

Whenever necessary or requested, the Care Centre's Social Worker can provide help and support to residents and/or their families with:

- Understanding placement and admission processes in Long Term Care (LTC).
- Coping with adjustments associated with living in a LTC facility.
- Facilitating conversations and resolution of issues/concerns between resident, family, staff, facility and/or other communication barriers, as may be appropriate.
- Coping with losses associated with aging and disease processes (e.g. dementia).
- Coping with the dying process, preparing for approaching death and death.
- Applying for pensions and benefits.
- Assisting with or making referrals for appropriate financial assistance (i.e. AISH, CPP, OAS, GIS, ASB, Income Support, Hardship Funding).
- ▼ Facilitating conversations about Involuntary Separation of Income and/or Informal
 Trusteeship
- Undertakings to administer benefits under the Alberta Seniors Act, Old Age Security Act, and/or the Canada Pension Plan
- ▼ Facilitating referrals Personal Directive (PD), Enduring Power of Attorney (EPA), Guardianship and/or Trusteeship.
- Facilitating Guardianship and/or Trusteeship applications.
- ▼ Initiating referrals to the Office of the Public Guardian (OPG) and/or the Office of the Public Trustee (OPT) whenever applicable.
- Facilitating assistance with financial problems, including neglect and/or abuse.

Intercare employees are not permitted to be involved with or witness any personal, legal or contractual documents for residents including, but not limited to: Personal Directives (PDs), Enduring Power of Attorneys (EPAs) and Wills.

It is the sole responsibility of the resident and/or guardian and/or responsible party to arrange legal counsel and public witnesses for the signing/witnessing of any legal documents.

If you have any questions or require further assistance, please do not hesitate to contact the Care Centre's **Social Worker** (Annabelle Lerida) by calling 403-252-0141 ext.311; or via email at: alerida@intercarecorpgroup.com