenadsprinters.co.uk, by telephone on 01903 506444, or by post at Unit 16, Martlets Way, Goring Business Park, Goring, West Sussex BN12 4HF.
- 4. We are a member of the British Printing Industries Federation and the Worthing & Adur Chamber of Commerce.

### 3. How Does Our Site Use Cookies?

1. Our Site may place and access certain first party Cookies on your computer or

device. First party Cookies are those placed directly by Us and are used only by Us. We use Cookies to facilitate and improve your experience of Our Site and to provide and improve Our products and services. We have carefully chosen these Cookies and have taken steps to ensure that your privacy and personal data is protected and respected at all times.

2. All Cookies used by and on Our Site are used in accordance with current Cookie Law. We may use some or all of the following types of Cookie:

## 1. Strictly Necessary Cookies

A Cookie falls into this category if it is essential to the operation of Our Site, supporting functions such as logging in, your shopping basket, and payment transactions.

## 2. Analytics Cookies

It is important for Us to understand how you use Our Site, for example, how efficiently you are able to navigate around it, and what features you use. Analytics Cookies enable us to gather this information, helping Us to improve Our Site and your experience of it.

# 3. Functionality Cookies

Functionality Cookies enable Us to provide additional functions to you on Our Site such as personalisation and remembering your saved preferences. Some functionality Cookies may also be strictly necessary Cookies, but not all necessarily fall into that category.

### 4. Persistent Cookies

Any of the above types of Cookie may be a persistent Cookie. Persistent Cookies are those which remain on your computer or device for a predetermined period and are activated each time you visit Our Site.

### 5. Session Cookies

Any of the above types of Cookie may be a session Cookie. Session Cookies are temporary and only remain on your computer or device from the point at which you visit Our Site until you close your browser. Session Cookies are deleted when you close your browser.

3. Cookies on Our Site are not permanent and will expire.

For more details of the personal data that We collect and use, the measures we have in place to protect personal data, your legal rights, and our legal obligations, please refer to our Privacy Policy - https://kenadsprinters.co.uk/privacy-policy

### 4. What Data do we collect?

1. The following table describes the information we collect and why we do so:

Information Collected	Purpose	Legal Basis
Your IP address Technical information about your browser The pages you visit and your activities whilst browsing our site	To help us to understand how people use our site To help our service providers to diagnose and repair faults To help us to detect and respond to hacking and other criminal activity.	Legitimate interests
Your contact details	Information you provide on a contact form to allow us to respond to your enquiry.  To provide you with the information and quotation you have requested.	Consent

- 2. Our Site uses analytics services provided by Google Analytics. Website analytics refers to a set of tools used to collect and analyse anonymous usage information, enabling Us to better understand how Our Site is used. This, in turn, enables Us to improve Our Site and the products and services offered through it. You do not have to allow Us to use these Cookies, however whilst Our use of them does not pose any risk to your privacy or your safe use of Our Site, it does enable Us to continually improve Our Site, making it a better and more useful experience for you.
- 3. The analytics service used by Our Site uses analytics Cookies to gather the required information.
- 4. The analytics service used by Our Site uses the following analytics Cookies:

Cookie	Purpose & Type	Provider	Strictly Necessary
_ga _gid _gat	These cookies are used to collect anonymous information about how visitors use our website. We use the information to compile analytical reports which help us improve our website. The cookies collect information such as the number of visitors to our website, how they arrived there (e.g. directly from the internet or through linking from another website) and tracking which web pages they visited.		No

### 5. Consent and Control

- 1. You can choose to enable or disable Cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all Cookies or only third party Cookies. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser or the documentation that came with your device.
- 2. The links below provide instructions on how to control Cookies in all mainstream browsers:
  - 1. Google Chrome: <a href="https://support.google.com/chrome/answer/95647?">https://support.google.com/chrome/answer/95647?</a>
  - 2. Microsoft Internet Explorer: <a href="https://support.microsoft.com/en-us/kb/278835">https://support.microsoft.com/en-us/kb/278835</a>
  - 3. Microsoft Edge: <a href="https://support.microsoft.com/en-gb/products/microsoft-edge">https://support.microsoft.com/en-gb/products/microsoft-edge</a> (Please note that there are no specific instructions at this time, but Microsoft support will be able to assist)
  - 4. Safari (macOS): <a href="https://support.apple.com/kb/PH21411?">https://support.apple.com/kb/PH21411?</a> viewlocale=en GB&locale=en GB
  - 5. Safari (iOS): https://support.apple.com/en-qb/HT201265
  - 6. Mozilla Firefox: <a href="https://support.mozilla.org/en-US/kb/enable-and-disable-Cookies-website-preferences">https://support.mozilla.org/en-US/kb/enable-and-disable-Cookies-website-preferences</a>
  - 7. Android: <a href="https://support.google.com/chrome/answer/95647?">https://support.google.com/chrome/answer/95647?</a>
    <a href="mailto:co=GENIE.Platform%3DAndroid&hl=en">co=GENIE.Platform%3DAndroid&hl=en</a> (Please refer to your device's documentation for manufacturers' own browsers)

# 6. Changes to this Cookie Policy

- 1. We may alter this Cookie Policy at any time. Any such changes will become binding on you on your first use of Our Site after the changes have been made. You are therefore advised to check this page from time to time.
- 2. In the event of any conflict between the current version of this Cookie Policy and any previous version(s), the provisions current and in effect shall prevail unless it is expressly stated otherwise.

# 7. Further Information

- 1. If you would like to know more about how We use Cookies, please contact Us at ian@kenadsprinters.co.uk, by telephone on 01903 506444, or by post at Unit 16, Martlets Way, Goring Business Park, Goring, West Sussex BN12 4HF.
- 2. For more information about privacy, data protection and our terms and conditions, please visit the following:
  - 1. https://kenadsprinters.co.uk/privacy-policy
  - 2. https://kenadsprinters.co.uk/terms-and-conditions.