



Software
Command. Control. Inform.



Mission Critical Software

We deliver software solutions which, through our customers,
make a positive difference to people's lives

Fully integrated applications for the public sector
and emergency services worldwide

Fully integrated applications for the public sector and emergency services worldwide



Fire



Ambulance



Local Authority

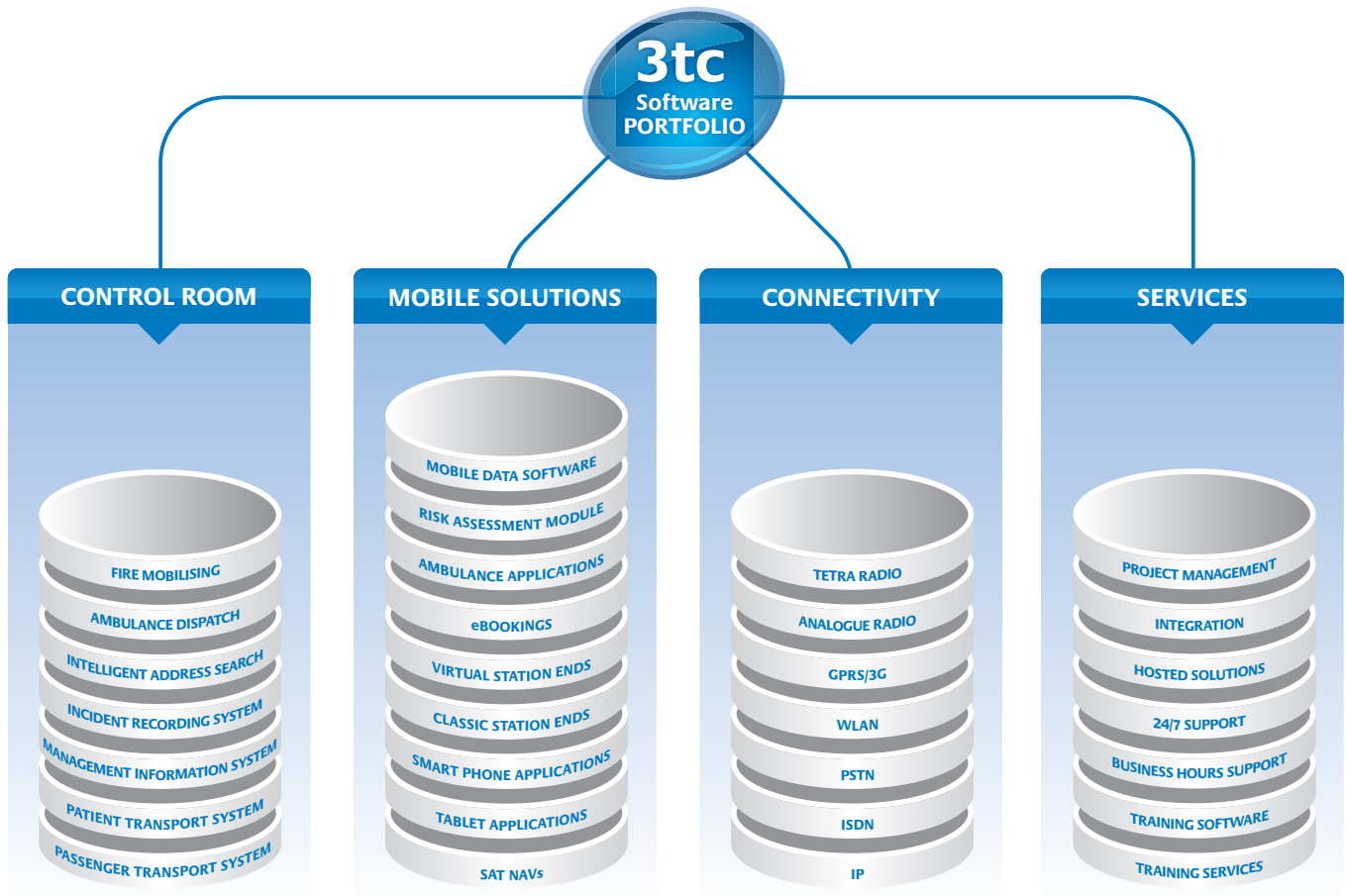
3tc Software is about people.

Our teams of ex-operational public safety personnel and software developers are a powerful combination. We know your challenges and create solutions that can help to reduce risk and increase operational efficiency.

We are proud of our history. We have operated at the forefront of our field for more than three decades and have more than 150 years of technical experience amongst our staff.



What we do



Project Management

Using Prince 2 methods we project manage our installation and solution delivery with experts who understand the environment in which you work. Projects are overseen by our Programme Manager who is also responsible for maintaining ISO 27001 and ISO 9001 standards throughout the business.

Integration

Our integration service takes the worry out of having to make different systems talk to one another. Whether your organisation has these skills in-house or not, we can assist with scoping, defining, costing and implementing what needs to be done.

Training

Getting the value out of the solutions you have selected largely depends on getting users trained quickly and effectively. Time off the day job is a headache and costly; our training solutions minimise this issue

In-life Support

Our client services team continue to support our customers after the delivery phase. We can tailor support to be office hours or 24/7 depending on your requirements ensuring that you only pay for what you need.

