

Newsletter



November 2017

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Regional Intermediate Apprenticeship

'Award Winner' Emily Faulkner



CHAMBER TRAINING HUMBER

- Apprenticeships
- NVQ programmes
- Business courses
- Business courses
- Bespoke training
- Professional development

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- Professional development

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Emily finally receiving her award (above)

June 2017 saw the regional finalist been announced, with 10 people from the Yorkshire and Humber region invited to the Royal York Hotel on 10th October. I was the only apprentice from Hull invited to the next stage as all my competitors were from various parts of Yorkshire. With over 700 applications I did not believe I could win this award ...Cont'd

34-38 Beverley Road Hull, HU3 1YE "I was on holiday on the day of the ceremony and my Assessor FaceTimed me—I saw everyone clapping and cheering and then I saw my name on the board as the WINNER"

01482 611896



# Regional Intermediate Apprenticeship

# 'Award Winner' Emily Faulkner Continued ...

I applied for an apprenticeship vacancy advertised by Chamber Training through the online National Apprenticeship government website and was invited in for assessment. My details were passed on to GEV Wind Power Limited and was immediately invited in for interview. My interview was a success and I was offered the position to start as a business administration apprentice.

I started my new role as a receptionist at GEV doing basic administration for the HR department. I was dealing face to face with employees and technicians. Over the year my role heavily expanded and developed to that of logistics coordinator. This meant that I would be doing researching, costing and booking travel and accommodation for the entire group. GEV have over 40 FTE's and 110 deployed contractors.

By taking this apprenticeship with GEV Wind Power Limited, it has helped me to build confidence in a business setting and understand my own ability and limitations. It also helped me to deal with situations independently and not have to go to my line manager each time a different situation arose. I worked directly with and alongside technicians and suppliers from both the UK and overseas in order to deliver savings and logistics correctly. I was able to put procedures in place to ensure that projects were completed within set timescales and budget.

The progress I was making throughout the company did not go unrecognised and they asked me to apply for the 'Apprentice of the Year Awards 2017'. The management team at GEV were helpful throughout the whole application process.

I was told that the Apprentice of the Year Awards are split into two sections these are Regional and National. June 2017 saw the regional finalists been announced, with 10 Apprentices from the Yorkshire and Humber region been invited down to the Royal York Hotel on the 10<sup>th</sup> October 2017. I was the only apprentice from Hull invited to the next stage as my other competitors where from various parts of Yorkshire including Leeds and York.

Unfortunately, I was unable to attend this ceremony as my holiday was already booked so I spoke to the National Apprenticeship Service who strongly advised that someone should attend the ceremony to represent me on the day. I spoke to Karen my tutor and she said that she would be happy to go and represent me.



With over 700 applications I did not believe that I could win this award, however Karen Face Timed me at 2:00pm on the day of the ceremony and I saw everyone clapping and cheering and then I saw my name on the board as the winner.

I am looking forward to competing for a place at the national stages on the 18<sup>th</sup> January 2018.

Since taking on the permanent role with GEV and applying for the Apprentice of the Year Awards, other employers have contacted me with job opportunities within the Travel and Logistics sector. These opportunities offered the chance for me to take on a management role and use the valuable experience I have gained at GEV and I have just moved on to new employment.

# Evie Crowned the Winner of 2017 'Step up and Shine'

One of our very own Hairdressing Apprentices is crowned the winner of the 2017 Step Up & Shine competition winning a year long scholarship. Evie Scrowston employed by Hays Salon completed her Level 2 and 3 Hairdressing Apprenticeship with us at Salon Apprentice has a 'shining' future ahead of her.

Entrants had to submit a 60 second video to Instagram and explain why they would be the perfect candidate to win the incredible scholarship. Evie was selected for her desire and passion to learn and improve her skills. In association with the NHF and the Fellowship, 'Step Up & Shine' was launched in honour of industry legend, Christopher Man, to nurture one stylist with a year-long £2,500 educational programme. Step Up & Shine is in its fourth successful year with renowned hairdressing educator, Debbie G leading the way as project leader. Debbie will provide constant support to Evie ensuring the Step Up & Shine mentoring enhances and develops her career.









