How to make a referral?

Referrals for this service can only be made through Care Managers or Social Workers

Referrals can be made via www.solentmind.org.uk

Or

02380 208956

Or

advocacysouth@solentmind.org.uk

If you, or someone you know, needs information or advice regarding care or support from Southampton City Council, you can contact the Single Point of Access team

02380 833003

or

www.southampton.gov.uk

How to contact us



Advocacy South
Solent Mind
28 The Avenue
Southampton
SO17 1XN



02380 208956



advocacysouth@Solentmind.org.uk

ADVOCACY SOUTH

Working together for your rights



Southampton
Care Act
Advocacy







Who is entitled to an Advocate?

Adults 18 years and over

or

young people who are in transition from Children's to Adult Services

and

living in Southampton

who

have substantial difficulty in being fully involved in the process of care assessment, planning, reviews or safeguarding procedures

and

have no one else appropriate to actively support and represent their wishes

This service is for all care groups including

Learning Disability Carers

Mental Health Older People

I Autism Substance Misuse

Understand Engage

Participate Be informed

Make decisions Plan

Communicate

Access their rights

Challenge

Advocates can support people to take part in

- a needs assessment
- a carer's assessment
- the preparation of a care and support or support plan
- a review of a care and support or support plan
- a child's needs assessment
- a child's carer's assessment
- a young carer's assessment
- a safeguarding enquiry
- a safeguarding adult review

Our Advocates are



Experienced in working with people who have communication difficulties



Independent of the Local Authority and all other services



Qualified in the Care Act & Independent Advocacy Award, (or working towards it)



Trained and supervised by experienced Advocacy managers



Referenced and DBS checked

Care Act Advocacy is funded by

