



McAfee Multi Access from O₂

Step-by-step guide to protecting all your devices

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Welcome to McAfee Multi Access

The security app that protects all your devices. All at once.

McAfee Multi Access protects your PCs, Macs, laptops, smartphones and tablets from viruses, spam, malware and identity theft. Once installed, if any devices are lost or stolen they can be tracked, locked, backed up or wiped. All from your online management console.

The package also includes McAfee SafeKey, which stores all your usernames and passwords securely too.

It's all pretty advanced, as you'd expect from the world's largest security company. But relax. It's easy to set up. And you can install it on up to five devices.

This step-by-step guide will take you through how to install McAfee Multi Access licences on your devices.

Need help?

If you need a hand, you can call one of our O₂ Gurus on **0800 977 7337**

McAfee Multi-Access can be installed onto the following devices and operating systems.

Minimum requirements are:

iOS:

- iOS 6.0+
- iPhone 3GS+
- iPad 1+

Android:

- Google Android 2.3 or higher

Windows

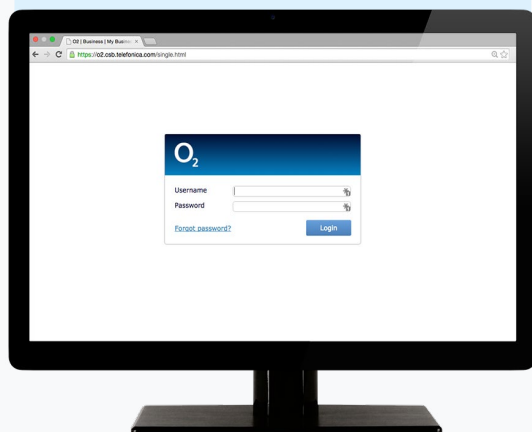
- Windows Vista SP1 (32-bit and 64-bit)
- Windows 7 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- 1GB RAM for Vista and Windows 7
- 2GB RAM for Windows 8 and above
- 500MB free drive space
- 1GHz processor

First things first. You'll need to access your account. Here's how.

Step 1

Log in to your McAfee Multi Access account through the O₂ Business apps page at o2.co.uk/mybusinessapps

Your account administrator can give you your username (your email) and password to use your account.

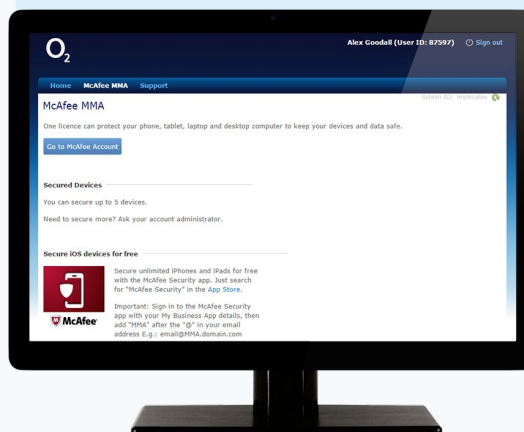


Step 2

Once you're in you'll see the O₂ Business apps page.

Click on the **McAfee MMA** tab.

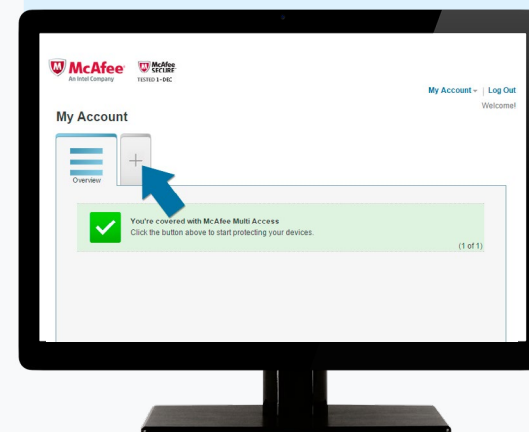
Now you can then go into your McAfee account by clicking on the **Go to McAfee Account** button.



Step 3

Now you're on the McAfee account home page, it's time to start adding your devices.

Click the **+** symbol and follow the steps for your chosen device.



Setting up your Windows PC

1. Setting up McAfee Multi Access on your Windows PC
2. Setting up your Windows SafeKey



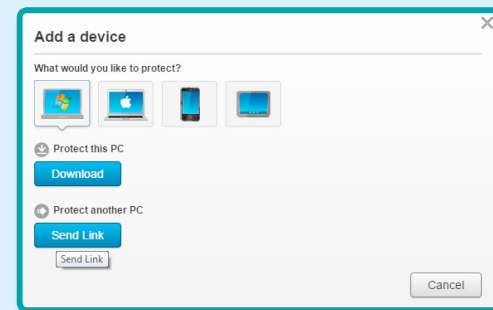
Setting up McAfee Multi Access on your Windows PC

Step 1

On the **Add a device** screen, select the **Windows Laptop** icon and click **Download** to download the software onto the computer you're on. Or you can click **Send Link** to send the download link to another device.

