

## **Quality Policy**

The purpose of the Compliance Management System is to ensure that the products and services provided to our customers consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs, and has set quantifiable goals with plans in place to ensure that they are improved year on year in accordance with BS EN ISO 9001 – Quality System requirements, BS EN ISO 14001 – Environmental Management Systems, BS ISO 45001 – Occupational Health and Safety Management System Requirements, BS 7499 Static Site Guarding and Mobile Patrol, BS 7984 Keyholding and Alarm Response and BS 7858 Screening and Vetting.

It is the policy of Triton Security & Facilities Management Limited to maintain, on a continual basis, an effectively managed Quality Assurance programme, which will assure customers that the services supplied conform to the laid down procedures or disciplines of the company, which will ensure that we meet the customers' needs and expectations.

The management of Triton Security & Facilities Management Limited is firmly committed satisfying all applicable requirements, to the procedures included in this manual, and the total participation of all personnel is mandatory.

The Compliance Manager is entrusted with the authority and responsibility for the control of the Compliance Management System.

This policy of Quality Assurance is in place to ensure that the overall organisational goals of the company are met and to this end this policy and its content will act as a framework for the setting of respective Quality Objectives

The goals of this company are to ensure that the best possible service is supplied to our valued clients, and that we are able to meet their needs and requirements as effectively and efficiently as possible and with motivated employees.

Our organisational goals are to ensure that the changes required within our documented management system to meet the requirements of ISO 9001, ISO 14001, BS ISO 45001, BS 7499, BS 7984 and BS 7858 are performed in a managed methodical way to ensure that the system is fully understood and implemented throughout the company.

Ashley Wood

Managing Director 03/2019