

## Focus on Forest Green Rovers



**Forest Green Ladies FC was formed in 2002, from the former Chalford Ladies FC, and since that time has steadily improved and expanded, both on and off the pitch, to such an extent that they are currently the leading female club in the county.**

They currently run two Ladies teams, the 1st team in the SW Combination League, and the Reserves in the SW Women's Football League, as well as U16 & U14 teams who compete in local leagues, and a development U12 team that are new this season.

The 1st team have now been playing in the South West Combination for several seasons, a mere 2 steps below the Women's Premier League, and have consolidated themselves well, finishing in 2nd place in 2011-12, and in 4th place in 2013. The club has had success over the years, winning the South West Women's Football League, the Pat Sowden Trophy, and the Gloucestershire County Cup, as well as several players gaining representative honours at all levels.

Glevum Security are proud to sponsor the FGR Ladies team in 2014/15.

### On the inside

Techo Security is HERE

Smart Water

How to stop burglars targeting your home

Static Security - A tailored service providing constant vigilance 24/7

Gloucester security matters

Site survey - new website

### Did you know...

... in 2013 our Responders attended 2,163 alarm activations

- 180 per month
- 42 per week
- 6 per day

Our Average Response time per activation was:

28 minutes



# The People Behind The Business

## – Mark Baker, Director –

### Glevum Security Ltd

#### 1.. What was your very first job?



Straight from school there was only one job for me – The Royal Navy. I joined as A Seaman Operator specialising in Radar. (Today's equivalent is a warfare specialist). I spent 16 years or so in the Senior Service where I visited many Countries, as well as being in the Falklands in 1982. I left in 1993 having gained a Commission, as a Warfare Officer. My final job in the service was as a Navigating Officer. On the 8th November 2014, I received my South Atlantic Medal, which was only 32 years after the event, but well worth waiting for.

#### 2. When you were a child, what did you want to be when you grew up?



Can't quite remember that far back (must be getting old!) In my early teens I was a Sea Cadet & during those times I spent a weekend away on HMS Antelope a Type 21 Frigate – I always remember going for 9 o'clockers (a light snack in the evening). The Chefs had put on steak & chips, it was probably the biggest steak I had ever seen (now that's a light snack!). The other was the flashing lights within the Operations Room that drew me in & from that point on I wanted to be a Sailor.

#### 3. What hobbies & interests do you have outside of work?



I played many sports at school & within the Navy. So sport is a big interest for me particularly

Rugby, & in particular the Army & Navy game. The Navy haven't won in a few years now so really looking forward to that, as well as the comradery, services banter & the whole social event. I wouldn't normally admit it to everyone but I am a keen Sci-Fi fan.

#### 4. Where in the world is your favourite place & why?



The West Indies is a fabulous idilic place to visit especially when you island hop as we did when my ship was West Indies Guard Ship. However, if there was one place in the World it would have to be the Maldives. It is un-spoilt, so peaceful, the beaches so white & the water so clear, it is very easy to just drift away without a care in the world.

#### 5. Who or what do you support locally here in Gloucester?



I support Gloucester Rugby – (is the only team to support) & Stowford Press (I reckon I should have shares in them).

#### 6. What's the craziest thing you've done recently?

I brought a 1972 MG BGT to keep me busy, but have never quite got into it. So if anyone would like one for a fair price get in touch.

#### 7. What do you feel you've brought to the Security Industry?

I recently completed a Level 5 Diploma in the Management of CCTV Operations with comments 'Having had the pleasure of assessing your work toward the achievement of the objectives for the Diploma, we can say, without any hesitation, that you have not only achieved those objectives, you did so with commitment, professionalism, determination & style'. I hope & like to think I carry these attributes with me into the Security Industry with Glevum.



