



Herts Careline
Because independence
is important



PRESS RELEASE

31 May 2016

To mark national Telehealthcare Awareness Day, Hertfordshire Careline will be attending the Help yourself to Health Event at Knebworth Village Hall on 1 June.

Telehealthcare Awareness Day is a national event which spreads the word about how assistive technology can promote the independence of older and vulnerable people in the community.



Herts Careline already helps safeguard and enhance the lives of over 16,000 residents across the county and surrounding areas. By being present at the information evening for Knebworth & Marymead Medical Practice patients on 1 June, more local people will have the opportunity to see how assistive technology can help them live independently at home.

Hitchin resident, Alan Doggett, is an advocate of the service “My mother in-law has had the Herts Careline system in place in her flat for some years. Recently my phone rang and displayed Herts Careline. I immediately knew something had happened and was told about her fall and that an ambulance had been called. She was admitted to hospital. In all dealings the service received was succinct and professional. For lonely or vulnerable people this service is a must and from my experience, proof of its necessity.”



Hertfordshire Careline is a not-for-profit collaboration between North Hertfordshire District Council and Hertfordshire County Council and provides a range of subsidised community alarm and telecare services to help older people, those living alone, and residents with long-term health needs to stay independent at home. The service achieved 100% customer satisfaction in its annual survey and has been recognised in two national awards. Visit care-line.co.uk or call 0300 999 2 999.