

## CASE STUDY

Build it better  
the **TJHall** way

### In-flight Catering Facility for DHL/British Airways Heathrow

#### CONTRACT VALUE

£6.8M

#### COMPLETION

November 2009

#### CONTRACT PERIOD

40 Weeks

#### SCOPE OF WORKS

- + Demolition
- + Office refurbishment
- + New build gatehouse
- + External pavings
- + Two level car park
- + Mezzanine floors
- + Specialist floor finishes
- + Cold rooms
- + Mechanical, electrical & refrigeration installations
- + Specialist plant installations

#### KEY CHALLENGES

- + Very challenging programme with design constantly evolving as work progressed
- + Close working relationship between client, contractors and designers allowed late changes to be incorporated with minimal impact on quality & programme
- + Extensive overtime working to ensure works handed over snag free to meet customer requirements
- + Maintaining airside security during the latter stages of the project. Although off airport the despatch side of the facility was classified as airside, so rigorous controls were implemented to ensure security wasn't compromised
- + Budget control – in spite numerous late design changes the close relationship between customer, contractors & designers allow alternative solutions to be developed to ensure costs were tightly controlled.

#### CUSTOMER TESTIMONIAL

Warren Cobb, Director of Construction DHL, commented,

*'I've been working with T J Hall since 2004 and they never fail to deliver. This was a particularly challenging project and they were a key factor in ensuring the project was delivered to all time, cost and quality parameters'*



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