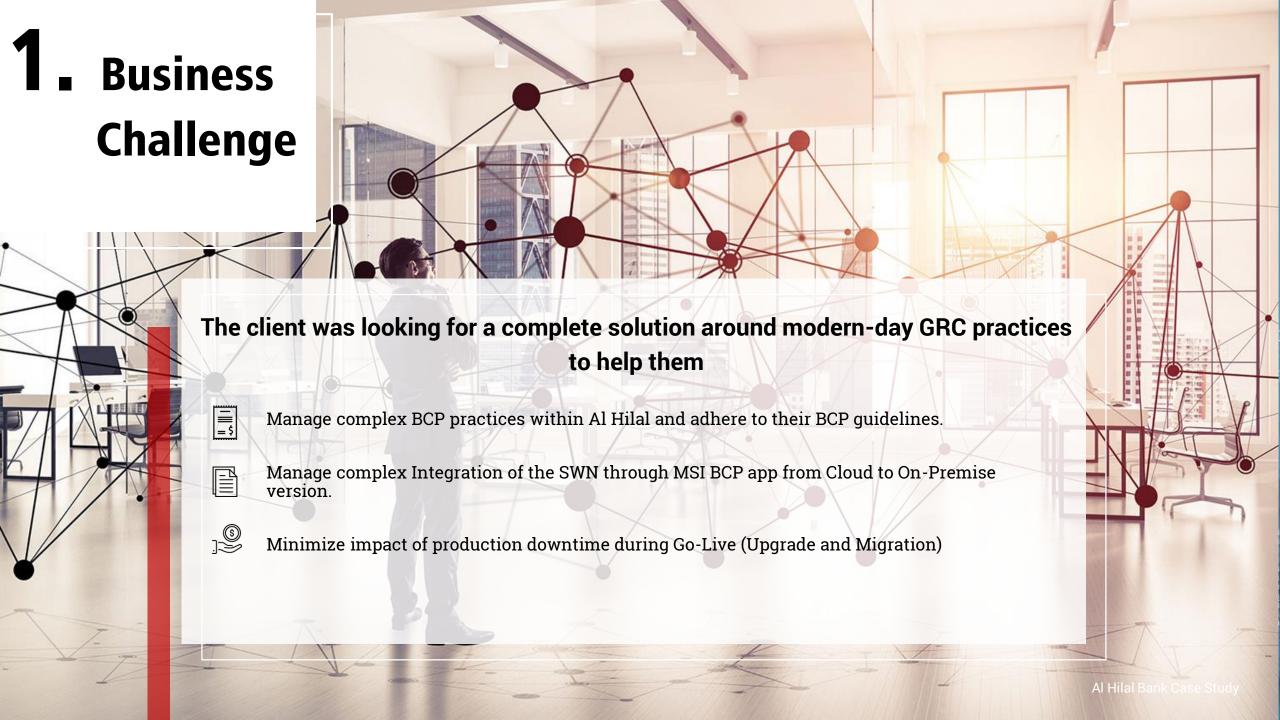# Al Hilal Bank achieves Unified Enterprise Governance with Estuate

Al Hilal Bank is one of the fastest growing banks in the UAE, and a 100% government-owned Islamic bank based in Abu Dhabi. From its home in Abu Dhabi, the bank opened its first four branches in the UAE on June 19, 2008. Today, it employs around 1,500 staff members and operates 25 branches and 116 ATMs across the UAE as well as 3 branches in Kazakhstan.

1. Business Challenge

The client was looking for a complete solution around modern-day GRC practices to help them

Manage complex BCP practices within Al Hilal and adhere to their BCP guidelines.

Manage complex Integration of the SWN through MSI BCP app from Cloud to On-Premise version.

Minimize impact of production downtime during Go-Live (Upgrade and Migration)

Al Hilal Bank Case Study

2. Estuate Solution

Estuate understood Al Hilal's business priorities and implemented industry best practices for unified governance.

- Enhanced the ability to rapidly respond to customer and product requests.
- Offered complete Go-Live and Post Go-live system stabilization and support
- Owned the complete testing life cycle for the end to end BCP Workflow within Al Hilal.
- Enabled SWN customizations and integration with MSI App.
- Ensured better and real time tracking of all the issues within BCM Operations.

