

## Privacy Policy

Manipal Technologies Limited ("us", "we", or "our") operates the [www.manipaltechnologies.com](http://www.manipaltechnologies.com) website.

This Privacy Policy (“**Policy**”) explains how Manipal Technologies Limited (“**MTL**”) collects, uses, shares and protects information of users (“**You**”) through its website located at the URL ‘[www.manipaltechnologies.com](http://www.manipaltechnologies.com)’ (“**Platform**”).

MTL is committed to protecting your privacy and has therefore, provided this Policy to familiarize You with the manner in which MTL uses the information disclosed by You to MTL.

The terms of the Policy shall govern your use of the Platform. This Policy shall be construed in compliance with Information Technology Act, 2000 as amended from time to time and read with Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011.

WE USE YOUR DATA TO PROVIDE AND IMPROVE THE SERVICE. BY ACCESSING AND USING THE PLATFORM AND AVAILING THE SERVICES OFFERED BY MTL THROUGH THE PLATFORM, YOU AGREE TO THE COLLECTION AND USE OF INFORMATION IN ACCORDANCE WITH THIS POLICY. UNLESS OTHERWISE DEFINED IN THIS PRIVACY POLICY, TERMS USED IN THIS PRIVACY POLICY HAVE THE SAME MEANINGS AS IN OUR TERMS AND CONDITIONS, ACCESSIBLE FROM [WWW.MANIPALTECHNOLOGIES.COM](http://WWW.MANIPALTECHNOLOGIES.COM). THIS PLATFORM IS NOT INTENDED FOR USERS LOCATED IN THE EUROPEAN UNION. IF YOU ARE RESIDING IN THE EUROPEAN UNION, PLEASE DO NOT PROCEED FURTHER ON THIS PLATFORM. PLEASE NOTE THAT ANY CONTINUED USE OF THIS PLATFORM SHALL CONSTITUTE A WAIVER OF YOUR RIGHTS UNDER THE GENERAL DATA PROTECTION REGULATION.

MTL reserves the right to change, modify or remove portions of this Policy at any time. MTL recommends that You review this Policy periodically to ensure that You are aware of the current privacy practices. MTL may notify You of the modifications to the Policy on Your use of the Platform or in any other manner as MTL may deem fit. Your continued use of the Platform after the amendment to the Policy will be deemed acceptance of the modifications thereof.

### 1. **Collection**

#### 1.1 **Information MTL may collect:**

For the purposes of this privacy statement, 'Personal Information' is any data which relates to an individual who may be identified from that data, or from a combination of a set of data, and other information which is in possession of MTL. In general, you may browse our website without providing any Personal Information about yourself. However, we collect certain information such as

- a. **Personal Information:** You may be required to provide certain information such as Your name, mobile number and any other details capable of identifying You (“**Information**”) for the provision of the Services to You *via* the Platform. MTL collects only such Personal Information that MTL believes to be relevant and is required to understand You or Your interests and for the provision of the Services.
- b. **Non-Personal Information:** MTL may collect technical data such as the IP address of Your device, device ID, the IMEI of Your mobile device, IMSI of Your SIM, etc. As this will not contain any personally identifiable information, MTL may use this Non-Personal Information in any manner as MTL deems fit.
- c. **Cookies and Usage Data:**
  - i. **Usage Data** We may also collect information how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data
  - ii. **Tracking & Cookies Data** We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.
  - iii. **Cookies** are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyse our Service.
  - iv. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service
  - v. **Examples of Cookies we use:**
    - **Session Cookies.** We use Session Cookies to operate our Service.
    - **Preference Cookies.** We use Preference Cookies to remember your preferences and various settings.
    - **Security Cookies.** We use Security Cookies for security purposes.