# Techno-Security is here



**The security guard of future is five feet tall, Wi-Fi-equipped and looks uncannily like a cross between a Dalek and EVE from Wall-E.**

This is the K5 Autonomous Data Machine, the first product from Californian start-up Knightscope designed to replace human guards everywhere from schools to offices.

The K5 was first unveiled in 2014 but has now been deployed for the first time at the Microsoft campus in Silicon Valley. The K5 has been to be 'shown around' its environment by a human controller to build a basic map, but will then happily patrol on its own, reporting any anomalies back to base.

Each bot weighs about 136kg and is equipped with a whole array of sensors, measuring movement, sound, location temperature, carbon dioxide levels and barometric pressure. There's no weapons on board however, and the K5 will merely sound an ear-splitting alarm and send for

human back-up if it gets spooked.

As the sun set on a warm November afternoon, a quartet of five-foot-tall, 300-pound shiny white robots patrolled in front of Building 1 on Microsoft's Silicon Valley campus. Looking like a crew of slick Daleks imbued with the grace of Fred Astaire, they whirred quietly across the concrete in different directions, stopping and turning in place so as to avoid running into trash cans, walls, and other obstacles.

The robots managed to appear both cute and intimidating. This friendly-but-not-too-friendly presence is meant to serve them well in jobs like monitoring corporate and college campuses, shopping malls, and schools.

In order to do the kind of work a human security guard would normally do, the K5 uses cameras, sensors, navigation equipment, and electric motors—all packed into its dome-shaped body with a big rechargeable battery and a computer. There are four high-definition cameras (one on each side of the robot),

a license-plate recognition camera, four microphones, and a weather sensor (which looks like a DVD-player slot) for measuring barometric pressure, carbon dioxide levels, and temperature. The robots use Wi-Fi or a wireless data network to communicate with each other and with people who can remotely monitor its cameras, microphones, and other sources of data.

GPS and a laser ranging instrument help the robots find their way around their patrol area and avoid obstacles when on duty. When they're taken to a new place—such as the Microsoft campus where they were patrolling earlier this month before Knightscope cofounder and CEO William Santana Li spoke at a tech event—a human with a wireless controller shows the robot around to determine the area it will patrol and let it learn about its surroundings. "You give it a base map and then it starts building from that," Stephens says.



The usual hourly wage for the Human Guards was more than the \$6.25 that Knightscope says it will charge for its robots, which could tempt some companies and schools to at least try them out.

The robots have a battery that could last about 24 hours on a single charge, though the K5 is supposed to monitor its battery life and wheel over to a charging pad when needed. It takes 15 or 20 minutes to refuel.

Though the K5 may look friendly and does not carry any weapons, it's not meant to be messed with. If you walk in front of it, it will stop abruptly. Try to detain it, and after some time its

built-in alarm will begin to chirp as a warning while sending a low-level alert to a remote monitoring center. Keep bothering it, and an ear-piercing alarm will sound as it sends another alert, prompting an operator to use Knightscope's browser-based software to check out the status of the sensors, see what's happening around the robot, and talk to anyone who may be there harassing it.

If you're the one who needs help and a robot is nearby, you can press a button near the top of its head to summon someone remotely.

The robots will also have to work on their balance. While speaking with Stephens, I noticed that a K5 in the

distance had somehow toppled over the edge of the sidewalk onto the parking-lot asphalt several inches below. A couple of Knightscope folks were needed to pull it upright. Unlike human security guards, these robots still cannot right themselves if they fall. News Report from:



[www.technologyreview.com](http://www.technologyreview.com)



As you can see from the above article, that despite having the ability to deploy the new **Techno Security Guard a Manned Response was required to help the poor thing out of its dilemma when it had toppled**

## Professional Response

over. **The best solution in our opinion is a balanced one. Use the technology to enhance your Security requirement. This will enable cost reduction in the long term with a sometimes more superior presence that can be augmented by a manned solution when required. To facilitate this requirement Glevum has its -**

### Mobile Patrol & Keyholding & Alarm Response Service.

When you leave your premises, it's good to know that an alarm system is protecting you. However, when it activates, relying on staff to hold keys and respond to incidents exposes them

to risks. What's more, false activations can cause unnecessary out-of-hours travelling and waiting for engineers. With Glevum Security acting as your nominated Keyholder, you can be sure of a professional response to any incidents. In the event of alarm activation, as designated Keyholders, we assume this responsibility on your behalf.