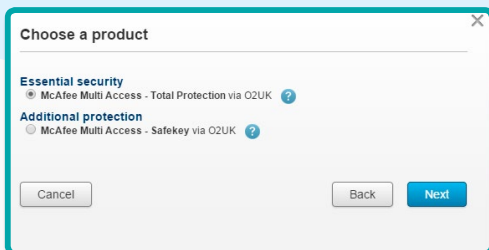
If you're downloading to another device, follow steps 2, 3 and 4.

If you're downloading to the computer you're using, go to step 5.



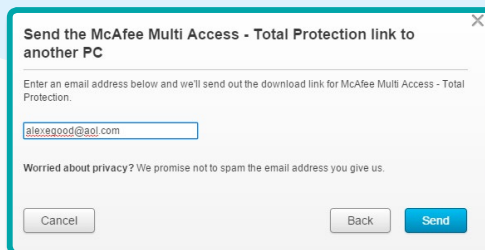
Step 2

To download to another device select **Essential Security** and press **Next**.



Step 3

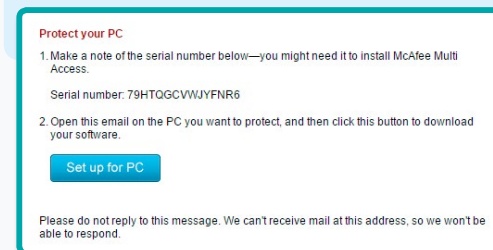
Enter the email address of the owner of the device where you want to send the licence.



Step 4

Open the email on the device where you want to download McAfee.

Make a note of the serial number and then press **Set up for PC**.



Step 5

You'll be transferred to the McAfee download page.

Read and accept the terms and conditions and then press **Download**.

Download McAfee Multi Access - Total Protection

1. Read the McAfee License Agreement.
 - I've read and accept the McAfee License Agreement.
2. Download McAfee Multi Access - Total Protection on this PC.
3. Go to your My Account and download McAfee Multi Access to protect your other devices.

Keep this serial number handy—you might need it to install your McAfee software.
Serial number: 79HTQGCVWJYFNRE

[Download](#)

1. Click Download.
2. Save the file to your download location.

Step 6

Follow the download process by clicking **Next** and reading the steps.

You'll need to enter your serial number and choose your preferred install option.

Cleaning Threats on Your PC

Please wait while we clean threats on your PC so your installation is trouble-free...

Install Now

Install **Complete** to get comprehensive PC, web, and email protection. Or, pick **Custom** to select the protection features that best fit the way you use your PC. Remember, you can change these features any time.

Complete (Recommended)
 Custom

Enter your serial number

Please enter the serial number that's in your email or on the download page. If you're not the account holder and can't find the serial number, ask the person who sent you the link to send you another one.

Serial number:

Step 7

The software download should now be complete.

And your device should appear in your McAfee account.

Multi Access - Total Protection

Your computer is secure (no action required)

- Virus and Spyware Protection: Real-Time Scanning: On
- Web and Email Protection: Firewall: On
- McAfee Updates: Updates: Current
- Your Subscription: Subscription: Active

My Account

ALEX Rename

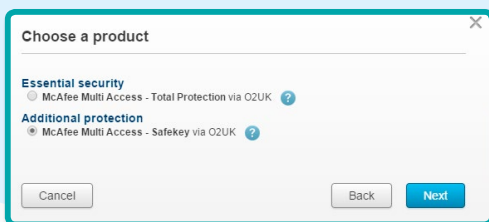
Installed McAfee Apps
 McAfee Multi Access - Total Protection via OZUK Deactivate Reinstall

Available Apps
 These apps are part of your McAfee Multi Access subscription.
 Download McAfee Multi Access - Safekey via OZUK

Setting up your Windows SafeKey

Step 1

To download SafeKey complete step one as before, but then select **Additional Protection** and click **Next**.

