

Wall of Praise

REACH AND WASH SYSTEM

'...I would like to commend your teams work. There's always an uncertainty when using a new contractor and I've been most impressed with the professionalism and quality of work your company have provided.

*Andy Homer, Building Surveyor
Bournemouth Borough Council*

NEW KITCHEN AND BATHROOM

'...I want to pass on my thanks to Exeter City Council housing for the lovely new kitchen and super-duper bathroom the council have installed in recent times to my mums flat. Please also pass on thanks to Mr. Milden and his team who were all so helpful during the entire process.

*Resident, Exeter
Exeter City Council*

NEW WETROOM

'...I would like a very sincere and heartfelt "thank you" to go to the builders, plumbers and electricians who transformed my bathroom into a room I can actually shower in! They were all so kind and considerate and really looked after me.

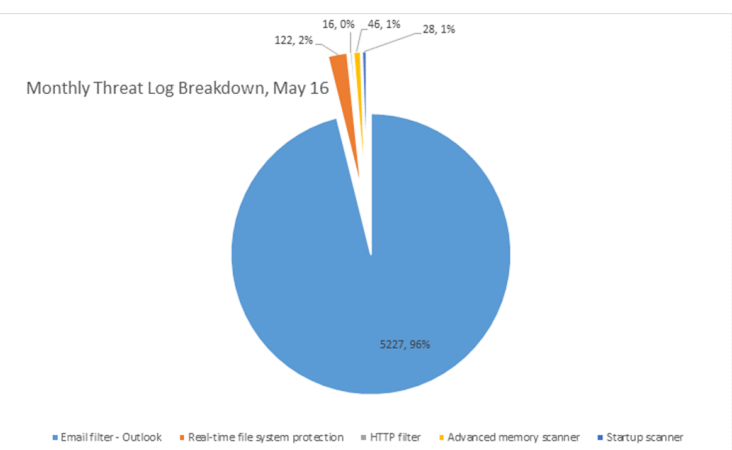
*Resident, Newton Abbot
Sovereign*

NEW KITCHEN AND BATHROOM

'...I would like to thank you and both teams for the hard work they have put in. Such wonderful workmanship from Jones and Spectrum, and everyone to do with such hard working teams.

*Resident, Exeter
Spectrum Housing Group*

Computer Security—Be on the alert



In May 2016 our EST anti-virus caught over 5,000 computer threats, 96% of those were through malicious emails sent to trap people to thinking that they are genuine messages where in fact they contained a possible threat. There was at least one instance during May where a threat got through and the unfortunate user was caught by ransomware which resulted in the PC's owner losing all of their local files. This is a reminder to us all to use the servers to save important files and not keep them on your local machines, servers are backed up daily whereas your local PC is not.

Please can we urge you all to be extra vigilant with emails in the future in particular emails which appear to be from Amazon, Dropbox or from Senior Managers / Directors where they are asking you to click on a link to approve / confirm something; these are most likely Phishing or Whaling attacks.

Unfortunately cyber threats are on the increase all of the time and hackers are getting more and more clever with how they do things, no email filtering system can catch them all so we still rely on the end user to stay on their toes.

Remember—Protect your data.

TEXT SANTA CHRISTMAS JUMPER DAY

Thank you to everyone that took part in the Text Santa Christmas Jumper Day back in December. Jones Yeovil staff managed to raise £40.00.



ENVIRONMENTAL

The following environmental impacts are being controlled, monitored and in some cases improvements are being made .

- 1) Electricity—increased by 2.3% compared to a turnover increase of 20%
- 2) Recycling figures for the last 12 months are 88%
- 3) Vehicle fuel consumption is showing signs of improvement with an increased MPG of 15%

Vehicle Fleet Update:

We have replaced 68 out of our planned 80 by March 2017. The efficiency of our fleet has vastly improved and repairs are at an all time low.

Our aim to achieve a most modern fleet is well on the way and will provide a much reduced carbon footprint. Feedback and comments from our customers has been very pleasing to hear and the response from our staff has been encouraging.



WOULD YOU LIKE TO INCLUDE A NOTICE OR FEATURE?

Do you have an announcement or event that you would like the rest of the company to know about?

