

Communication
solutions that work
without excuse



Communications Experts

Comscentre is an Australian owned business communications service provider offering enterprise grade voice, data, video, LAN and WAN managed communications services. Through our comprehensive range of communications solutions we provide reduced complexity, reduced business costs and improved productivity.

Comscentre's unique One Touch Control solution amalgamates voice, video and data into one centralised fully managed service. This means our customers have one organisation, one contact point and one monthly bill for all their network and communication needs.

Specialising in communications solutions for mid-market and enterprise organisations, Comscentre has offices in Sydney, Melbourne, Brisbane, Perth, Adelaide and Asia.



Collaboration

Enabling businesses to collaborate via the world's leading platforms



Telco Services

Enterprise grade connectivity via traditional and modern voice and data solutions



Cloud and Managed Services

24/7 proactive monitoring via the One Touch Control platform



Australian Owned and Operated

Over 13 years' experience with an exceptional service culture



Comscentre exists to provide the communications networks that connect your staff to each other and to your customers. Communications that work without excuse so that your business can communicate better, allowing you to concentrate on making your business a better place for your staff and your customers.



Why Choose **Comscentre?**

Increased Productivity

We provide communications solutions that work without excuse so your business has the time and resources to fulfil your own mission

Choice

As a true aggregator of business communications services, we provide you with absolute choice of services

Scaleable

Our products and services can be scaled as your organisation grows

Reduced IT Costs

We can deliver a definite, measurable return on investment on your IT communications system

Support

Our phone and data systems are proactively managed and our support team are available any time

Reduced Complexity

We will remove the complexity from your telephony and data networks

Our Values

Our core values shape our culture and define our company's character. They guide how we behave and make decisions.

Integrity

Excellence

Respect

Satisfaction

Communication

Accountability

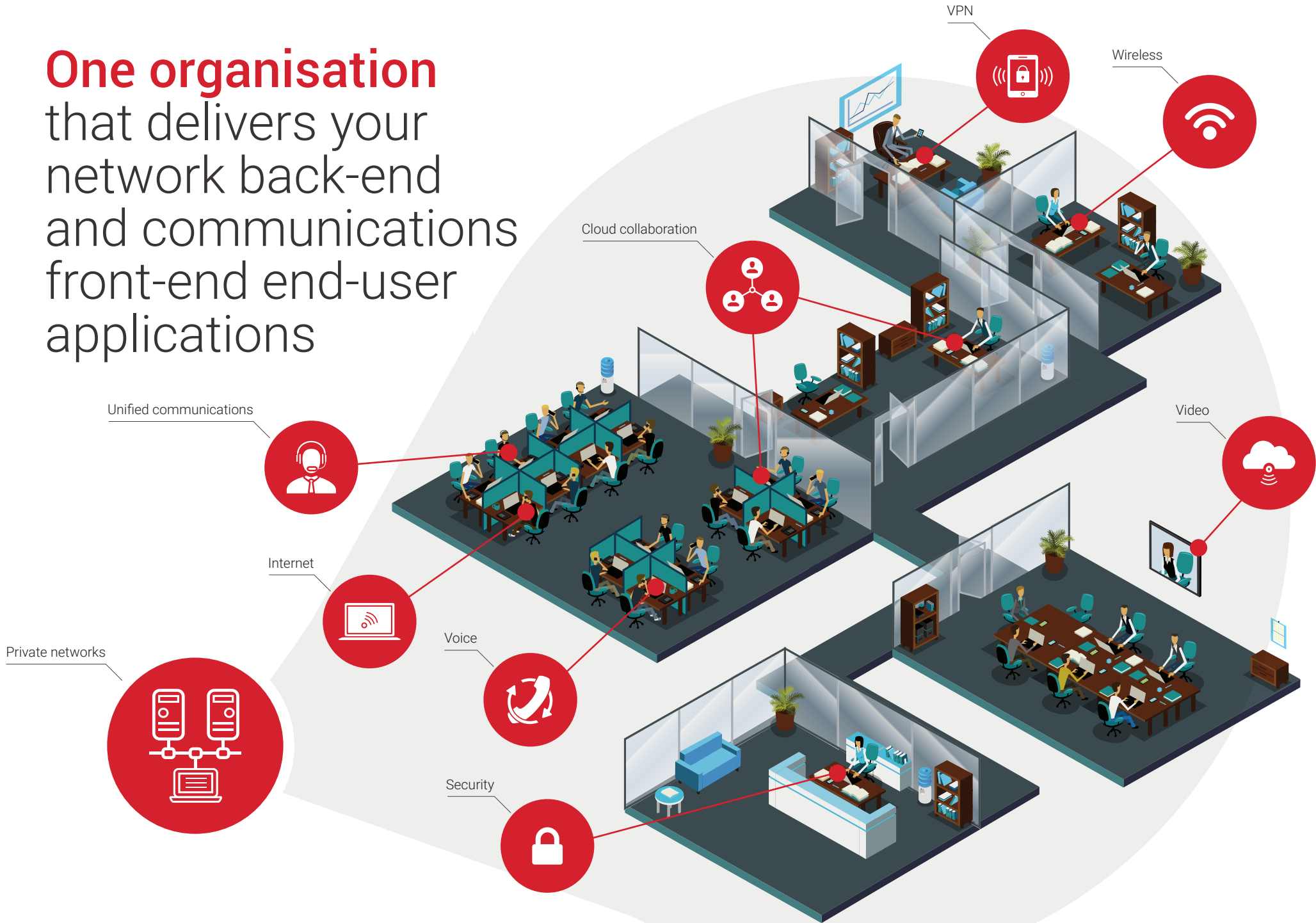
Flexible

Agile

Accessible

Accountable

One organisation that delivers your network back-end and communications front-end end-user applications



Communication Solutions



Telecommunications

- Voice
- Internet
- SIP
- Private networks
- Custom network solutions
- Data centres
- Cloud connect



Cloud and Managed Services

- Self-service portal
- Managed services
- Cloud UC
- Cloud security
- Third party cloud products
- 24x7x365 monitoring



Collaboration

- Unified communications
- UC accessories
- Routing, switching, wireless infrastructure
- Video infrastructure



2,700 locations under management
across 6 countries

350 networks under
management

27,000 devices under
management





One Touch Control








One Touch Control is a wholly owned and internally developed platform presenting disparate services from multiple carriers as a single unified solution within a standardised service management portal.

OTC integrates all of your major finance, billing, provisioning, help-desk and network operations systems into a unified, seamless management and reporting interface and customer portal.

Through One Touch Control, Comscentre provides customers with one supplier, one bill and one number to call for all support for voice, video, UC and data services.

Network Reliability

The Comcentre Network is a highly resilient MPLS network with multiple Points of Presence (PoPs) in capital cities throughout Australia and Asia meshed together into a highly resilient core. Comcentre's ultra reliable, highly secure network delivers voice, video and data traffic to all of your sites.

-  National MPLS network with dual PoPs in all major Australian capital cities, NZ, Hong Kong and Manilla
-  Multiple paths and a range of Tier 1 carriers ensure maximum redundancy
-  Carrier agnostic aggregating the 'last mile' services of all major telcos in the country allowing for best of breed design and carrier/technology redundancy
-  The network is designed and built to carry real-time, business critical applications - voice and video
-  99.999 uptime on core network
-  Uncontended core network
-  Three network operation centres





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