

Thank you for considering **First Business Water** to be your water and wastewater supplier



# About us

## First Business Water

Value for money  
transparent prices

Account  
management

Customer  
portal

Consolidated  
billing

Water  
Deck

**First Business Water** is a new innovative retailer. We offer a focused and proactive approach in managing your water usage and costs. We are motivated by customer service and making your water and wastewater supply as cost effective as possible. We have created a seamless process that makes switching your water and wastewater supply to us easy and pain free.

Our approach is simple and you will benefit from:

**Value for money transparent prices** - we simply pass on the wholesale charge to you at cost creating one transparent fee for the retail services we provide. This will give you the most competitive prices in the market and peace of mind.

**Account management** - we will provide you with a dedicated account manager complemented by our customer service team, helping you to avoid time wasted in resolving queries. You will also have access to your own dedicated online **Customer portal** - allowing you to download your invoices, raise, and track any issues.

**Consolidated billing** - we will provide you with one simple bill for all consumption and charges and if you have multiple business premises we can make life easier with a single consolidated bill.

**Water Deck** - the first innovative web-based platform that can help you to measure, compare and save. Easily understand water consumption and costs as well as automatic performance benchmarking.



Pinn House, 2 High Street,  
Pinner Middlesex HA5 5PW



0800-849-1342



[contactus@firstbusinesswater.co.uk](mailto:contactus@firstbusinesswater.co.uk)  
[www.firstbusinesswater.co.uk](http://www.firstbusinesswater.co.uk)

Save money on your water bills  
with **one transparent fixed**  
retail service charge



Choose our

# Wholesale Plus Product

**Wholesale Plus Product** - we simply pass through the wholesale charge and add a retail fee to reflect the services we provide - competitive and transparent.



Our **Retail Service Charge** includes meter reading, consolidated billing, access to leading online platform to monitor usage, and dealing with any issues related to your water supply.

**No contract lock-in** - if you are not satisfied with our service, simply provide us with 30 days prior notice and you are free to go without paying any termination penalty.



Our retail service charge is a **pre-agreed fee and not dependent on how much water you use**. Our ambition is to encourage you to use less water and save more money.



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Access your water consumption  
anytime everywhere - **automatic  
performance benchmarking**



# WaterDeck

MEASURE | COMPARE | SAVE



The first innovative  
web-based platform that  
helps you to understand,  
manage and monitor your  
actual water consumption

**WaterDeck** is an innovative online platform that gathers water consumption data from all your business premises, sync with the Cloud, so they are accessible from anywhere. Together with a user-friendly interface, available on both desktop and mobile application. With intelligent analytic functions, helping you to understand your consumption as well as automatically benchmark water efficiency performance against your sites or among peer industry benchmarks.

Co-developed by *First Business Water and Fabriq*

#### NEW LEVEL OF SAVINGS

Helps organisations save water, energy, environment, costs, and time with WaterDeck.

#### ACCESS WATER DATA ANYTIME EVERYWHERE

Manage and monitor your actual water consumption, costs, and historical data over time from mobile and desktop application.

#### EASILY CONNECT WITH AMR AND SMART METER

Make the most of real-time data. Also has a built-in function to attach an image of a water meter while uploading the meter reading.

#### AUTOMATIC PERFORMANCE BENCHMARKING

Simply shows results of the relative water efficiency performance. Along with in-depth analysis, benchmark your consumption against the best and typical practice.

#### COMPARE INTERNAL WATER EFFICIENCY PERFORMANCE

Greatest advantage for multi-site business with the internal benchmarking, compare and compete the effectiveness of your water efficiency campaign across your sites to encourage employees to be more efficient.

#### SIMPLY IDENTIFY LEAKAGES

WaterDeck keeps a record and tracks your water consumption over time, helping you to notice when the consumption changes, with built-in alerts highlighting when consumption is above a tolerance.

#### USER-FRIENDLY AND FREE OF CHARGE

Privilege service for First Business Water customers only - available on both desktop and mobile app version.