3tc Software Products

At 3tc Software we believe that people are important. They are an organisation's most important and costly asset, which is why we ensure that our software helps them to do their jobs as efficiently as possible.

We provide a range of software to make organisations more efficient and reduce risk. We constantly evolve this whilst also spending time ensuring we can integrate our systems into our customer's existing software and make things work smoothly.

Our portfolio is listed fully here. Contact us for further information on any of our software solutions, we will be happy to help you.

Fire



Guardian Command

Our advanced Command and Control System with a rich suite of features that deliver real operational efficiency.



MODAS Professional

The most comprehensive mobile data solution on the market, a wider messaging range and back office efficiencies in document management.



MODAS Mobile

Fully featured smart phone application for officer mobilisation, supporting automatic navigation, status, AVL, text and incident group messaging.



Geode

An intelligent location matcher – save time and money on database cleansing in the back office whilst enhancing performance in the control room.



Station Response

A Virtual Station End via our communications gateway that lowers your total cost of ownership.



Business Intelligence

Our MIS (Management Information System) enables you to manage resources, plan duty rotas and interface to HR systems.



IRS Plus

An Incident Recording System that speeds up data collection, allows better analysis and enables you to tailor your own FRS fields to suit your organisation. Uploads to the DCLG system.



Ambulance



Guardian Ambulance

A multi-user, real time dispatch system which increases performance and drives down costs.



MODAS Ambulance

Mobile data offering a wide messaging range and back office efficiencies in document management.



Meridian

A patient transport system that functions as a full Command and Control CAD enabling you to increase efficiency, reduce costs and win contracts while keeping the patient at the heart of your operation.



Meridian Mobile

Monitor resource deployment and demand allocations complemented by a fully integrated mobile data system with handheld PDAs.



Meridian Web

This web based portal is user friendly and eliminates the use of telephone, fax and email to make bookings, access transport information and produce statistics and reports.



My PTS

Increase efficiency by linking this to your booking system and communicating with your patients automatically via text or email.



Auto Scheduler

Reduce your headcount costs by using this system to assign patients to vehicles. This software has been proven to produce more efficient planning results.

Local Authority



Meridian

A passenger transport system that functions as a full Command and Control CAD enabling you to increase efficiency and reduce costs, while keeping the passenger at heart of your operation.



Meridian Mobile

Monitor resource deployment and demand allocations complemented by a fully integrated mobile data system with handheld PDAs.



Meridian Web

This web based portal is user friendly and eliminates the use of telephone, fax and email to make bookings, access transport information and produce statistics and reports.



My Travel

Increase efficiency by linking this to your booking system and communicating with your clients automatically via text or email.

