

McAfee Multi Access from O₂

Step-by-step guide to protecting all your devices





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Welcome to McAfee Multi Access

The security app that protects all your devices. All at once.

McAfee Multi Access protects your PCs, Macs, laptops, smartphones and tablets from viruses, spam, malware and identity theft. Once installed, if any devices are lost or stolen they can be tracked, locked, backed up or wiped. All from your online management console.

The package also includes McAfee SafeKey, which stores all your usernames and passwords securely too.

It's all pretty advanced, as you'd expect from the world's largest security company. But relax. It's easy to set up. And you can install it on up to five devices.

This step-by-step guide will take you through how to install McAfee Multi Access licences on your devices.

Need help?

If you need a hand, you can call one of our O_2 Gurus on **0800 977 7337**

McAfee Multi-Access can be installed onto the following devices and operating systems.

Minimum requirements are:

iOS:

- iOS 6.0+
- iPhone 3GS+
- iPad 1+

Android:

• Google Android 2.3 or higher

Windows

- Windows Vista SP1 (32-bit and 64-bit)
- Windows 7 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- 1GB RAM for Vista and Windows 7
- 2GB RAM for Windows 8 and above
- 500MB free drive space

• 1GHz processor



First things first. You'll need to access your account. Here's how.

Step 1

Log in to your McAfee Multi Access account through the O₂ Business apps page at **o2.co.uk/mybusinessapps**

Your account administrator can give you your username (your email) and password to use your account.

Step 2

Once you're in you'll see the O₂ Business apps page.

Click on the **McAfee MMA** tab.

Now you can then go into your McAfee account by clicking on the **Go to McAfee Account** button.

Step 3

Now you're on the McAfee account home page, it's time to start adding your devices.

Click the + symbol and follow the steps for your chosen device.

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O ₂	One licence can protect your phone, labled, laplop and deaktop computer to keep your devices and data safe. For to Holdes Account		
Ubername % Paraword % forcot_assence? Login	Secured Devices You can secure up to 5 devices. Need to secure more? Ask your account administrator.	Vorte covered with McAfee Multi Access Citick the buffer above to start protecting your devices.	(1 of 1)
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Setting up your Windows PC

- 1. Setting up McAfee Multi Access on your Windows PC
- 2. Setting up your Windows SafeKey





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Setting up McAfee Multi Access on your Windows PC

Step 1

On the **Add a device** screen, select the **Windows Laptop** icon and click **Download** to download the software onto the computer you're on. Or you can click **Send Link** to send the download link to another device.

If you're downloading to another device, follow steps 2, 3 and 4.

If you're downloading to the computer you're using, go to step 5.

Step 2

To download to another device select **Essential Security** and press **Next**.

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Enter the email address of the owner of the device where you want to send the licence.

Choose a product	
Essential security McAfee Multi Access - Total Protection via	a 02UK 👔
Additional protection McAfee Multi Access - Safekey via O2UK	0
Cancel	Back

Send the McAfee Multi Access - Total Protection link to another PC				
Enter an email address below and we'll send out Protection.	the download link for McAfee Multi Access - Total			
alexegood@aoi.com				
Worried about privacy? We promise not to span	n the email address you give us.			
Cancel	Back Send			



Step 4

Open the email on the device where you want to download McAfee.

Make a note of the serial number and then press **Set up for PC**.

Prote	ct	your	PC

 Make a note of the serial number below—you might need it to install McAfee Multi Access.
 Serial number: 79HTQGCVWJYFNR6

Open this email on the PC you want to protect, and then click this button to download your software.

Set up for PC

Please do not reply to this message. We can't receive mail at this address, so we won't be able to respond.



Step 5

You'll be transferred to the McAfee download page.

Read and accept the terms and conditions and then press **Download**.

1. Read th	e McAfee License Agreement.
🕑 I've	read and accept the McAfee License Agreement.
2. Downlo	ad McAfee Multi Access - Total Protection on this PC.
 Go to yo devices 	our My Account and download McAfee Multi Access to protect your other
ep this serial i erial numb	number handy—you might need it to install your McAdes software. er: 79HTQGCVWJYFNR6
	Download
1. Click Do	wnload

Step 6

Follow the download process by clicking **Next** and reading the steps.

