

## Pricing Structure

Valid from 17<sup>th</sup> July 2009

<b>Consultancy (per hour or part thereof)</b>		<b>Code</b>
On-site	£45	CT1
Off-site	£25	CT2
<b>Fixed-cost installation of stand alone workstations / laptops</b>		
Installation and configuration	£45	IS1
Installation and transfer of data and programs from old workstation / laptop*	£80	IS2
<b>Fixed-cost installation of networked workstations / laptops **</b>		
Installation and configuration	£70	IS3
Installation and transfer of data and programs from old workstation / laptop*	£138	IS4
<b>Fixed-cost installation of dedicated file servers (per day or part thereof)</b>		
New Microsoft based into new, unused network	£400	IS5
New Microsoft based into existing 'workgroup' and configuration of workstations	£425	IS6
New Microsoft based, replacing old server including data transfer and configuration of workstations	£450	IS7
<b>Fixed-cost installation of peripherals***</b>		
Network attached peripherals (routers, firewalls etc)	£60	IS8
External peripherals (printers, scanners etc)	£45	PL1
Internal peripherals (printers, scanners etc)	£50	PL2
<b>On-site Support (per hour or part thereof)</b>		
Workstation hardware fault diagnosis and repair****	£45	ONS1
Workstation operating system fault diagnosis and repair	£55	ONS2
Server hardware fault diagnosis and repair****	£60	ONS3
Server operating system fault diagnosis and repair	£85	ONS4
Peripheral diagnosis and repair****	£40	ONS5
<b>Off-site Support (per hour or part thereof)</b>		
Workstations	£30	OFS1
Servers	£45	OFS2
<b>Telephone support (per 5 minutes or part thereof)</b>		
Telephone support	£8	TS1
<b>Virus / Worm Infections</b>		
Diagnosis and removal	£65	VW1
Installation of anti-virus software	£48	VW2
<b>Labour for network cabling (per hour or part thereof) *****</b>		
Installation of new RJ45 network point	£60	NC1
Fault finding on Category 5 cabling	£75	NC2
<b>Materials for network cabling</b>		
Category 5 cable, terminated in patch panel and RJ45 wall socket	£28	NM1
Category 5 cable, terminated in RJ45 wall socket at both ends	£38	NM2
Category 5 cable, terminated in RJ45 plug at both ends	£20	NM3
<b>Travelling time (per half hour or part thereof)</b>	£10	TR1

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Payment terms are strictly seven days unless otherwise agreed

\*Program discs must be provided, and proof of a valid licence for program be demonstrated

\*\*Onto Microsoft network only

\*\*\*All necessary cables and fitting kits must be provided by client

\*\*\*\*Does not include parts

\*\*\*\*\*Subject to site survey