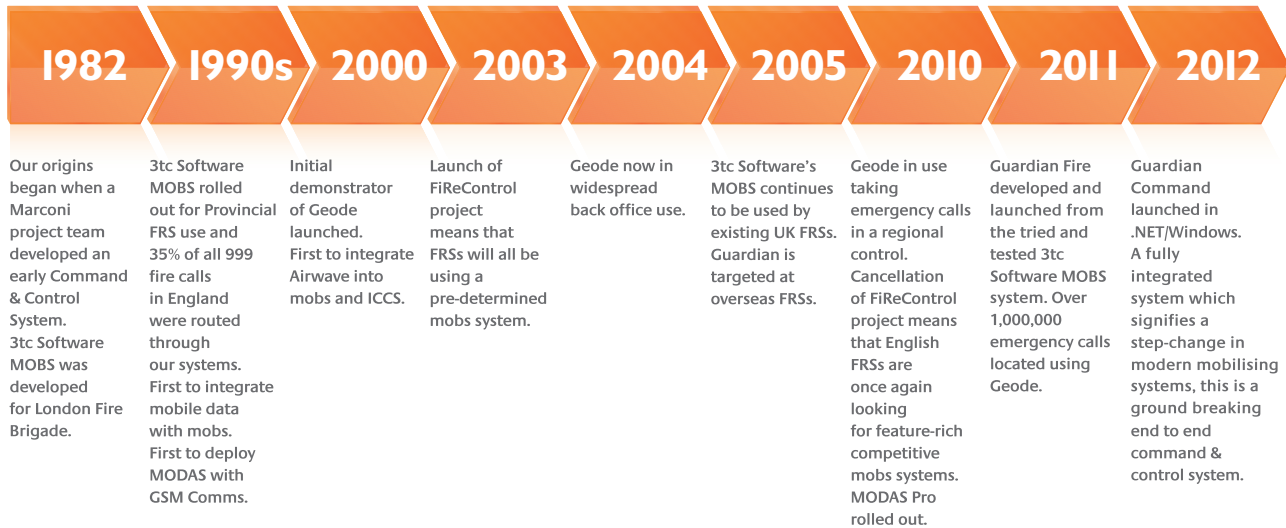


Auto Scheduler

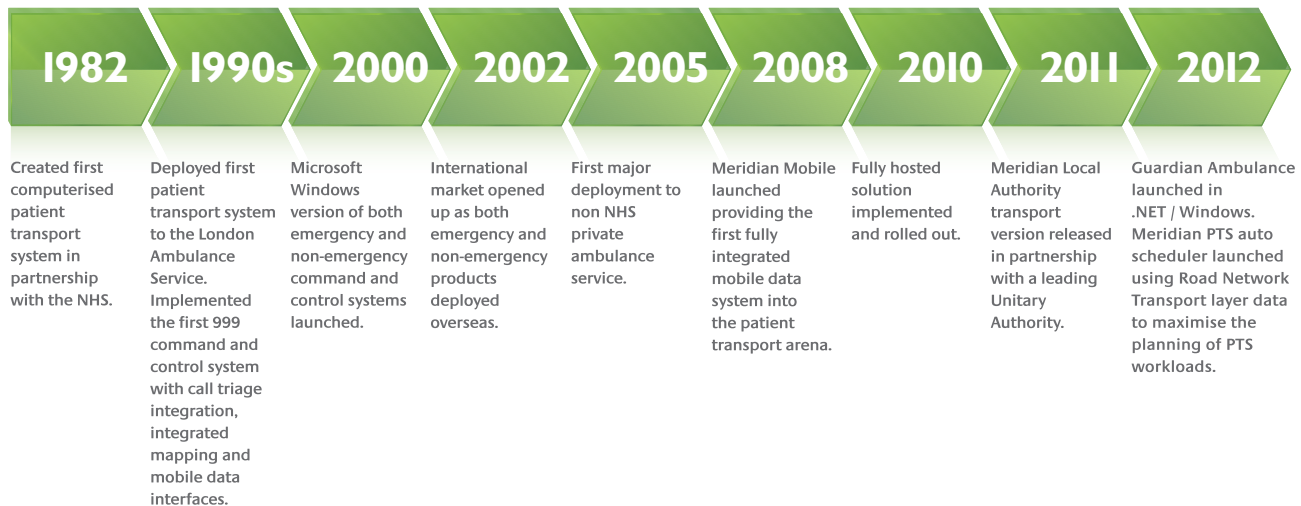
Reduce your headcount costs by using this system to assign clients to vehicles. This software has been proven to produce more efficient planning results.

Our History

Fire



Ambulance and Local Authority



The 3tc Software Board

3tc Software started within GEC Marconi more than three decades ago. Today we are owned by four private shareholders who all work in the business. David Todd (CEO), Simon Clough (CTO), Steve Taylor (Director) and Phil Toase (Chairman) who between them have a vast quantity of experience and are the driving force behind the business. Year on year growth proves that we continue to innovate, deliver and update software which meets the needs of our customers.

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Desford
Leicestershire LE9 9JJ

visit: 3tcsoftware.com

Take a look at what a few of our customers say about us

PROVEN TECHNOLOGY

NSL CARE SERVICES

"3tc Software's Meridian is an integral part of our business; we could not function properly without it."

LONDON AMBULANCE

"Meridian 8 is very user friendly, really easy to drop new people into. There are lots of options for how you use the system (how you can view the vehicles etc) so it allows you to work however suits you."

GREATER MANCHESTER FRS

"The decision to use 3tc Forms was based on the ability to store all our data in-house which would allow us to continue to underpin our IRMP planning process with robust incident data."

DERBYSHIRE FIRE AND RESCUE

"Derbyshire Fire and Rescue Service have been working with 3tc Software for many years and implementation of the MODAS mobile data system has added value to our operation in many areas"

WEST YORKSHIRE FIRE AND RESCUE

"We became aware of the quality of the IRS Plus System through our discussions with other Fire and Rescue Services. The key operational benefit for us has been the ability to configure our own questions so we can tailor the system to meet our unique needs. In short, 3tc Software's IRS Plus allows us to gather all the information necessary to fulfil CLG requirements whilst providing the flexibility to do so much more."

PROVEN VALUE

LANCASHIRE FIRE & RESCUE

"We have enjoyed a positive working relationship with 3tc Software for 16 years as users of their command, control and communications solutions, during which time their after-sales support has been second-to-none."

TYNE AND WEAR FIRE AND RESCUE

"We have been using 3tc Software for the last 14 years and I have always found their support invaluable in helping us maintain our systems - they respond promptly and efficiently."

PROVEN SUPPORT

PROVEN INTEGRATION

SOUTH YORKSHIRE FIRE AND RESCUE

"Our 3tc Software system has been fully integrated into our mobilising, back office and vehicles, including CCTV, which has enabled us to improve our operational efficiency."

THAMES AMBULANCE

"We selected 3tc Software because we wanted an end to end solution from one provider who can integrate this across all our other systems. 3tc Software also recognised the need for bespoke elements to meet our individual business requirements and worked with us to ensure their system was fit for purpose for our needs. Maintenance value for money and future growth were also key considerations for us which are very much part of 3tc Software's ethos and expertise. Implementation was also fully supported by their project management programme and 24/7 support facility which ensured no downtime, we now see 3tc Software as an integral partner in the future growth and development of our company"



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