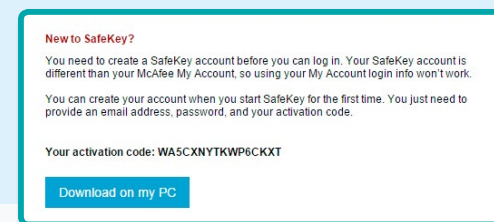
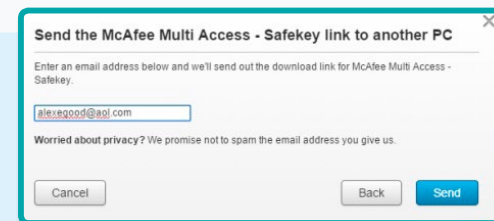


Step 2

If you're downloading straight onto your device, skip to step 3.

If you're downloading to another device, enter the email address of the device owner.

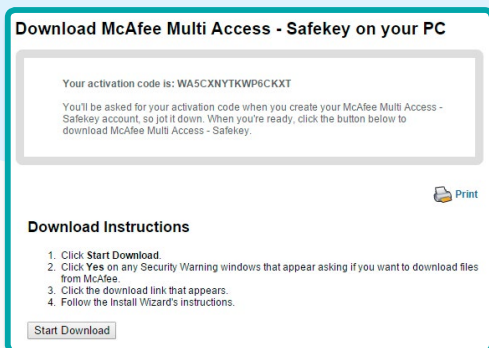
Open the email on that device, note down the activation code and then click **Download on my PC**.



Step 3

You'll be transferred to the McAfee website to download SafeKey.

Click **Start Download** to begin.

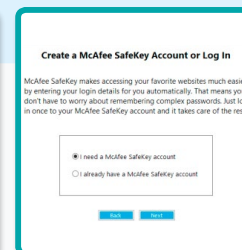
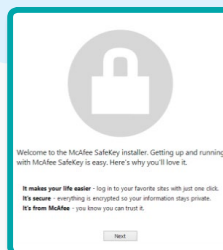


Step 4

Continue through the download process by clicking **Next**.

If it's the first time you've used SafeKey, you'll need to create an account.

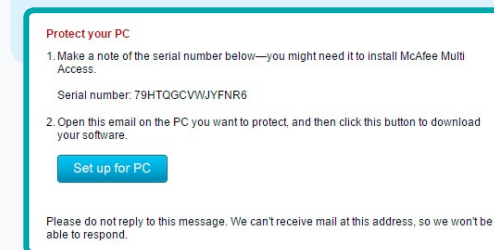
Or you can the log on using the details created for your other devices.



Step 5

If you need to create a new account, complete the information asked for and click **Next**.

That's it. You've now successfully installed McAfee SafeKey.



Setting up your Mac

1. Setting up McAfee Multi Access on your Mac
2. Setting up your Mac SafeKey



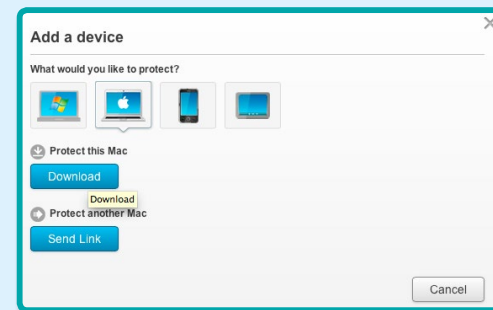
Setting up McAfee Multi Access on your Mac

Step 1

To download McAfee security onto the Mac you're using, choose the **Mac Laptop** icon and click **Download**. Or you can press **Send Link** to send the download link to another device.

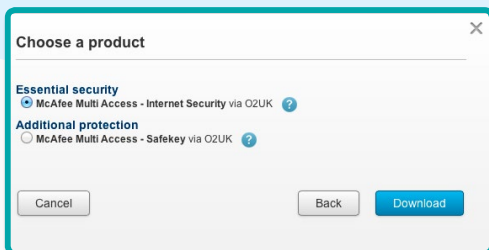
If you're downloading to another device, follow steps 2, 3 and 4.

If you're downloading to the computer you're using, go to step 5.



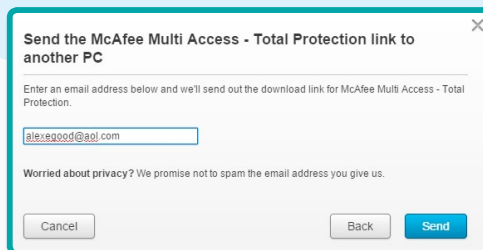
Step 2

To download to another device select **Essential Security** and press **Next**.



Step 3

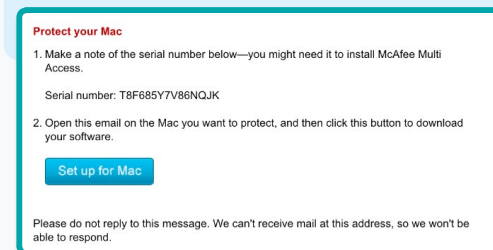
Enter the email address of the owner of the device where you want to send the licence.



