



# MPLS/VPLS Services

## Converged Communications that are Private and Secure

Your expanding multi-location business places ever-increasing demands on your network. Increasing numbers of bandwidth hungry applications essential to your business need high quality, secure connections that are cost effective and reliable. Whether these locations are branch offices, or the offices of customers, vendors or business partners, quality connectivity is a critical part of your business' success.



By using **First Communications intelligent Wide Area Network WAN solution**, you can:

- Simplify network management
- Lower cost of network operations
- Accelerate performance of applications on WAN

## Ensure High Network Performance with Custom Class of Service (CoS)

Enables high quality for mission critical business applications like Voice over IP (VoIP), credit card transactions, video, and mission critical enterprise applications. Prioritize traffic based on your needs.

- **Real Time CoS**  
This enables the highest quality voice connections for VoIP service
- **Mission Critical**  
This is customer defined, and is ideal for video conferencing
- **Business Critical**  
This prioritizes data networking packets over internet traffic
- **Standard Data CoS**  
This is a standard data networking solution, enabling businesses to share data and applications across all locations



## Benefits

To stay on top of things, your mobile and remote work force needs secure, fast, and reliable connectivity to the home office. First Communications can provide the secure access that today's enterprises need to remain competitive.



### Maximum Security

If you are considering secure connectivity options, MPLS/VPLS provides better security than older VPN technologies like ATM or Frame Relay, with improved performance and value.



### Maximum Performance

Our fully-meshed, direct site-to-site data paths outperform hub-and-spoke topology. By reducing the distance that data needs to travel, we are able to deliver faster data communication and increased productivity for your business.



### National Network

We can provide secure connectivity wherever your growing business takes you, across the US and globally!



### Flexible Bandwidth

We can provide the right bandwidth to fit your needs, regardless of location, including business grade T1, DS3, and Ethernet.



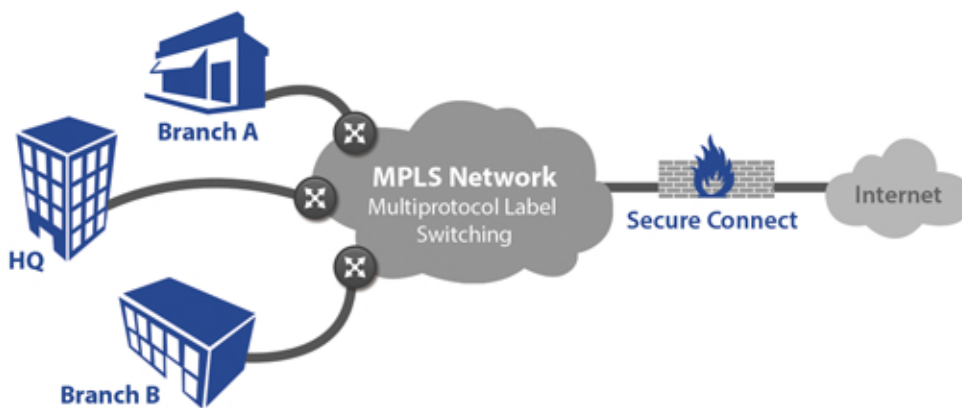
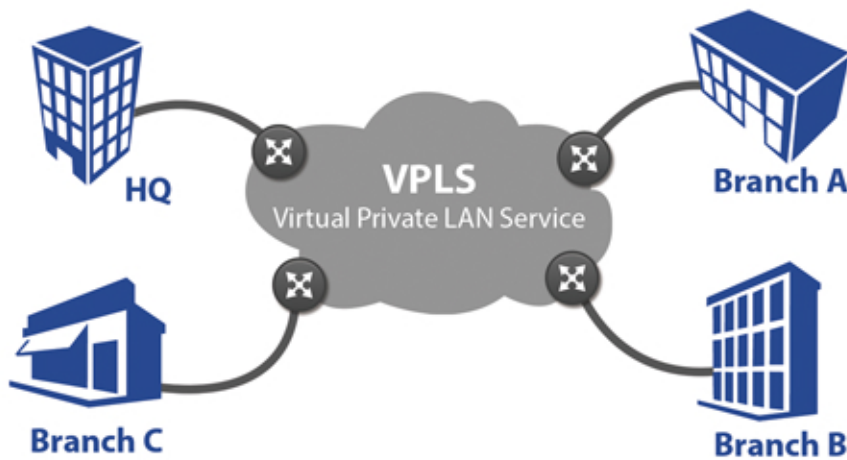
### Scalability

Connect anywhere from as few as two locations to hundreds of locations across the United States.



### Extend the Reach of Your Secure Network

First Communications MPLS/VPLS provides business organizations with a secure connectivity solution that enables expansion and growth to any location while reducing costs. Extend your enterprise network to new locations simply and efficiently.



## About First Communications

**First Communications** is a leading technology solutions provider offering data networking, voice, and managed services throughout the Midwest.

Headquartered in Akron, Ohio and with a 24x7x365 Network Management Center in Chicago, First Communications is dedicated to pairing effective customer communications with next generation technology.

Combined with a strong focus on the customer experience and operational expertise, First Communications bridges technology with world class customer service.



For more information, call your local sales representative, or **800.860.1261**  
[www.firstcomm.com](http://www.firstcomm.com)

## ★★★★★ The First Communications Five-Star Service Difference

We are **100% committed** to providing you with the highest level of customer service in the industry. To accomplish this, we provide you with a team of dedicated, highly trained and empowered specialists to ensure a Five-Star service delivery experience.

### Here's how we are different:



#### We provide a Customized Solution

Your dedicated, highly experienced Sales Engineer will perform a thorough assessment of your current environment and service needs, and will work with you to design a customized solution.



#### You get a dedicated Project Coordinator and a smooth implementation

Your dedicated and experienced Project Coordinator will guide you through the implementation process, so that your custom designed solution is installed in a seamless and professional manner.



#### You get Five-Star support from a dedicated Client Relations Manager

After installation, your dedicated Client Relations Manager (CRM) will serve as a single point of contact. As your business and network needs grow, your CRM can assist with configuration changes, the addition of new locations, or any other support you might need.

