



IRIZAR UK LIMITED

TRAINING COURSES

Irizar UK Limited is committed to providing excellent After Sales Care to Customers and Service Agents and we believe that training is a vital element of our service. We pride ourselves on delivering a range of practical and informative training courses which build knowledge and ability to service and maintain our fleet of Integral products.

Course Dates

Course dates and locations are available on request

Application for Attendance

Please contact Andrew Mageer or Emily Saunders on andrew@irizar.co.uk or emily@irizar.co.uk to book a place on a course. We will require the name of the technician attending.

Acceptance of Applications

Booking confirmation will usually be issued within 14 days of receipt of the course remittance. Joining instructions will be issued no later than 2 weeks before the course is due to take place and should be passed to the Technician concerned.

Charges

A daily charge of £250 made for attendance on Training Courses.

From 2015 Customers credited with training days upon purchase/delivery of new vehicles, courses will be free of charge as per the sales agreement (1 training day per vehicle max 3 days)

Cancellations

The full fee for the course will be charged for cancellations made at 7 days or less from the start of the course. There will no additional charge where substitute delegates attend the course.

Suitability

Our courses require different levels of technical competency as detailed within each course outline. If you are uncertain about the suitability of the various courses please don't hesitate to contact Andrew Mageer who will be pleased to help. (andrew@irizar.co.uk)

**Course Hours**

Normally 08.30 to 16.30 unless otherwise specified on Joining Instructions.

Course Delivery

Courses are delivered by in-house by the Training Department utilising highly experienced, hands on Engineers.

Course Attire

All courses provide for practical involvement of those attending and active participation. Protective overalls are not provided and delegates should ensure they bring appropriate protective clothing with them. Please note that all delegates must wear appropriate safety footwear.

Refreshments

A buffet lunch will be provided. Delegates with specific dietary requirements should make these known at the time of booking.

Record of Attendance

At course completion delegates will receive a certificate of attendance.

Safety

All delegates are required at all times to comply with Irizar UK's health and safety procedures.

On Site Training

Subject to the availability of suitable workshop facilities Irizar UK are prepared to delivery on-site training for larger fleet operators. Enquiries should be made to: Andy Mageer UK After Care Manager at andrew@irizar.co.uk



IRIZAR INTEGRAL

FAMILIARIZATION EURO 5 AND 6 PRODUCTS

Aim:

The aim of the course is to provide delegates with the required knowledge and understanding to locate key components and carry out effective routine maintenance tasks on Integral vehicles.

Objectives:

At the end of the course delegates will:

- Recognise the differences between Euro 5 and Euro 6 products
- Be able to identify and locate:
 - Electrical components
 - Pneumatic components
 - HVAC components
 - TPMS components
 - Service items on the vehicle
 - LDWS
- Understand 'i-service' and 'e-shop' systems

Suitable For:

Supervisors, Technicians and other personnel involved in the routine maintenance and servicing of coaches. This is an introductory level course but basic skills and competence are required.

Course Duration:

1 day

Booking:

Please contact Andrew Mageer at andrew@irizar.co.uk or Natalie Bacon at natalie@irizar.co.uk