3. Business Impact

Estuate's GRC initiatives helped Al Hilal not just achieve unified governance, but also gain some other significant business benefits.

Reduction of Planned Downtimes leading to improved business efficiencies and optimization of BCP processes.
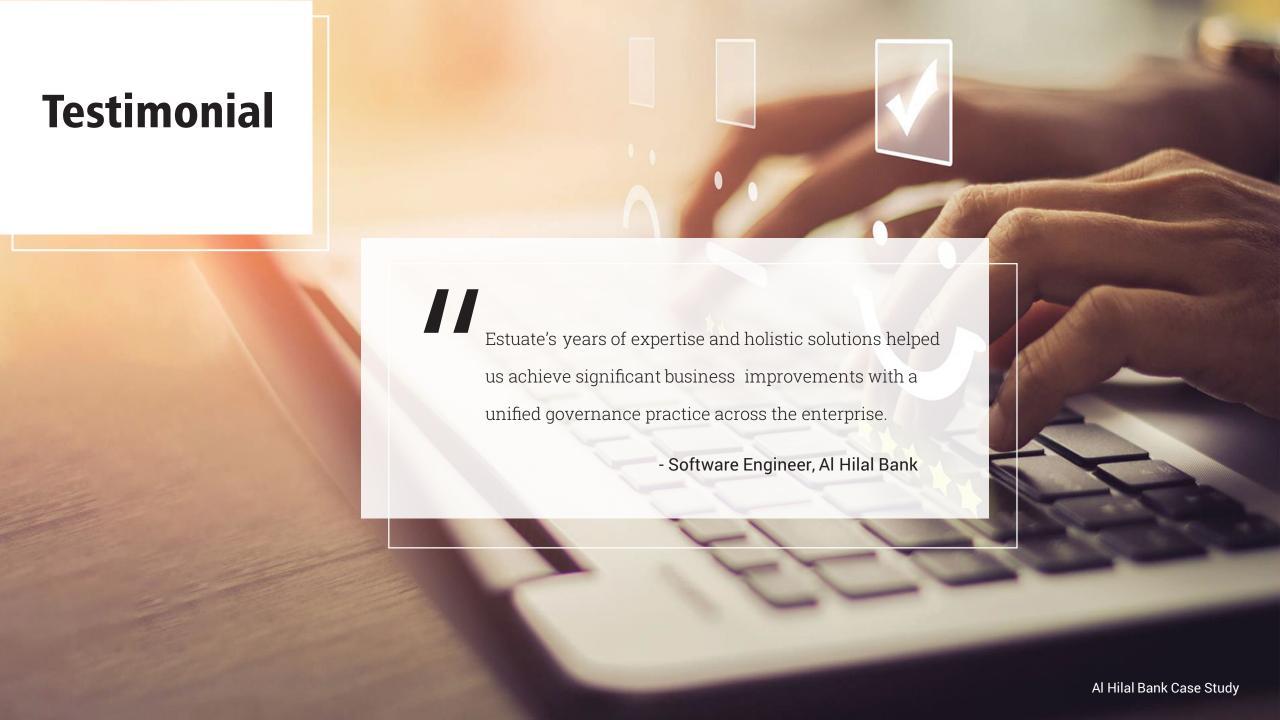
Improved and Robust solution to support complex BCP solution to drive business

Cost efficiency with increased usage of reusable information

Effective Customizations with the out of box functionalities in BCP

Testimonial

"

Estuate's years of expertise and holistic solutions helped us achieve significant business improvements with a unified governance practice across the enterprise.

- Software Engineer, Al Hilal Bank

Al Hilal Bank Case Study

Talk to our experts

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About Estuate

Estuate is a global Product Engineering and IT Enterprise Services company headquartered in Milpitas, CA, and with offices in Canada, India and the UK. The company specializes in leading edge technology solutions in IoT, AI and Digital Transformation solutions. The focus areas and practices that leverage these technologies are Product Engineering Services, Data & Analytics, Subscription Billing & Revenue Management and Governance, Risk & Compliance.

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