



Goodbye Winter...hello Spring!!

Welcome to the Spring 2016 edition of our newsletter. It's been a while since our Christmas update so we thought we would let you know about all that's been going on at Bonehill Lodge...

Some of you will be aware that we had our unannounced inspection from the Care Quality Commission on the 28^{TH} January. There are five areas which the inspectors rate care homes against, namely SAFE, EFFECTIVE, CARING, RESPONSIVE and WELL-LED. We are proud to announce that we received a "GOOD" rating in all five areas. In the Inspector's own words, getting the highest grade of outstanding is "like finding hen's teeth" so to get good in all areas is as much of an achievement as getting outstanding.

We are over the moon with this result, as it is proof of the excellent care provided by the team on a daily basis. The full report is available online, but we have also enclosed a summary with this newsletter. We would like to thank all of the team for their hard work and commitment and we are sure that it is set to continue into the future.

On a different subject we have some events coming up very soon with Easter on our doorstep. Our Easter Party will be on Sunday 27^{th} March (3 - 4pm) with music from Elvis and a raffle with light refreshments. Please feel free to pop in over Easter for a hot cross bun, or fresh cream scone and cup of tea from Friday onwards.

On to other events we have had some clothing sales recently, which have been a great success so we are hoping to book more in the diary. We will also be having regular visits from the ice cream man on a Wednesday afternoon to give us all a treat!! Due to popular demand Progressive Mobility will continue to visit each week to provide our residents with activities and light exercise.

Further down the field we will let you know about our summer activities, as we will be holding a number of events including our garden party, which has always been a huge success. Any ideas are always gratefully received.

With very best wishes,

From all of the Team at Bonehill Lodge