Simply call—**Ellie Sibley** on **01935 477791** or email your story to ellie.sibley@jonesbuildinggroup.co.uk

*Safety is a full time job—
don't make it a part time practice*



In Spirit

News for customers and employees



A message from our Managing Director

Welcome to the Summer edition of the Company Newsletter

I know it is sometimes easy to forget how busy we are and yet just opening and reading this newsletter it soon dawned on me that we are already having a very busy 2016. As you will see from the team articles we have made a good start to the year and I am pleased with how well the two new teams at **Bridgwater & Jones Homes** have started. I would like to welcome all the new members of these teams and look forward to hearing more about your successes. While I have been out and about at different events I have been struck by the number of people that now make a point of saying that they keep seeing our new vans everywhere and who is the man in the picture? When we decided on the design for the van we knew it was very brave and would stand out. Little did we know that the 'Brand man' would become so well noticed and help put our brand on the map. We now have over 67 vans and trucks out there and we will continue to replace the ageing white vans over the coming months.

I am convinced that your hard work and efforts have helped us secure valuable opportunities on achieving places on the Devon and Somerset 'Standing List of Approved Contractors' 'SLOAC' along with the Westworks Painting and Decorating framework. The latter of these frameworks has already led to several mini tender opportunities where we have been successful in securing a 7 year term contract with **Alliance Housing**, North Somerset, for external decorations. Thank you and well done to all involved in securing these frameworks.

I am also pleased to see the pictures on page 7 of the completed **Jones Homes Solutions**, internal showroom, over at our building in George Smith Way, Yeovil. This is the first part of the plan with planning permission now secured to erect several conservatories on the forecourt soon for the public to visit. Well done to Mike and the team on their progress.

I would like to thank Keith Stone, Adrian Mitchell & Ellie Sibley who have been busy securing the renewal of our CHAS, EXOR and ACS ISO 9001 accreditations. These are important industry recognised accreditations that many of our clients insist that approved contractors have in place before they can tender for their work. These accreditations are important to our future success and help us to distinguish our company from the many others out there offering similar services.

Enjoy the newsletter and have a great summer.

WE DON'T JUST MAINTAIN THEM WE NOW BUILD THEM

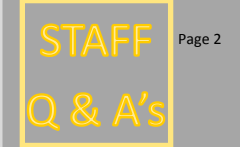
The Jones Building Group are pleased to announce the successful launch of the '**Jones Homes**' brand with an order book of £5M now confirmed and under contract. Whilst we have built a number of houses over the last 15 years through various client schemes, the most recent being a 12 house build/refurb scheme on behalf of **Bristol Community Land Trust**, we have not proactively sought to be involved with building new homes in a big way. Since the arrival of Martin Higgins in May 2015 we have successfully completed a contract to finish 59 units at Lufton on behalf of the **Yarlington Housing Group**. As a result of that success we have asked Martin to head up and create a new team under the Jones Homes brand which pleasingly has been successful in securing a number of projects with new clients. Whilst this not only means work for the direct Jones teams through our painting division, it will also create work for our sister group companies like **Davey Roofing (South West) Limited, Jones Homes Solutions/D Glass & Allied Scaffolding Limited**.

The picture below is one scheme where we are building 10 new homes and refurbishing the old building to provide 10 apartments for open market sale on behalf of **Tone MCC Developments** at the old Tone Vale Hospital in Cotford St Luke in Taunton.



Your planet needs you

Twitters from inside...



Personnel Updates

New Starters

- Simon Robinson**—Trainee Electrician (Bridgwater)
- Sarah Evans**—Administrator (Plymouth)
- Ryan Fox**—Electrician (Bridgwater)
- Phil Tupper**—Contract Administrator (Plymouth)
- Julie Foster**—Administrator (Yeovil)
- Chloe Wheeler**—Gas Co-ordinator (Plymouth)
- Tom Davidge**—Apprentice Plumber (Property Services)
- Claire Templeman-Smith** —Purchase Ledger Assistant (Yeovil)
- Hannah Townley**—Purchase Ledger Assistant (Yeovil)
- Andrew Wilson**—Site Manager (Construction)
- Martin Snell**—Contract Supervisor (Bridgwater)
- Liam Hempsey**—Telehandler (Jones' Homes)
- David Went**—Estimator (Construction)
- Andrew Chastney**—Site Manager (Jones' Homes)
- Karen Cudd**—Tenant Liaison Officer (Bridgwater)
- Christy Parsons**—Apprentice Administrator (Yeovil)
- John Cudd**—Administrator (Plymouth)
- Nicola Telford**—Marketing and Communications Manager (Yeovil)

