

To avoid the cost, time and effort involved in going to court over our dispute, would you consider mediation? Mediation is a voluntary and completely confidential way of resolving disagreements quickly and cost effectively. The Association of Northern Mediators have a good description of the process and costs here <https://www.northernmediators.co.uk/mediations-for-smaller-claims/> and we can choose a neutral mediator from their panel.

Small claims mediation starts from as little as £50 each, is quick to arrange and can be done over the phone or online. It gives us the power to decide how to resolve things. Courts expect parties to a dispute to attempt to settle the case if possible before going to Court, and mediation has a good settlement rate.

Please let me know within 7 days whether you would like to do this.