A Response Officer will promptly attend your premises in your absence and deal with all alarm issues, taking the steps required to re-secure your premises. In



the event of a break-in or criminal damage, we will liaise with the Emergency Services or any other Call-Out service. We also liaise with the Police and provide you with a report for your insurance purposes, keeping you up-to-date at all times. Our Keyholding & Alarm Response service provides the peace-of-mind of knowing that our Security Officers will handle any incident, from break-ins and vandalism to fire, floods and false alarms.



We will liaise with emergency services, arrange further call-outs if required, and provide a report of the incident the next day.

In addition, even if a member of staff holds your key, we can escort them (if designated) when they have to respond to an alarm.



# Smart Water



**Whether you are looking to maintain your business infrastructure, reduce pilferage, maximise your security spend or simply protect your personal belongings, then Smart Water can help.**

SmartWater is an individually traceable liquid that can be applied to almost any item of value to deter theft and to help identify culprits for prosecution. The liquid leaves a long lasting and unique identifier that is invisible to the naked eye except under an ultraviolet light.

“Using SmartWater is a great way of protecting your property and it is a known deterrent for burglars who know that if they get caught handling items marked with it, they are probably going to go to jail.”

“Christmas is a time to be happy and not jolly annoyed that someone has broken into your house and stolen your prized possessions, so we’d urge residents to take sensible precautions to

ensure they have an enjoyable festive season.”

“We’re also advising people to take other sensible precautions over the winter months to further minimise the chance of being targeted by burglars so they have a Happy Christmas and a fantastic New Year.”

SmartWater is the ONLY traceable liquid that is feared by criminals. This is because it helps the police to identify and convict hundreds of offenders, maintaining a 100% conviction rate in Court. Criminals know that SmartWater is a genuine threat to them and the more it helps to convict, the more SmartWater acts as a powerful deterrent.



Find out more >

t: 01452 729713  
e: [info@glevum-security.co.uk](mailto:info@glevum-security.co.uk)  
w: [glevum-security.co.uk](http://glevum-security.co.uk)



# How to stop burglars

## targeting your home

**Mark Baker, Director of Glevum Security, outlines some of the ways to make sure your home does not become a magnet for burglars.**

Contrary to the Hollywood stereotype 'heist movie', most burglaries are not planned weeks in advance by grizzled criminal masterminds - 80 per cent of burglars are green opportunists who choose their targets on the spur of the moment, using gut instinct and telltale signs as a guide.

Recognising and avoiding the signs that scream 'target' to neighbourhood criminals is an effective way of making a property less vulnerable to burglary.

As much as burglars look for vulnerable properties, they are also on the look out for houses that look like they'd be worth breaking into.

There is little point, for example, breaking into a house because of its poor security only to find that there is nothing in it worth stealing. 'Target homes' are the properties that maintain a

burglar-tempting balance of lax security and good content value. For a home to avoid being classed as a target home, it needs to maintain a decent balance of low temptation value and good security.

Many people take great pleasure in flashing their wealth, whether it's their designer clothes, expensive jewellery or gleaming sports car. But of course the downside of showing off their spoils is that it attracts an undesirable element.

Just as someone walking the streets listening to their iPod whilst displaying their expensive jewellery is at greater risk of being mugged, a house whose assets are on show to the stranger in the street is more likely to be targeted by burglars.

This does not mean that a property should be made to look unloved and dilapidated, but simply show a degree of restraint and discretion.

