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# Fire Safety Regulation Enforcement Notices

..... and how to  
avoid them



# When Your Fire Alarm Activates

- Is there a communication link to the emergency services?
- Are you alerted if this link fails?
- Can fire alarm signals still be delivered when this link fails?
- Can fire signals be prioritised when the link is busy?
- Is the link EN50131/36 compliant?

If you answer No to ANY of the above  
.....then you

may be at risk.



## Operator of fire-hit care home fined £400,000 for putting residents' lives at risk



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### Care home criticised over fire safety

8 CQC places it in special measures

#### RELATED RESOURCES

Fire Safety Law leaflet.pdf  
23 JUNE 2015

Guidance Fire Safety Signs and Notices

Fact File 19 Fire Risk Assessments

#### RELATED NEWS

Global fire extinguisher market to hit \$5 billion

ment agents



standards.

lead to

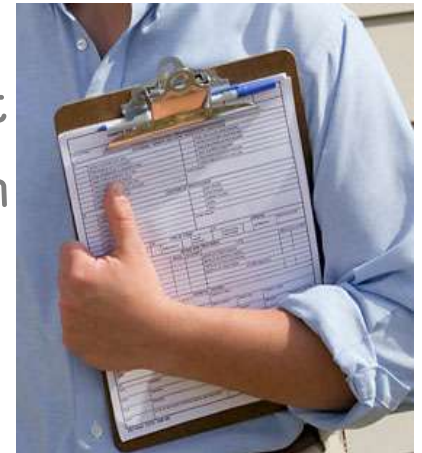
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- Insuffi
- an ENFO
- Failure
- impriso

## Is My Fire System Adequate?

- Simply having the correct fire alarm installation is not always sufficient.
- Must ensure that a suitable means of alerting the Fire and Rescue Services is available at all times.
- Risks of failure in the method of communication needs to be taken into account.
- A comprehensive Fire Risk Assessment should take these issues into account.



The Company Secretary  
[redacted] Group Limited

London  
SE1 [redacted]

London Fire and Emergency Planning  
Authority runs the London Fire Brigade

Date 31<sup>st</sup> March 2015  
Our Ref 04/190272/RP

CONNECTED • SECURE • LIVE

### ENFORCEMENT NOTICE

Notice requiring steps to be taken under Article 30 of the  
Regulatory Reform (Fire Safety) Order 2005

TO :

Name: [redacted] Group Limited

Address: [redacted] London, SE1 [redacted]

Concerning Premises at: [redacted] House, [redacted] Street, Hackney, London EC1V [redacted]

I Neil Orbell, Assistant Commissioner (Fire Safety Regulation) on behalf of the London Fire & Emergency Planning Authority (the Authority) hereby give you notice that the Authority is of the opinion that you, as a person being under an obligation to do so, have failed to comply with the duties placed upon you by the Regulatory Reform (Fire Safety) Order 2005 (the Order) in respect of the above named premises, the relevant persons who may be on the premises or who may be affected by a fire on the premises.

The matters which, in the opinion of the Authority, constitute the failure(s) to comply with the Order are specified in the schedule attached to this notice.

The relevant extracts of the legislation are attached.

The Authority is further of the opinion that the steps identified in the schedule to this notice must be taken to remedy the specified failure(s) to comply with the Order.

Unless the steps identified in the schedule attached to this notice have been complied with, or such other steps are taken to remedy the failures in consultation with the Authority, you will be deemed not to have complied with this notice.

There may be suitable alternative safety measures, to those detailed in this notice that would meet the requirements of the order. If you wish to propose or discuss any alternative measures you should contact the person named below, before you take any action, to ensure that your proposed measures will be deemed satisfactory by the Authority.

# Corrective actions as outlined in Enforcement Notices:

*“Fire Alarm signals transmitted to an ARC (Alarm Receiving - or Monitoring - Centre) via a Social Alarm system cannot be delayed by other signals originating from the premises of fire or elsewhere.”*

Delays in alerting the Fire Brigade are inevitable when Telecare systems share the same communication method as the Fire Alarm



**DELAYED**

# Corrective actions as outlined in Enforcement Notices:

*“Fire Alarm signals can be distinguished from other alarm signals at the ARC. This is pertinent when the Fire Alarm system is integrated with Social Alarm systems sharing a single communications link to the ARC”*

If Telecare and Fire Alarms share the same telephone line a Fire call cannot be distinguished if a resident call is already in progress, unless this call is

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# Corrective actions as outlined in Enforcement Notices:

*“The transmission path is continuously monitored so failures in the path can be identified quickly and action taken (as per EN50131/36) so minimising the downtime of the system”*

If Telecare and Fire Alarms share the same telephone line and the line fails there is no method of indicating this at the control room.



# Corrective actions as outlined in Enforcement Notices:



*“The effect of the reliability of the automatic transmission facility is considered (e.g. the effect of fire on the communication lines and equipment)”*

Fire alarm signalling must be fitted, maintained and tested to comply with EN54 (EN50136).



# How to Avoid Enforcement Notices

- Some products or services may provide answers to individual areas of non-compliance.
- Most of these will be expensive, complex and only give partial fixes.
- The typical Telecare or Warden Call system is not suitable for the safe and secure transmission of Fire Alarm signals.
- CSL DualCom SafeLink provides all the answers

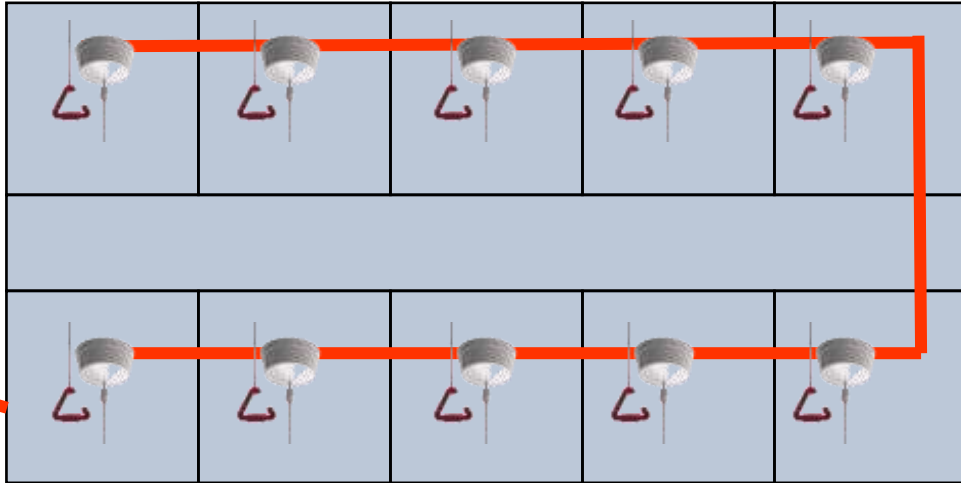


# Scheme equipment

SafeLink



Residents



Monitoring Centre



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MONITORED BY  
**DualCom SafeLink**  
CRITICAL SYSTEM COMMUNICATION



DO NOT TAMPER WITH THIS DEVICE - AUTHORISED ACCESS ONLY  
[WWW.CSLDUAL.COM/HEALTH](http://WWW.CSLDUAL.COM/HEALTH)

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