Step 4

Open the email on the device where you want to download McAfee.

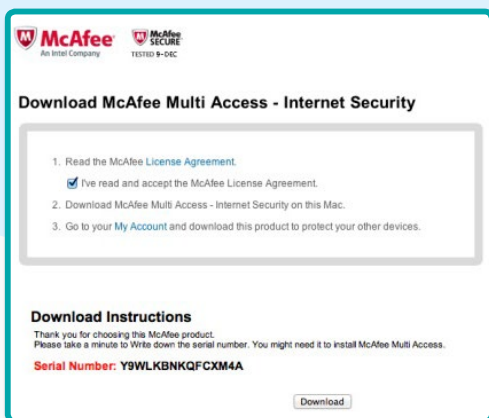
Make a note of the serial number and then press **Set up for Mac**.



Step 5

You'll be transferred to the McAfee download page.

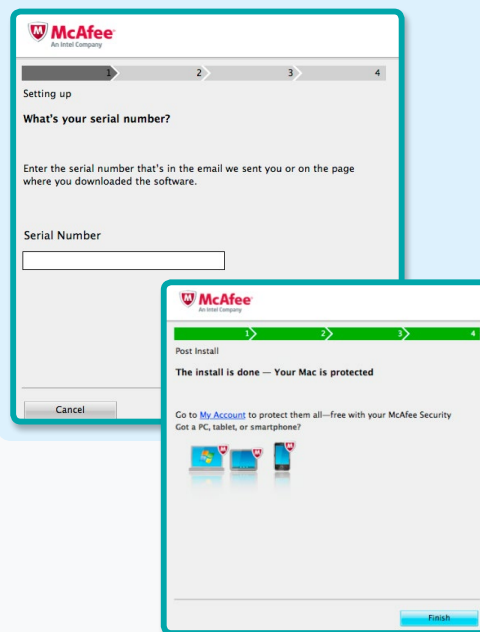
Read and accept the terms and conditions and then press **Download**.



Step 6

McAfee will ask you for your serial number. You'll find it in your email. Enter it and the download will start.

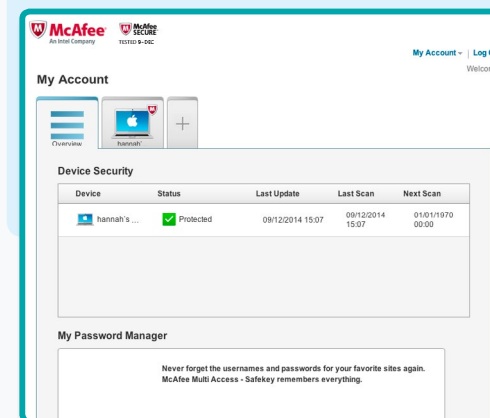
When installation is complete, click **Finish**.



Step 7

The software download should now be complete.

And your device should appear in your McAfee account.



Setting up your Mac SafeKey

Step 1

To download SafeKey complete step one as before, but then select **Additional protection** and click **Next**.

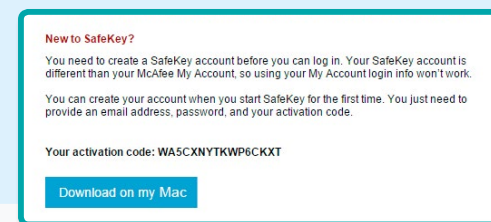
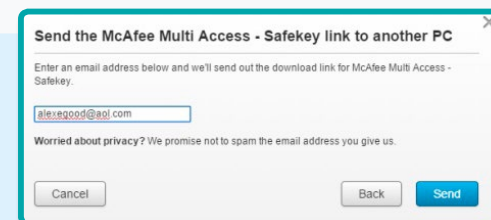


Step 2

If you're downloading straight onto your device, skip to step 3.

If you're downloading to another device, enter the email address of the device owner.

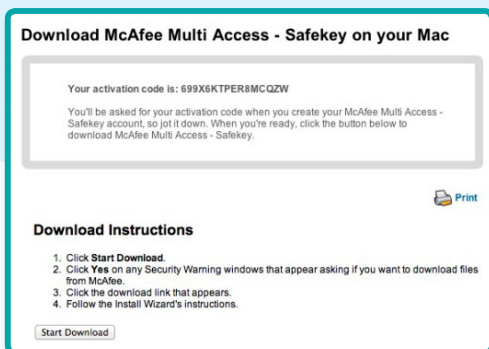
Open the email on that device, note down the activation code and then click **Download on my Mac**.