Expensive TV sets and Hi-Fi systems should not be visible from the street, for example, and expensive bikes should not be left



outside, whether they're locked up or not. These are all telltale signs, they tell the burglar that there is more where that came from.

Of course there are many instances when the financial wellbeing of a homeowner is impossible to play down, perhaps they occupy a grand Georgian townhouse or have an Aston Martin parked in the drive.

In this case, the security level needs to be raised in direct proportion to the temptation value, thereby tipping the balance out of the favour of the burglar.

As a rule the more expensive a property appears the higher the security level needs to be. As a house's desirability increases, so does the temptation for the burglar and the risk they are willing to take.

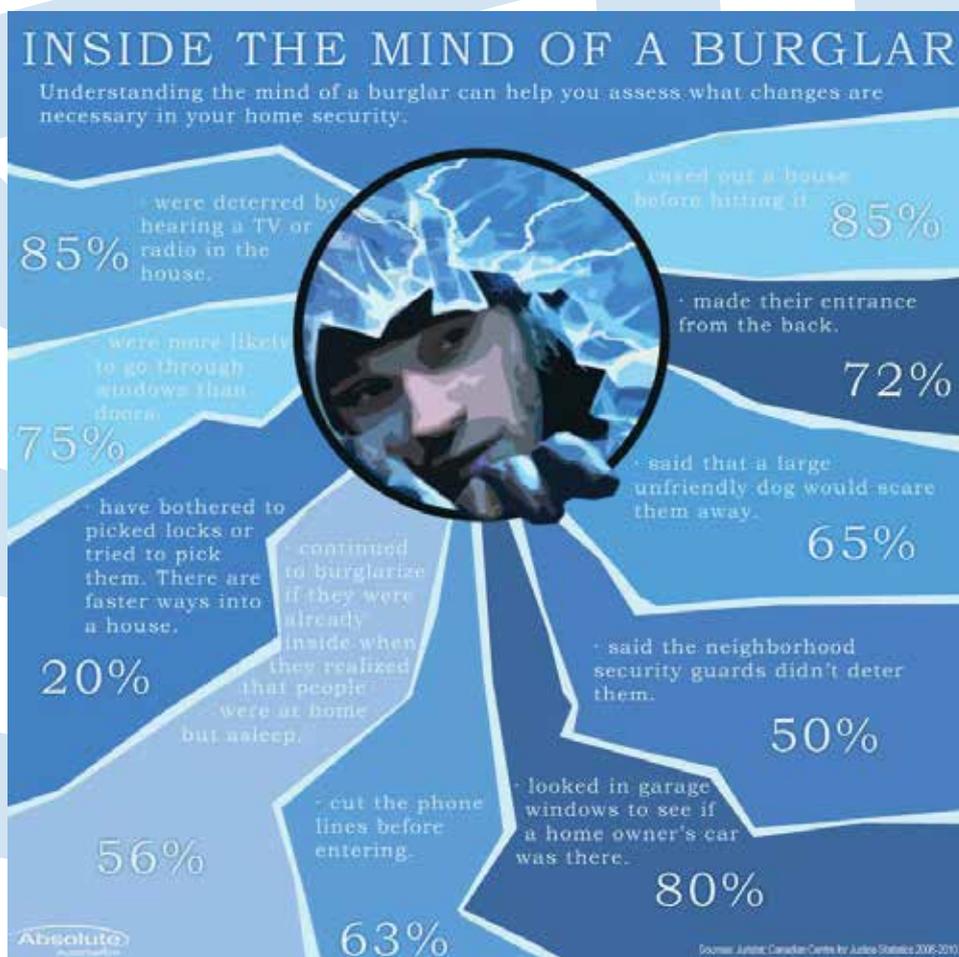
In response the security should follow accordingly, always maintaining a level where the burglar thinks it's not worth the risk.

