

## Practice Plc adds 58 GPs to their locum bank on Lantum and improves continuity of care



“Lantum is really easy to set up and use. The locum bank feature dramatically improved the continuity of care we could provide to our patients by retaining GP locums who worked with us before.”

JAMES, PRACTICE MANAGER

### Challenge

Practice Plc had several salaried vacancies and knew that their patients wanted to see the same GP every time. Agencies would send them different GPs from different CCGs every session and this led to complaints from patients.

### Solution

They used Lantum’s My Locum Bank feature to automatically accept applications from local GPs that had worked with them before. Patient satisfaction increased and they now have a reliable pool of locums to provide cover.



NEW GPs ADDED TO  
LANTUM BANK

**58**



FASTEST GP  
MATCH

**98 Seconds**



HOURS  
FILLED

**4,527**

If James and his colleagues had used agencies, he said it would have resulted in at least 15 patient complaints a month across the business.

“Lantum has really helped us. Patients are happier seeing the same GPs and it’s reduced the amount of time we have to spend inducting new GPs.”