





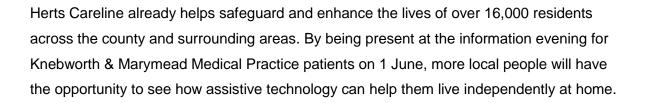
PRESS RELEASE

31 May 2016

Awareness Day: 1st June 2016

To mark national Telehealthcare Awareness Day, Hertfordshire Careline will be attending the Help yourself to Health Event at Knebworth Village Hall on 1 June.

Telehealthcare Awareness Day is a national event which spreads the word about how assistive technology can promote the independence of older and vulnerable people in the community.



Hitchin resident, Alan Doggett, is an advocate of the service "My mother inlaw has had the Herts Careline system in place in her flat for some years. Recently my phone rang and displayed Herts Careline. I immediately knew something had happened and was told about her fall and that an ambulance had been called. She was admitted to hospital. In all dealings the service received was succinct and professional. For lonely or vulnerable people this service is a must and from my experience, proof of its necessity."

Hertfordshire Careline is a not-for-profit collaboration between North Hertfordshire District Council and Hertfordshire County Council and provides a range of subsidised community alarm and telecare services to help older people, those living alone, and residents with longterm health needs to stay independent at home. The service achieved 100% customer satisfaction in its annual survey and has been recognised in two national awards. Visit <u>care-</u> <u>line.co.uk</u> or call 0300 999 2 999.

