

If you are looking after a friend or family member and you need some extra support, we are here to help



When a carer first contacts us, we go through a registration process to make sure we provide the most appropriate support. We can then progress your Emergency Card scheme application.



For more information about Swindon Carers Centre and the range of services we provide:  
[www.swindoncarers.org.uk](http://www.swindoncarers.org.uk)

Swindon Carers Centre provides information and support to carers of all ages in Swindon.

Please contact us to begin the Emergency Card application process.

Our opening hours are:  
Monday to Thursday  
9.30am to 4.30pm  
Friday 9.30am to 12 noon.



#### Swindon Carers Centre

Swindon Advice & Support Centre  
Sanford Street, Swindon, SN1 1QH

Telephone: 01793 531133

[carers@swindoncarers.org.uk](mailto:carers@swindoncarers.org.uk)

[www.swindoncarers.org.uk](http://www.swindoncarers.org.uk)

Charity No. 1061116

Company No. 3305621



# Carers Emergency Card Scheme

Do you worry about what would happen to the adult/child you look after, if you were taken ill or had an accident?

If so, the Emergency Card Scheme can offer you peace of mind.



We are here to help

## What is the Emergency Card Scheme?

The scheme offers you peace of mind, that if an emergency should occur, plans can be put into place quickly to support the adult/child you care for.

You develop your own emergency plan, with help from staff at Swindon Carers Centre if required. The plan will detail information about you and the adult/child you care for, and what you would want to happen if an emergency prevented you from carrying on with your caring responsibilities. For young carers under 16 the plan will show who will look after you in an emergency situation.



## Our Mission:

*To improve the well-being of people with caring responsibilities in and around Swindon, creating a community where carers are recognised, valued and supported*

Your details and emergency plan will be registered with the Urgent Care Centre, Great Western Hospital. You will be issued with a card similar to a credit card. The card has a unique number linking to your emergency plan and a 24-hour telephone number.

In an emergency anyone finding the card can call the number on the card and quote your unique number. Staff at the Urgent Care Centre would then ensure your emergency plan is put in place.

### How do I join the scheme?

After registering with Swindon Carers Centre (SCC), the first step is to complete an application form. The staff at SCC will review your form and contact you if any further information is required. If you have an existing emergency plan in place, we will ensure this is linked in to the scheme.

If you cannot nominate alternative contacts, or if the adult/child you care for has complex care needs, the staff can help you to develop an emergency plan. If there is no-one who can be contacted to take over some, or all, of your caring role, Social Services will make arrangements in an emergency.

**01793 531133**  
**carers@swindoncarers.org.uk**

## Emergency Card

To join the scheme, please fill in, detach and return this form to: **FREEPOST RTLS-JATH-KECC, Swindon Carers Centre, Sanford Street, Swindon, SN1 1QH**

Title:	
First Name:	
Surname:	
Address:	
Postcode:	
Home Phone:	
Mobile:	
Email:	
Please tick the box to consent to us holding this information on our database.	<input type="checkbox"/>
I am interested in the following service(s) (tick which one(s) is/are applicable)	
<b>Adult Carer Support</b> (If you are an adult caring for another adult)	<input type="checkbox"/>
<b>Parent Carer Support</b> (If you are an adult caring for a child)	<input type="checkbox"/>
<b>Young Adult Carer Support</b> (If you are aged 18-24 caring for an adult or child)	<input type="checkbox"/>
Where did you get this leaflet from?	

Please note that due to the high demand for our services, there is occasionally a waiting time of a few weeks before we can help