Training

- Non Licensed Asbestos refresher** – Exeter Operatives
- Non Licensed Asbestos refresher** – Yeovil Operatives
- Asbestos Awareness** – Plymouth Operatives
- Asbestos Awareness** – Yeovil Operatives
- Non Licensed Asbestos** – Portishead & Bridgwater Operatives
- Unvented Hot Water** – Chris James, Mark Knight, Andy Machin & Brian Philmore
- Emergency First Aid** – Mark Sheffield, Neville Gould, Brett Hallett
- Towers** – Dan Meredith & Richard Broad
- SSSTS Refresher** – Mark Oliver

Pensions

We are now in our second year of the auto-enrolment pensions, if at any time you have any queries with your pension or would like a one to one meeting with a pension advisor please contact the HR Department who can arrange this for you.

New Arrivals

Congratulations to Jan Bovey and wife Sadie who welcomed baby Jaxson into the world in January.

Best wishes Jon Cottle and partner Lisa on the birth of their son Archie in June.

Chris Cioffi and partner Zoe became proud parents to baby Maddison on the 9th June and also got engaged!!! Congratulations to you both.



Pictured: Maddison

Congratulations to Richard and Rebecca Jones who, after being together for 9 years, married in April. They were married in the old town Viva Las Vegas Chapel during a holiday to New York and Las Vegas!



Our **Staff Questions and Answers** is back. We asked 3 of the Jones team the following 10 questions, please see their answers below.

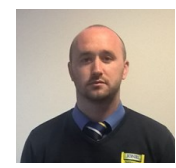
Questions:

1. What music do you listen to in your car?
2. What's your favourite food?
3. What do you do for fun?
4. What motivates you?
5. If a genie gave you a wish, what would you wish for?
6. TV show you never miss?
7. Nickname? (don't be shy)
8. Describe yourself in three words?
9. Who would you most like to have dinner with?
10. What do you most like to do to unwind?



Faye Hackling — Receptionist Bridgwater

1. Mostly 80's
2. Peanut Butter
3. Don't plan be spontaneous
4. To get to an end result properly
5. To bring back, just for one day, a 7 year old girl for a family friend who was sadly killed in a cycling accident a year ago in Weston.
6. Can't pay? We'll take it away!
7. Don't have one, but I used to have a CB radio and was called Charley Gray
8. Caring, dizzy and daft
9. Martin Luther King
10. Turn the music up loud and sing when no one is about!



Michael Whittington — Assistant Quantity Surveyor Portishead

1. Old Skool Rnb/Hip Hop
2. Chicken
3. Play football, Golf and cards (although I'm quite competitive and don't like losing)
4. Family
5. Bugatti Veyron
6. Game of Thrones
7. Where do I start...
8. Fun, friendly, outgoing
9. Sophia Bush
10. Watch films or sport



Geoff Dymond — Quantity Surveyor Yeovil

1. Jess Glynne/Olly Murs on Radio 2
2. Has to be quality fish and chips
3. Pre marriage??? Post marriage—play snooker and golf badly
4. Working with like-minded, positive people
5. For my twin daughters to live a long and happy life
6. Made in Chelsea (sad I know)
7. GEEZER as in "Dymond Geezer"
8. Enthusiastic, likeable and loyal
9. Apart from the wife, anyone who pays!!!
10. Cruising

Save the Date!

For all Yeovil based employees this year's venue for our Christmas party will be Yeovil Town Football Club on the 23rd December— more details to follow in September...



A message from **Mike Young**
D Glass & Jones Home Solutions Branch Manager

This year's commercial market has been very strong in the first quarter, with two large contracts for D Glass; one of which is now almost complete and the other is well underway. Works at **Westfield Academy** were completed in February with many extra works being added to the main contract. We have also completed another window & door replacement program for **Hastoe Rural** Housing and we are currently working on this year's contract for them.

We have been busy tendering multiple contracts across the South West and hope this continues. We currently have two commercial tenders in process which we hope to be successful on in coming months.

The **Jones Homes Solutions** brand is now fully up and running and we are actively marketing this brand to retail consumers.

Although the retail market has slowed over the past couple of months due to the EU referendum we believe that now a vote to leave has been confirmed the retail market will start to flourish again. We have already noticed a rise in web site and social media hits and hope this continues.

The biggest market at the moment in the retail sector is the **replacement conservatory roof market** and just last week I attended a launch event for the new **Ultraframe replacement roof system Ultra 380**, a system which has had excellent feedback from industry media. A preferred supplier we will receive marketing support packages and samples to allow us to sell these excellent products and we hope to take a share of this market in our area.