## 2. **Use of Information by MTL**

- 2.1. The Information provided by You to MTL will be kept confidential to the maximum possible extent, and may be used for a number of purposes connected with MTL’s business operations which may include the following:

- a) To provide and maintain the Service
- b) To notify you about changes to our Service
- c) to provide better usability, troubleshooting and site maintenance
- d) To allow you to participate in interactive features of our Service when you choose to do so
- e) To provide customer care and support
- f) To provide analysis or valuable information so that we can improve the Service
- g) To monitor the usage of the Service
- h) To detect, prevent and address technical issues
- i) dealing with requests, enquiries and complaints and customer related activities;
- j) to provide access to desirable content based on your preferences.
- k) marketing products and services and data analysis, including for providing advertisements and surveys of relevance to You;
- l) personalizing and enhancing Your experience while using the Platform by presenting products and offers tailored to You; and
- m) abiding with laws and law enforcement / regulatory requests.

### 3. **Disclosure**

3.1. by accessing this website, you hereby give your express consent to share your Personal Information within:

- MTL or with any of its subsidiaries;
- Business partners;
- Service vendors;
- Authorized third-party agents; or
- Contractors.

3.2. Additionally, Your consent may be implicit or implied or through course of conduct as necessary or appropriate or where the Information may be disclosed as follows: (a) in any manner permitted under applicable law, including laws outside Your country of residence; (b) to comply with legal process whether local or foreign; (c) to respond to requests from public and government authorities, including public and government authorities outside Your country of residence; (d) to enforce the terms and conditions of the Platform; (e) to protect MTL's rights, privacy, safety or property, and/or that of MTL's affiliates, You or others; and (f) to allow MTL to pursue available remedies or limit the damages that MTL may sustain.

### 4. **Google Analytics**

4.1. Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

4.2. you can opt-out of having made your activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about

visits activity.

- 4.3. For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <https://policies.google.com/privacy?hl=en>

## 5. **Links to Other Sites**

- 5.1. Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.
- 5.2. We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

## 6. **Children's Privacy**

- 6.1. Our Service does not address anyone under the age of 18 ("Children").
- 6.2. We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

## 7. **Information Security and Storage**

- 7.1. MTL uses reasonable security measures, at the minimum those mandated under Information Technology Act, 2000 as amended and read with Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011, to safeguard and protect Your data and information. MTL has adopted reasonable security practices and procedures, in line with IS/ISO/IEC 27001, to include, strategic, operational, managerial, technical, and physical security controls to safeguard and protect Your data and information. MTL has implemented such measures, as stated above, to protect against unauthorized access to, and unlawful interception of Your Information. However, security risk cannot be completely eliminated while using the internet. You accept the inherent security implications of providing information over the internet and agree not to hold MTL responsible for any breach of security or the disclosure of personal information unless MTL has been grossly and willfully negligent.
- 7.2. Notwithstanding anything contained in this Policy or elsewhere, MTL shall be under no liability whatsoever in case of occurrence of a force majeure event, including in case of non-availability of any portion of the Platform and/or the Services occasioned by any act of God, war, disease, revolution, riot, civil commotion, strike, lockout, flood, fire, failure of any public utility, man-made disaster, infrastructure failure, technology outages, failure of technology integration of partners or any other cause whatsoever, beyond the control of MTL. Further, in case of a force majeure event, MTL shall not be liable for any breach of security or loss of data / Information or any Content uploaded by You to the Platform.

- 7.3. Our Retention of Personal Data : MTL shall retain personal data for as long as necessary to provide the access to and use of the website, or for other essential purposes such as complying with our legal obligations, resolving disputes and enforcing our agreements. Because these needs can vary for different data types and purposes, actual retention periods can vary significantly.

## **8. Governing Law and Jurisdiction**

Any dispute over privacy issues will be subject to this Policy, the Terms of Service, and the law of the Republic of India. Courts in Bangalore, Karnataka alone shall have exclusive jurisdiction to hear disputes arising out of this Policy.

If You have questions or concerns about this Policy, please contact at the below mentioned details:

Manipal Technologies Limited (H.O.)  
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