

INTOUCH ADVANCE

We are Yorkshire's leading business telecommunications supplier, providing telephone, mobile, internet and data solutions to businesses.

Recognised for our outstanding service levels, we act as a single point of contact, providing:

- Direct customer service helpdesk
- Expert consultancy service
- Project management
- Billing and detailed reporting
- Monthly cost saving analysis



OUR DISTINCT ADVANTAGE

Exceptional cost savings

Since 2005 we've delivered up to 80% cost savings to Yorkshire Air Ambulance.

"The benefits of us using Intouch Advance have been enormous. The savings to us in telephone costs since we started using them has been significantly high.

Benchmark checks are made with other providers and suppliers from time to time and as yet Intouch has always been ahead of the game."

— Bruce Burns, Vice Chair, Yorkshire Air Ambulance



1st class customer services

Card Factory chose us as their telecoms supplier in 2011, following word of mouth recommendation and have been with us ever since.

"Intouch Advance are excellent at getting things done quickly, efficiently and providing quality outcomes.

We just make one call and are dealt with quickly. In the past, we have dealt with BT directly who never provided the level of customer service that Intouch Advance do."

— Russ Dawson, IT Manager, Card Factory

Card Factory

Monthly Audits

We've managed **Pace Plc** telecoms estate since 2003 and save them 53% on their fixed lines.

"Our employees travel globally; Intouch Advance's monthly management reports provides us with information on their individual travel and call patterns.

Intouch Advance support us with advice on the most appropriate and cost effective bolt-ons to help minimise our spend."

— Graham Barker, Group Facilities Manager



OUR CUSTOMERS

“

Intouch Advance provide us with the industry expertise and data to effectively manage our ever changing telecoms needs.

– Graham Barker, Group Facilities Manager, Pace Plc



VOLKSWAGEN FINANCIAL SERVICES
UNITED KINGDOM



“

Intouch are excellent at getting things done quickly, efficiently and providing quality outcomes... Of course we would recommend Intouch Advance.

– Russ Dawson, IT Manager, Card Factory



“

Their attention to detail and customer service is excellent... I regularly recommend Intouch Advance to others.

– Bruce Burns, Vice Chair, Yorkshire Air Ambulance



AWARD WINNING

Intouch Advance
CEO Simon Pollard

Insider
Yorkshire 42 under 42
Entrepreneur
2015

insider YORKSHIRE 42
ENTREPRENEUR
AWARDS 2015



Sponsored by



MORRISONS



Intouch Advance
Small to Medium
Enterprise of the Year Award

Telegraph & Argus
Bradford Means Business
Awards 2015



comms dealer **2013**
SALES AWARDS
FINALIST
Best Customer Service

FINALIST
mobile news
2013 AWARDS
CUSTOMER SERVICE
INTOUCH ADVANCE