



EMSCognito Case Studies

Competitive Edge Consulting

IMPACT Masterclass™ Process Improvement



About Viridor

Viridor is one of the UK's leading companies specialising in the transformation of waste into renewable energy, raw materials and high quality recyclables. With a multifunctional team from Viridor's Manchester region, EMS Cognito facilitated an IMPACT Masterclass™ Programme in process improvement to make further improvements to existing high standards.

Andrew Bewicke, Area Manager MBT, Viridor
"Each day our staff carry out tasks that ensure we are compliant with our permits and procedures and Process Improvement provides a systematic and tested methodology that eliminates waste and streamlines processes, allowing you to direct effort to maximise benefits, work leaner, improve productivity and reduce costs."

Opportunity

As part of its continuous improvement vision, Viridor recognises the need to constantly challenge and eliminate non-value adding time and tasks from its operations. In this case, it was identified that production and maintenance team leaders were spending too much of their time on "hidden processes" thus limiting their time for value-adding activities.

Action

EMS Cognito facilitated an IMPACT Masterclass™ in Process Improvement involving a multifunctional team consisting of; human resources, training, quality, operations and maintenance. The masterclass process enabled the team to map out and fully understand current processes enabling them to see the waste. By collecting and using data, the team was able to identify opportunities for improvement and put together an action plan for realising the benefits.

Results

In addition to learning new skills the EMS Cognito IMPACT Masterclass™ Programme in Process Improvement allowed the team to eliminate more than one day per week of non-value adding activity from each maintenance and production team leaders weekly schedule. This 20% gain in available time means this group of people can now dedicate significantly more time to delivering continuous improvement strategies that keep Viridor as a leader in its sector.



EMS Cognito is a UK based, international business process improvement consultancy with a track record of helping leading global businesses in diverse industries gain competitive advantage through the application of Lean and Operational Excellence strategies.

IMPACT™ Programme

Improved Performance
And Cultural Transformation

Our IMPACT Programme™ is unique; it engages managers at a strategic level, identifying opportunities within operations to both increase profitability and add value for customers.

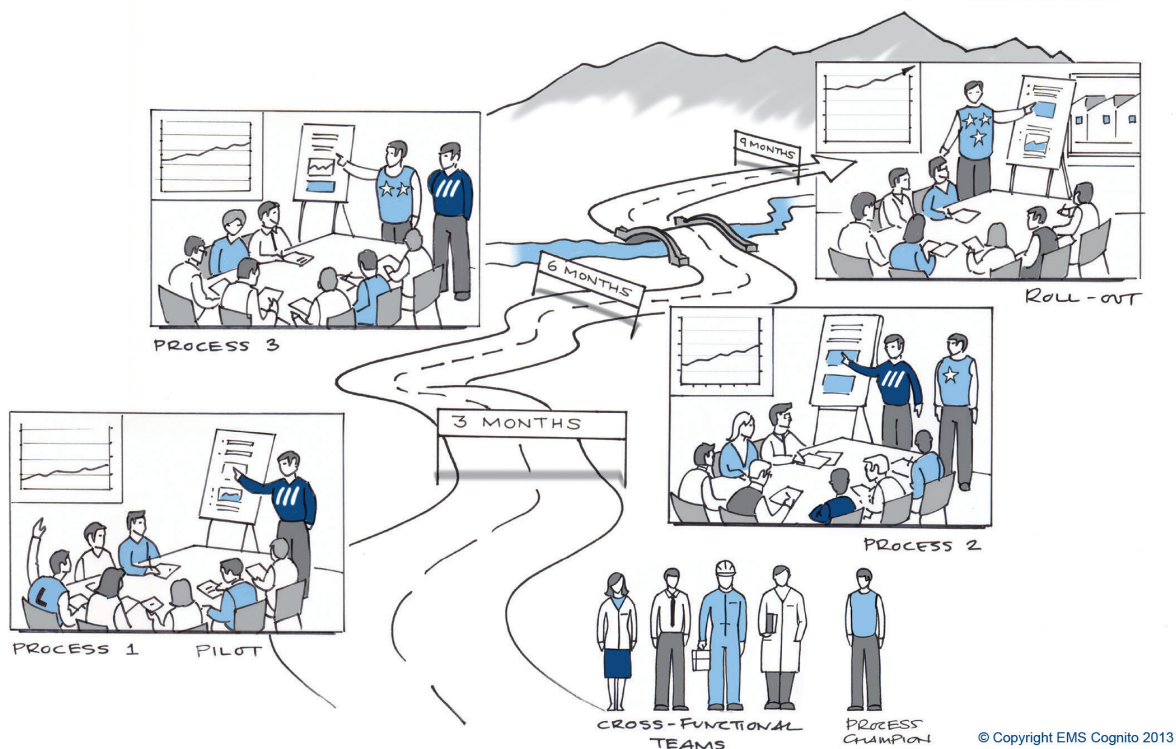
- Employs our own blend of methodologies
- Focuses in-depth on the most critical processes
- Produces early wins that gain momentum
- Transfers expertise to cross functional teams

IMPACT™ Masterclass

Improved Performance
And Cultural Transformation

IMPACT Masterclass™ is a unique implementation method that serves a central role in executing the strategy to achieve your operational goals. We design each IMPACT Masterclass™ around your company, your circumstances and your particular requirements.

IMPACT Programme™ - The Masterclass Approach to Implementation



Visit www.emscognito.co.uk/case-studies to read more examples of how we help clients get results. Call us on 0117 941 5373 or email info@emscognito.co.uk to find out how we can help you get more from your operation.