



We ARE Your Delivery Savings Advisors

“We Guarantee To Deliver Your Shipment On
Time And At The Lowest Possible Price!”





Why Choose Us

“We implement a 7-point delivery efficiency system to ensure your shipment arrives on time and at the lowest possible price...

GUARANTEED!”

7 Point Delivery Efficiency System



1

We have friendly, live attendants, to quickly answer your call and provide solutions to all your inquiries.

2

Provide detailed, customized quotes that gives you the most cost-effective solution.

3

Our Delivery Specialists make your package their priority and always “handle with care”.

4

With the purchase of any delivery, you will also get added bonuses and special offers

5

Reliable Delivery utilizes the latest technology and customer specific, driver training to ensure a ‘no fail’ environment in servicing to your company’s delivery needs.

6

We Care. Our Delivery Specialists will follow-up with you within 24 hours to ensure all delivery expectations were not only met but exceeded.

7

Your driver will arrive in Reliable Delivery uniform equipped with company ID badge and fully trained to service your specific delivery needs.

Expedited Delivery Service Options

Timed Services Begin at the Customer's Stated "Ready Time" Through Shipment's Delivery

30

MINUTES

1

HOUR

2

HOUR

TRIPLE RUSH SERVICE

30 Minute Delivery (1-29 Miles)

45 Minute Delivery Service for (30-59 Miles)

DOUBLE RUSH SERVICE

1 Hour Delivery (1-29 Miles)

90 Minute Delivery Service for (30-59 Miles)

RUSH SERVICE

2 Hour Delivery (1-29 Miles)

3 Hour Delivery Service for (30-59 Miles)

Reliable Delivery

WAREHOUSING & LOGISTICS SERVICES

- Regional Distribution Fulfillment
- Services Long/Short Term Storage
- Hub and Spoke Delivery



DETROIT

65,000 Square Feet
Temperature
Controlled
24/7/365 Secured

ANN ARBOR

3,000 Square Feet
Temperature
Controlled
24/7/365 Secured

GRAND RAPIDS

18,000 Square Feet
Temperature
Controlled
24/7/365 Secured

FLINT

7,000 Square Feet
Temperature
Controlled
24/7/365 Secured

LANSING

3,000 Square Feet
Temperature
Controlled
24/7/365 Secured

TOLEDO

3,500 Square Feet
Temperature
Controlled
24/7/365 Secured



Top 10 Reasons Why To Choose *Reliable Delivery*

1. Our Money Back Guarantee

It's simple - Your package will arrive "ON TIME" or your delivery is FREE!

2. Over 10,000+ Happy Clients

Since 2001, Reliable Delivery has successfully serviced over 10,000 clients. (Some of our customer testimonials are listed below).

3. OVER 7 MILLION Successful DELIVERIES

We have a proven delivery model and over 20 years of service history that has allowed us to successfully complete over 7 million shipments.

4. Peace Of Mind

On time or it's "on us"!



RELIABLE DELIVERY SPECIALISTS



✓ Signed Business Associate Agreement for HIPAA Compliance
✓ TSA Compliant
✓ Haz Mat Awareness Training
✓ IATA Dangerous Goods Training
✓ Specimen Handling Certification
✓ Blood borne Pathogen Certification
✓ Clean Motor Vehicle Report
✓ Drug Screening
✓ Clear Background Check
✓ CPR Training

5. All Drivers Complete a Checklist of Driver Certification Training and are Thoroughly Vetted to Ensure the Best Possible Delivery Experience.

6. Customer Care Delivery Specialist

Our specialists take extra care in your delivery needs and have a “no fail” attitude to ensure we provide a quick customized solution.

7. FASTEST DELIVERY SOLUTION

We cover Michigan & Ohio and offer deliveries from 30 minutes to 2 hours at the lowest possible rate.

8. 24/7/365 SERVICE

We are available 24 hours a day, 7 days a week and 365 days of the year. Rain, shine, sleet or hail, we're there for you and your delivery needs!



9. We Care About Our Community

Our team has been involved in community events such as our annual participation in the Breast Cancer Walk, Thanksgiving Food Drive, Adopt A Family at Christmas, Toys for Tots and many more!

10. CUSTOMIZED PRICE SOLUTION

Our team will provide the most cost effective rate for your delivery needs. If your delivery opportunity is consistent, Reliable Delivery can customize your rate and lock in place for sustained cost savings.



CLIENT SUCCESS STORIES

“Your driver was very kind and courteous at one of his drops and our customer called in to let us know how great of a job he did on their delivery.”

[Health Care Company](#)

“I wanted to compliment your driver, Ray on going above and beyond for his mother who is currently a patient of your healthcare client which sent you to deliver her medication. The world is a better place because of people like your driver, Ray. I don't have enough good things to say about him.”

[Home Infusion Company](#)

“Today our manager and one of our long-term care, project specialists met with your driver and wanted to pass along a message about Reliable. We feel you guys have done a really good job since 2010 and we wanted to thank you for that”

[Specialized Pharmacy](#)





“Kudos to your driver, Derrick. One of our reps called to say how awesome he was, there were issues with their product before it arrived to them and the driver was patient and allowed the rep to count all items and inspect everything.”

[Pharmaceutical Manufacturing Client](#)

“Your Driver is always on time, friendly, and even in the rain he does all the work unloading so I don’t have to get wet, he’s awesome. Please thank him for all his hard work!”

[Pharmaceutical Sales Rep And Client](#)

“Thank you for sending your driver today to help us out! He just completed the route we had for him and it was a pleasure working with him. Thanks again!”

[Airgas](#)





“Reliable’s driver (Larry) was extremely kind and professional. Larry was a pleasure to work with!”

[3rd Party Logistics Provider and Client](#)

“Job well done last night. We haven’t used Reliable Delivery in quite a while but they reinstated their account and called in a job”. The gentleman who took the order in Detroit (Nick) was very courteous and prompt.”

[Home Infusion & Home Health Care Client](#)

“Reliable Delivery’s driver (Patrick) was very nice, pleasant and respectful; he did a great job!”

[Health Care Organization and Client](#)

“I have worked with and have personal had conversations with Jamie in Reliable Delivery’s Grand Rapids office and he is great to work with.”

[National 3PL Logistics Provider and Client](#)

*Reliable
Delivery*TM

*Reliable
Delivery*[™]



Do you want your shipment guaranteed to be delivered on time and at the lowest possible price?

**BOOK YOUR
“*Reliable Delivery*”
TODAY**

Call 1-877- 959-7913

Call NOW and one of our Reliable Delivery Experts will walk you through your first, successful order with us. Delivered on time, guaranteed!