If you would like to be crowned the 2018 winner .. the closing date for getting your application in and video uploaded to Instagram is Friday 2 February 2018 .. Follow this link



Evie commented when receiving the award: "Hearing my name being called was incredible. It's such an honour to be a part of this year's Step Up & Shine, so I couldn't be more excited to embark on this year long journey and to the career prospects it will bring. I want to thank the Fellowship and the NHF for this once in a lifetime opportunity!"

# Breast Cancer Awareness Charity Event

As part of Breast Cancer Awareness month our hairdressing apprentices organised a charity event to raise money for **Hull and East Riding Breast Friends** from 16th—20th October. The team decorated the salon pink, organised a pink menu of refreshments and snacks at 20p each that included: pink lemonade, cupcakes, popcorn and wafers. Staff and apprentices also managed to get donations for prize raffles from local businesses and sold raffle tickets at 50p each. All the proceeds including those from Blow Dries and Shampoo and Sets **raised £215** for the charity... **WELL DONE TEAM SALON APPRENTICE!** 









Breast cancer is now the most common cancer in the UK (excluding non melanoma skin cancer). It is by far the most common cancer in women.

1 in 8 women and 1 in 870 men in the UK develop breast cancer during their lifetime.









Raffle Winners left and right

Hull & East Riding Breast Friends is a registered charity and a member of the Fundraising Standards Board. It is run entirely by volunteers who themselves have been affected by breast cancer.





# Anti-Bullying Week 13th-17th November

Anti-Bullying Week shines a spotlight on bullying and encourages everyone to take action against bullying throughout the year. The theme this year is 'All Different—All Equal' .. Find out more from 'Ditch the Label' here

#### **BULLYING AND HARRASSMENT FACTS**

#### YOUNG PEOPLE

- 1.5 million young people (50%) have been bullied within the past year
- 145,800 (19%) of these were bullied EVERY DAY
- People who have been bullied are almost twice as likely to bully others
- Twice as many boys as girls bully (66% of males vs. 31% females)
- 57% of female respondents have been bullied
- 44% of male respondents have been bullied
- 59% of respondents who identified as trans have been bullied
- 24% of those who have been bullied go on to bully
- Based on their own definition 14% of young people admit to bullying
- 12% say they bully people daily
- 20% of all young people have physically attacked somebody
- 44% of young people who have been bullied experience depression
- 41% of young people who have been bullied experience social anxiety
- 33% of those being bullied have suicidal thoughts

Above data from the 2016, DITCH THE LABEL 2016 annual bullying survey

### FROM ALL YOUNG PEOPLE:

1 IN 2 HAVE BEEN BULLIED AT SOME POINT.
1 IN 5 HAVE BEEN BULLIED WITHIN THE PAST YEAR.
1 IN 10 HAVE BEEN BULLIED AT LEAST ONCE IN THE PAST WEEK.

#### **CYBER BULLYING**

- 39% Had a nasty comment posted on their profile
- 34% Had a nasty comment posted on their photo
- 68% Had been sent a nasty private message
- 18% Had their profile wrongfully reported
- 23% Had been bullied in an online game
- 24% Had their private information shared
- 18% Had somebody impersonate them on line
- 41% Had rumours about them posted online
- 27% Had photos/videos of them that they didn't like

Above data from the 2017, DITCH THE LABEL 2017 annual bullying survey

#### AT WORK

- nearly a third of people (29%) have been bullied at work
- women (34%) are more likely to be victims of bullying than men (23%)
- the highest prevalence of workplace bullying is among 40 to 59-year-olds where 34% of people are affected
- in nearly three-quarters (72%) of cases the bullying is carried out by a manager
- more than one in three (36%) people who report being bullied at work leave their job because of it
- nearly half (46%) of people say that it has an adverse impact on their performance at work
- the same proportion believe it has a negative effect on their mental health
- more than a quarter (28%) say it has a detrimental effect on them physically around one in five (22%) have to take time off work as a result of being bullied



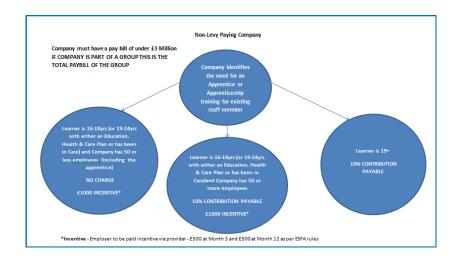
The message is clear Bullying and Harassment is widespread and to some degree probably present everywhere, but we can **ALL** make a difference - implementing robust anti-bullying policies, training staff and increasing awareness all helps.

