
Outside Service Processing System for XA

Main problem: How do you deal with your Outside Service Processors to efficiently track items that you send out for painting, finishing, or other services?

The solution: **The Outside Service Processing System for XA (via the Internet)**

The Outside Service Processing System for XA gives you visibility, tracking status, and control of manufactured parts requiring outside services. The system allows your OSP suppliers—via the web—to view and create the necessary transactions to process outside service parts, including:

- The creation of shippers for shipment to outside service suppliers
- The Acknowledgement from suppliers of item receipts *via a web portal*
- Advanced shipment notice of completion of parts including reporting defective parts and/or discrepancies
- Tracking return shipment and/or drop ship to another supplier or location
- Receipt of outside service parts
- Provide planned orders to suppliers for production planning purposes

Benefits: Easy and Efficient

The programs your supplier will participate in determine what they see in the website. For outside services, the supplier will want to manage shipments, but also see totals by:

- In Transit totals by part
- Discrepancy and Bad Part totals by part and reason code
- On site totals by part
- ASNs (completed parts) by part, shipper, completed date

Web/Portal Limit to Buyer/Plan... Search...

Outside Service Console (008739) RADIO SHACK

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Shipper #	ASN	Part Description	Due Date	Agent	Ph	Order Qty	Received	To Be Shipped	On ASN	Remaining
S000001	S000001/P000641 1107	KEYBOARD ERGO EA	06/03/2015	Douglas Earl	616.827.7472	1	0	1	1	0
S000001	S000001/P000641 1113	SOFTWARE, WIN NT SERVER EA	06/03/2015	Douglas Earl	616.827.7472	1	0	1	1	0
S000001	S000001/P000641 1113	DRIVE, 6.4GB EA	06/03/2015	Douglas Earl	616.827.7472	1	0	1	1	0
S000002	S000002/P000642 1300	KEYBOARD EA	Apr 23, 2015	Douglas Earl	616.827.7472	2	0	2	2	0
S000002	S000002/P000642 1300	MEMORY CHIP, 8 MB EA	Apr 23, 2015	Douglas Earl	616.827.7472	10	0	10	10	0
S000002	S000002/P000642 3002	DRIVE, 4.3GB EA	Apr 23, 2015	Douglas Earl	616.827.7472	2	0	2	2	0
S000002	S000002/P000642 3003	DRIVE, 6.4GB EA	Apr 23, 2015	Douglas Earl	616.827.7472	2	0	2	2	0
S000002	S000002/P000642 RF2003SERV	OUTSIDE SERVICE EA	May 10, 2015	Douglas Earl	616.827.7472	3	0	3	0	3

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Supplier Requirements Console MK & Associates Web/Supplier Management v4.2, All Rights Reserved

Registering an Outside Services Processor (supplier)

You control access to your data. Register suppliers in a quick 4-step procedure:

1. Find the supplier in the list of approved suppliers from XA.
2. Enter contact information and mark in which programs the supplier participates.
3. Enter a password.
4. Click Register and send the security email.

The system will send the supplier security information and instructions on how to access the web site. Users will then be able to communicate with your supplier through the web portal for services.

Edit Supplier

Name
*First Name: Rad
*Last Name: Shack
*Full Name: Rad Shack/mxc, shack@radioshack.com

Email
doug@notesxchange.net

Program
 Web/Forms Planning Quality Rating RFQ PO Requirements Outside Services

Web
 Not Registered Registered Temporary Primary

Password
Set Password Send Email Notification
Enter/Change:
Last Changed: Oct 15, 2014 7:51:05 AM

Purchase Agent
Douglas Earl/mxc

Supplier
ID #: 008739
RADIO SHACK
925 COUNTY RD E. EAST #170
MN | 55127
USA
Associate
Additional Accounts

Phone: 651-482-8009
Fax: 651-482-8328
XA Env: YY
To Date: 0.0
YTD: 28.47
Prev YTD: 0.0

Terms Code: 30
Terms:
Ship Via Code: 16
Ship Via:
Currency:

No more spreadsheets and double-keying. No more losing track of items that go “outside” for services. Fewer questions about discrepancies.

The typical process for tracking OSP items is terribly disjointed and disconnected. Finding the status of these items—or reconciling discrepancies—is usually a nightmare. Now there is a great solution for this important area of your business.

Call MKA to learn more about the web-based OSP System for XA!