Step 3

You'll be transferred to the McAfee website to download SafeKey.

Click **Start Download** to begin.

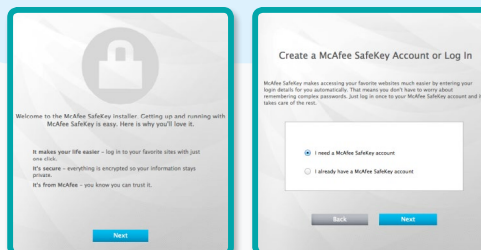


Step 4

Continue through the download process by clicking **Next**.

If it's the first time you've used SafeKey you'll need to create an account.

Or you can the log on using the details created for your other devices.



Step 5

If you need to create a new account, complete the information asked for and click **Next**.

That's it. You've now successfully installed McAfee SafeKey.



Setting up your iOS device

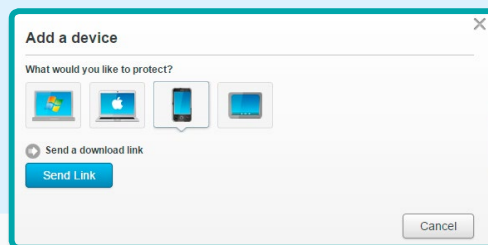
1. Setting up McAfee Multi Access on your iPhone or iPad
2. Setting up SafeKey on your iPhone or iPad



Setting up McAfee Multi Access on your iPhone or iPad

Step 1

To download McAfee security onto your iPhone in your My McAfee account, click the + symbol on the **Add a device** screen. Then choose either the smartphone or tablet icon.



Step 2

When you're asked to choose a product, select the **Apple** icon and the **Essential security** option.

Press **Next**.

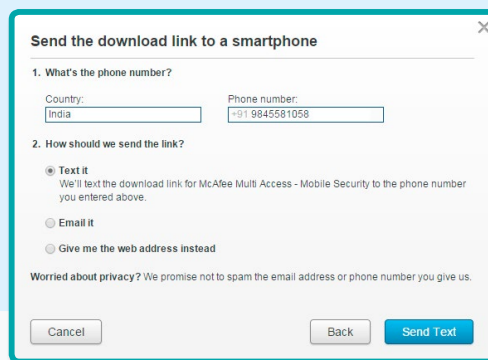


Step 3

You can choose to send the link to the device by email or text.

To send by text, enter the Country and Phone number and press **Send Text**.

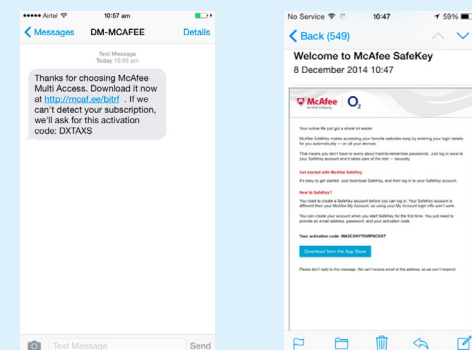
To use email, enter the Country, Phone number and email address and then press **Send Email**.



Step 4

You'll get the download link and activation code in a text or email.

Make a note of the activation code and click the download link.

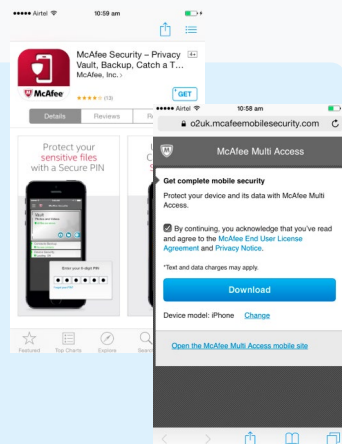


Step 5

Accept the terms and conditions and click **Download**.

You'll be transferred to the Apple App Store.

Press **Get** to download the application.

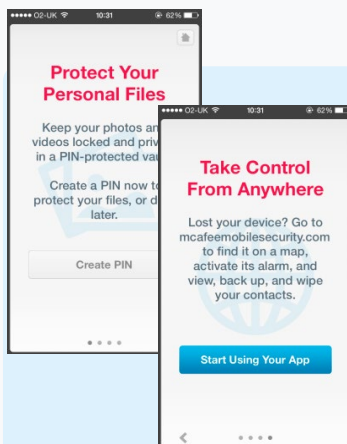
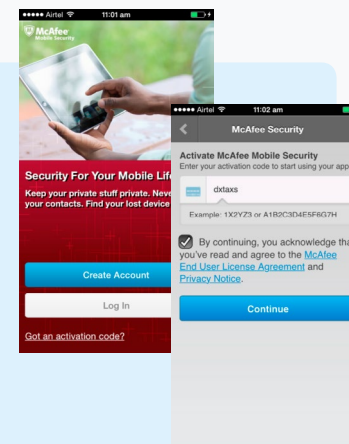


Step 6

Open up the application on your device.