Above data from a TUC survey in 2015

# Do You Fully Understand the Apprenticeship

# Levy? - Have You Got to Grips with The Changes?

- Let us simplify it for you .. We will be happy to meet with you to discuss .. Contact us to arrange appointment
- Whatever the size of your company or pay bill when recruiting a 16-18 yr old apprentice you will receive £1,000 incentive
- Levy Payers—are you maximizing the funds in your account?







# The Levy Provides More Control and

# Responsibility to Employers ..

Fundamental Government changes to Apprenticeships since the introduction of the Apprenticeship Levy on 1st May 2017..

- Apprenticeships are an investment opportunity for employers as they can address skills shortages. The funding is available for all ages, it is not just for young people leaving school and entering into employment but is available for your existing workforce.
- Employers will have to formally accept a funding offer and sign a training agreement prior to start of the learning/apprentice start.
- All new apprenticeships require learners to develop their Maths and English. The Standard will state the level required. If the apprentice has already achieved this prior to the apprenticeship, they will be supported to work towards the next level. If they have not already achieved the level required, Maths and English are taken as part of the apprenticeship programme.
- 20% Additional off the job training is required
  Must be at least 20% of the time; is paid and outside the normal
  day-to-day working duties and recorded. This does not necessarily
  mean the learner has to attend day release, it can include:
  \* Theory teaching \* Practical training (e.g. shadowing, mentoring,
  industry visits, attendance at competitions) \* Learning support
  \* Writing assignments/assessments.
- One of the biggest changes to apprenticeships that has been introduced is End Point Assessment where the apprentice is graded in order to achieve the apprenticeship standard. The assessment organisation and the assessor must be independent of, and separate from, the training provided by the provider and employer. The End Point Assessment centre will be agreed by the provider and employer.

Gov.uk/take-on-an-apprentice

<u>Useful Links:</u> <u>Gov.uk/manage-apprenticeship-funds</u>

Gov.uk/apprenticeship-levy-how-it-works

## **Achievers**

Intermediate Apprenticeship in Business and Administration	
Tyler Pelham	AP Shipping
	Hull & Humber Chamber of
Lauren Pamela Birnie	Commerce
	CRG Insolvency & Financial
Charlotte Vincent	Recovery
Emily Beth Faulkner	GEV Offshore Ltd
James Markham	RDS Academy CIC
Jodie Clay	Crossroads Truck & Bus Ltd
Brooke Miller	S & J Synergy Ltd
Declan Noble	Future Works Yorkshire
Millie Davis	Needlers
Jacob Wardrobe	Middlegate Europe Ltd
Lana Whitelock	Patrington Mill Show & Livery Yard
Edward, David Dennis	Future Works Yorkshire

Level 2 Diploma in Business and Administration	
Amie Blanchard	Riverside ECHG
Violet Glenton	Sutcliffe Consulting Engineers Ltd
Ruth Anne Lawson	Sutcliffe Consulting Engineers Ltd

**Beverley Court Residential** 

Dawn Jones	Home

Administration	
Jessica Sarah Dales	Sanctuary Housing
Jordan Pritchard	Cottingham Medical Centre
Oliver William Fenton	Eurofit Systems Ltd
Robbie-Lee Hunt	Needlers
Chloe Levi Black	J Rotherham Masonry
	Commercial Systems

International Ltd

**Hull & East Yorkshire Mind** 

Intermediate Apprenticeship in Customer S	Sarvica

	J Hart Plumbing, Heating &
Faye, Louise Wright	Renewables Solutions Ltd

### **Advanced Apprenticeship in IT User**

Jamey Craven

Jack Moore

Brandon Lister	PC Support Company
Rian Johnson	PC Support Company

### Intermediate Apprenticeship in Refrigeration and Air Conditioning

Marvin Lee	Industrial Refrigeration Services
Daniel Kavanagh	AC Enviro Ltd
Liam Lawson	Airkool
Callum O'Neill Barnes	Airkool
Harrison Withers	N & P Climate Control Ltd
Brandon Lee Clark	Cold Temp Ltd
Jake Graham Howard	Airkool