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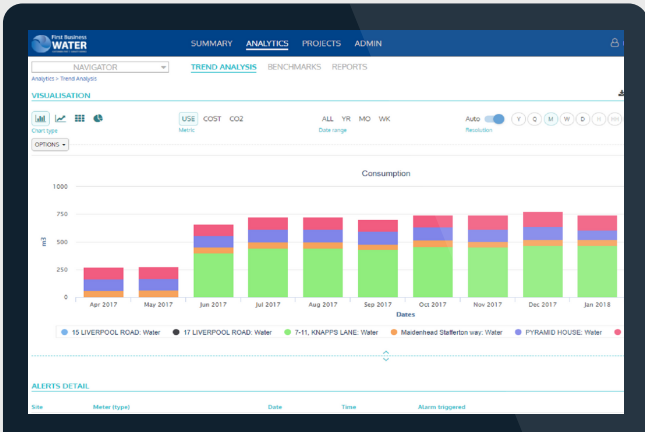


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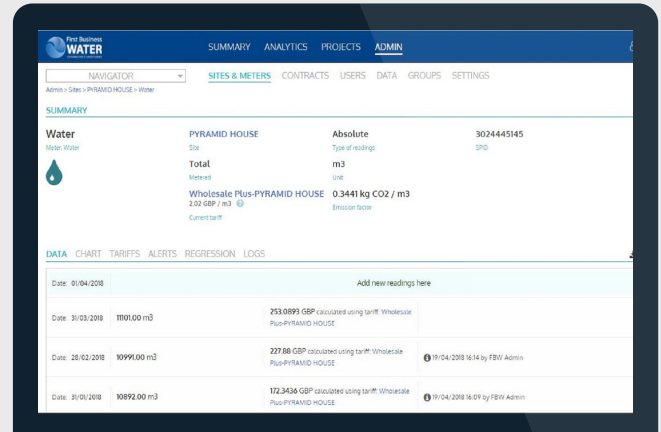


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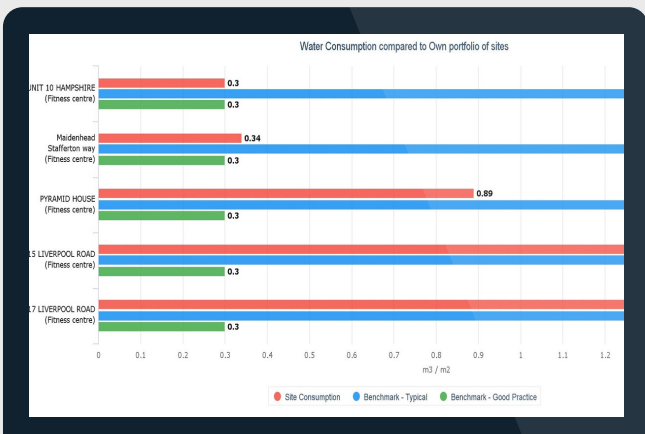
"WaterDeck helps us easily understand how much water is used across our sites to target our efficiency programme"



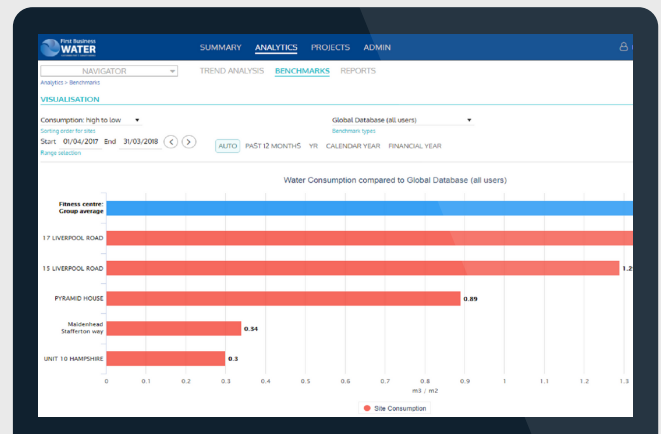
**VIEW CONSUMPTION FOR ALL SITES AT A GLANCE**  
Track water usage in real time (d/w/m/y/all). Automated AMR connection. Alerts when consumption above tolerance.



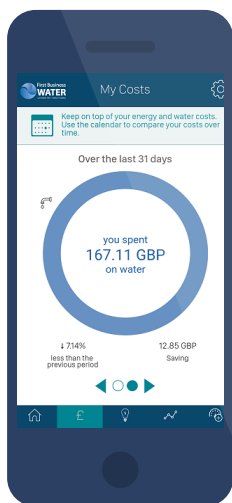
**COST TRACKING**  
Monitor water costs over time and compare with previous periods.



**BENCHMARKING**  
Sites benchmarked and ranked against other sites in portfolio by metric (i.e. m3 / per m2 of area).



**FBW BENCHMARKING**  
Benchmark beyond your portfolio, compare your consumption against the best and typical practices of peer FBW customers.



**MOBILE ACCESS FROM ANY WEB-CONNECTED DEVICE**  
*"Nothing could be simpler than this! we can quickly see key information like costs, performance, and usage data."*

**SUBMIT METER READING VIA THE MOBILE APP**  
*"No more hassle to submit meter readings! Unbelievable, just open the camera, snap it, and Done!"*

