



Helping *you* choose...

info@thencc.org.uk  
www.thencc.org.uk

# Our Services Map

## 1 Buy tourers and motorhomes with confidence

Peace of mind comes as standard at an NCC member dealership. Whatever you are looking for, NCC members offer peace of mind that you are dealing with a fair and reputable business.

Visit [www.thencc.org.uk](http://www.thencc.org.uk) to find your nearest NCC member dealership.

We are introducing an approved dealership scheme, underpinning the scheme is a robust code of practice and - those NCC dealerships who have signed up clearly show they:

- treat consumers fairly
- provide greater consumer protection and rights than provided in law
- deliver high levels of customer satisfaction.



These dealers can be found displaying our NCC APPROVED badge.

## 2 Buy safe and legal products

If you are buying either a new or second hand tourer, motorhome or holiday home, the first thing you will want to do is to ensure that the vehicle is both safe and legal. Our product approval scheme ensures your safety through a series of thorough safety checks by our inspection engineers.



All APPROVED models display the NCC APPROVED badge.

## 3 Register your caravan



CRiS is the national register for UK touring caravans, similar to that of the DVLA for vehicles.

You'll usually want to register a touring caravan as soon as you've bought it.

To register your new caravan, visit: [www.cris.co.uk](http://www.cris.co.uk) or call: 0203 282 100

## 4 CRiS Check

Each month we receive around 50 notifications of stolen caravans in the UK. No matter how good a touring caravan may look, you want to ensure that it is genuine.

A CRiS Check enables you to build an accurate picture of the caravan's history and will inform you whether the caravan has been reported as stolen, previously written off by an insurance company or has any outstanding finance debts on it. CRiS Check helps to provide you with the reassurance that a pre-owned tourer's ownership history is as it appears.

CRiS Check it before you buy visit [www.cris.co.uk](http://www.cris.co.uk) or call 0203 282 1000

## 5 Choose a holiday park

Peace of mind comes as standard with an NCC member holiday park.

With almost 400 NCC member parks across the UK, there's sure to be many that suit your needs. Visit [www.thencc.org.uk](http://www.thencc.org.uk) to find your ideal holiday park.

## 6 Buy a caravan holiday home with confidence

Buying from an NCC park member offers peace of mind that you are dealing with a reputable and professional business.

Our Consumer Code of Practice is being introduced to all of our park members and those who have joined and have demonstrated their ability to deliver high standards of customer satisfaction whilst operating in an open, honest and fair manner.



They are awarded NCC APPROVED status - look out for this badge.

## 7 TowCheck

Our simple to use online matching service identifies a safe and legal outfit by matching a specific car to a caravan and vice versa.



Find your own safe and legal towing combination today [www.towcheck.co.uk](http://www.towcheck.co.uk)

## 8 Towing Guide

A complimentary guide providing essential towing advice for caravanners, including the safe matching of caravans to vehicles, correct measures to take before towing and specialist tips on driving techniques allowing you to tow with confidence. The guide has been produced in coordination with both The Caravan Club and The Camping and Caravanning Club.

Visit [www.thencc.org.uk](http://www.thencc.org.uk) and download a copy.

## 9 Approved Workshops

When you have work carried out on a tourer or motorhome, you want to be sure that your vehicle has been serviced by trained and experienced professionals.

The solution is to use an Approved Workshop. We have approved over 300 fixed and mobile workshops around the UK, there's sure to be one near you.

Visit [www.approvedworkshop.co.uk](http://www.approvedworkshop.co.uk)



## 10 Caravan, motorhome and camping shows at the NEC

Each year NCC Events organise two consumer shows - The Motorhome and Caravan Show and the Caravan and Camping Show at Birmingham's NEC.

These are the only shows where all major industry manufacturers exhibit, giving you the opportunity to discover all the latest models under one roof.

Attractions for all ages and celebrity appearances ensuring a great day out for the whole family.

[www.thecaravanandcampingshow.co.uk](http://www.thecaravanandcampingshow.co.uk)  
[www.motorhomeandcaravanshow.co.uk](http://www.motorhomeandcaravanshow.co.uk)

## 11 Consumer advice

We provide consumer advice on the following areas to help you to make informed decisions on all aspects of caravanning.

TOURERS  
[www.tourerinfo.co.uk](http://www.tourerinfo.co.uk)  
MOTORHOMES  
[www.motorhomeinfo.co.uk](http://www.motorhomeinfo.co.uk)  
CARAVAN HOLIDAY HOMES  
[www.holidaycaravaninfo.co.uk](http://www.holidaycaravaninfo.co.uk)  
RESIDENTIAL PARK HOMES  
[www.theparkhome.net](http://www.theparkhome.net)