### Advanced Apprenticeship in Refrigeration and Air Conditioning

Ethan Webb Airco

### Intermediate Apprenticeship in Warehouse & Storage

intermediate Appren	liceship in warehouse & Storage
Dominic O'Connor	S & D Flooring Ltd
Owen Bartlett	Arnold Laver
Harry James Wilkinson	Specialised Pipe & Services Ltd
Elliot Lewis Stanger	GEV Offshore Ltd
Anthony Dunn	S & J Synergy Ltd
Lewis Brady	S & J Synergy Ltd
Joseph Chapman	Needlers

### Higher Apprenticeship in Leadership for Health & Social

Care	
Lindsey Colette	
Buckley	Swanland House
Gillian Irwin	Willersley House
Alan Marples	Riverside ECHG
Maria Palmer	The Promenade
Stephanie Martin	Riverside ECHG
Sophie Louise Moody	Willersley House
Graeme Irwing	Riverside ECHG
Clara Louise	
Newmarch	Bluebell House

### **Advanced Apprenticeship in Management**

Deborah Smithson Cottingham Medical Centre

#### Intermediate Apprenticeship in Team Leading

intermediate Apprenticeship in realificating	
Laura Marie Scotts	Pure Renewables
Natalie Edwards	Swanland House

# Achievers

Intermediate Apprenticeship in Health & Social Care		
Kayleigh Campbell	Magnolia House (Park Lane Healthcare)	
Robert Leeman	The Olde Coach House	
Rhiannan Thompson	Westfield Residential Home	
Lee-Anne Sayers	Westfield Residential Home	
Shannon Jeffery	Hall Garth	
Justyna Olszak	Westdene	
Kayleigh Holgate	Swanland House	
Chemaine Louise Brown	Queens Residential Home	
Courtney Martin	Beech House Care Home	
Abigail Victoria Jones	Westdene	
Claire Louise	O	
Leckonby	Queens Residential Home	
Deborah Innes	Willerfoss House Residential Home	
Amanda Rea	Beverley Court Residential Home	
Sophie Sole	Westfield Residential Home	

Level 3 Diploma in Health & Social Care		
Emma Louise Phillips	The Chestnuts	
Jayne Christine Watson	The Chestnuts	
Jacqui Nicholson	Beverley Court Residential Home	
David Mills	The Chestnuts	
Julie O'Loughlin	Beverley Court Residential Home	
Suzanne Jones	The Olde Coach House	
Ellie-Mae Morris	Willersley House	
Lana Blow	Church View Care Home	
Leann Roberts	Church View Care Home	
Jayde Duke	Magnolia House (Park Lane Healthcare)	
Marie Norman	Swanland House	



### Level 2 Diploma in Health & Social Care

Christer Twina	
Lwakatare	Holy Name Care Home
Sirithon Milner	Priory Care Residential Home
Sirremon triumer	The Promenade Residential
Zena Fuller	Home
Linda Harland	Bempton Old Rectory Care
Paul Gibson	Bempton Old Rectory Care
Kirsty Leigh Watts	Priory Grange
Dennis Dim	Godfrey Robinson House
James Irwin	Rossmore Nursing Home
Adelle Smith	Westfield Residential Home
Donna Evans	Kirkella Mansions
Claire Raven	Rossmore Nursing Home
Laura Miller	Rossmore Nursing Home
Holly, Emma Bevan	Willersley House
Laura Shepherd	The Manor House
Enya Joanna	Stallingborough Lodge
Thornberry	(Shirecare Homes)
Stephanie Joanne	
Graves	The Manor House
Julie Atkin	The Olde Coach House
Samantha Norris	Willersley House
Nicky Emma Elwick	Church View Care Home
Kelly Marie Wright	Church View Care Home
	Stallingborough Lodge
Caroline Louise Cowan	(Shirecare Homes)
Toni Michelle Davies	Waltham House
Melanie Simpson	Holme Farm Residential Home
Lara Medlam	Redstacks
Carol-Anne Morgan	Churchill House

Level 2 Diploma in Support Services		
Lorraine Ann Grenney	The Anchorage	
Lisa May Watkins	Westdene	
Laura Stubbs	Spring House	
Samantha Jane Draper	Waltham House	
Tina Lane	Westdene	
Carole Lesley Hirst	Westdene	