Click **Got an activation code** and enter your activation code.

Accept the terms and conditions and press **Continue**.



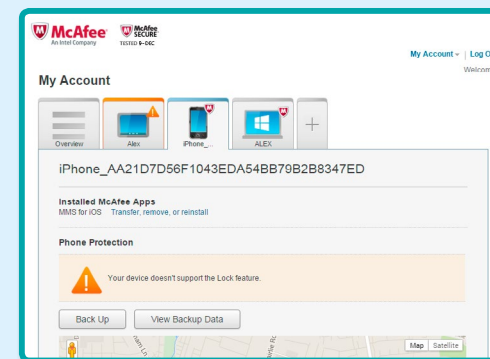
Step 7

Just follow the set up process and you're done.

Step 8

Your iPhone or iPad should now appear in your McAfee account.

From here you can back up, wipe, locate and sound the alarm on the device.



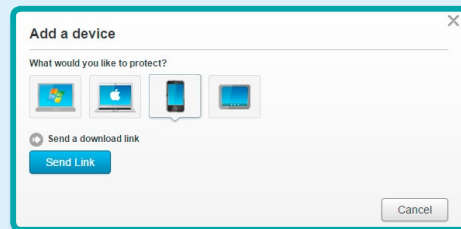
Setting up SafeKey on your iPhone or iPad

Step 1

To download McAfee SafeKey onto your iPhone or iPad, go into your My McAfee account and click the + symbol.

Choose either the smartphone or tablet icon.

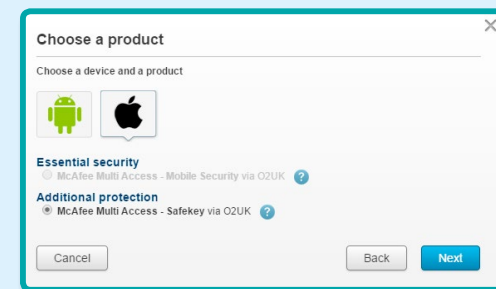
Click **Send Link**.



Step 2

Select the **Apple** icon and then choose **Additional protection**.

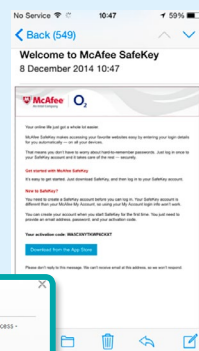
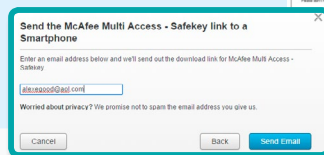
Click **Next**.



Step 3

Next, you'll need to enter the device owner's email address where you want to download the software. Then press **Send Email**.

Open the email on the device where you want to download. Click on the link to download from the app store.



Step 4

You'll be taken to the Apple App Store.

Select the app and click **GET**.

Once you've downloaded the app, open it.

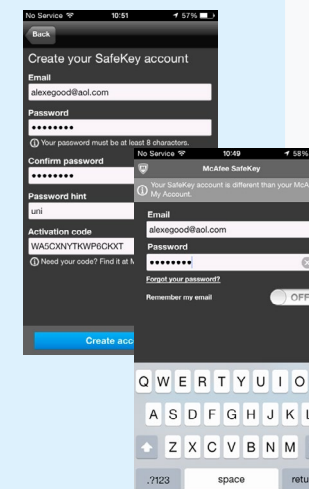


Step 5

If this is your first download of SafeKey, you'll need to create a new account.

You'll need the activation code from your email to set it up. If you already have an account, use the same login details.

And that's it. You've successfully installed McAfee SafeKey.



Setting up your Android device

1. Setting up McAfee Multi Access on your Android smartphone or tablet
2. Setting up McAfee Multi Access on your Samsung Galaxy S6 or S6 edge
3. Setting up SafeKey on your Android smartphone or tablet

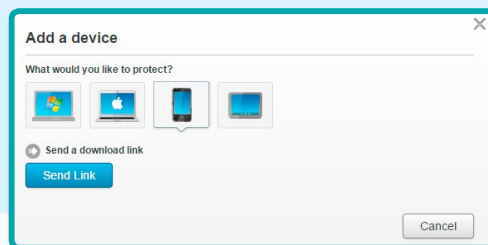


Setting up McAfee Multi Access on your Android smartphone or tablet

Step 1

Download McAfee security onto your smartphone or tablet.

