



FAITH CARE LINE
SERVICES



Faith Care Line Services

www.faithcareservices.co.uk



Faith Care Line Services

Faith Care Line Services delivers specialist care services to a wide variety of health-care establishments throughout the UK. We provide quality care service at competitive rates for the health care sector. We are committed to providing our clients with qualified, experienced and reliable carers, support workers, domestic assistants, laundry assistants, housekeeping assistants, catering assistants, first aiders, chefs and nurses.

We deliver a professional and localised service supporting nursing, care and residential homes. We also provide staffing services to the NHS, private hospitals, CCGs, Social Services, and learning disability units.

Our high quality care services are delivered primarily to the elderly, as well as adults, young adults and children. From social companionship through to the more complex of care services including spinal injuries, acquired brain injuries, learning disabilities and mental health requirements. Our services are bespoke to each client in our care.

With many years experience behind us in establishment staffing, our service is based on working with our clients to provide quality care staff who meet the needs of their residents. Whether those needs be for one off cover or for innovative national projects, we will endeavour to support you to find the most cost effective healthcare solution.

● What makes Faith Care Line Services Different?

FaithCareLineServices is run by individuals who have a high level of experience working as carers, support workers and nurses themselves. This helps us have an insightful view as to what our clientele require as an adequate service and we train our staff based on this knowledge.

Our contacts and established relationship with carers means we are able to guarantee flexibility, reliability and experienced carers.

Our own experience has taught us the real and pertinent need for professionalism in the provision of care work. We only recruit staff after stringent checks, with suitable and verifiably references. This enables our clients to confidently use our staff with the knowledge that they have been properly assessed and screened, and furthermore adequately trained and competent to perform their assigned roles.

We believe that our high standards of professionalism and quality of service are nothing without value for money. We believe that we offer an attractive package that is fair to employees and care homes alike, and although our rates are extremely low this doesn't affect the quality of staff you receive. Our flexibility in terms of what we offer extends to our aim to provide our service at a cheaper rate than your most agency over an initial trial period.

● Our Recruitment Standards

We recruit locally for Registered Nurses and Healthcare Assistants to deliver our service, supplying staff to all areas and specialties of the healthcare sector.

Our reputation is built upon providing the highest quality care staff. Faith Care Line Services is proud of the rigorous internal Quality Assurance Systems that are continually reviewed and monitored. We follow a stringent recruitment procedure to ensure we only supply care staff who are compliant.

All Registered Nurses and Healthcare Assistants are screened by our recruitment specialists as well with face to face interviews. This ensures that the candidate has the appropriate care experience, as well as local knowledge and awareness.





We require our care and nursing staff to have relevant qualifications and experience for the services they will be asked to provide. In some cases candidates will already have achieved qualifications such as NVQ 2 or 3.

Our team check each candidate's Disclosure Barring Service (DBS) checks, POCA and SOVA checks, work history, health declaration, experience and qualifications and up to date references to ensure we have a complete understanding of their capabilities and competencies. We also assess their on-going training needs, ensuring that staff are continuing to deliver a high standard of service.

Faith Care Line Services is a member of the UK Home Care Association (UKHCA) and Recruitment and Employment Confederation (REC), meaning our recruitment process complies with:

- ✓ The Care Standards Act 2000
- ✓ The Regulation of Care (Scotland) Act 2001
- ✓ DoH Code of Practice of NHS Employers
- ✓ All current NHS National Framework Guidelines

● Care Staffing

Faith Care Line Services is a leading supplier of complete, person-centred healthcare staffing solutions.

With some of the UK's largest care home groups registered with us, our care home staffing services provide a cost effective solution to staff short falls and emergency cover, through to the provision of complete teams to get a new unit up and running.

We are proud to have a large database of experienced Registered Nurses and Health-care Assistants, all of whom are on hand to deliver our high quality nursing care and many of whom are an integral part of our current clients' staffing rota.

Our Registered Nurses and Healthcare Assistants can be provided:

- ✓ For one-off shifts to cover staff shortfalls or absence, often at short notice
- ✓ To help staff a new unit whilst new, permanent staff are recruited
- ✓ To provide emergency cover in busy periods
- ✓ On a temporary to permanent basis
- ✓ As a regular, on-going support to full-time teams
- ✓ On a contract or SLA (Service Level Agreement) basis

We can provide Registered Nurses and Healthcare Assistants who have a wide variety of specialist care experience, including:

- ✓ Elderly and EMI
- ✓ Learning and Physical Disabilities
- ✓ Brain Injuries
- ✓ Mental Health
- ✓ Adult Protection
- ✓ Advocacy
- ✓ Citizenship and Social Inclusion
- ✓ Communication
- ✓ Complex Behaviour
- ✓ Equal Opportunities
- ✓ Person-centred Planning
- ✓ Relationships and Sexuality



Whether you require staff at short notice to cover unplanned absence, or complete staffing solutions, we are experienced in providing flexible, bespoke services, tailored exactly to yours and your resident's needs. You can be assured that the care staff our National Establishment Team supply are carefully selected and appropriately matched.

Our care staff are also experienced in managing case loads, protection, leaving care, reviewing and assessments, and will be a valuable asset to your existing team.

With an experienced, fully flexible workforce at our disposal, Faith Line Care Services Team can help with all of your staffing requirements, leaving you safe in the knowledge that quality patient care is being delivered under your roof.

● What we uphold

To provide an environment that enables individuals to acknowledge and work towards overcoming emotional and behaviour problems, in order to maximise their potential.

- ✓ Provision of appropriate support and stimulation via carefully monitored reasonable risk-taking, to enable independence.
- ✓ The Civil and Human Rights of those in our care.
- ✓ Working together with Service Users to develop positive and alternative solutions to conflicts and problems.
- ✓ Exercising non-discriminatory practices and to celebrate individual differences.
- ✓ Providing an atmosphere of mutual respect between Service Users and staff and to uphold the dignity of the individual.
- ✓ Providing detailed Care Plans for all clients and to review and monitor these annually or as required.
- ✓ Providing a 24hour service to Service Users, families and Social Services.
- ✓ Ensuring the highest possible standard of staff recruitment and selection.
- ✓ Encouraging training and development, to enable employees to further develop their profession and care skills.



What do you need to do NEXT?

Should you have any staffing requirements or wish to discuss anything in particular about our services, please contact our National Establishments Team by telephone or email.



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