

RETURNS FORM



NAME _____
ORDER NO. _____
ORDER DATE _____
EMAIL _____

If you are not happy with your order for any reason, we'll be happy to take the goods back as long as they are unworn and they still have the labels attached within 14 days of receiving your order. Please complete and enclose this form with your returned goods.

QTY	DESCRIPTION	SIZE	COLOUR	REFUND / EXCHANGE	REASON CODE	NEW SIZE
				<input type="checkbox"/> <input type="checkbox"/>		
				<input type="checkbox"/> <input type="checkbox"/>		
				<input type="checkbox"/> <input type="checkbox"/>		
				<input type="checkbox"/> <input type="checkbox"/>		
				<input type="checkbox"/> <input type="checkbox"/>		

REASON CODE	COMMENTS
<ol style="list-style-type: none">1. Wrong size2. Incorrect item received (please explain)3. Looks different to image on site4. Quality issue/fault (please explain)5. Other (please explain)	

HOW TO RETURN TO US:	IMPORTANT NOTES:
<p><i>We offer free returns in the EU through our shipping partner DHL:</i></p> <ol style="list-style-type: none">1. Fill in this form.2. Attach the pre-paid shipping label provided3. Drop the parcel off at your local DHL access point.4. Visit inismeain.ie/returns to notify us of your return. <p><i>For returns outside of the EU:</i></p> <ol style="list-style-type: none">1. Fill in this form.2. Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in return transit.3. Visit inismeain.ie/returns to notify us of your return.	<p>Please ensure all returned goods are well packaged, to avoid any damage during transit.</p> <p>Please remember to keep your proof of postage until you receive confirmation from us.</p> <p>Returns are normally processed within 2-3 working days of us receiving your return.</p> <p>Please note the original shipping charges will be excluded unless the item is faulty.</p> <p>PROBLEM?</p> <hr/> <p>Call: +353 99 73009 Email: shop@inismeain.ie</p> <p>SEND RETURNS TO:</p> <hr/> <p>Inis Meáin Knitting Co. Head office & Store Inis Meáin, Aran Islands Co. Galway, Ireland</p>