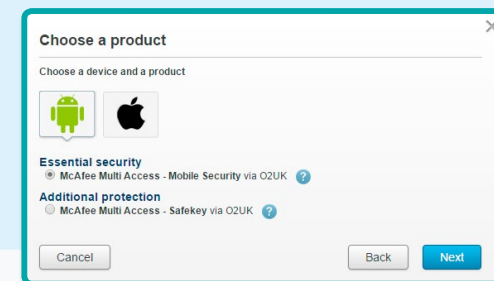
In the **Add a device** screen, select the smartphone or tablet icon and click **Send Link**.



Step 2

When you're asked to choose a product, select the **Android** icon and then the **Essential security** option.

Press **Next**.



Step 3

You can choose to send the Link to the device by email or text.

To send by text, enter the Country and Phone number and press **Send Text**.

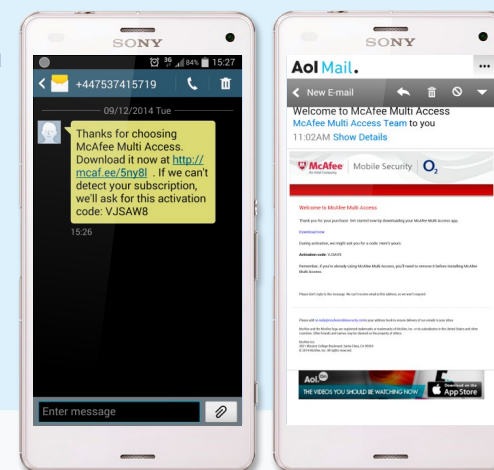
To use email, enter the Country, Phone number and email address and then press **Send Email**.



Step 4

Open the email or text on the device you want to protect.

Make a note of the activation code and click the download link.



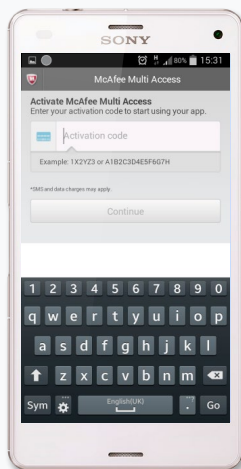
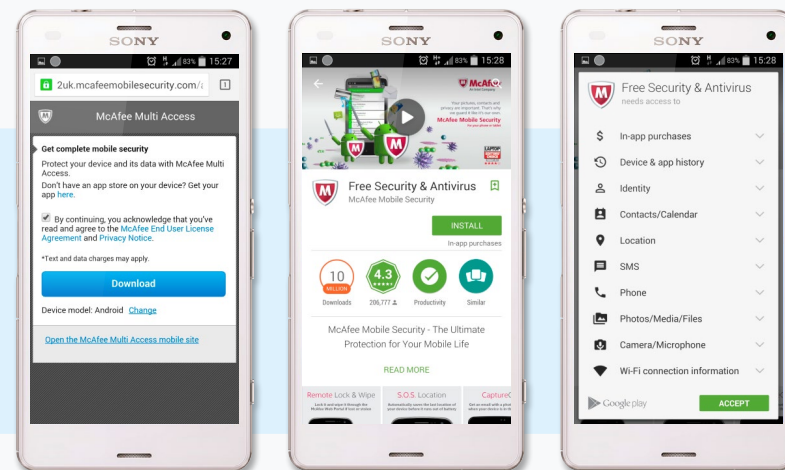
Step 5

Accept the terms and conditions and click **Download**.

You'll be transferred to the Google Play Store.

Press **Install** and **Accept** to download.

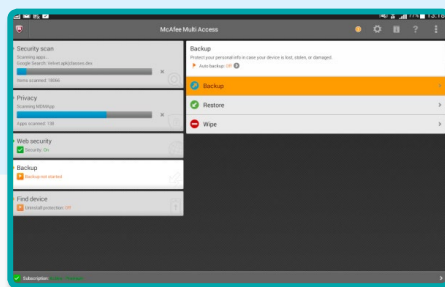
If you have the Samsung Galaxy S6 or S6 edge, skip to [page 20](#).



Step 6

Open up the McAfee application on your device and enter your activation code.