You'll need to enter your serial number and choose your preferred install option.

	A.
Please wait while	we clean threats on your PC so your installation is trouble-free
Install Now	
Install Complete to ge select the protection for change these features	t comprehensive PC, web, and email protection. Or, pick Custom teatures that best fit the way you use your PC. Remember, you can a any time.
Complete (Re	commended)
O Custom	
_	
Enter your se	rial number
Please enter the series not the account hold the link to send your	al number that's in your email or on the download page. If you' er and can't find the serial number, ask the person who sent yo another one.
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Step 7

The software download should now be complete.

And your device should appear in your McAfee account.

Virus and Spyware Protection Virus Real-Time Scanning On Virus And Spyware Virus and Spyware Virus and Spyware Protection Virus and Spyware Protection	Email Data Protection and Backup
	" G
Schedule and run scans View firewall and	anti-spam settings PC and Home Network Tools
McAfee Updates Your Sub- Vupdates: Current Subscription	cription Date stryour net schedulet scale Parental Controls 09/12/20





Setting up your Windows SafeKey

Step 1

To download SafeKey complete step one as before, but then select **Additional Protection** and click **Next**.

Choose a product		X
Essential security O McAfee Multi Access - Total Protection via 02UK (?)		
Additional protection McAfee Multi Access - Safekey via O2UK ?		
Cancel	Back	Next

Step 3

You'll be transferred to the McAfee website to download SafeKey.

Click **Start Download** to begin.

Download McAfee Multi Access - Safekey on your PC
Your activation code is: WA5CXNYTKWP6CKXT You'll be asked for your activation code when you create your McA6e Multi Access - Safekey account, so Joi It down. When you're ready, click the button below to download McAfee Multi Access - Safekey.
Print
Download Instructions 1. Click Start Download. 2. Click Yes on any Security Warning windows that appear asking if you want to download files from McAee. 3. Click the download link that appears. 4. Follow the Install Wizard's instructions.
Start Download

Step 2

If you're downloading straight onto your device, skip to step 3.

If you're downloading to another device, enter the email address of the device owner.

Open the email on that device, note down the activation code and then click **Download on my PC**.

Step 4

Continue through the download process by clicking **Next**.

If it's the first time you've used SafeKey, you'll need to create an account.

Or you can the log on using the details created for your other devices.

	Create a Medica Solation Account on Lon In
Ü	McAfee Safeky makes accessing your lavorite websites much easier by entering your login details for you automatically. That means you don't have to worry about remembering complex passwords. Just log in once to your McAfee Safeky account and it takes care of the rest.
Welcome to the McAfee SafeKey installer. Getting up and running with McAfee SafeKey is easy. Here's why you'll love it.	I need a McMee SafeKey account I already have a McMee SafeKey account
It makes your life easier - log in to your favorite sites with just one click. It's secure - everything is encrysted so your information stays private. It's from MckRee - you know you can trust it.	Ros Pert
Not	



New to SafeKey?

You need to create a SafeKey account before you can log in. Your SafeKey account is different than your McAfee My Account, so using your My Account login info won't work.

You can create your account when you start SafeKey for the first time. You just need to provide an email address, password, and your activation code.

Your activation code: WA5CXNYTKWP6CKXT

Download on my PC

Step 5

If you need to create a new account, complete the information asked for and click **Next**.

That's it. You've now successfully installed McAfee SafeKey.

Protect your PC

 Make a note of the serial number below—you might need it to install McAfee Multi Access.

Serial number: 79HTQGCVWJYFNR6

2. Open this email on the PC you want to protect, and then click this button to download your software.

Set up for PC

Please do not reply to this message. We can't receive mail at this address, so we won't be able to respond.



