

Lakeview Center



BAPTIST HEALTH CARE

To whom it may concern:

Williams-Brown, Inc. (WBI) was contracted to build a 49,000 square foot building, now named the Melba Meyer Children's Services Center, on the campus of Lakeview Center. WBI delivered a complete package of construction services demonstrating their prowess in: value engineering ideas during the project design phase, the ability to interact with a variety of different representatives from our organization during the construction phase, the ability to accommodate special requests to ensure safety and the least amount of disruption for our clients and staff during construction, the ability to complete the project within the allotted time allowed, and the willingness to respond to needs post project completion.

The team from WBI was instrumental in the identification of value engineering opportunities that allowed our organization to build a facility larger than that originally planned. In the early stages of design, we contemplated building a third floor for the building, but planned to leave it unfinished for future growth. With the assistance of WBI, we were able to have the third floor build-out completed as a part of this project. Completion of this additional scope allowed for the relocation of our child protection services to the Lakeview Campus. This relocation allowed for a single site location where many of our young clients receive services from multiple programs within the organization.

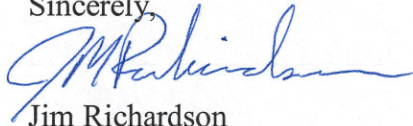
The team from WBI proved extraordinarily easy to work with during the construction project. Lakeview Center leadership wanted to ensure that the end users of the facility had the opportunity to express ideas or concerns with design and progress. As such, a monthly building meeting was held with representatives of the various programs that would be housed in the building. WBI participated in each of these meetings and was able to interject their expertise in affirming or re-directing various ideas that were introduced in these meetings. Similarly, WBI welcomed Lakeview owner representatives to their safety and progress meetings. Attending these meetings allowed for unedited real time access to any issues uncovered during the project.

Timely completion of the project was paramount as we had a narrow window of time in which to move our school program. The building had to be ready for occupancy prior to Spring Break so that we could move the program without disrupting the children attending classes. Not only did WBI meet this deadline, but we were able to move most of the other programs into the building earlier than expected. As with any major construction project, this building was not constructed without minor issues along the way. WBI took a very proactive approach to these issues and was instrumental in finding timely solutions

Since completion, WBI has been punctual in resolving any issues that have developed with the use of the building. In fact, the WBI team has made unsolicited visits to ensure smooth operations persist. They have proven their willingness to stand behind the product that was delivered and remain a valuable resource to us for this building and other organization assets.

WBI, to a person, has demonstrated a pride in craftsmanship for the building that is visible in the finished product. We are very proud of the building and consider it a jewel of our campus. More importantly, the clients that we serve are provided with comfortable surroundings where they can receive much needed assistance from our staff. We would hardily recommend Williams Brown, Inc. for any construction needs.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jim Richardson", with a stylized flourish at the end.

Jim Richardson
Lakeview Center
Director of Operations