Our indoor showroom is now open and the planning permission for our outside show site has been passed. We will, over the next few months, be increasing our marketing to promote our range.

I would like to thank all my team for their efforts over the first six months of the year and we look forward to a great final six months of this year.



Quality is more important than quantity



A message from **Dave Smith**
Plymouth Manager

It's been a typical busy period for the Plymouth Branch over the past 6 months.

I would like to express my sincerest congratulations to Darren Lyon who was recently engaged to his fiancé Stacey, I, and the rest of the team, wish them both well for the future. Don't forget my invite as I could do with a new hat! And finally a big get well soon from all the team to Jess Lewin who is currently off sick after recovering from a serious health scare.

On the work front we recently completed an £800k window refurbishment at Chichester House on behalf of **Hastoe Housing Association**. The works involved the replacement of all the windows and on 72 flats on one of Plymouths tallest buildings. It was not without challenge but the dedication and hard work of all those involved, particularly **P M Builders**, ensured that the project was completed successfully and with excellent accolades from the residents. We now commence £120K electrical upgrades on the same flats a project which should be complete by the end of August 2016.



Pictured Above: Redhills Hospital site

On behalf of **Spectrum Housing** we completed a £70k external painting project at Astor Court in Plymouth, earlier than scheduled, and we recently completed a £100,000 external refurbishment of this listed site at Redhills Hospital site on behalf of **Sovereign Housing Association**.

Our ongoing projects include:

A £250k roof replacement scheme at Salisbury Road Primary School, on behalf of **Plymouth City Council**.

We recently won a £100K fit out project on behalf of **MACE Consultancy** at former student accommodation known as The Old Dairy in Plymouth.

I would like to thank all my teams in Cornwall, Plymouth, Exeter and Bridgwater to continue to deliver high quality day to day maintenance and servicing works in Gas, Electrical and general day to day maintenance on behalf of **Sovereign Housing**. We watch with interest the development of their pending partnership with Spectrum Housing in the months ahead.

We are also one of the primary contractors delivering responsive and quoted works on behalf of **Co-Operative stores** throughout the South West, in partnership with Integral Property Services and are the main contractor providing bathroom disabled adaptations on behalf of **West Devon, Teignbridge and South Hams Councils**.

All my team, both in the field and in the offices, never cease to amaze me. Despite different challenges every day, high volumes of phone calls and high workloads, it is their commitment and dedication to Jones Building Group which means that we continue to deliver the highest service standards possible on behalf of the group. I would like to express my thanks for all of their hard work throughout the last 6 months and long may our successes continue.



Pictured Above: The Old Dairy, Plymouth

Below is a selection of the projects my team is currently delivering, which will also be handed over this year;

Conversion of Block O, Portishead (£125k) — Converting existing accommodation into an evidence storage compound

Boringdon Hall, Plymouth (£4.6m) - New build Spa which will offer guests and day visitors access to the treatment facilities, gym, swimming pool and restaurant, for Gai Spa Developments.

We have also been awarded a £2.9m Contract to build a new sports pavilion in **Lockleaze by Bristol City Council**.



Pictured Above: Adelaide Place



Pictured Above: Boringdon Hall



A message from **Adrian Davies**
Construction Director

This year within our Construction Division we are continuing to focus on selective tendering. This is to ensure we continue to work collaboratively with our clients and within market sectors which support our vision of sustainable profitable growth. This year our Construction Division has successfully handed over;

Adelaide Place, Bristol (£6.4m) - New build development, 65 bed care home and 17 extra care apartments connected via a bridge for Bristol Care Home

325 Fishponds, Bristol (£1.5m) - 6 New build houses and conversion of existing primary school into 6 duplex properties for Bristol Community Land Trust

Sureway Transport, Bristol (£900k) - New build 14,000sqft warehouse and canopy, for Sureway Express Transport Limited

Welcome to David Went for joining the team!



A message from **Darren Robins**
Director, Plymouth & Portishead

Alliance Housing Association

We have recently been successful in securing **Alliance** for a further 7 years, this framework will mean we cover all areas of their housing stock, where before we shared with another contractor. The team of dedicated painter, decorators and carpenters are headed up by Mark Sheffield & Paul Harding as working supervisors. This contract will cover replacement fascia, soffits, gutters as well as general decorations and related repairs.