Just as telltale signs of riches attract burglars to a property, telltale signs of good security repel them. Thus at the same time as the householder is at pains not to show off their assets, they should be flashing their security for everybody to see.

Half the value of security is its power as a deterrent. This is why someone might put up an empty burglar alarm box, or hang 'beware of the dog' sign, despite only having a Golden Retriever puppy.

When investing in security it is therefore important to make sure the window locks, the lights, the burglar alarm bell box, all make their presence known. Householders who are part of a Neighbourhood Watch scheme should advertise the fact with stickers placed in the windows facing the road.

Even if the idea of security is to firstly deter a break-in attempt, there is no excuse for not backing it up with a solid defence. Besides, empty burglar alarms are easily recognised by burglars, and a telltale sign of lax security.



Burglars are also on the look out for the house that appears empty and are attracted by telltale signs such as drawn curtains during the daytime, no lights after dark, post left piling up by the door, and full milk bottles left out in the cold.

Householders should avoid becoming a target by making their home look like it is occupied all the time.

For instance, they might leave the radio and the lights on when they are out, or if their post is visible from the street then ask a neighbour pick it up when they are away on holiday.



# Static Security

## A tailored service providing constant vigilance 24/7

**Static security can man reception desks to maintain accurate records of all movements and mount regular patrols at night inside and outside your premises ensuring that all entrances are locked.**

Businesses cannot exist or grow without a safe and secure environment. To protect your assets and staff the most effective deterrent is to employ experienced, trained and most importantly, Licensed Static Security Officers to protect your premises. Protection is securing your company and its valuable assets by effectively guarding your premises and controlling access to them.

'Static' does not mean 'still'...our staff continually patrol your site carrying out regular checks whilst in constant communication with our Control Centre. Our staff will register at fixed secure points which can record their times; dates and location so that you can be assured that all your physical areas have been taken care of.

When you select a static guarding solution, it's vital that our staff blend seamlessly and professionally with your organisation. That's why at Glevum, we make it our business to get to know yours. Before implementing a static security service, we will conduct a full inspection that determines your individual needs and unique requirements. Should you require support personnel such as receptionists, caretakers or post room staff, we can also assist with placing experienced individuals in these roles. Security officers are often the first people visitors to organisations meet. So it's vital they possess

the professionalism and image required to make the right first impression. This 'first impression' is particularly important within reception positions or shopping centres.

We take great pride in the quality of the staff that we employ and they will always be recruited from the local area, within reasonable travelling distance, in accordance with employment law and the Security Licensing law. Our smartly uniformed Static Security Officers are equipped with mobile phones for routine contact with our control centre. To further strengthen or total commitment to you, our client, all Security Staff will be vetted & trained up to and exceeding the SIA & British Standards 7499 & 7858 before being employed on any client assignments.

For your further peace of mind Glevum Security has a commitment to continually improve, monitor and manage our operatives, practices and equipment we use. We guarantee to work efficiently and effectively to reduce cost and time but never to reduce the quality of our service.



## Did you know...

...In 2014 our Responders have attended 1,929 alarm activations

183 per month

42 per week

6 per day

Our Average Response time per activation is:

29 minutes



24/7 Contact Centre  
0870 413 5330  
Waterworks Business Park, Gloucester GL2 2AQ

glevum-security.co.uk



# Gloucester Security Matters

**The Gloucester City Centre Community crime stats make interesting reading as trends and seasonal conditions continue to effect crime figures.**

A total of 371 crimes were committed in the centre Gloucester City in April 2014 compared to 432 in December 2013.

The figures for anti-social behaviour, shop lifting, vehicle and bike theft have dropped but burglary and robbery have increased.

From May 2013 to April 2014 staggering 4756 crimes were committed in the City centre including 2115 cases of anti social behaviour. Violent crime accounted for 515 cases and shop lifting came in at 662.

Hot spots for these events are centred around Eastgate Shopping Centre, Kings Walk and Eastgate Street whereas the further away from the City centre you go, the figures significantly decrease.

