



# Mascot Telecare

FIRE/SMOKE ALARM PROCEDURE

# SITUATION

- ▶ When installing telecare we are often faced with riskier clients who may pose more of a fire hazard to themselves and others due to a multitude of reasons.
- ▶ We realised that we had to understand more about the client's needs and lifestyle and factor this in when making a dynamic assessment when installing.
- ▶ The main purpose of this procedure is to have a guide during the installation process of smoke alarms and have an additional tool to make a more **client led risk assessment** for fire detection and prevention.

# “ Install smoke alarms to British Standard BS5839

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On installation the minimum requirement is to British Standard BS5839, that being to install a smoke alarm on every level.

We have further developed a flow chart designed to be used during the installation of a dispersed alarm unit and subsequent sensors that simplifies the areas of concern easily and guides the reader to a suitable solution.

# Assess & Advise

- ▶ Our smoke alarm installation procedure works by an Assess & Advise system



ASSESS

ADVISE

# Smoking

Are they a Smoker ?  
Where do they smoke ?

Advise of dangers of smoking inside.  
Place smoke alarm in smoking  
room/bedroom



# Bed Ridden

Are they bed ridden ?

Place smoke alarm in bedroom



# Oxygen

Is there a presence of an oxygen tank ?

Place smoke alarm in vicinity



# Hoarding

Are they a hoarder ?

Maximum amount of smoke alarms,  
update MASCOT PNC/LFB.  
Refer to LBM Multi-Agency Hoarding  
Protocol.





# Windows & Doors

Windows/doors locked and able to open, keys readily available

Make sure windows & doors can open, keys are available nearby.  
(Handyman fix doors & put up key hooks)



# Trip Hazards

Are there any trip hazards ?

Remove or tape down any hazards  
(Handyman)



# Exit Paths

Is there a clear path to exit  
doors/windows ?

Advise and assist customer to clear areas



**Fire exit**



**Keep clear**

# Fire Risk Evidence

Is there evidence of previous fires, i.e. cigarette burns or scorch marks on walls in kitchen

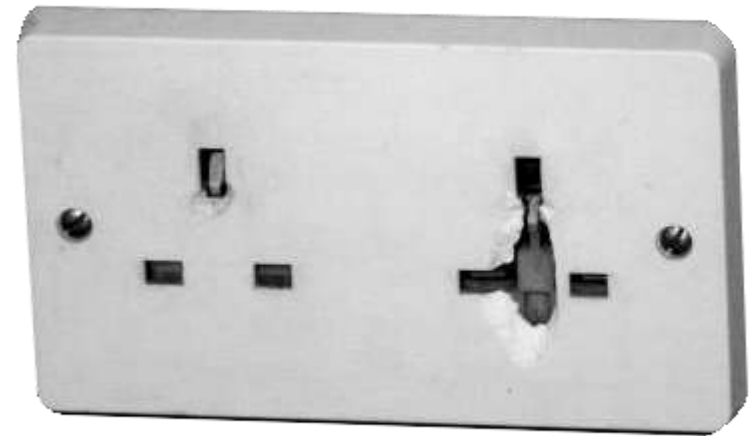
Note on MASCOT PNC, prioritise smoke placements contact LFB for visit



# Electrical Wiring

Faulty or damaged wiring ?

Advise client to fix problem or contact  
Housing Association/Council



# Overloading

Overloading of electrical sockets ?

Advise & distribute power evenly



# Sensory Impaired

Are they sensory impaired ?

Possibility of Strobe/Vibrate alarms



# Immediate Fire Risks

Are there any immediate fire risks,  
i.e. portable electric heaters ?

Advise on potential fire risks & cascade  
information to family/NOK





# Testing/Service Reviews

- ▶ It is important to test all new smoke alarms that have been installed making sure that each individual trigger is notifying the call centre of its type and its location e.g. landing or hallway.
- ▶ During service reviews our fire risk procedure is re-evaluated making sure adequate protection is in place, battery levels are ok, locations are assigned and that any old/damaged smoke alarms are replaced

# Questions

