CHEMICLEAN PRODUCTS

Manufacturers and Distributors

PO BOX 2487, HOCKLEY, BIRMINGHAM, B18 5JN Telephone No. 0121-523 8833 & 0121-523 8844

Email: sales@chemiclean.co.uk Website: www.chemiclean.co.uk

Cleaning Products Janitorial Equipment Numatic Floorcare Range Nilfisk Product Range Paper Products Protective Clothing Solvents and Thinners Over 30 Years Experience of serving Customer's requirements

Privacy and Cookie Policy Statement

March 2018

We at Chemiclean Products Limited are totally committed to protecting your privacy. We comply with the principles of the UK Data Protection Act 1998 and the Privacy and Electronic Communications (EC Directive) Regulations 2003 subsequently incorporating the EU Cookie Regulations of May 2011. We conform with the EU General Data Protection Regulation from 25 May 2018.

We collect information about you in order to process your telephone order or your order placed on our website <u>www.chemiclean.co.uk</u>, to be as relevant to you as possible. That information will only be shared with other parties that are involved in the fulfilment of your order.

The information we hold may include:

Your name

Address

Phone number (for delivery and accounting issues)

Email address

Credit/debit card details for the purpose of processing your order.

(card details are not retained for possible future orders)

History of previous invoice transactions for accounting and VAT purposes

Other information necessary for processing your order (we will advise you)

This data will be held in accordance with our internal security policy. If we propose to send your data outside the European Economic Area (EEA) we will seek your consent first.

We will never collect sensitive information about you without your agreement. You have a right to ask for a copy of the information which we are holding on you and we will provide this for a small fee. We will delete information or correct any inaccuracies for no charge as soon as you make the request.

Data will only be released to third parties (e.g. the police) on request where there is a legal requirement for us to do so.

Website Information: <u>www.chemiclean.co.uk</u>

Cookies - we don't seek information on the pages you visit or track your visit in anyway on our website.

Should you have any queries regarding this statement, please write to us by email to <u>admin@chemiclean.co.uk</u> and we will do our best to answer them. We will not accept telephone calls on this matter for reasons of confidentiality.

Chemiclean Products Limited, Company Registration No. 5511115, England. Member of the British Institute of Cleaning Science. Assoc. Company: Mister Chemiclean Limited Authorised Distributors for Numatic International, Nilfisk, Contico, Brightwell, Clean Air Respirators, Sekur, VAT No. GB 313 7226 84 Director: John Carr FInstSMM, MBICSc