



The Changing Places promoters including Mencap, PAMIS and The Scottish Government are campaigning for better-equipped and larger changing/toileting facilities for people with complex needs who often have a carer with them. A new British Standard BS8300, published in February 2009 also supports the provision of such facilities in all larger sites the public have access to including;

- Theme parks, zoos, hotels and leisure facilities
- Cultural and sporting venues
- Transport facilities including motorway services, airports, railway stations and car parks
- Civic sites such as libraries, courts, community halls
- Shopping centres and individual shops
- Medical facilities, hospitals, educational sites, universities,

Last year people with disabilities and their carers made over 11 million tourism trips. The improved toilet and changing facilities are aimed at helping to improve the quality of life for these and many other people like them, by increasing the range and choice of attractions, venues and facilities that they are able to visit.

As sponsor of the Changing Places campaign we are now able to help providers by offering;

- A comprehensive package of facility design
- Supply and installation of specialist equipment
- Service and maintenance of equipment
- Staff training on how to use the equipment
- An advisory service on other considerations including access, location, colour contrast requirements etc.

Information about the campaign can be found at www.changing-places.org.uk, whilst details about our equipment, which includes the Clos-o-Mat automatic wash/dry toilet can be found at www.clos-o-mat.com. I have enclosed a copy of our latest Changing Places resources catalogue in which some of our recent Changing Places projects have been detailed as case studies - if you do require any further help or information please don't hesitate to contact me.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'RT', is written over a light blue horizontal line.

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