

# *NdexInsure*

## *A Comprehensive Underwriting Solution Tailored to Meet your Business Needs*

### *Challenging Environment*

Technology plays a critical role in defining the services insurance companies can provide to their customers. However, today the insurance market is much more complex than ever before and insurance companies need to be able to respond quickly and efficiently to market needs. There is more pressure on the bottom line and a growing global dynamic as insurance companies expand into new geographies so they need the flexibility to scale fast. This, combined with the growing demand for e-trading and the constant regulatory changes makes it a challenging albeit exciting environment for insurers who need solutions that are easy to integrate with existing technology.



***Your Business, Your System***

## *Award-Winning Insurance Technology*

The great news is that there is a comprehensive solution in the marketplace designed specifically to help meet all these needs, delivering a flexible underwriting system quickly and efficiently. Northdoor's global insurance solution NdexInsure is an award-winning technology platform for managing data, processes and integration across the entire insurance and re-insurance lifecycle.

Offering a wide range of configurable modules and a shared IP model, the NdexInsure underwriting system can be easily integrated with existing business systems and implemented to your specific requirements. Built on the Microsoft .NET framework, our shared IP model gives you all the flexibility and control you need.

NdexInsure offers a wide range of configurable modules including:

- Policy Administration
- Claims Management
- Outward Reinsurance
- Financial Ledgers
- Workflow
- Data Warehouse & BI
- Solvency II Solutions
- Web Portal
- Sanctions Checker
- Rating Engine and much, much more

*"We wanted the solution to be hosted, managed and supported by an external provider, enabling us to focus on underwriting insurance risks, rather than running IT. For us, Northdoor had all the answers."*  
ARK Syndicate Management

## *A Wealth of Experience*

For more than 20 years Northdoor has delivered tangible business benefits to more than 200 companies in over 20 countries in the insurance marketplace with solutions precisely matched to their needs. In fact, Northdoor has delivered more than 200 projects in the last five years and seven out of our top 10 customers have been working with us for more than 10 years.



NdexInsure has been recognised by the industry as being one of the first underwriting systems able to process market endorsement from within the application and was presented with the ACORD Global Reinsurance and Large Commercial Round Trip of Data Award 2012.

## *Delivering a Future-Proofed IT Solution*

Managing Agency Partners (MAP) Ltd is an independent agency underwriting in the Lloyd's of London Insurance market through its Syndicate 2791. MAP has an outsourcing model and since it launched into the marketplace in 2002, Northdoor has been MAP's strategic IT partner.

MAP uses the NdexInsure solution and Northdoor also completely manages its infrastructure. MAP has since grown from £140million to over £530million. Through its relationship with Northdoor, MAP achieves one of the lowest IT cost ratios within Lloyd's. Key to MAP's success is Northdoor's scalable, efficient IT solution, NdexInsure, which has allowed the agency to grow.

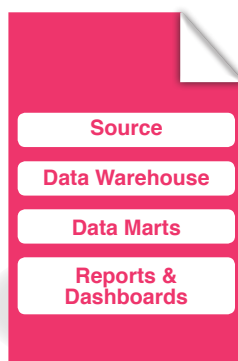
***Your Business, Your System***



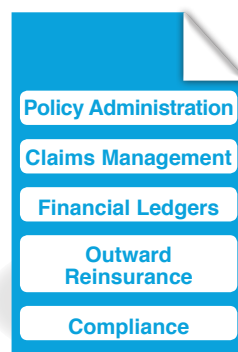
## *The Importance of Data, Processes and Integration*

At Northdoor we believe there are three main components to any successful implementation. In order to give customers optimal control and flexibility, NdexInsure is designed and developed under these three key guiding principles:

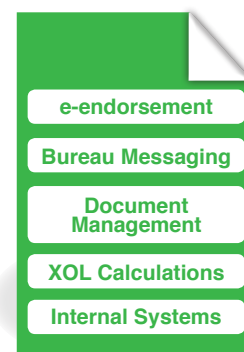
### *Data*



### *Processes*



### *Integration*



### *Data*

Data is all about quality. NdexInsure manages and controls the data in the system turning it into valuable, trusted information to enable effective decision making. A full Data Warehouse and BI Solution are provided.

### *Processes*

NdexInsure adds functionality and management to business processes. Through validation, authority levels and security we deliver structure and control to business processes including claims workflow, e-endorsements and task management.

### *Integration*

Whether you are integrating to a third party system, a document management application or just ensuring that NdexInsure works seamlessly with your current landscape, we ensure that integration is as smooth as possible for seamless business operation.

Northdoor also offers integrated IT services from infrastructure provision and management to application support. Our proven methodology and experience in data migration ensures a smooth transition, and that customers receive the desired benefits from the system implementation.

*“We now have a system that meets our business requirements, with the ability to have flexibility and control over the system going forward, through the use of NdexInsure’s shared IP model.”*

Torus International

# *Your Business, Your System*

## Delivering a Complete Solution

### Data Migration

The key driver for undertaking a data migration project is to take the business in a new direction, be more agile, flexible and to do business differently. Migrating good quality, clean data from the old system is critically important, otherwise the benefits will not be realised. We have the expertise, methodologies and a dedicated team to enable you to do this.

Your underwriting system is a key component of your IT requirement and clearly it has to be functionally rich and easy to use. However if it is not implemented and supported correctly, the benefits can be very quickly eroded. Northdoor has a full spectrum of IT capabilities to give you the integrated services that you are looking for from a partner. These include:

- Managed and Support Services
- Infrastructure Hosting and Cloud Services
- Implementation Management
- Lifetime Support Services

With NdexInsure we will deliver the complete solution from the software to the system implementation to the data migration to project management, training and regular service reviews to any on-going management you require.

## Prestigious Partnership Status



Northdoor has a strong partner ecosystem and we work hard to maintain high status levels within our strategic partner programmes. We have trained and accredited consultants for all of our key technologies to ensure that we are always up to date. We are proud of our partnership status with vendors such as Microsoft, IBM, Web Connectivity, QlikView, and Oracle. Our partnerships enhance our own capabilities and enable us to provide end-to-end IT solutions to our clients.

## Microsoft Partner

- Gold Application Development
- Gold Business Intelligence
- Gold Collaboration and Content
- Gold Data Platform
- Silver Application Integration
- Silver Midmarket Solution Provider
- Silver Software Asset Management

## About Northdoor

Northdoor plc is a leading provider of full lifecycle IT solutions for the insurance industry and works with over 200 businesses in more than 20 countries. The company was established in 1989 to improve the electronic transaction of insurance risks. For more than 20 years, Northdoor has delivered solutions that help insurance companies improve their business performance and processes through technology. Northdoor has a collaborative and high-touch customer care approach in delivering tailored solutions that help clients achieve their business objectives.

*To find out more about NdexInsure and Northdoor please visit:*

[www.ndexinsure.com](http://www.ndexinsure.com), or call us on +44 (0)20 7448 8534 or email us at [ndexinsure@northdoor.com](mailto:ndexinsure@northdoor.com)



*"We were looking for a partner with 100% commitment. Northdoor gave us that commitment."*

Managing Agency Partner Ltd