Homes In Sedgemoor

First years completed of a 5 years contract doing 5 star Decent Homes & Great Estates works. Works involve Kitchen, bathroom, heating, boiler, windows, doors & roof replacements on their general housing stock. There are large estate projects such as Moorlands, where we are re-roofing, replacement shed doors, fencing, paths & re-roofing. We welcome Martin Snell and Karen Cudd to the Bridgwater team.

Hill Crest Estate management (Stefan Gray, Nick Blackman)

We have recently completed phase 4 of High Kingsdown flats, brick replacement, concrete repairs and external decorations managed by Mark Sheffield & Ben Jeffs. We are currently proceeding with cleaning a large water front apartment block & villa building called The Crescent, this is off cherry pickers & due to complete at the start of August. We are also starting Glenavon, four storey Victorian apartments, works comprises of external repairs and decorations.

North Somerset popular holiday resort

Recently completed an external decorations & window, door replacement project by Tom White & Davey Jones. The client is very happy with the finish which has led to Tom White pricing more similar works for the end of the season.



Pictured Above: Moorlands

Pictured Below: North Somerset Holiday Resort



A message from **Martin Higgins**
Project Manager, Jones Homes

What a great year!

Firstly I would like to thank all of my team for their professionalism, dedication and hard work that has been put in over the last 12 months since my appointment in May 2015.

In my first year of Jones Homes we have successfully completed 27 shared ownership and 32 affordable dwellings at Lufton Village Yeovil in February for **Yarlington Housing Group Ltd**. Jones Homes has also successfully carried out various projects for **Abbey Manor Group Ltd** which has contributed to a great first year.

Pictured Below: Lufton Village



Jones Homes are pleased to have secured a very prestigious project in Cotford St Luke near Taunton for 10 apartment conversions and also 10 new build houses for **Tone MCC Development**. We have been tasked to complete the final phase of renovations to the existing building known as The Old Tone Vale Hospital. Jones Homes are also expecting to start 6 houses in South Cadbury for **Yarlington Housing Group Ltd** in the second half of 2016. I am also extremely proud to announce that Jones Homes have secured two projects for **Bournemouth City Council** to construct 6 Flats at Paddington Grove and 5 Houses at Cheshire Drive. This is a massive achievement, with work due to commence on site in July 2016 and will be completed at the end of March 2017. Jones Homes also has multiple projects at tender stage for the end of 2016, 2017 and going into 2018 ranging from £100,000 to £5m. Exciting times are ahead as we are hoping within my second year we will have our own Jones Homes Open Market Houses available, this is amazing for the Jones Building Group Ltd and the Jones Building Group Brand!



Pictured Above: Tone Vale

We have built some great relationships over the last year with existing and new clients, consultants, Sub-Contractors, Local Authorities, service providers and our own team at Jones Building Group Ltd, I would like the next year to carry on developing with these partnering relationships and ensure that they grow with the Jones Homes Brand.

Once again I would like to thank everyone for their hard work and to carry it on into the next year.



A message from Chris Austin
Exeter Director

Exeter City Council Kitchens— Works have dropped this year on a temporary basis, due to cut backs and money needed for other projects. Kitchens and bathrooms will run at 2 per week after April with a contract value of £1 million.

Exeter City Council Electrical Remedial Works—works involved carrying out ECR, then return and upgrade all cat 1 & 2; this is still ongoing but will end very soon and this contract is valued at £120,000

Exeter City Council Fire Doors— are still ongoing with the works involved including the removal of the flat entrance door and fitting a new half hour fire rated brit door; we fit about 20 per week with a contract value of £250,000

Exeter City Council Water Ingress— is due to end over the next 6 weeks, works involved included the removal of the old cavity wall insulation, re-fill wall insulation with new insulation, treat external brick work with a waterproof clear coating, rake out and repoint brick works. Contract value of £200,000

Royal Masonic Benevolent Institution Codrington Court—contract will be complete by end of July; these are a new client to Jones with works involved including the refurbishment bedrooms, wet rooms, kitchens and a reception area as well as renewing all timber decking to external areas, contract value of at £250,000

NPS, Agents for Devon City Council: 3 Schools—Project has just been complete after all three schools had new roof coverings - contract value of £200,000

Exeter City Council: Beacon lane Boundary wall—Included demolishing the old wall which was falling down, new foundations, a new wall, removing the slabbed paving stones and laying new tarmac. The contract has just been completed and has a contract value of £80,000

East Devon District Council: Summersby Close— Involved making use of the outhouse and extending it to the kitchen for venerable tenant, removing the bathroom and replacing it with a wet room. This is due to be completed at the end of June, contract value—£33,000



A message from Adrian Mitchell
Director

Health and Safety

The Building Safety Group continues to give support, guidance and information to the Jones Group including monthly site visits and reports. We are achieving very good ratings due to continued safety checks and monitoring by our managers.