## **Achievers**

Advanced Apprenticeship in Health and Social Care		
Melissa Jade Hyde	Queens Residential Home	
Naomi Peppitt	Alderlea	
Laura Fox	Alderlea	
Elizabeth Stephenson	Alderlea	
Kim Jenkins	Waltham House	
Jonathan Nickerson	Riverside ECHG	
	Magnolia House (Park Lane	
Emma, Rose Howlett	Healthcare)	
	Beverley Court Residential	
Natalie Spamer	Home	
	Stallingborough Lodge	
Joanne Thornberry	(Shirecare Homes)	
Kerrie Colley	Queens Residential Home	
Jodie, Marie Platts	Figham House	

Intermediate Apprenticeship in Hairdressing			
Georgina Dean	West End Hair Spa		
Charleigh Grasby	Head¼'s		
Grace Chapman	Auburn Hair		
Chloe-Elise			
Ladlow	Cook Hair Salon		
	Be Hair & Beauty (Louise Rex & Gem-		
Eloise Taylor	ma Kitchen)		
India Johnson	Originals Hair Rooms		
Carla Clark	Trains of Hornsea		
Gabrael Harrison	Salon Oasis		
Sophie Waudby	Hays Salon		
Courtney Crombie	Aspects		
Emily, Louise Parr	Dare to Dream		
Gemma Sirrs	Independence Hair Design		
Paige Palmer	Cook Hair Salon		
Somer Kent	The Hair Company		
Jessica Windas	Kukai		

Advanced Apprentices	ship in Hairdressing
Alice May Hare	The Castle Spa
Shannon Francis	
Johnson	Salon Cheveux
Jessica Stride	Elan Salon
Elise Parker	Marius and Crew
Courtnie Leigh	
Andrews	Scissors
	Hair Art Studio (Kristie
Paige Wilkinson	Knowles)
Emma, Julie Holder	The Castle Spa
Bethanie Hillaby	Kukai
Paige Hayward	Aquarius
Natalie, Jayne Sirrs	The Hair Company
Samantha Scott	The Hair Gallery
Evie Alexandra	
Scrowston	Hays Salon



VRQ Hairdressing Level 2
Jessica Arundell
Megan Copeland
Phoebe Shaw
Tiffany Hayes



### Meet the Team

We thought we would introduce you to a few members of our team in each newsletter. In order for you to find out a little bit about them we asked each of our team members the following questions:

- Q1) What do you enjoy most about your job?
- Q2) What is the funniest or most memorable incident you can recall in your current role?
- Q3) What do you enjoy doing in your spare time?



Lets start with the head of our working family ..
We would like to introduce Our Boss ..

Rachel Mendham Head of Training 16 Years

- A1) Working with the team—I am very lucky to work with great people.
- A2) The funniest has to be during a work evening social event. I can't remember where we were going (or where we had been) but we were all walking through Hull Station just being silly and one of the staff fell clean over some poor lady's suitcase. You probably had to be there but it still makes me laugh now—she will kill me when she reads this!

  There are a few most memorable but one has to be opening Salon

Apprentice—from deciding to start delivering Hairdressing to opening the doors took three weeks. Looking back I don't know how we did it but somehow we did!

A3) Spending time with family and friends and watching a good movie.



### Meet the Team





- A1) The most rewarding part of the job is knowing that I have helped so many young people find their first job, and some of the fantastic careers that come out of it for them.
- A2) One of the funniest/cringe-worthy moments I can recall is a school leaver going for an interview after doing some training on body language and then hearing from the director who had done his best to make her feel at ease by sitting back relaxed to be told by her that he wasn't really interested in her because she could tell by his body language—luckily he saw the funny side and is still probably telling that story at dinner parties.
- A3) I enjoy spending time with my family and friends, dining out, I adore my 19 year old cat, doing anything creative such as DIY projects, Nails anything I can add a little sparkle to.

### Nicky Tripp Care Tutor/Assessor/IQA 14 Years



- A1) I enjoy supporting my learners through their awards and seeing them achieve their qualifications.
- A2) Whilst visiting learners at a home out in the countryside I was imprisoned in my car by a very angry goose, each time I tried to get out of my car when he moved away he would come running back hissing and squawking.

  Eventually staff had to come out with a sweeping brush to shoo him away and rescue me.
- A3) Spending time with my family, socialising with friends and listening to live bands.

### Karen Prince Tutor/Assessor 2 Years and 6 Months



- A1) Meeting new people and seeing my apprentices grow in confidence in their job roles and themselves.
- A2) Seeing one of my apprentices get the Intermediate Apprentice of the Year Award for our region.
- A3) Competing Horses—(or eating chicken nuggets, chips and cheese!!!)