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Cloud Control
Hosting
Identity

Azure Managed Services For Synel

The Challenge:

Synel, a Microsoft Gold Partner independent software vendor (ISV) provide a range of reporting tools for businesses, local government and education. Their key product, TimeLOG is a web based service that helps to track employee attendance.

Synel saw that cloud flexibility would help their business scale whilst also offering cost efficiencies for infrastructure and management.

They needed a partner to help them migrate their existing software and services to the cloud while also providing a service that was reliable and could grow with them.



Synel's Requirements

Synel's TimeLOG software is to provide time and attendance reporting by businesses, local government and schools. Accurate reporting and uninterrupted access to data are essential to clients.

Additionally, as a fast growing business, it was essential that the chosen platform could scale over time to match their growth, allowing them to add new clients at a predictable cost.

Synel needed to work with a partner who could provide reliable support to their internal team and ensure that there was no skills gap for managing their new environment effectively.

In summary, Synel required the following from their cloud solution:

- ✓ Scalable platform that could grow with them
- ✓ Highly resilient environment
- ✓ Strong SLA for uptime and management
- ✓ Flexibility in delivery to manage costs





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Outcome

After a successful migration to the cloud, igroup's technical team helped optimise Synel's platform for the cloud, which contributed to cost savings.

Substantial cost savings were achieved by proactively managing resource levels for the Synel Cloud environment based on usage patterns throughout the day, and also optimisation of their TimeLOG software for cloud hosting to ensure that it ran smoothly.



Feedback

Most people wanted to charge me for the set up, but igroup did it for free and included it in the service. They were great throughout the whole process, and helped ensure a smooth migration to Azure.

Mark Kreeger

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