All site safety folders have been updated and are available on the Biz Portal. Employees are now in possession of the Health and Safety at Work booklet.

We have an annual training budget which allows us to meet current health and safety regulations and our client's requirements. Regular toolbox talks are being carried out by our managers on various topics to suit the specific needs of each contract.

It is very encouraging to see many excellent monthly reports and I would like to thank the site managers and operatives for their commitment and co-operation.

Quality Assurance ISO 9001:2008



The half yearly audit, part of the annual 5 day requirement, was completed over 2 days in early June which included a site visit to one of our Bristol contracts plus a half day at our Portishead office and a full day at the Head Office in Yeovil.

Certification was achieved due to the commitment and cooperation of all members of our staff.

Customer satisfaction surveys, again this year, ranged from 80% to 95% and the comments by our clients were not only pleasing but are very helpful in maintaining a high standard in quality of service. The questionnaire results are shared with our managers and generate an element of competition which proves of benefit with improvement plans.



A message from Nigel Gillett
Painting Division

We carried out the external painting of the metal cladding to two of the warehouses at the Axminster branch of **Bradfords**. Works were carried out during March. This was the first painting contract that we have carried out on behalf of the Bradfords Group.

Also during the period between the last newsletter we have carried out and completed works for the following new clients. **Bradford's, Millstream, Homes in Sedgemoor, Magna Housing, Bournemouth Borough Council, SISC @ Screwfix, Palmers' breweries.**

We are also continuing to carry out works for **Hastoe Housing, Millfield School, Screwfix, Spectrum Housing, Circle Residential** and **Yeovil College**. We have also recently won new contracts with Magna Housing, Compton Property Management, Cognatum and Hewish Primary school

I would like to thank all involved with the painting team for their efforts over the past year.



Pictured: Brett Hallett, Jacob Matthews, Nick Stone & Mervyn Lewis at the Axminster Branch of Bradfords



A message from Chris Snell
Yarlington Contracts Manager, Yeovil

Yarlington—Yarlington Partnership continues well. Producing quality Kitchen, Bathroom and Wet Room installs. All completed within agreed timescales, receiving great customer feedback and compliments to the work force. Well done team.

Pictured below: Butleigh Primary School



Hastoe Housing Association—The **Hastoe** team continue to work hard meeting the needs of the day to day responsive works. They have also just completed the installation of 27 kitchens under planned works. All installed to a high standard with good resident feedback.

Butleigh Primary School – Recently completed toilet refurbishment. Lots of work under a restricted timescale. Great looking finished product and happy clients. Special thanks to Jerry Causer, Richard McElliott and Kieran Shore for putting in the hard work and hours needed to complete on time.



A message from Tim Davey
Davey Roofing Director

Davey Roofing continues to go from strength to strength.

New Accreditations:

NHBC Pride in the job supreme award- **C G Fry & Son Ltd**, Poundbury, Dorchester 2016-17SSIP

New contracts:

- Oakhill Surgery Extension, Radstock- **Winsley White Ltd**
- 13 houses, Tolpuddle- **C G Fry & Son Ltd**
- 60 houses, West Hendford, Yeovil- **Halsall Construction Ltd**
- 80 houses, Martock- **Halsall Construction Ltd**
- Re-Roofing 118 houses (Yarlington)- For **Jones Building Group**
- Phase 6&7 Putton Lane, Chickerell- **C G Fry & Son Ltd**
- Sector 3.32/35/39 Poundbury- **C G Fry & Son Ltd**
- Tone Vale, Cotford St Luke- For **Jones Building Group**

Works recently completed:

- 13 houses, Kilmington, Devon- **Halsall Construction Ltd**
- Dale Close & Dale valley Road, Poole- **C G Fry & Son Ltd**
- Strathmore House, Poundbury- **Zero C**
- Budmouth Mews, Weymouth- **C G Fry & Son Ltd**
- Section 1A, NE Quadrant, Poundbury- **Morrish Builders**
- Tail Mill, Merriott- **Zero C**



Pictured Above: Poundbury