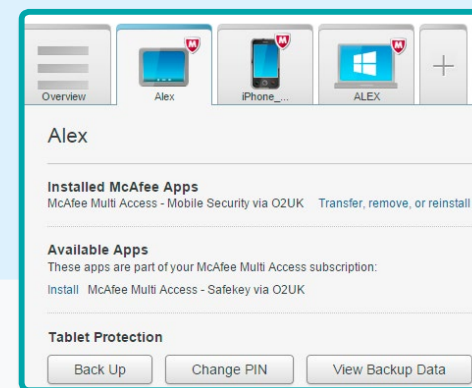
And that's it. You've successfully installed McAfee Multi Access for Android.



Step 7

Your device should now appear in your my McAfee account.

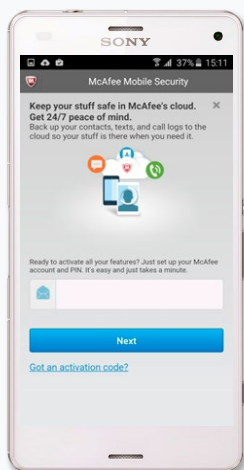
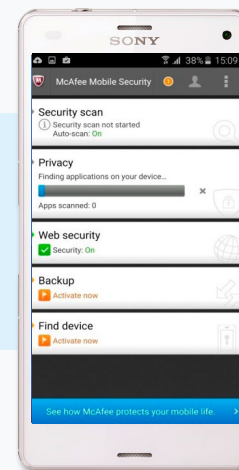
From here you can back up, wipe, locate, sound the alarm, change your PIN and even view the backed up data on your device.



Setting up McAfee Multi Access on your Samsung Galaxy S6 or S6 edge

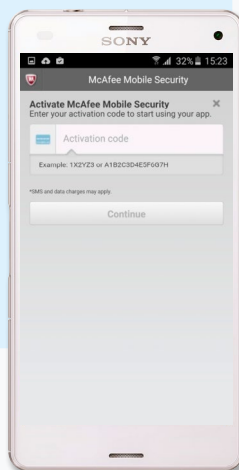
Step 6

When you open up the McAfee application you'll see the McAfee Security search features. To activate the full McAfee Multi Access, click **Activate now** on the **Backup** or **Find device** tab.



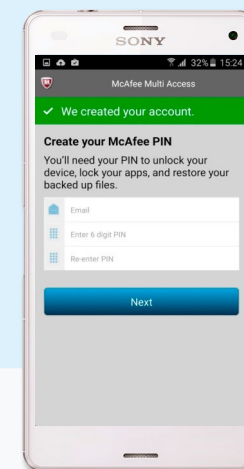
Step 7

Click **Got an activation code** and enter the activation code that you had in your email or text.



Step 8

Enter your email address and a six digit pin code to complete the setup. Click **Next** to complete the setup.



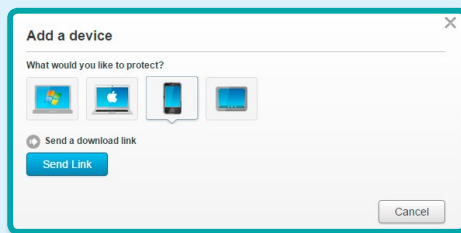
Setting up SafeKey on your Android smartphone or tablet

Step 1

To download McAfee SafeKey onto your phone or tablet, go into your My McAfee account and click the + symbol.

Choose either the smartphone or tablet icon.

Click **Send Link**.



Step 2

Select the **Android** icon, choose **Additional protection**.

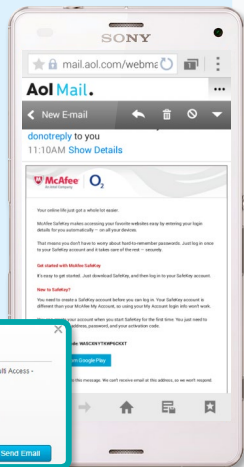
Click **Next**.



Step 3

Next, you'll need to enter the device owner's email address where you want to download the software. Then press **Send Email**.

Open the email on the device where you want to download. Click on the link to download from Google Play.

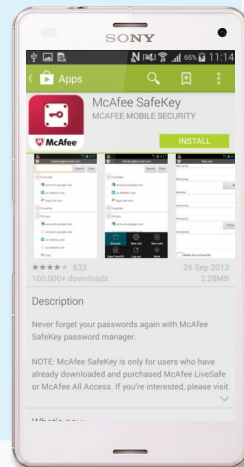


Step 4

You'll be taken to Google Play.

Select the app and click **INSTALL**.

Once you've downloaded the app, open it.



Step 5

If this is your first download of SafeKey, you'll need to create new account.

You'll need the activation code from your email to set it up. If you already have an account, use the same login details.

And that's it. You've successfully installed McAfee SafeKey.