By stark contrast, burglary cases for this period accounted for 171 with robbery at 35 concluding that in comparison with anti social and violent crimes these figure appear quite low.

These figures could be attributed to the increase in security surveillance, CCTV and security patrols or visible security presence.

If you are concerned over statistics such as these, then contact Glevum Security for an appraisal of your security. Since the turn of the Century, Glevum's commitment to our clients in Gloucestershire, Herefordshire, Worcestershire, Wiltshire, Somerset, Bristol & Avon has resulted in delivering effective solutions which help keep people and property safe. Responsibility, continuous development and total care have always been the foundations of our working practice. We are continually improving our products and actively develop new products so that your business, home and family are protected 24 hours a day, 7 days a week, 365 days a year.

Glevum Security's core belief is responsibility and we will promise to deliver to every one of our customers, the latest developments and innovations in security , hardware and services. Our belief in responsibility, continuous development and care ensures that our conduct measures up to the highest ethical standards in the UK and makes us the Industry Leader. Everyone at Glevum Security is dedicated to helping protect your home, your property, your assets and yourself. In doing so we will ensure your total safety and we will grow your business through the most comprehensive combination of customer care, state of the art systems, and economical solutions, backed by world-class service.

data from ukcimestats.com



Quality & Satisfaction | Remember you heard it through the Grapevine

# Site Survey



**In our continual efforts to improve our level of service and provide our customers with vital, important and useful information, we are proud to launch our new website. (visit [www.glevum-security.co.uk](http://www.glevum-security.co.uk))**

Our new website is a vital portal for customers, the public and candidates looking for training courses where you can find up to date information about our services. It combines our Facebook and Twitter feeds too which will keep you up-to-date with all the latest information from the security world.

You will also find information and dates about all the latest training courses complete with a full, easy to view, calendar and videos showing some aspects of the training that you can expect to receive.

You can now book your place online and see the interactive Google maps on how to find our head quarters and our training facilities in Gloucester.

We also have a news and blog feature, so you are never too far away from important and informative news and bulletins.

Our stylish new website also provides plenty of in-depth information about all of our services from CCTV Monitoring to Safe Keeping. You don't have to take our word for it either, simply browse through our testimonials left by satisfied customers.



# Meet the team



**Mark Baker - Director**

Mark served sixteen years in the Royal Navy gaining a wealth of experience in Operations, financial matters and resource management. On leaving the Senior Service he spent seven years working in the Emergency Control Room with Gloucestershire Police.



**Steve Barnett - Director**

Steve has been working within the Security Sector for over eighteen years, working for some of the major Security Companies within London. His knowledge of the industry covers all aspects of Security which include Training & Operational Management.



**Derek Martin - Manager**

Derek joined Glevum Security Limited in May 2003 as HR Manager. Prior to joining Glevum Security Ltd, Derek worked as an HR & Facilities Manager in the Communications Industry for 4 yrs. He commenced his CIPD qualifications at Gloucester University in 2000, is highly regarded as an HR Generalist within the Security Industry.



**Sue Stevens - Manager**

Working in the Security Industry since 1999, Sue joined Glevum Security Ltd in 2007 becoming their Quality Support Manager. She has a strong belief in Customer Service and thrives on building customer relations by meeting and exceeding customer expectations.

“ As part of our quality approved training centre status we are regularly audited by our award body, often via unannounced inspection visits to ensure not only general compliance levels are being observed but that the learner journey meets or exceeds BTEC Qualifications delivery requirements. ”



**Glevum Security Limited**  
16 Wheatstone Court  
Davy Way  
Waterwells Business Park  
Gloucester  
GL2 2AQ

t: 01452 729713  
e: [info@glevum-security.co.uk](mailto:info@glevum-security.co.uk)  
w: [glevum-security.co.uk](http://glevum-security.co.uk)