Setting up your Mac

- **1.** Setting up McAfee Multi Access on your Mac
- 2. Setting up your Mac SafeKey





Setting up McAfee Multi Access on your Mac

Step 1

To download McAfee security onto the Mac you're using, choose the **Mac Laptop** icon and click **Download**. Or you can press **Send Link** to send the download link to another device.

If you're downloading to another device, follow steps 2, 3 and 4.

If you're downloading to the computer you're using, go to step 5.

Step 2

To download to another device select **Essential Security** and press **Next**.

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0		
Back	Download	
	Back	Back Download

Step 3

Enter the email address of the owner of the device where you want to send the licence.

another PC	
Enter an email address below and we'll Protection.	send out the download link for McAfee Multi Access - Total
alexegood@aol.com	
Worried about privacy? We promise n	ot to spam the email address you give us.



Step 4

Open the email on the device where you want to download McAfee.

Make a note of the serial number and then press **Set up for Mac**.

Protect your Mac
 Make a note of the serial number below—you might need it to install McAfee Multi Access.
Serial number: T8F685Y7V86NQJK
Open this email on the Mac you want to protect, and then click this button to download your software.
Set up for Mac
Please do not reply to this message. We can't receive mail at this address, so we won't be able to respond.



Step 5

You'll be transferred to the McAfee download page.

Read and accept the terms and conditions and then press **Download**.

1	
load McAfee Multi A	ccess - Internet Security
Read the McAfee License Agreem	ent.
S I've read and accept the McAfe	e License Agreement.
. Download McAfee Multi Access - In	nternet Security on this Mac.
. Go to your My Account and downlo	ad this product to protect your other devices.
unload Instructions	
you for choosing this McAfee product.	
e take a minute to Write down the serial n	umber. You might need it to install McAfee Multi Access.

Step 6

McAfee will ask you for your serial number. You'll find it in your email. Enter it and the download will start.

When installation is complete, click **Finish**.

McAfee An Intel Company				
1	2	3	4	
ng up				
t's your serial number	?			
the serial number that's e you downloaded the so	in the email we se ftware.	ent you or on the p	age	
al Number				
Cancel	Post Install The install is do Co to My Account Cot a PC, tablet, or	r ne — Your Mac is pi to protect them all—fr smartphone?	a) rotected ee with your McA	4
			1	Finish

Step 7

The software download should now be complete.

And your device should appear in your McAfee account.

Account				
Anview has				
Device Security	y Status	Last Update	Last Scan	Next Scan
🛄 hannah's	Protected	09/12/2014 15:07	09/12/2014 15:07	01/01/1970 00:00
My Password N	lanager			



Setting up your Mac SafeKey

Step 1

To download SafeKey complete step one as before, but then select **Additional protection** and click **Next**.

Choose a product		×
Essential security McAfee Multi Access - Internet Security via O2UK (?)		
Additional protection McAfee Multi Access - Safekey via O2UK		
Cancel	Back	Next

Step 3

You'll be transferred to the McAfee website to download SafeKey.

Click **Start Download** to begin.



Step 2

If you're downloading straight onto your device, skip to step 3.

If you're downloading to another device, enter the email address of the device owner.

Open the email on that device, note down the activation code and then click **Download on my Mac**.

Step 4

Continue through the download process by clicking **Next**.

If it's the first time you've used SafeKey you'll need to create an account.

Or you can the log on using the details created for your other devices.





New to SafeKey?

You need to create a SafeKey account before you can log in. Your SafeKey account is different than your McAfee My Account, so using your My Account login info won't work.

You can create your account when you start SafeKey for the first time. You just need to provide an email address, password, and your activation code.

Your activation code: WA5CXNYTKWP6CKXT

Download on my Mac

Step 5

If you need to create a new account, complete the information asked for and click **Next**.

That's it. You've now successfully installed McAfee SafeKey.





Setting up your

- 1. Setting up McAfee Multi Access on your iPhone or iPad
- 2. Setting up SafeKey on your iPhone or iPad





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Setting up McAfee Multi Access on your iPhone or iPad

Step 1

To download McAfee security onto your iPhone in your My McAfee account, click the + symbol on the **Add a device** screen. Then

choose either the smartphone or tablet icon.



