Clinical Manager

Therapy Management System

The leading solution for
NHS therapy services

Clinical Manager

Clinical Manager is a comprehensive therapy management system providing simple intuitive access for the planning, recording and administration of patient referrals and activities.

Extensively used throughout the NHS in a variety of departments, it incorporates the functionality, scalability and security to meet the ever increasing demands of the NHS. Fully scalable, it can be used on just one PC in a single department or in a multi-disciplinary network environment.

Key features of Clinical Manager include:
- Microsoft enterprise standard database
- Compliant to NHS Connecting for Health standards
- Integration engine (MessageCall) linking to third party systems including all major NHS PAS
- Choose and Book interface for direct NHS referrals
- Real-time reporting on all key performance indicators

Patient and clinical management

Clinical Manager maintains a full electronic patient record and manages the patient pathway, providing instant access to up to date patient information.

A patient notepad maintains a record of all notes on a patient's progress, whilst automatic patient alerts highlight any important factors which need to be taken into account. Comprehensive clinical records, including assessments, treatments and outcomes, are readily available and provide a clear and accurate picture of the patient's care and treatment.

In addition to all of this, Clinical Manager's outpatient module enables the scheduling of patient appointments and management of therapist diaries and resources.

Core features support standard correspondence, forms and emails, with appointment confirmations, cancellations and reminders being sent via SMS text message or letter.

Benefits of Clinical Manager include:
- Improved patient safety and efficiency by managing an electronic patient record with integrated mail system and diary
- Instant access and analysis of therapist case loads and related patient information
- Improved outcomes by fully managing care pathways
- Reduced DNAs by sending appointment confirmations and reminders by text
- Integration with the latest digital pen technology
- Reduced time spent on administration at every stage of the patient pathway

Management reporting

Clinical Manager helps managers meet high standards of care by providing an accurate and real-time view of activity and service performance. Reports can be scheduled to run automatically and emailed in a variety of export formats, including Excel. Specialist reports include: waiting list management, first contact, end outcomes, waiting period analysis and referral status.

NHS reporting and referrals

Clinical Manager is a Connecting for Health accredited PAS for linking to their Choose and Book electronic referral service, which enforces full referral to treatment (RTT) management. In addition, all NHS statutory reports can be produced.

Invest for the future

Streets Heaver have the unique policy of providing all future upgrades to customers at no additional cost, enabling you to benefit from the latest software developments and significantly reducing your cost of ownership.

"Streets Heaver have always adopted a collaborative approach to ensuring that Clinical Manager meets the changing needs of an acute Trust... they have acknowledged user suggestions and used Trust comments to continue to improve the system."

Anne Cowley
Head of Therapy Services
Nottingham University Hospitals NHS Trust