Step 3

You can choose to send the link to the device by email or text.

To send by text, enter the Country and Phone number and press **Send Text**.

To use email, enter the Country, Phone number and email address and then press **Send Email**.



Step 2

When you're asked to choose a product, select the **Apple** icon

and the **Essential** security option.

Press Next.









Step 6

Open up the application on your device.

Click Got an activation code and enter your activation code.

Accept the terms and conditions and press Continue.







Step 5

Download.

the application.

Setting up SafeKey on your iPhone or iPad

Step 1

To download McAfee SafeKey onto your iPhone or iPad, go into your My McAfee account and click the + symbol.

Choose either the smartphone or tablet icon.

Click Send Link.

Add a device	×
What would you like to protect?	
Send a download link Send Link	
	Canad

Step 2

Select the **Apple** icon and then choose **Additional protection**.

Click Next.



Step 3

Next, you'll need to enter the device owner's email address where you want to download the software. Then press **Send Email**.



Step 4

You'll be taken to the Apple App Store.

Select the app and click **GET**.

Once you've downloaded the app, open it.



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Step 5

If this is your first download of SafeKey, you'll need to create a new account.

You'll need the activation code from your email to set it up. If you already have an account, use the same login details.

And that's it. You've successfully installed McAfee SafeKey.





Setting up your Android device

- 1. Setting up McAfee Multi Access on your Android smartphone or tablet
- 2. Setting up McAfee Multi Access on your Samsung Galaxy S6 or S6 edge
- 3. Setting up SafeKey on your Android smartphone or tablet





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Setting up McAfee Multi Access on your Android smartphone or tablet

Step 1

Download McAfee security onto your smartphone or tablet.

In the Add a device

screen, select the smartphone or tablet icon and click **Send Link**.

8

Step 3

You can chose to send the Link to the device by email or text.

To send by text, enter the Country and Phone number and press **Send Text**.

To use email, enter the Country, Phone number and email address and then press **Send Email**.



Step 2

When you're asked to choose a product, select the Android

icon and then the **Essential security** option.

Press **Next**.

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Essential security McAfee Multi Access - Mobile Security via	a O2UK 👔
Additional protection	
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Step 4

Open the email or text on the device you want to protect.

Make a note of the activation code and click the download link.





Step 5

Accept the terms and conditions and click **Download**.

You'll be transferred to the Google Play Store.

Press Install and Accept to download.

If you have the Samsung Galaxy S6 or S6 edge, skip to page 20.





Step 6

Open up the McAfee application on your device and enter your activation code.

And that's it. You've successfully installed McAfee Multi Access for Android.



Step 7

Your device should now appear in your my McAfee account.

From here you can back up, wipe, locate, sound the alarm, change your PIN and even view the backed up data on your device.





Setting up McAfee Multi Access on your Samsung Galaxy S6 or S6 edge

Step 6

When you open up the McAfee application you'll see the McAfee Security search features. To activate the full McAfee Multi Access, click **Activate now** on the **Backup** or **Find device** tab.







Setting up SafeKey on your Android smartphone or tablet

Step 1

To download McAfee SafeKey onto your phone or tablet, go into your My McAfee account

and click the + symbol.

Choose either the smartphone or tablet icon.

Click Send Link.

Add a device		_^
What would you like to protect?		_
🔼 💶 📘 💷		
Send a download link		_
Send Link		- 1
		_

Step 3

Next, you'll need to enter the device owner's email address where you want to download the software. Then press



Step 4

You'll be taken to Google Play. Select the app and click **INSTALL**.

Once you've downloaded the app, open it.



Step 2

Select the Android icon, choose Additional protection.

Click Next.



Step 5

If this is your first download of SafeKey, you'll need to create new account.

You'll need the activation code from your email to set it up. If you already have an account, use the same login details.

And that's it. You've successfully installed McAfee SafeKey.





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